



Refugee Private Sponsorship

Resource Guide for Sponsors

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Health Screenings, TB Tests & Vaccines



Health Screening

All community-sponsored refugee arrivals are eligible to schedule a comprehensive Refugee Domestic Health Screening with one of our refugee health screening clinics. These should happen within 30 to 90 days of their arrival date into the U.S. Below are a list of certified clinics that have received the required training to become a refugee health screening provider:

● If you're within one hour of Salt Lake City:

- **St. Mark's Family Medicine**
1250 E 3900 S #260 Salt Lake City, UT 84124
801-265-2000
Click [here](#) to view the Insurance accepted.
Appointment availability varies, call to request appointment
- **University of Utah Newcomer Health Clinic**
168 N 1950 W, Salt Lake City, UT 84116
801-646-6399
Click [here](#) to view the Insurance accepted.
Appointment availability varies, call to request appointment

● If you're within one hour of Hyrum/Logan:

- **Hyrum Medical Clinic**
26 W Main St, Hyrum, UT 84319
435-245-6248
Click [here](#) to view the Insurance accepted.
Appointment availability varies, call to request appointment

- If your community sponsorship group is located beyond these areas around Utah, we request your support to find a provider willing to do an ad-hoc refugee health screening. We can provide a list of resources, a checklist and more to the provider so they can feel confident to know what to look/screen for during the health screening. Feel free to connect to our team's general inbox with any questions and requests for additional information – rhprogram@utah.gov.

Note: When scheduling the appointment, be prepared to provide basic demographic information, Medicaid number (if available; it's okay to let them know you have applied and are waiting on the results), and an AlienID number. This helps our clinics to determine eligibility for the refugee health screening.

- Prior to the health screening, please ensure the client has applied for retroactive Medicaid.

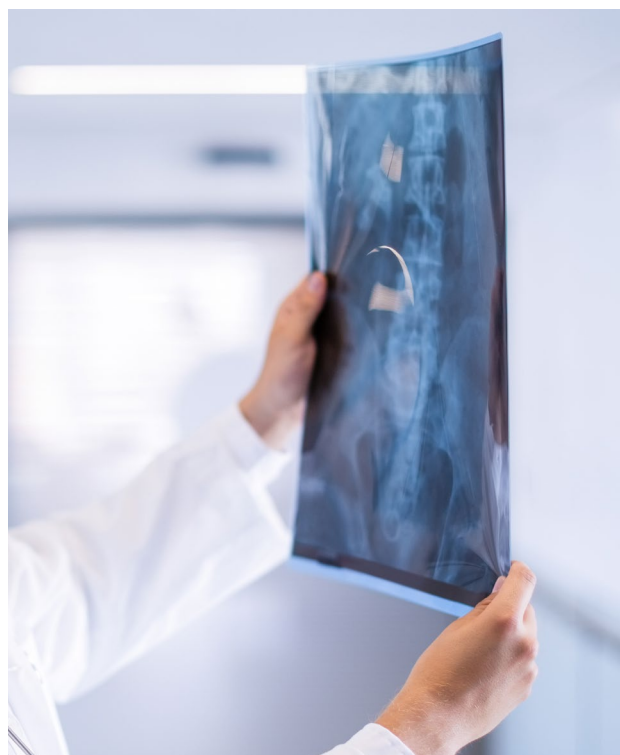
- These screenings include all the required immunizations and blood tests for immigration and state-required testing and reporting in accordance with the [CDC Guidance for Domestic Refugee Health Screening](#).
- When calling to make a health screening appointment, be sure to say you need to schedule a "Refugee Health Screening" for a "Community Sponsored Refugee."
- Be sure to mention interpretation needs for the appointment.
- As a sponsor, the client may receive referrals at the appointment. Please support them in connecting with all follow-up care and specialists identified from the initial screening with an approved Medicaid provider.

Common follow-ups

Tuberculosis (TB)

- All refugees receive a form of TB screening, whether a blood test or chest x-ray, prior to traveling to the U.S.
- At the health screening, the provider will review their chart and determine if additional testing is necessary to rule out latent tuberculosis (LTBI).
- If someone screens positive for LTBI, then the provider will refer the patient for a chest x-ray and then a local health department for further follow-up.
- It's important to ensure clients with these types of TB concerns are referred to the local health department and supported with completing any evaluation and treatment as requested by the nurses.

Here's a directory of [local health departments](#).



Immunizations

Most immunizations happen overseas and any remaining are done at the refugee health screening appointment.

If a client is in need of immunizations, these will be provided at the Refugee Domestic Health Screening (as available) or at an area immunization clinic in the Salt Lake Valley. More information may be found [here](#) and contact information for other local health departments around Utah's can be found [here](#).

Note: *an immunization clinic is located downstairs at the Salt Lake County Health Department building.*

- Walk-ins or appointments are allowed.
- Immunizations can be billed through Medicaid/insurance at the Salt Lake County Health Department.
- **Salt Lake County Health Department**
610 South 200 East
Suite 2103 (second floor, right off the elevator)
Salt Lake City, UT
Open Mon-Fri, 8am-5pm
Call for an appointment/questions:
385-468-4222

FYIs and Contact Information

Again, make sure all refugee arrivals apply for Retroactive Medicaid immediately upon arrival into Utah.

- It's crucial to apply as soon as they arrive in Utah and request backdate approval for Medicaid to their date of arrival into the U.S.
- For a list of local health departments in Utah, please go [here](#).
- For a list of community-based health clinics throughout Utah, please use this interactive [map](#).
- If you have additional questions, feel free to reach out to the general inbox for the Refugee Health team (rhprogram@utah.gov) or Sarah Bates, Refugee Health Program Manager at Utah Department of Health and Human Services, sbates@utah.gov.

Mental Health Services



Transition to life in the United States is difficult for most refugees, immigrants and parolees. Many will experience distress (e.g. feelings of anxiety and sadness, hopelessness, difficulty sleeping, fatigue, irritability, anger and/or aches and pains). For most people, these reactions will improve over time.

Clinical agencies in Utah that specialize in refugee mental health are the **Asian Association of Utah (AAU)** and **Utah Health and Human Rights (UHHR)**. The treatment options offered at each agency and may be available in person or virtually. These agencies

are located in Salt Lake City, but can also provide services to clients in other areas of Utah. Please contact each agency for more information based on your individual needs.

● **Asian Association of Utah (AAU):** aau-slc.org

AAU works with clients with adjustment disorders, depression, anxiety, post-traumatic stress disorder, severe chronic illness, etc. AAU also provides counseling to survivors and perpetrators of domestic violence. Their clients include refugees, immigrants, parolees, asylum seekers, asylees and survivors of trafficking.

The center offers the following mental health services:

- Outpatient mental health, substance use and domestic violence services
- Qualified clinical support using evidence-based methods
- Interpretation
- Individual and group psychotherapy
- Individualized case management
- Medication management

In addition to mental health services, AAU also provides:

- Social services
- Afterschool support summer school
- Youth mentoring
- Parenting programs
- Housing assistance
- English language learning
- Human trafficking support

To become a client or to refer a client to AAU, call 801-467-6060 and prepare the following information:

- Client's personal information – name, age, gender, ethnicity, country of origin, etc.
- Client's contact information – address, phone number
- Client's preferred language and interpretation needs
- Transportation needs

● **Utah Health and Human Rights (UHHR):**
uhhr.org

UHHR is the only organization in Utah to provide co-located and highly-specialized mental health, medical, legal and case management services to refugees and asylum seekers who have been impacted by torture and severe war-related violence and trauma. UHHR provides the following services:

- Individual psychotherapy
- Group psychotherapy and psychoeducation
- In-house psychiatric clinic
- Medical assessment and advocacy
- Case management
- Legal representation for torture survivors seeking asylum
- Interpretation needs
- Transportation needs

To become a client at UHHR, please contact Cami Berger 801-494-5418 or cami.berger@uhhr.org.

To refer a client, please complete the [Referral Form](#) and prepare the following information:

- Client's personal information – name, age, gender, ethnicity, country of origin, etc.
- Client's contact information – address, phone number
- Client's preferred language and interpretation needs
- Details around the client's history and experience with torture or violence



● **The Children's Center Utah:** Although not solely focused on refugee health, the Children's Center Utah often receives referrals from refugee resettlement agencies and works with families with children ages 0 to 6. The Children's Center provides the following services:

- Child and family therapy
- Assessment and evaluation
- Medication management
- Trauma treatment
- Therapeutic preschool program

To contact The Children's Center Utah, call 801-582-5534 or visit childrenscenterutah.org.

● **Additional Support for Mental Health in Utah:** NAMI Utah offers free support groups and education for anyone impacted by mental health conditions throughout Utah, including those with mental health conditions and their family members or loved ones. Programs in English and Spanish educate and support participants, helping them realize they are not alone, recovery is possible and treatment works.

To contact NAMI Utah, call 801-323-9900 or visit namiutah.org.

- **Call 988 (National Suicide Prevention Lifeline):** The new three-digit dialing code connects people to compassionate, accessible care. Support is available for anyone experiencing mental health-related distress—whether that is thoughts of suicide, mental health or substance use crisis, or any other kind of emotional distress. People can also dial 988 if they are worried about a loved one who may need crisis support. This dialing code is confidential, no-cost and available 24/7/365 to everyone across the United States.
- **Utah Crisis Line – University of Utah** 1-800-273-8255 (TALK) or 801-587-3000: Callers in Utah that dial 988 will be connected to the Utah Crisis Line and certified crisis workers at the Huntsman Mental Health



Institute. This line is also completely free and confidential.

Mobile Crisis Outreach Teams (MCOT) - University of Utah Crisis Line: For a crisis and issue that requires immediate support, the Utah Crisis Line can send out a mobile crisis outreach team to many areas of the state. These teams provide fast, free and face-to-face or virtual video responses.

A “crisis” can mean something different to every person. These are all examples of things people contact them about when they are in a crisis:

- Stress
- Anxiety
- Depression
- Relationship struggles
- Loss of a loved one
- Thoughts of suicide
- Other words for crisis could include struggle, feeling stuck, feeling anxious or going through a hard time. A crisis is something that can overwhelm you so that you can't solve a problem.

For more information visit healthcare.utah.edu/hmhi/programs/crisis-diversion.

Documentation



Apply for a Social Security Number by submitting form I-765.

1. Refugees arriving through Welcome Corps can apply for federal and state benefits prior to receiving a Social Security number. The individual may be required to show proof that they have applied for a Social Security number.
2. Submit form I-765 and save confirmation of submission.
3. Form I-765 is also an application for an Employment Authorization Document (EAD) which is used by employers to hire individuals with refugee status.

Cultural Orientation



As a sponsor, you play an important role in helping refugees feel safe, supported and welcome in their new local community. These are resources that can help sponsors be more informed about the refugee experience and cultural considerations:

- Community Partners and Sponsors: coresourceexchange.org/resources-for-community-partners-and-sponsors/?mc_cid=b02b651ec3&mc_eid=cfdd1b9d22
- Navigating Identity and Inclusion in Refugee Resettlement: switchboardta.org/courses/navigating-identity-and-inclusion-in-refugee-resettlement/
- Cultural Humility in Cultural Orientation coresourceexchange.org/guide/apply-cultural-humility-in-cultural-orientation/?mc_cid=3fd0eebd2e&mc_eid=cfdd1b9d22
- Cultural Orientation Resource Center (CORE): coresourceexchange.org
- Refugee backgrounders – general cultural, historical and political information on refugee groups: coresourceexchange.org/refugee-populations/



Interpretation & Translation Services



Available translation apps for simple conversations: switchboardta.org/resource/apps-for-translation-and-interpretation/

● Insync Interpreters

www.insyncinterpreters.com

Phone: 866-501-2002

Email: info@insyncinterpreters.com

9149 South Monroe St, Suite C

Sandy, Utah 84070

● CommGap International

commgap.com

Phone: 801-944-4049

Email: info@commgap.com

7069 Highland Drive, #201

Cottonwood Heights, Utah 84121

Public Benefits



Public benefits available to refugees include SNAP (Supplemental Nutrition Assistance Program), medicaid, financial, child care and refugee cash assistance. The Refugee Services Office has employment services, connections to community resources and offers assistance to apply for benefits.

- Families with children under 18 can apply for TANF. If approved, they will receive monthly cash assistance based on family size.
- Refugees can apply for SNAP, also known as food stamps. If approved, they will receive monthly food assistance based upon family size.
- Refugees can apply for WIC (Women, Infants and Children), a supplemental nutrition program for pregnant, infants and young children.
- If the refugee does not have children with them, they may be eligible for Refugee Cash Assistance. They may be eligible for up to 12

months of cash assistance from their date of arrival.

To apply for benefits:

- jobs.utah.gov/mycase-app/ui
- For assistance or questions, visit the Refugee Services Office at 150 N 1950 W, SLC or call 801-618-5096.



School Enrollment & English Learning



All children in the U.S. are entitled to equal access to a public elementary and secondary education, regardless of their or their parents' national origin, citizenship or immigration status.

Enrollment in public schools will be based on where the family is living. Contact the individual school to determine what information is needed to enroll.

School Districts

- [Canyons School District](#)
- [Granite School District](#)
- [Jordan School District](#)
- [Murray School District](#)
- [Salt Lake School District](#)

English Language Classes

Granite Peaks Learning Center

schools.graniteschools.org/granitepeaks/ell
501 E 3900 S, SLC, UT 84107
385-646-5447

Horizonte

horizonte.slcschools.org
1234 South Main Street, SLC, UT 84101
801-578-8574

English Skills Learning Center

www.eslcenter.org
650 E 4500 S, Ste 220, SLC, UT 84107
801-328-5608

Church of Jesus Christ of Latter-day Saints Humanitarian Center

eslcenter.org/humanitarian-center
1665 S Bennett Rd, SLC, UT 84104
801-240-5846

Guadalupe School

guadschool.org/program/english-classes/
1385 N 1200 W, SLC, UT 84116
801-531-6100, ext. 102

Refugee & Immigrant Center - Asian Association of Utah

aau-slc.org/esl-and-life-skills/
155 S 300 W, Ste 101, SLC, UT 84101
801-706-7566

Entrada Adult High School

entrada.canyonsdistrict.org/esl
9800 S 800 E, Sandy, UT 84094
801-826-6675

Utah Community Action

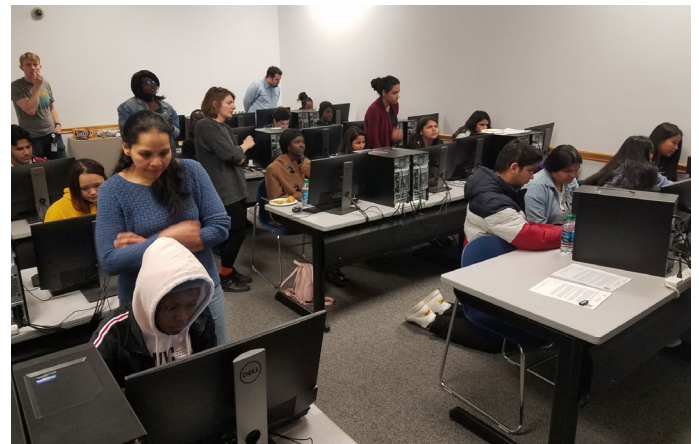
www.utahca.org/adult-education
1307 S 900 W, SLC, UT 84104
801-359-2444

South Pointe Adult High School

southpointe.jordandistrict.org/esol
9301 S Wights Fort Rd, West Jordan, UT 84088
801-256-5954

Welcome Corps English Language Learning

welcomecorps.org/wp-content/uploads/English-Language-Learning-Welcome-Corps.pdf



Places of Worship



Salt Lake City

Judaism

Congregation Sharey Tzedek	833 South 200 East, SLC
B'nai Israel Temple	249 S 400 East, SLC
Congregation Kol Ami Synagogue.....	2425 Heritage Way, SLC, 801-484-1501
Chabad Lubavitch of Utah	1760 S 1100 E, SLC, 801-467-7777

Islam

Madina Masjid	1773 North Temple, SLC
Missio Dei Community	510 W 200 N, SL, 801-906-0117
Masjid Al-Noor	740 S 700 E, SLC, 801-364-7822
Islamic Society of Bosniaks.....	425 N 700 W, SLC, 801-706-3348
Al-Huda Islamic Center	470 E Stanley Ave, South Salt Lake, 801-463-4631
Al-Zahraa Islamic Center	3832 S Main St, SLC, 801-979-7753

Buddhism

Salt Lake Buddhist Temple.....	211 W 100 S, SLC; 801-363-4742
Tam Bảo Buddhist Temple	459 N 700 W, SLC; 801-537-7354
Chùa Phổ Quang.....	1185 1000 N, SLC; 801-364-4641
Salt Lake Buddhist Fellowship	3474 S 2300 E #12, SLC; 801-502-8130
Urgyen Samten Ling Meditation	40 N 8th W, SLC; 801-328-4629
Wat Lao Salt Lake Buddharam	7010 Parkway Blvd, SLC; 801-250-7541
Soka Gakkai International	231 E 400 S #200, SLC; 801-538-0822
Xuanfa Utah Dharma Center.....	Trolley Square, 755 E 600 S, SLC; 801-532-4833
Two Arrows Zen	230 500 W #155, SLC; 801-532-4975

Hinduism

Krishna Temple	965 E 3370 S, Millcreek; 801-487-4005
Shirdi Sai Mandir Of Utah	145 Fort Union Blvd Suite # 204, Midvale; 801-864-1083

Other

Baha'i Faith	2358 E 1700 S, SLC
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Christianity

Antioch Community Church.....	232 W 800 S, SLC
City Presbyterian Church	150 State St, SLC
New City Salt Lake.....	801 E 900 S, SLC
Church of Jesus Christ of Latter-day Saints	maps.churchofjesuschrist.org ; 855-537-4357
Life In Christ Christian Reformed Church	801 Harvey Milk Blvd, SLC; 801-359-4243
Church of Christ	747 E S Temple St #110, SLC; 304-481-0045

International Christian Church, Sheraton Hotel Deer Valley Room	150 W 500 S, SLC; 707-834-2585
Central Christian Church.....	1482 S Major St #B, SLC; 801-363-5559
Sacred Light of Christ Church.....	823 S 600 E, SLC; 801-595-0052
Christian Science Second Church	1165 Foothill Dr, SLC; 801-582-2995
Courageous Church.....	2139 Foothill Dr, SLC; 801-923-4954
Salt Lake Christian Center.....	4300 S 700 E, SLC; 801-268-2178
Fresh Life Church.....	669 S W Temple St, SLC; 406-257-3339
Holy Trinity Greek Orthodox Cathedral	279 S 300 W, SLC; 801-328-9681
Wasatch Christian Church.....	1453 Major St, SLC; 801-940-3736
Capital Church	1010 E 700 S, SLC; 801-366-4222
Good News Salt Lake Church.....	829 Sir Patrick Dr W, SLC; 801-252-5049
Centro Cristiano Fuente de Vida.....	55 N Redwood Rd, SLC; 801-970-2818
Missio Dei Community	510 W 200 N, SLC; 801-906-0117

West Valley City

Islam

Khadeeja Islamic Center..... 1019 W Parkway Ave, West Valley City; 801-972-6555

Buddhism

Karen Buddhist Society of Utah..... 1610 Crystal Ave, West Valley City

Khải Tường Temple

Wat Buddhikaram

Utah Cambodian Community Buddhist Temple..... 3325 W 3800 S, West Valley City; 801-968-9073

Hinduism

Sri Ganesha Hindu Temple of Utah

Christianity

Community Christian Reformed Church..... 4035 S 5600 W, West Valley City

Iglesia Cristiana Pentecostes Torre Fuerte..... W 2150 S, West Valley City

Church of Jesus Christ of Latter-Day Saints

Mountain City Church

Granger Community Christian

The Potter's House Christian Center

ValleyLight Chur.....

Living Waters Christian.....

Iglesia De Dios Centro de Restauración.....

Trinity United Methodist Church.....

Iglesia Nueva Vida, Asambleas de Dios

Shopping



Halal Grocery Stores in Utah

Shahrazad Market & Restaurant
1615 2100 S, SLC 84119
801-975-9977

Halal Meat Market

2407 S Redwood Rd, West Valley City, UT 84119
801-952-0786

Sahara Halal Market

4131 S Redwood Rd, Taylorsville, UT 84123
385-282-8580

SAFA Halal Market

3460 S Redwood Rd, West Valley City, UT 84119
385-439-3061

Shaku Maku Market

153 E 4370 S, Murray, UT 84107
801-290-2896

Al Najma Market

2665 S Redwood Rd, West Valley City, UT 84119
801-792-4915

Madina Market

1602 W 3500 S, West Valley City, UT 84119
801-888-2197

Qaderi Sweetz N Spicez

1785 S State St, Salt Lake City, UT 84115
801-484-0265

Acronym Guide



ACF	Administration for Children and Families
AAU	Asian Association of Utah - Refugee & Immigrant Center
CCS	Catholic Community Services of Utah
CMA	Cash and Medical Assistance
DHHS	Department of Health and Human Services
DHS	U.S. Department of Homeland Security
DRA	Division of Refugee Assistance
DWS	Department of Workforce Services
ELL	English Language Learning
E&T	Employment and Training
ESP	Employment Service Plan
FSD	Family Support Division
FSSP	Family Self-Sufficiency Plan
FF	Federal Funding

Acronym Guide Cont.

FFY	Federal Fiscal Year
HOH	Head of Household
IEP	Individual Employment Plan
INA	Immigration and Nationality Act
IOM	International Organization for Migration
IRC	International Rescue Committee
MG	Matching Grant
ORR	Office of Refugee Resettlement
PRM	Bureau of Population, Refugees, and Migration (“Humanitarian Bureau” of the U.S. State Department)
PSG	Private Sponsor Group
PSO	Private Sponsor Organization
RAs	Resettlement Agencies
RCA	Refugee Cash Assistance
RCBO	Refugee Community Based Organizations
RMA	Refugee Medical Assistance
RSS	Refugee Support Services
R&P	Reception and Placement
R&R	Rights and Responsibilities
RSI	Refugee School Impact Program
RSO	Refugee Services Office
SIJ	Special Immigrant Juvenile
SIV	Special Immigrant Visa
SOR	Services to Older Refugees
SSI	Supplemental Security Income
SNAP	Supplemental Nutrition Assistance Program (food stamps)
SSN	Social Security Number
TA	Temporary Assistance
TANF	Temporary Assistance for Needy Families
UHP	Ukrainian Humanitarian Parolee
USCIS	U.S. Citizenship and Immigration Services
UNHCR	The Office of the United Nations High Commissioner for Refugees
WIC	Women, Infants and Children

Equal Opportunity Employer/Programs • Auxiliary aids (accommodations) and services are available upon request to individuals with disabilities by calling 801-526-9240. Individuals who are deaf, hard of hearing, or have speech impairments may call Relay Utah by dialing 711. Spanish Relay Utah: 1-888-346-3162.