

Connect EBT Mobile App

Download the ConnectEBT mobile app from google play for android or the I store for Iphone

The image displays two screenshots of mobile app stores. The top screenshot is from Google Play, showing the search results for 'ConnectEBT' by Conduent, Inc. The app icon is a green square with a white stylized 'G' logo. A red arrow points from the text above to the search bar, and another red arrow points from the text above to the app icon. A third red arrow points from the text above to the 'Install on more devices' button. The bottom screenshot is from the Apple Store, showing the search results for 'ConnectEBT'. A red arrow points from the text above to the search bar, and another red arrow points from the text above to the app listing card.

Google Play

connect EBT

ConnectEBT
Conduent, Inc

Access your EBT SNAP and Cash account information

3.3★
6,06K reviews

500K+
Downloads

Everyone

Install on more devices

Apple Store

connect ebt

10 results found

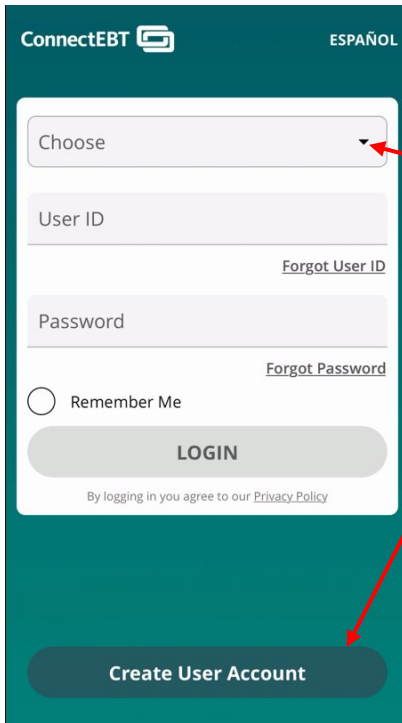
ConnectEBT


The ConnectEBT app is the fast, secure and easy way to monitor your EBT available balance, deposits, transaction activity, and select or change your PIN...


[View more >](#)

Make sure to download the ConnectEBT mobile app identified by the linked boxes. Other mobile apps will not allow you to manage your EBT account.

To Create an Account



ConnectEBT  ESPAÑOL

Choose 

User ID [Forgot User ID](#)

Password [Forgot Password](#)

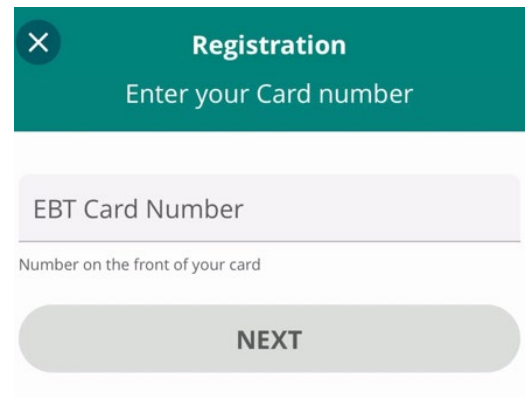
Remember Me

LOGIN

By logging in you agree to our [Privacy Policy](#)

Create User Account

#1-Select Utah for the state then select Create User Account.



Registration

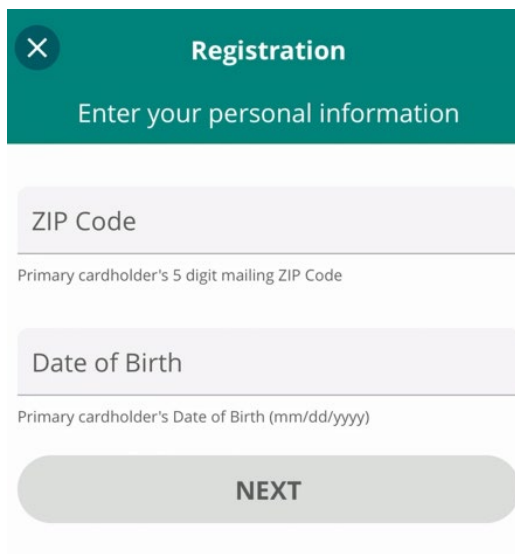
Enter your Card number

EBT Card Number

Number on the front of your card

NEXT

#2-Enter your card number and select Next.



Registration

Enter your personal information

ZIP Code

Primary cardholder's 5 digit mailing ZIP Code

Date of Birth

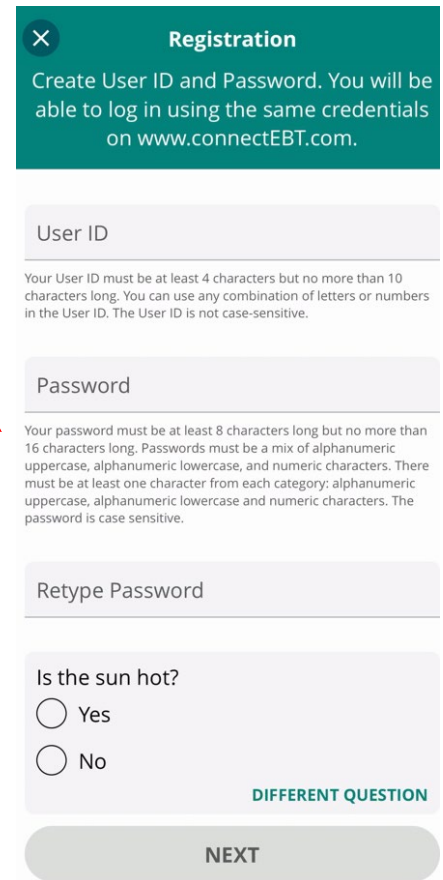
Primary cardholder's Date of Birth (mm/dd/yyyy)

NEXT

#3-Enter the primary card holder mailing zip code and date of birth and select Next.

To Create an Account (Continued)

#4-Chose a user ID, select a password, re-enter the password, answer the question to verify you are not a computer and select Next.



Registration
Create User ID and Password. You will be able to log in using the same credentials on www.connectEBT.com.

User ID

Your User ID must be at least 4 characters but no more than 10 characters long. You can use any combination of letters or numbers in the User ID. The User ID is not case-sensitive.

Password

Your password must be at least 8 characters long but no more than 16 characters long. Passwords must be a mix of alphanumeric uppercase, alphanumeric lowercase, and numeric characters. There must be at least one character from each category: alphanumeric uppercase, alphanumeric lowercase and numeric characters. The password is case sensitive.

Retype Password

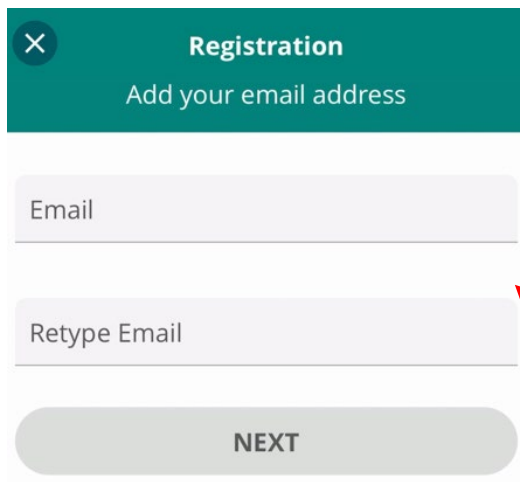
Is the sun hot?

Yes

No

[DIFFERENT QUESTION](#)

NEXT



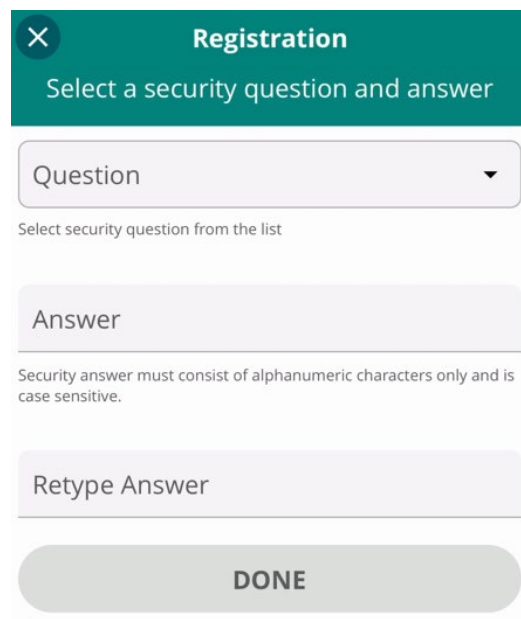
Registration
Add your email address

Email

Retype Email

NEXT

#5-Enter your email address and re-enter it for confirmation then select Next.



Registration
Select a security question and answer

Question

Select security question from the list

Answer

Security answer must consist of alphanumeric characters only and is case sensitive.


Retype Answer

DONE

#7-Select a security question, type the answer and re-enter your answer to confirm and select done.

Important! You need to remember which security question you used and exactly how you entered the answer. Security answers are case sensitive.

To Log In, Recover your User ID, or Reset your Password

ConnectEBT  ESPAÑOL

Choose

User ID

[Forgot User ID](#)

Password

[Forgot Password](#)

Remember Me

LOGIN

By logging in you agree to our [Privacy Policy](#)

Create User Account

To Log In

Select Utah as the State and enter your user name and password then select Login.

Use the Remember Me to save your login information.

Forgot User ID or Password

You will need to know the card number, primary cardholder mailing zip code, date of birth and your security question and answer.

Once the account is authenticated you will be able to enter a new password or your user ID will be emailed to the email account used to set up your account.


Home Screen- See Your Available Balance


Your Food Stamp (SNAP) balance and Cash balance are displayed separately and show you the amount you have available to spend.


Home [LOG OUT](#)

Utah Horizon EBT Card
Card number ending in 7705
Cardholder: JOE FRODERMAN

Current Food Balance	Current Cash Balance
\$0.52	\$0.00

 Transactions >

 Messages >

 Keep your PIN number secret.
Never share it with anyone.

Home Settings Help More

Select Transactions to see your purchases and deposits to your account.

Select Messages to see important information.

Transaction Details

The screenshot shows a mobile application interface for transactions. At the top is a teal header with a back arrow and the word "Transactions". Below the header are two filter buttons: "All Accounts" and "Recent Transactions", both with dropdown arrows. A list of transactions follows, with the first entry showing "H-E-B #580" on "08/21/2020" for an amount of "-\$0.48". A second entry is partially visible below it, dated "08/17/2020".

You can select All Account to see all of your transactions or you can decide to look at only SNAP or Cash transactions by selecting those options.

You can also decide to see only recent transactions or select more historical transactions.

Select a specific transaction to see the full details of that transaction.

Benefit type will tell you which account was used (Food/SNAP or Cash)

Retailer will tell you the name of the retailer where the transaction took place.

The location will give you the address for the retailer.

The date will show you the date and the time that the transaction occurred.

Card number will show you the last 4 digits of the card number that was used to make the transaction.

The transaction type will tell you if the transaction is a purchase, deposit, etc.

The screenshot shows a mobile application interface for transaction details. At the top is a teal header with a back arrow and the text "Transaction Details". Below the header, the amount is displayed as "Amount" followed by "- \$0.48". The details are organized into sections separated by horizontal lines: "Benefit Type" is "FOOD"; "Retailer" is "H-E-B #580"; "Location" is "2800 EAST WHITESTONE CEDAR PARK"; "Date" is "08/21/2020 14:59:20"; "Card Number" is "Card number ending in 7705"; and "Transaction Type" is "SNAP PURCHASE".

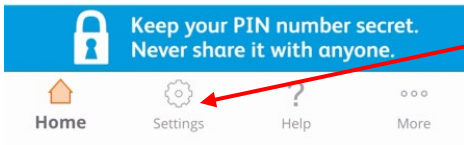
Important!

Report your card as lost/stolen IMMEDIATELY if you notice transactions posted to your account that you did not make. (See Reporting Card Lost, Stolen or Damaged section)

Waiting to report a card has been stolen or lost can result in the loss of benefits that cannot be replaced.

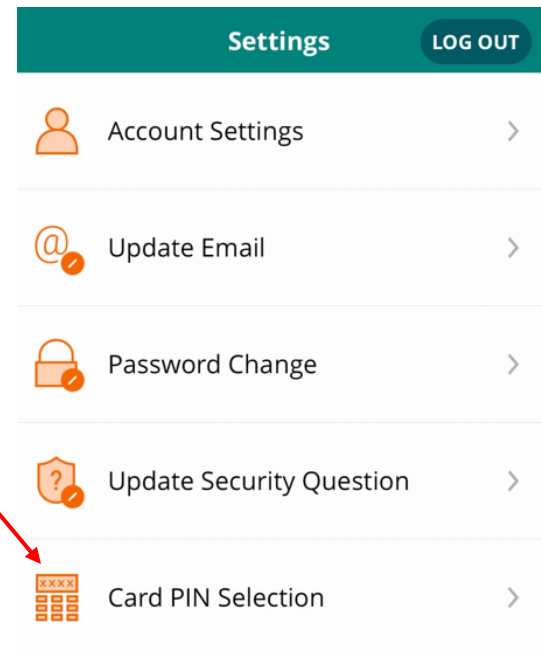
Select or Change Your PIN

#1- Go to the Settings Menu by clicking or touching the Gear Icon at the bottom of any screen.



#2-Select Card PIN Selection from the Settings Menu.

You may be required to enter the primary cardholder mailing zip code and date of birth at any time before modifying account information.



EBT Card Number

Your 16 digit EBT Card Number

NEXT

#3-Enter your card number if required.

#4-Enter your PIN and re-enter the same numbers when prompted.

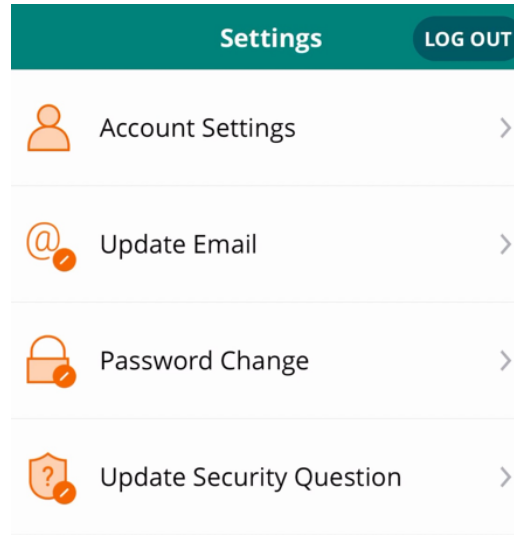
- PINs must consist of 4 unique numbers in random order.
 - No number can be used more than once
 - No 2 numbers can be in order forward or backward
- Change your PIN often to keep your account secure and protect your benefits.

Account Settings, Updating Email, Changing Account Password, and Updating Security Questions

Account Settings will show account information:

- Last 4 digits of card number
- Card Holder Name
- Phone number

Select Password Change to change the account password.



Select Update Email to change the email for your account.

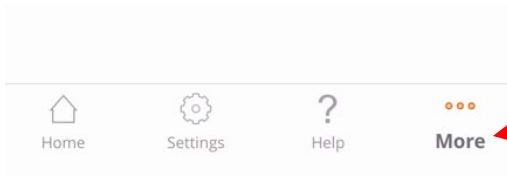
Select Update Security Question to change the security question and answer.

Important! You need to remember which security question you used and exactly how you entered the answer. Security answers are case sensitive.

Any updates to account information may require you to enter the primary cardholder mailing zip code and date of birth.

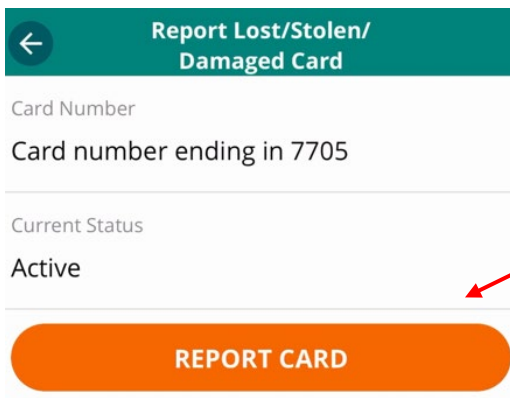
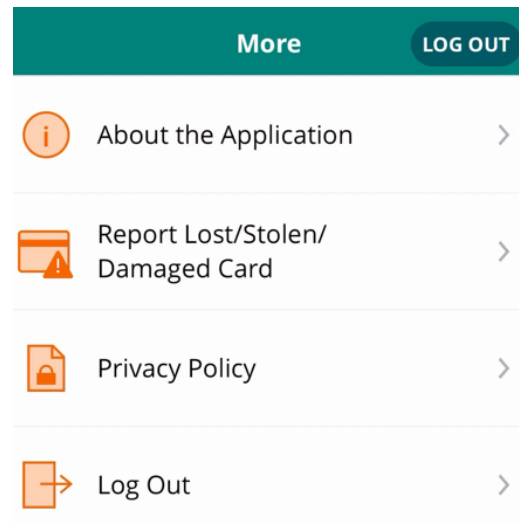
You may also be required to select the account security question and provide the answer before making account changes.

Report Your Card as Lost, Stolen or Damaged



To report your card is lost, stolen or damaged and have a new card mailed, select More section at the bottom of any screen.

Select the Report Lost/Stolen/Damaged card option




Select Report Card to immediately deactivate your current card and request a new card.


Once a card shows a Status of Lost, Stolen, Damaged, or Stated by State it cannot be activated again and you will need a new card.

- A card will be mailed out to the address associated with the EBT account.
- Cards typically take 5-15 days to arrive
- Cards are mailed to you in a plain white envelope from Austin Texas
 - Makes sure to check all your mail carefully for the card. Cards are often mistaken as junk mail because the envelope does not come from DWS and does not have information on it.
- You do not need to activate replacement cards as long as you previously selected a PIN for your EBT account. Replacement cards will have the same PIN that is currently set up for your account.
- Make sure that the post office is aware that you receive mail at the mailing address.
 - If the post office is not aware that you use a mailing address- you can leave a note on the mail box indicating your name and that you receive at that location.
- EBT cards cannot be forwarded to another address. If you have recently moved, you will need to contact DWS to update your mailing address so that you will receive your card.

Helpful Information

Help **LOG OUT**

 Other Links >

 Program Documents >

FAQ





What do I need to know about my EBT card? How can I know my available balance? >

What do I do if my EBT card is lost, stolen or damaged? How can I get a new EBT card? >

How do I use my EBT card at the store? >

How and where can I access my Cash benefits? >

What are EBT transaction errors? >

 Home  Settings  **Help**  More

You can find more helpful information by selecting the other links from the Help Menu.

You can find helpful information about EBT by selecting the Help (Question Mark) option at the bottom of any page.

Other Links

Utah SNAP (Food Stamps) >

Using Your Horizon Card (EBT) >

What You Can Buy with Food Stamps >

United States Department of Agriculture (USDA) Food and Nutrition Service (FNS) Website >

USDA FNS "Steps to a Healthier You" Nutritional Information Website >

USDA FNS Supplemental Nutrition Assistance Program (SNAP) Retailer Locator Website >

USDA Nutritional Information Website >