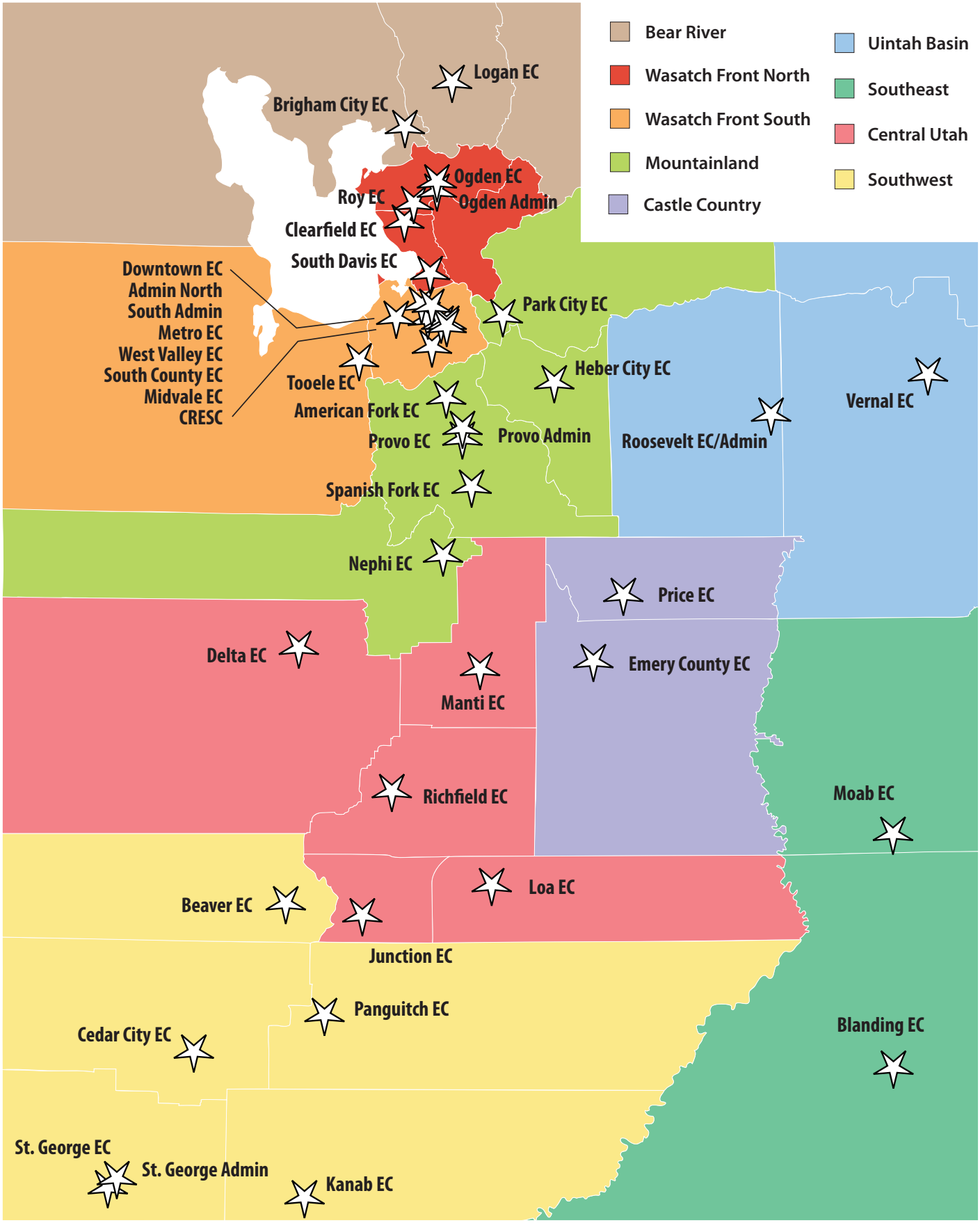DWS Service Areas and Facilities