

UTAH DEPARTMENT OF WORKFORCE SERVICES
CUSTOMER COUNTS BY RACE, ETHNICITY, GENDER, AND ADA DISABILITY
REPORT: JUNE 30, 2014 (1)

			Race and Ethnicity (3)							Gender			ADA Disability Indicated (4)
PROGRAM/SERVICE NAME		Total Customers (2)	Asian	Black / Haitian	Native American	Pacific Islander	Unknown / Other (5)	White / Caucasian	Hispanic / Latino	Female	Male	Unknown	
eREP Eligibility System (as of 6/30/2014)	TANF	9,474	154	503	305	90	3,618	4,839	1,854	5,445	4,029	0	Note 4
	Child Care	20,340	157	1,073	346	161	8,406	10,296	3,176	12,621	7,658	61	Note 4
	Food Stamps	234,717	4,091	6,393	7,315	3,178	85,886	128,599	37,495	129,511	105,205	0	Note 4
	General Assistance	953	8	30	14	0	420	481	66	438	515	0	Note 4
	Refugee Cash Assistance	172	28	27	0	0	93	24	4	75	97	0	Note 4
UWORKS Case Management System (Open Enrollments as of 6/30/2014)	ACE	125	5	4	5	4	24	108	10	41	84	0	18
	ATAA	1	0	0	0	0	0	1	0	1	0	0	0
	Adoption Assistance	1	0	0	0	0	0	1	0	1	0	0	0
	Choose To Work	412	5	8	13	4	51	371	36	174	237	1	364
	Digital Arts	11	0	0	0	0	0	11	0	6	5	0	2
	EUC-REA	4	0	0	0	0	0	4	0	1	3	0	0
	Education & Training Voucher (ETV)	72	1	12	3	2	9	57	16	53	19	0	2
	Extended (FEP)	37	2	8	3	0	8	24	4	29	8	0	4
	FEP - Diversion	2	0	0	0	0	0	2	1	1	1	0	0
	FEP - Work Program	39	0	5	1	0	12	25	10	20	19	0	2
	Family Employment Program	1,875	71	197	116	42	311	1,377	280	1,613	261	1	370
	Food Stamps	3,435	47	190	265	88	531	2,735	441	1,414	2,017	4	247
	General Assistance	1,002	14	46	39	5	184	800	90	464	537	1	565
	REA	65	0	2	1	2	9	58	6	36	29	0	2
	RTAA	10	0	0	0	0	1	10	2	4	6	0	1
	Rapid Rehousing- TANF	226	8	15	30	8	37	168	33	178	47	1	17
	Refugee Cash Assistance	138	36	32	2	0	10	56	7	60	78	0	8
	TANF Needy Family-Employed	1	0	0	0	0	0	1	0	1	0	0	0
	TANF Non-Fep	653	9	31	31	7	118	539	100	439	214	0	39
	Trade Act 2002	3	0	0	0	0	0	3	0	0	3	0	1
	Trade Act 2009	14	0	0	0	0	4	13	1	6	8	0	2
	Trade Act 2011	98	3	2	3	3	30	85	14	53	44	1	9
	Trade Act Waiver	11	0	0	0	0	4	11	2	8	3	0	1
	Transitional (FEP)	428	16	39	23	11	80	308	78	357	71	0	32
	VETS - Chap 31 Follow-Up	13	0	1	0	0	2	12	2	1	12	0	8
	VETS - Chapter 31	48	0	4	2	1	6	40	1	7	41	0	45
	Veteran	10	0	0	1	0	2	8	0	1	9	0	2
	Veteran - Intensive Services Follow-UP	15	0	1	0	0	5	14	0	2	13	0	6
	Veteran- Intensive Services	115	2	5	5	0	24	101	7	13	102	0	33
	WIA Adult	737	15	53	36	11	124	587	98	454	283	0	58
	WIA Adult Follow Up	1	0	0	0	0	0	1	0	0	1	0	0

	WIA Dislocated Worker	627	12	18	29	11	141	543	64	274	352	1	44
	WIA Dislocated Worker Follow Up	3	0	0	0	0	2	2	1	2	1	0	0
	WIA Youth	1,323	75	105	79	23	267	917	259	736	585	0	120
	WIA Youth Follow Up	1,066	21	72	59	31	203	772	249	584	482	0	53
UWORKS Labor Exchange System (7/1/2013 - 6/30/2014)	Total Job Seekers with a Service	262,465	5,760	8,616	11,712	5,872	41,657	213,331	30,348	120,421	141,317	686	18,814
	Assessment	13,982	408	1,063	780	341	2,537	10,566	2,101	9,280	4,691	9	2,585
	Career Guidance	4,197	199	338	133	65	884	2,756	566	1,976	2,216	2	301
	Core to Intensive	1,147	30	63	58	20	216	895	203	583	563	0	94
	Entered Non Traditional Employment	221	5	16	7	4	36	169	40	96	125	0	17
	FEP Assessment	7,181	273	640	449	238	1,310	5,253	1,155	5,751	1,425	5	651
	Intensive	32,972	937	1,880	1,688	679	5,602	26,344	4,367	16,971	15,948	50	4,697
	Job Development	2,066	116	245	80	23	297	1,520	205	936	1,128	2	380
	Job LMI	170,954	3,457	4,801	7,469	4,054	25,007	142,771	19,311	82,522	88,100	327	10,846
	Job Referral	209,498	4,422	6,580	9,350	4,883	31,447	174,663	24,342	96,057	112,951	486	14,498
	Online LMI	9,709	264	388	547	324	1,767	7,556	1,390	4,362	5,325	22	772
	Online Orientation	10	0	0	0	0	1	9	1	3	7	0	1
	Online Workshop	54,770	1,162	1,554	2,377	1,154	10,506	47,246	5,683	23,322	31,241	207	3,083
	Placed in NAFTA Training	64	2	3	5	1	13	53	10	38	26	0	6
	Placed in Other Employment	9,157	204	550	452	175	1,512	7,365	1,287	4,858	4,288	11	1,142
	Placed in Training	4,174	201	380	233	78	698	3,072	596	2,254	1,919	0	411
	Placed in WIA Training	3,090	106	223	174	68	625	2,335	492	1,538	1,549	1	244
	Placement to a Job	943	18	36	50	11	161	806	98	501	441	1	84
	Provide LMI Information	21,326	525	1,109	1,124	452	3,708	17,401	2,656	10,253	11,026	45	2,627
	Receiving ATAA/RTAA assistance	9	0	0	0	0	2	9	2	4	5	0	2
	Referred To Non DWS Services	3,846	173	358	214	68	725	2,800	647	2,377	1,466	3	816
	Referred To WIA Services	387	11	24	19	7	61	303	51	216	171	0	19
	Staff-Assisted LMI	98,431	1,984	3,926	4,754	2,692	16,287	81,418	12,766	41,073	57,055	303	7,837
	Testing - Assessment	2,294	102	164	135	49	474	1,616	476	1,213	1,078	1	199
	Trade Waiver	61	2	2	1	2	15	54	7	26	35	0	5
	UI Profiling Assessment	23,642	570	711	967	432	4,629	20,416	2,248	10,246	13,320	76	1,126
	UI Profiling Orientation	23,642	570	711	967	432	4,629	20,416	2,248	10,246	13,320	76	1,126
	Vet Referred To WIA Training	19	0	0	0	0	2	18	0	5	14	0	4
	Vet receiving ATAA/RTAA assistance	1	0	0	0	0	0	1	0	0	1	0	0
	Web Resume	105,113	2,490	3,343	4,712	2,315	20,730	86,686	12,092	44,986	59,693	411	6,117
	Web Resume Update	192,646	4,098	5,876	8,654	4,446	30,287	156,093	22,051	89,526	102,636	447	12,232
	Work Readiness Evaluation	28,305	701	1,533	1,549	592	5,029	22,755	3,901	13,158	15,084	59	2,832
	Workshop - Life Skills	1,880	33	115	107	51	339	1,532	301	1,352	526	2	214
	Workshop - Pre Employment	20,672	453	805	912	399	3,902	17,490	2,381	9,217	11,389	66	1,586
	Workshop - Rapid Response Specialized	608	34	26	8	3	117	498	76	274	334	0	19
	Workshop - Rapid Response Specialized(TAA)	53	6	0	0	0	9	45	6	38	15	0	1
	Workshop - Specialized	1,513	27	87	84	45	261	1,184	266	1,068	444	0	157
	Workshop - Transition Assistance Program (TAP)	275	2	18	1	2	13	255	21	39	236	0	6
	Workshop - Work Readiness	1,286	20	78	71	28	301	991	255	973	311	2	98
	Workshop - Youth	1,561	68	156	89	34	394	999	435	839	722	0	127
	Youth Followup	796	15	60	53	19	153	584	190	389	407	0	39

Notes:

(1) June 30, 2014 refers to the date for which the data is available. eREP data looks at recipients during the month of June, Case management data is point of time with an open enrollment on June 30, 2014, and Labor Exchange data is for state fiscal year 2014 (July 1, 2013 - June 30, 2014)

(2) Customer counts are for all unique persons served. In eREP, all eligible household members are included in the count.

(3) All database systems are compliant with Federal race and ethnicity standards. Therefore, sums of race and ethnicity exceed the total number of individuals. A client has the option to select more than one race.

(4) ADA Disability may or may not be disclosed by customers. Disability may or may not affect their ability to work or seek employment. Disability indicators in the eREP system are present only if disability is a factor in continued eligibility. Not all eREP customers are asked about their disability status.

(5) If race indicators are blank, or if an "unknown" or "other" race is indicated, they are counted in this category.

UTAH DEPARTMENT OF WORKFORCE SERVICES
LIMITED ENGLISH PROFICIENCY (LEP)
DISTINCT INDIVIDUALS WITH ELIGIBILITY, CASE MANAGEMENT, OR LABOR EXCHANGE (SEE NOTE)

LANGUAGE	eREP Eligibility System (as of 6/30/2014)	UWORKS Case Management System (Open Enrollments as of 6/30/2014)	UWORKS Labor Exchange System (7/1/2013 - 6/30/2014)
Abkhazian	1,548	0	0
Afan (Oromo)	15	0	0
Afrikaans	17	0	0
Albanian	11	3	31
Amharic	29	0	0
Apache	1	0	0
Arabic	1,617	216	587
Armenian	35	0	5
Assamese	14	0	0
Bari	0	1	6
Bashkir	2	0	0
Bengali / Bangla	5	0	0
Bhutanese	16	0	0
Bhutani	31	0	0
Bihari	6	0	0
Bislama	1	0	0
Bosnian	155	4	56
Bulgarian	5	0	0
Burmese	738	15	89
Cambodian	50	0	11
Cantonese	0	0	5
Catalan	4	0	0
Chin	53	0	0
Chinese	116	0	0
Chuukese	24	0	0
Corsican	4	0	0
Creole	6	1	3
Croat	0	0	5
Croatian	14	0	0
Czech	3	0	2
Danish	2	0	1
Dinka	0	3	21
Dutch	13	0	0
Esperanto	28	0	0
Estonian	8	0	0
Ewe	1	0	0
Faroese	33	0	0

Farsi	205	37	126
Fiji	3	0	0
Finnish	0	0	1
French	133	6	52
Frisian	2	0	0
Georgian	48	0	0
German	3	0	9
Greek	1	0	1
Gujarati	5	0	0
Hausa	1	0	0
Hebrew	2	0	1
Hindi	31	0	0
Hindu	0	0	5
Hungarian	0	0	1
Indonesian	9	0	0
Italian	4	0	3
Japanese	7	0	4
Kannada	1	0	0
Karen	293	26	75
Karenni	0	3	10
Kinyarwanda	21	0	0
Kirghiz	2	0	0
Kirundi	0	7	21
Kiswahili	129	4	7
Korean	25	0	2
Kunama	0	3	5
Kunama (from Eritrea)	20	0	0
Kurdish	67	2	15
Kurundi	98	0	0
Lao	0	0	17
Laotian	38	0	0
Latin	6	0	0
Latvian / Lettish	1	0	0
Lingala	12	0	0
Lithuanian	1	0	0
Maay	0	1	4
Maay Maay (Somali Bantu)	151	0	0
Malagasy	2	0	0
Malayalam	2	0	0
Mandarin	0	0	6
Maori	1	0	0
Marshallise	29	0	0
Mashungili (Somali Bantu)	11	0	0
Mongolian	5	0	0
Nauru	20	0	0
Navajo	202	4	89
Nepali	639	58	181

Norwegian	0	1	18
Nuer	0	2	10
Oriya	3	0	0
Other African	0	24	101
Other Asian	0	2	18
Other European	0	0	2
Other	0	10	57
Pashto / Pushto	42	0	0
Persian	23	3	18
Persian (Farsi)	143	0	0
Polish	7	0	0
Portuguese	42	1	12
Punjabi	12	0	2
Rhaeto	1	0	0
Romanian	2	0	2
Russian	227	3	38
Samoan	184	5	42
Sanskrit	19	0	0
Scots Gaelic	1	0	0
Serbian	2	0	0
Serbo-Croatian	10	0	0
Setswana	1	0	0
Shona	1	0	0
Sign	0	4	21
Singhalese	4	0	0
Slovak	2	0	0
Slovenian	6	0	0
Somali	1,236	89	257
Spanish	15,586	51	944
Sundanese	85	0	0
Swahili	155	29	74
Swedish	1	0	0
Tagalog	21	1	6
Tajik	3	0	0
Tamil	28	0	0
Telugu	1	0	0
Thai	12	2	6
Tibetan	46	1	2
Tigrinya	72	0	0
Tonga	152	0	0
Tongan	0	1	25
Tsonga	6	0	0
Turkish	19	2	5
Turkmen	5	0	0
Twampa	0	0	3
Ukranian	9	0	0
Ukrainian	0	0	2

Urdu		29	1	5
Ute		1	0	0
Vietnam		0	2	48
Vietnamese		429	0	0
Volapuk		1	0	0
Welsh		2	0	0
Zulu		1	0	2
TOTAL		25,467	628	3,177
English		217,045	10,935	259,288

PERCENT OF TOTAL	11.7%	5.7%	1.2%
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NOTE: Counts are distinct for each group of customers. Customers may be included in two or more of the customer groups.