



Updated March 23, 2020

Child Care and COVID-19 Frequently Asked Questions for Schools

Note: This information will be updated frequently. Please check back regularly for updates.

Where should I be sending parents who have child care needs following school closures?

Utah families are strongly encouraged to first try to arrange care from friends, families and others in their community who may not be working during this time. The capacity of the child care system and any temporary child care programs that will be set up during this time will be focused on meeting the needs of the state's essential employees, such as first responders, health care professionals and others working to meet the public health and safety needs of Utah residents.

If formal child care is the only option for families, direct them to Care About Childcare at caraboutchildcare.utah.gov for assistance finding care. If the family does not have access to the internet, please have them call 1-800-670-1552.

What financial resources are available for parents to help offset the cost of child care expenses?

Child care assistance is available through Workforce Services. The household must meet specific income and work requirements. It may not cover the full cost of care, but it will help. For more information, visit jobs.utah.gov/occ/parent/overview.

Is there a contact in the Office of Child Care if we have questions?

Schools should contact the Office of Child Care Provider Helpline at 1-866-435-7414 or at occ@utah.gov.