



## Frequently Asked Questions

### How do I get Utah SUN Bucks?

- Does your child receive SNAP, TANF or Medicaid?
  - If YES, then your child's SUN Bucks are paid to the SNAP, TANF or Medicaid case they are on.
  - If NO, you will need to [fill out a SUN Bucks application](#).
- Was your household approved to receive free or reduced lunch because you filled out an application at the school?
  - If YES, then your child will automatically be enrolled in SUN Bucks.
- When you filled out your free/reduced lunch application with your school, did you choose to NOT share your information with the Department of Workforce Services and Utah State Board of Education?
  - You will need to apply for SUN Bucks.
- Does everyone at your child's school automatically receive free lunch?
  - If YES, you may need to [apply for SUN Bucks](#).

### How much is SUN Bucks?

SUN Bucks is a one-time payment of \$120 for every qualifying school age child in your household. This money will be sent to you at some point during the summer. You will be notified before receiving your SUN Bucks.

### When will I get my Utah SUN Bucks?

Sun Bucks will be available in June for SNAP, TANF or Medicaid customers, or anyone who filled out a free or reduced meal application with their school. Please check [jobs.utah.gov/sunbucks](http://jobs.utah.gov/sunbucks) for the exact date the money will be available.

## **I receive SNAP, TANF, or Medicaid benefits. How can I confirm that I received Utah SUN Bucks?**

You can view your SUN Bucks deposit by setting up a Connect EBT account at [connectebt.com](https://connectebt.com) or in the Connect EBT mobile app. Find out how [here](#).

You can view your SUN Bucks deposit if you have a [myCase](#) account. You can see your deposit by viewing your EBT transactions.

## **What is the summer period for SUN Bucks in Utah?**

SUN Bucks are for June, July and August. If you need to [submit an application for SUN Bucks](#), it must be received by Utah SUN Bucks by August 31, 2025.

## **Utah SUN Bucks accounts have a parent/guardian listed. How does that work?**

Only adults registered with the student may make changes to the Utah SUN Bucks account. The parent/guardian registered is determined by one of these ways:

- The adult/s that filled out the free reduced meal application form at the school
- The adult/s associated with the SNAP, TANF or Medicaid benefits that qualified the student for Utah SUN Bucks.
- The adult/s who filled out the Utah SUN Bucks application

## **Why didn't my student receive Utah SUN Bucks?**

Here are a few reasons that your student may not qualify for Utah SUN Bucks:

- My child was not attending school in Utah before the current summer. For example:
  - My student went to school in another state and was not enrolled in a Utah school during the 2024-2025 school year.
  - My student was not old enough to go to school in the 2024-2025 school year.
- My student does not attend a school that participates with the National School Lunch Program (NSLP). Some examples of this could be a private school, charter school or homeschool. Utah SUN Bucks is a program that helps purchase groceries for students who receive free or reduced price school meals during the school year. If your student did not receive these meals, they may not be eligible for Utah SUN Bucks.

- My student attends a school where everyone receives free school meals. (Your student may still qualify. You will need to fill out an application for Utah SUN Bucks.)

If you did not receive benefits but were approved for free or reduced price school meals, email your approval letter to [utsunbucks@utah.gov](mailto:utsunbucks@utah.gov) and you can contact your school to let them know you did not receive SUN Bucks.

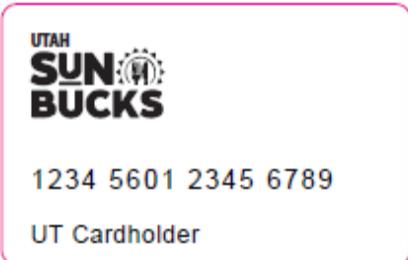
## I received Utah SUN Bucks but I don't want or need them. What should I do?

You can opt out of receiving SUN Bucks by notifying us at this [link](#). If benefits have already been issued to you on a Utah SUN Bucks card, you can destroy the card and the benefits will expire.

## I can't access my student's Utah SUN Bucks.

If you don't have an EBT card where you receive SNAP, TANF or Medicaid benefits, each eligible child in your family will be mailed a separate card with \$120. If your card has not been received after 15 days, SUN Bucks cards can be issued to you in person. You will need to set the PIN by calling 800-997-4444.

Your card will look like one of these:

	
If your <b>card is sent in the mail</b> , it will look like this. Your student's name will be printed on the card (where it says UT Cardholder). To set a PIN for the card, use the student's date of birth and the mailing zip code (instructions on how to do this will be sent with your card).	If you <b>pick up your card in person at our office</b> , it will look like this. There will NOT be a name printed on your card. To set a PIN for the card, use the student's date of birth and the mailing zip code (instructions on how to do this will be sent with your card).

## **I'm receiving an error message when setting a PIN for the card.**

If you are receiving an error message when trying to set the PIN on the card, these tips may be helpful.

- You will know that you have successfully selected a PIN if you hear a message stating so and you hear your card balance.
- If you attempt to set the PIN 3 times unsuccessfully, your call will be automatically terminated and you will need to start over.
- If the message says “the information you entered is incorrect,” this means the mailing zip code or date of birth is not correct. Have you moved since you filled out the free reduced meal application at your school? You can use this [link](#) to update your address.
- If the PINs do not match, this means the confirmation PIN you entered was different from the first number you entered.
- If the PIN you selected is “invalid,” this means you selected a number that is not allowed and you will need to choose a different number.
- You CANNOT fix a PIN issue by requesting a new card.
- To review other EBT Card information click [here](#).

**If you have a question that is not addressed here you can contact Utah SUN Bucks at [utsunbucks@utah.gov](mailto:utsunbucks@utah.gov) or 833-940-2990.** If you receive SNAP, TANF or Medicaid, contact Eligibility Services.