

Request for Grant Applications

Grant Name: Innovative Winter Response Solutions

Solicitation Number: 26-DWS-S018 **Total Funding Available**: \$505,702.26

Funding Source:

1. State General Fund

2. Pamela Atkinson Homeless Account

Grant Period of Performance: March 1, 2026 through October 15, 2026

Grant Application and Details: https://jobs.utah.gov/department/rfg/index.html

I. Due Date

A. Application Due Date: January 20, 2026, at 8:00 a.m. No late applications will be accepted.

- 1. Application Webform
- B. Questions period closes January 16, 2026, at 12:00 p.m.
 - 1. Link to Submit Questions
 - 2. Q&A Posting

II. Other Important Dates

A. Pre-Proposal Meeting (Virtual Only)

November 24th at 9:00 a.m. - 10:00 a.m.

Google Meet Link

(US) +1 352-834-1132 PIN: 382 936 191#

- B. February 2026 Applications presented to the Utah Homeless Services Board (UHSB) for evaluation and award.
- C. February 2026 Grant Agreements will be negotiated by DWS-OHS with awarded applicants.

III. Description of Grant

- B. This is a request for applications to fund new projects or facilities. It is separate from local winter response initiatives.
- C. Innovative Winter Response Solutions are new and innovative approaches to providing shelter for individuals experiencing homelessness, that pre-empt the need for hotel or motel services during the winter response period. Projects must be designed to increase the

quantity or accessibility of emergency shelter services within a Local Homeless Council jurisdiction. This may include congregate shelter and non-congregate shelter.

- 1. Examples of possible shelter solutions may include a modular shelter, a "tiny home" village, repurposing a vacant building, a master leasing pilot or shared housing model.
- 2. Hotel or motel vouchers are not eligible for this funding opportunity.
- D. The project must be operational year-round.
- E. Approved projects may include acquisition, construction, or rehabilitation of a new site or structure, and may include the pre-operation costs related to the project. Pre-opening operations expenses must be limited to project opening expenses, including salaries, benefits, training, and onboarding.
 - 1. Acquisition costs may include the purchase, transfer or easement of a building or shelter structure for the purpose of winter response.
 - 2. Construction costs include, but are not limited to, purchase of building materials and systems, site preparation, structural work, system installation and or direct payment to contractors in the interest of a site or structure for the purpose of winter response.
 - 3. Rehabilitation costs include, but are not limited to, renovation of a building to ensure the property is safe, stable, functional and meets applicable building codes prior to being operational. These costs may also include, but are not limited to, purchasing of building materials and systems, site preparation, structural work, system installation and or direct payment to contractors in the interest of a site or structure for the purpose of winter response.
- F. Applicants must ensure access to services including but not limited to case management, supportive services, and basic necessities.

IV. Funding Overview

Use of funds for the proposed project must comply with <u>Utah Code 35A-16</u>.

V. Who May Apply

- A. Projects must be located in counties of the third, fourth, fifth, and sixth class to qualify for this funding opportunity.
- B. Public or private non-profit organizations, faith-based organizations, state departments and agencies, units of local governments, and tribal entities.
 - 1. Organizations with religious affiliations are to provide assurances that grant funds will not require client participation in religious practices to receive services.
- C. Organizations that have demonstrated experience and expertise in providing services to individuals experiencing homelessness.
- D. Organizations that have the financial capability, secured capital, fiscal management system, and personnel needed to manage a reimbursement contract.
- E. Organizations that will carry and maintain the insurance coverage described in the DWS Grant Terms and Conditions within 30 days if awarded.

VI. Minimum Requirements

- A. Applicant(s) must be authorized to do business in the State of Utah.
- B. The project must be located in Utah.

- C. The project must be located in counties of the third, fourth, fifth, or sixth class.
- D. Projects or shelter beds that currently receive DWS-OHS funding are not eligible for this funding.
- E. Applicants must illustrate how their project decreases the need for hotel or motel vouchers within their Local Homeless Council (LHC).
- F. Coordinate with the LHC to align with other homeless initiatives.
- G. Applicants must be able to open within the FY27 winter response period (October 15, 2026 through April 30, 2027).
- H. Applicants will need to outline a plan for stability of operations beyond the FY27 winter response period.
- I. The organization **does not** have current, open findings from DWS-OHS.
- J. The organization is not in default on any contract or grant agreements with DWS.
- K. Contractors who have had a grant agreement with DWS terminated for cause within the previous three (3) years are not eligible to apply.
- L. Funded projects must be open to individuals regardless of race, color, religion, sex, national origin, age, disability, or political affiliation.

VII. Scope of Work

The proposed Scope of Work has been attached to this Request for Grant Applications (RFGA). Applicants should review the Scope of Work before submitting their responses to the Application requirements.

VIII. Post Award Document Requirements

- A. The following documents may be required after notification of the grant award is received, prior to the execution of the grant agreement:
 - 1. Certificate of Insurance (not required for government entities)
 - 2. Negotiated final Budget Narrative and Itemization Form
 - 3. Cost Allocation Plan or Negotiated Indirect Cost Rate (NICRA), if applicable
 - 4. Organization Policy and Procedures
 - 5. Updated organization contact list

IX. Appendices

Appendix I – Grant Application Cover Sheet

Appendix II – Grant Application Narrative

Appendix III – Budget Narrative and Itemization Form

Appendix IV – DWS-OHS Purchase Approval Form, if applicable

X. Attachments

Attachment A – DWS Grant Terms and Conditions

Attachment B – Scope of Work

Attachment C – DWS OHS Eligible Expense Guide

Attachment D – Background Check Requirements

Attachment E – Code of Conduct

Attachment F – Non-Disclosure Agreement

Attachment G – DWS-OHS Case Management Standards

Attachment H – Evaluation Score Sheet

XI. Contacts

Contract Owner: Shaylee Tulane (<u>stulane@utah.gov</u>)
Contract Analyst: Sarah Smith (<u>sarahsmith@utah.gov</u>)

XII. Submission Instructions

A. The application will be submitted using the link for Appendix I.

- B. Prior to filling out the application online, complete and compile the following documents which will be attached to Appendix I Grant Application Cover Sheet during submission of the application.
 - 1. Forms provided by DWS:
 - a. Appendix II Grant Application Narrative
 - b. Appendix III Budget Narrative and Itemization Form
 - c. Appendix IV DWS-OHS Purchase Approval Form, if applicable
 - i. Applicable if your application includes equipment or capital purchases of \$1,000.00 or greater.
 - 2. Additional documents to be attached to the application, not provided by DWS:
 - a. Business License or Articles of Incorporation, if applicable
 - b. 501(c)(3) letter, if applicable
 - c. Certificates of insurance (not required for government entities)
 - d. Indirect Cost Rate Letter or Cost Allocation Plan, if applicable
 - e. Evidence of Site Control
 - f. Elevation and Floor Plans

XIII. Additional Submission Information

- A. Separate applications are required for each project.
- B. Applicants must bear the cost of preparing and submitting the application.
- C. Failure to comply with any part of the RFGA may result in disqualification of the application.
- D. Late applications will not be accepted.
- E. Applications that do not include all required documentation may not be considered complete and may be denied.
- F. Do NOT include additional information such as pamphlets, organizational public relations information, or addenda.
- G. DWS may request the correction of immaterial omissions during the review period. Applicants must respond within the time period provided in the request.
- H. By submitting an application, the Applicant acknowledges and agrees that the requirements, Scope of Work, and the evaluation process outlined in this RFGA are understood, fair, equitable, and are not unduly restrictive. Any exceptions to the content of this RFGA must be addressed during the Q&A period. The Applicant further acknowledges they have read the RFGA, including Terms and Conditions and all attached or referenced documents.

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XIV. Budget

- A. Total indirect expenses and direct administrative expenses must not exceed 15% of the direct program total.
- B. Indirect Costs cannot exceed the Applicants Federally Approved Negotiated Indirect Cost Rate Agreement (NICRA) or 15% if the Applicant does not have a NICRA.
 - 1. If claiming a NICRA, the Applicant must provide a copy of the agreement or cost allocation plan.
- C. Grant funding will be distributed by cost reimbursement and only for allowable expenditures approved through the application process or negotiated with DWS-OHS; funds are **NOT** distributed in a lump sum.
 - 1. Claims for reimbursement must be submitted through <u>WebGrants 3</u>; at a minimum of quarterly and no more than monthly.
 - 2. Reimbursement may be held until the Grantee has resolved any issues regarding compliance with grant requirements, including outcomes and reporting.
- D. Grant funds may not be used to supplant existing funds.
- E. Any unused funds will be forfeit.

XV. Question and Answer

- A. Question and Answer period closes on date and time specified on the cover page.
- B. Questions must be submitted through the link provided on the cover page, during the Question and Answer period.
- C. Answers will be available at https://jobs.utah.gov/department/rfg/index.html
- D. Questions may include notifying DWS of ambiguity, inconsistency, scope exceptions, excessively restrictive requirements, or other errors in this RFGA.
- E. Questions may also be answered via an addendum.
- F. An answered question or an addendum may modify the specifications or requirements of this RFGA.
- G. Applicants should periodically check for answered questions and addenda before the closing date.

XVI. Addenda

Addenda shall be published within a reasonable time, to allow Applicants to consider the addenda when preparing applications.

XVII. Evaluation and Award

- A. Grant applications will be evaluated on a competitive basis.
- B. All project applications will be reviewed by DWS-OHS staff before presentation to the UHSB.
- C. Applicants must be available to answer clarifying questions during the grant review period.
- D. Applicants may not be awarded under this grant if the funding would overlap with state funded direct award grant(s) that substantially serve the same purpose of this grant.

- 1. Direct award grant means a grant that is funded by money that the Legislature intends the state agency to pass through to one or more recipients without a competitive process (H.B. 335).
- E. Applications that cannot open during the FY27 winter response period may be rejected.
- F. DWS-OHS reserves the right to reject any and all applications or withdraw this offer at any time.
- G. DWS-OHS may award partial grants.
- H. Awards will be made to the responsible applicant(s) whose application is determined to best meet the objectives of DWS-OHS, taking into consideration all factors set forth in this RFGA.
 - 1. Awards may be determined to ensure statewide services.
- I. Awarded grant applications will be open to public inspection under the guidelines of the Government Records Access and Management Act (GRAMA). The entire application will be open unless applicant requests in writing that trade secrets/proprietary data be protected. A <u>GRAMA Claim of Business Confidentiality</u> must be submitted to the Contract Analyst prior to the application deadline.

XVIII. SUBMISSION CHECKLISTS

Pre-Application Checklist		
	Employer Identification Number (EIN)	
Application Checklist		
	Appendix I: Grant Application Cover Sheet	
	Appendix II: Grant Application Narrative	
	Appendix III: Budget Narrative and Itemization Form	
	Appendix IV: DWS-OHS Purchase Approval Form, if applicable	
	Business License or Articles of Incorporation, if applicable	
	501(c)(3) Letter, if applicable	
	Proof of Insurance (not required for Government Entities)	
	Indirect Cost Rate Letter or Cost Allocation Plan, if applicable	
	Evidence of Site Control	
	Elevation and Floor Plans	

Innovative Winter Response Solutions, Request for Grant Application, 26-DWS-S018



APPENDIX I

Grant Application Cover Sheet Innovative Winter Response Solutions #26-DWS-S018

Organization Legal Name:		
Federal Tax ID #:		
Vendor # (if known)		
This organization is doing business as: ☐ Individual/Sole Proprietor ☐ For-Profit Corporation ☐ Non-Profit Organization (attach 501(c)(3) letter) ☐ Government Agency		
EXECUTIVE DIRECTOR OR EQUIVALENT (person auth	orized to sign grant app	lication or an awarded contract)
Name:	Position:	
Address:		
City:	State:	Zip Code:
Telephone: Email:	\sim	
GRANT ADMINISTRATOR (if different from above)		
Name:	Position:	
Address:		
City:	State:	Zip Code:
Telephone: Email:		
FINANCIAL ADMINISTRATOR		
FINANCIAL ADMINISTRATOR Name:	Position:	
Name:		
		Zip Code:

DEVELOPMENT/CONSTRUCTION PARTNER (if different than the applicant)		
Developer/Construction company name:		
Web address:		
PROJECT INFORMATION		
Physical address of the project:		
Expected operational date of the project (MM/DD/YY)		
Does the project location require construction, acquisition, or rehabilitation to become operational?		
□ Yes □ No		
If yes, when will the construction/acquisition/rehabilitation begin? (MM/DD/YY)		
Does the project require a zoning change?		
□ Yes □ No		
If yes, what is the anticipated date that the zoning change will be considered by the local municipality?		
(MM/DD/YY)		
Total number of new units once the project is operational:		
Total number of new shelter beds once the project is operational:		
Estimated total number of clients served once the project is operational:		
Will the new facility have year round staffing and operations?		
□ Yes		
□ No		

Please select the County the project is located (select one):			
☐ Beaver County	☐ Iron County	☐ Sanpete County	
☐ Box Elder County	☐ Juab County	☐ Sevier County	
☐ Cache County	☐ Kane County	☐ Summitt County	
☐ Carbon County	☐ Millard County	☐ Tooele County	
□ Daggett County	☐ Morgan County	☐ Uintah County	
□ Duchesne County	☐ Piute County	☐ Wasatch County	
☐ Emery County	☐ Rich County	☐ Washington County	
☐ Garfield County	☐ San Juan County	☐ Wayne County	
☐ Grand County			
Counties of the First and Second class are not eligible for this funding opportunity			
Please select the Local Homeless Council (LHC) the project is located in:			
□ Bear River □ San Juan			
□ Carbon Emery	☐ Six County		
□ Grand	☐ Tooele		
□ Iron	☐ Uintah Basin		
□ Mountainland □ Washington			
Only projects in Summit and Wasatch counties are eligible for Mountainland LHC			
Total Grant Funds Requested \$			
Total Project Cost Estimate (including ongoing operation costs) \$			
Submitted budgets MAY NOT exceed the total funding opportunity amount of \$505,702.26.			

ATTACHMENTS
DWS FORMS TO PREPARE AND ATTACH:
APPENDIX II: GRANT APPLICATION NARRATIVE
APPENDIX III: BUDGET NARRATIVE AND ITEMIZATION FORM
APPENDIX IV: DWS-OHS PURCHASE APPROVAL FORM (Required if requesting to purchase equipment or capital purchases of \$1,000 or greater)
ADDITIONAL DOCUMENTS TO ATTACH:
BUSINESS LICENSE OR ARTICLES OF INCORPORATION (if applicable)
501(c)(3) LETTER (if applicable)
CERTIFICATE OF INSURANCE (not required for government entities)
CERTIFICATE OF INSURANCE (HOLTEGUIRE OF GOVERNMENT CHILDRES)
FEDERALLY APPROVED INDIRECT COST RATE AGREEMENT OR COST ALLOCATION PLAN (if applicable)
EVIDENCE OF SITE CONTROL
ELEVATION AND FLOOR PLANS
CERTIFICATION
CERTIFICATION
By submitting, I certify that all information provided in this grant application is complete and accurate.



APPENDIX II

Grant Application Narrative Innovative Winter Response Solutions #26-DWS-S018

Organization Name:

<u>Directions:</u> Narrative **must** be in the default size, font, and spacing provided. Additional narrative attachments are not allowed.

PROGRAM DESCRIPTION

Describe the program(s) for which the organization is requesting funding. Description must include how
the site will be an innovative addition to the LHC's homeless response system, a description of the site
and its facilities, ongoing operation costs (number of FTEs, titles), and programmatic activities. (5 points)

2.	Describe the intake process that will be utilized at the new facility. Description should include details regarding coordination efforts with the Local Homeless Council and the target population. (1 point)
3.	Describe the case management services that will be provided at the new facility. Description should include the scope of client support, service coordination for individualized care, and alignment with DWS-OHS Case Management Standards. (1 point)

4.	Applicants who have previously received winter response funding describe how the funding was utilized in past fiscal years (including funding amount, hotel/motel voucher use, number of clients previously served) and how this project offers a new solution. Applicants who have not previously received Winter Response funding describe how this project represents a new solution. (1 point)
•	
5.	Describe how the proposed program will align with the Guiding Principles to Overcome Homelessness. (3 points)
Sı	TE CONTROL/OWNERSHIP
6.	Is the property currently owned by the applicant? If so, how? If not, what form of site control is in place?
	(Not scored)

7. If construction or rehabilitation of the site is necessary to become operational, describe the construction needs to become operational, the timeline of construction, and ongoing maintenance the site may have construction or rehabilitation is not necessary, describe the projected ongoing maintenance the site may have. (5 points)	e. If
LOCAL COORDINATION	
Describe the coordination of this project within the Local Homeless Council, including its alignment with other winter response initiatives. (5 points)	

 Describe the extent of the local municipalities' participation in the project. Description should include details regarding zoning reviews, project engagement, required municipalities approvals, and other
pertinent aspects. (5 points)
ONGOING PROGRAM OPERATIONS
10. What other funding sources have been dedicated to ongoing operations of the project beyond October 15, 2026? Description should include ongoing funding, one-time funding, funders, and other pertinent
2026? Description should include ongoing funding, one-time funding, funders, and other pertinent information. If funding has not been dedicated, please describe the funding strategy that will be
2026? Description should include ongoing funding, one-time funding, funders, and other pertinent
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Appendix III - Budget Narrative and Itemization Form

DWS Office of Homeless Services

Innovative Winter Response Solutions

March 1, 2026 - October 15, 2026

Please reference the below eligible expense guide for budget creation. This guide has specific information regarding indirect and direct admin calculations. Agency must continue to use admin rate or methodology that was used in any previous DWS contracts.

Organization:

DWS-OHS Eligible Expense Guide

<u>All</u> planned expenses must be itemized (I.E. 20 cots at \$100 each totaling \$2,000). Admin costs may be reduced to comply with Federal and State caps if required.

Category I: Indirect Expenses (Budget line items below that are included in De Minimis marked with *).	Itemized Details of Grant Funds Requested	Grant Funds Requested
ndirect Costs		
		I
Category II: Direct Administrative Expenses	Itemized Details of Grant Funds Requested	Grant Funds Requested
Salaries		
Fringe Benefits		
Communications 'e.g. Consistent monthly charges including and not limited to: printing, copying, phone, internet, postage)		
Equipment (e.g. computers, office furniture, or any items over \$5,000 that such use may extend beyond contracting period)		
Program Insurance (Does not include fringe benefits for staff)		
Agency Space Costs (e.g. rent, lease, etc.)		
Agency Utilities (consistent monthly utility charges - gas, water, etc.)		
Professional Development & Training	Not eligible for FY26 Innovative Winter Response Solutions	
Professional Fees & Contract Services (e.g. consultants, security, etc.)		
Supplies (e.g. consumable goods)		
Fravel & Transportation		
Direct Administrative costs may be modified after funding source	ces have been determined to not exceed federal regulations of the federal funds awarded.	
Total Category I/Category	/ II Administrative Expenses	\$ -
Category III Project Expenses	Itemized Details of OHS Grant Funds Requested	Grant Funds Requested
*Salaries		
*Fringe Benefits		
Client Rent and Arrears Payments		
Client Deposit, App Fees, and Utility Assistance		
Client Services (e.g. education services, employment & training, legal services, client transportation, and such)		
Hotel/Motel Payments		
	Not eligible for FY26 Innovative Winter Response Solutions	
Program communications		
Program communications	Not eligible for FY26 Innovative Winter Response Solutions Not eligible for FY26 Innovative Winter Response Solutions	
Conference Attendance and Staff Training/Development		
Consistent monthly charges including and not limited to: printing conving phone (Conference Attendance and Staff Training/Development Professional Fees & Contract Services (e.g. consultants, security, and such) Program Equipment (e.g. computers, office furniture, or any items over \$5,000 that such	Not eligible for FY26 Innovative Winter Response Solutions	
Consistent monthly charges including and not limited to: printing conving phase Conference Attendance and Staff Training/Development Professional Fees & Contract Services (e.g. consultants, security, and such) Program Equipment (e.g. computers, office furniture, or any items over \$5,000 that such use may extend beyond contracting period) Program Insurance (Does not include fringe benefits for staff)	Not eligible for FY26 Innovative Winter Response Solutions	
Program Communications	Not eligible for FY26 Innovative Winter Response Solutions	
Conference Attendance and Staff Training/Development Professional Fees & Contract Services (e.g. consultants, security, and such) Program Equipment (e.g. computers, office furniture, or any items over \$5,000 that such use may extend beyond contracting period) Program Insurance (Does not include fringe benefits for staff) Program Space Costs Program Supplies Space Utilities Ftc.	Not eligible for FY26 Innovative Winter Response Solutions	
Conference Attendance and Staff Training/Development Professional Fees & Contract Services (e.g. consultants, security, and such) Program Equipment (e.g. computers, office furniture, or any items over \$5,000 that such use may extend beyond contracting period) Program Insurance (Does not include fringe benefits for staff) Program Supplies Space Utilities Ftc. Program Transportation	Not eligible for FY26 Innovative Winter Response Solutions	
*Program Communications *Consistent mentally charges including and not limited to: printing conving phase *Conference Attendance and Staff Training/Development *Professional Fees & Contract Services (e.g. consultants, security, and such) Program Equipment (e.g. computers, office furniture, or any items over \$5,000 that such use may extend beyond contracting period) *Program Insurance (Does not include fringe benefits for staff)	Not eligible for FY26 Innovative Winter Response Solutions	
Program Communications Conference Attendance and Staff Training/Development Professional Fees & Contract Services (e.g. consultants, security, and such) Program Equipment (e.g. computers, office furniture, or any items over \$5,000 that such use may extend beyond contracting period) Program Insurance (Does not include fringe benefits for staff) Program Space Costs Program Supplies Space Utilities Ftc. Program Transportation Acquisition	Not eligible for FY26 Innovative Winter Response Solutions	
Conference Attendance and Staff Training/Development Professional Fees & Contract Services (e.g. consultants, security, and such) Program Equipment (e.g. computers, office furniture, or any items over \$5,000 that such use may extend beyond contracting period) Program Insurance (Does not include fringe benefits for staff) Program Sunnlies Space Utilities Ftc. Program Transportation Acquisition Rehabilitation	Not eligible for FY26 Innovative Winter Response Solutions	
Program Communications Conference Attendance and Staff Training/Development Professional Fees & Contract Services (e.g. consultants, security, and such) Program Equipment (e.g. computers, office furniture, or any items over \$5,000 that such use may extend beyond contracting period) Program Insurance (Does not include fringe benefits for staff) Program Supplies Space Utilities Ftc. Program Transportation Acquisition Rehabilitation New Construction	Not eligible for FY26 Innovative Winter Response Solutions	\$ -
Program Communications Conference Attendance and Staff Training/Development Professional Fees & Contract Services (e.g. consultants, security, and such) Program Equipment (e.g. computers, office furniture, or any items over \$5,000 that such use may extend beyond contracting period) Program Insurance (Does not include fringe benefits for staff) Program Supplies. Space Utilities. Ftc. Program Transportation Acquisition Rehabilitation	Not eligible for FY26 Innovative Winter Response Solutions	\$ -



Purchase approval limits

- Less than \$1,000 no prior approval
- \$1,000 \$4,999 prior approval from the OHS Program Specialist
- \$5,000 \$19,999 prior approval from OHS Program Specialist and Fiscal Grant Manager
- \$20,000 and above prior approval from OHS Program Specialist, Fiscal Grant Manager and OHS Director.

Unless approved in initial contract budget and under \$4,999, this form is required before making any equipment or capital purchases over \$1,000. Failure to submit the required information or to obtain approval in advance may result in delays or purchases being ineligible. Email completed form, along with all quotes, bids, and supporting documentation to your OHS Program Specialist Please allow up to 10 business days for approval.

Date of request:	
OHS contract #:	
Agency name:	
Agency contact name:	
Anticipated vendor name:	
Purchase Total:	へ ()
General description of purchase:	30, On C/n
OHS USE ONLY	
Program Specialist signature:	
Fiscal Grant Manager signature (if requ	ired):
OHS Director signature (if required):	

ATTACHMENT A Department of Workforce Services (DWS) Grant Terms and Conditions

1. **DEFINITIONS**:

- a. <u>"Agreement Signature Pages"</u> means the State cover pages that DWS and Grantee sign.
- b. "Agreement" means the Agreement, Signature Pages, attachments, and documents incorporated by reference.
- c. <u>"Confidential Information"</u> means information that is classified as Private or Protected, or otherwise deemed non-public under applicable state and federal laws, including but not limited to the Government Records Access and Management Act (GRAMA) Utah Code 63G-2-101 et seq. DWS reserves the right to identify, during and after this Agreement, additional information categories that must be kept confidential under federal and state law.
- d. <u>"Goods and Services"</u> means goods including, but not limited to, any deliverables, supplies, equipment, or commodities, and services including, but not limited to the furnishing of labor, time, and effort by Grantee pursuant to this Agreement and professional services required in accordance with this Contract.
- e. "GRANTEE" means the individual or entity receiving the funds identified in this Agreement. The term "GRANTEE" shall include GRANTEE's agents, officers, employees, and partners, as well as sub-recipients and loan recipients.
- f. "Proposal" means Grantee's response to DWS's Solicitation.
- g. <u>"Solicitation"</u> means the documents and process used by the State Entity to obtain Grantee's Proposal.
- h. "<u>State of Utah</u>" means the State of Utah, in its entirety, including its institutions, agencies, departments, divisions, authorities, instrumentalities, boards, commissions, elected or appointed officers, employees, agents, and authorized volunteers.
- i. "Subcontractor/Subgrantee" means an individual or entity that has entered into an agreement with the original GRANTEE to perform services or provide goods which the original GRANTEE is responsible for under the terms of this Agreement. Additionally, the term "subgrantee" or "subcontractor" also refers to individuals or entities that have entered into agreements with any subgrantee if: (1) those individuals or entities have agreed to perform all or most of the subgrantee's duties under this Agreement; or (2) federal law requires this Agreement to apply to such individuals or entities.
- j. <u>"Volunteer"</u> means an authorized individual performing a service without pay or other compensation.
- 2. **GOVERNING LAW AND VENUE:** This Agreement shall be governed by the laws, rules, and regulations of the State of Utah. Any action or proceeding arising from this Agreement shall be brought in a court of competent jurisdiction in the State of Utah. Venue shall be in Salt Lake City, in the Third Judicial District Court for Salt Lake County.

3. **CONFLICT OF INTEREST:**

- a. GRANTEE certifies, through the execution of the Agreement, that none of its owners, directors, officers, or employees are employees of DWS, or the State of Utah. GRANTEE will not hire or subcontract with any person having such conflicting interest(s).
- b. GRANTEE will notify DWS immediately upon learning of such a conflict and shall take immediate action to cure the conflict in accordance with DWS' direction.
- c. GRANTEE certifies, through the execution of the Agreement that none of its owners, directors, officers, or employees working under this Agreement, are relatives of an employee of DWS. A relative is defined as: spouse, child, step-child, parent, sibling, aunt, uncle, niece, nephew, first cousin, mother-in-law, father-in-law, brother-in-law, sister-in-law, son-in-law, daughter-in-law, grandparent or grandchild.
- d. GRANTEE shall not use Grant funds to make any payments to an organization which has in common with GRANTEE either: a) owners or partners who directly or indirectly own ten percent (10%) or more of the voting interest of the organization; or b) directors, officers or others with authority to establish policies and make decisions for the organization.
- 4. **PROCUREMENT ETHICS:** Grantee certifies that it has not offered or given any gift or compensation prohibited by the laws, Executive Orders, or policies of the State to any officer or employee of the State or participating political subdivisions to secure favorable treatment with

respect to being awarded this Agreement. Grantee shall not give or offer any compensation, gratuity, contribution, loan, reward, or promise to any person in any official capacity relating to the procurement of this Agreement.

5. **RELATED PARTIES:**

- a. GRANTEE shall not use Grant funds to make any payments to related parties without the prior written consent of DWS. GRANTEE is obligated to notify DWS of any contemplated related party payment prior to making a purchase. Payments made by GRANTEE to related parties without prior written consent may be disallowed and may result in an overpayment assessment.
- b. GRANTEE is defined as all owners, partners, directors, and officers of GRANTEE or others with authority to establish policies and make decisions for GRANTEE.
- c. Related parties is defined as:
 - i. A person who is related to GRANTEE through blood or marriage, as defined by U.C.A., Section 52-3-1(1)(d), as father, mother, husband, wife, son, daughter, sister, brother, grandfather, grandmother, grandson, granddaughter, uncle, aunt, nephew, niece, first cousin, mother-in-law, father-in-law, brother-in-law, sister-in-law, son-in-law, or daughter-in-law.
 - ii. An organization with directors, officers, or others with the authority to establish policies and to make decisions for the organization who is related to GRANTEE through blood or marriage, as defined above.
- d. Upon notification of proposed related party payment, DWS may, at its discretion:
 - i. Require GRANTEE to undertake competitive bidding for the goods or services,
 - ii. Require satisfactory cost justification prior to payment, or
 - iii. Take other steps that may be necessary to assure that the goods or services provided afford DWS a satisfactory level of quality and cost.
- e. Any related-party payments contemplated under this Agreement must be disclosed on a written statement to DWS which shall include:
 - The name of GRANTEE'S representative who is related to the party to whom GRANTEE seeks to make payments;
 - ii. the name of the other related party;
 - iii. the relationship between the individuals identified in "i" and "ii" above;
 - iv. a description of the transaction in question and the dollar amount involved;
 - v. the decision-making authority of the individuals identified in "i" and "ii" above, with respect to the applicable transaction;
 - vi. the potential effect on this Agreement if the payment to the related party is disallowed;
 - vii. the potential effect on this Agreement if the payment to the related party is made; and
 - viii. the measures taken by GRANTEE to protect DWS from potentially adverse effects resulting from the identified parties' relationship.
- 6. INDEMNITY: GRANTEE shall be fully liable for the actions of its agents, employees, officers, partners, and subcontractors, and shall fully indemnify, defend, and save harmless DWS and the State of Utah from all claims, losses, suits, actions, damages, and costs of every name and description arising out of GRANTEE's performance of this Agreement caused by any intentional act or negligence of GRANTEE, its agents, employees, officers, partners, volunteers, or subcontractors, without limitation; provided, however, that the GRANTEE shall not indemnify for that portion of any claim, loss, or damage arising hereunder due to the sole fault of DWS. The parties agree that if there are any limitations of the GRANTEE's liability, including a limitation of liability clause for anyone for whom the GRANTEE is responsible, such limitations of liability will not apply to injuries to persons, including death, or to damages to property of DWS.
- 7. **INDEMNIFICATION RELATING TO INTELLECTUAL PROPERTY:** GRANTEE will indemnify and hold DWS and the State of Utah harmless from and against any and all damages, expenses (including reasonable attorneys' fees), claims, judgments, liabilities, and costs in any action or claim brought against DWS or the State of Utah for infringement of a third party's copyright, trademark, trade secret, or other proprietary right. The parties agree that if there are any limitations of GRANTEE's liability, such limitations of liability will not apply to this section.

8. OWNERSHIP IN INTELLECTUAL PROPERTY:

- a. DWS and GRANTEE each recognizes that each has no right, title, or interest, proprietary or otherwise, in the intellectual property owned or licensed by the other, unless otherwise agreed upon by the parties in writing. All documents, records, programs, data, articles, memoranda, and other materials not developed or licensed by GRANTEE prior to the execution of this Agreement, but specifically manufactured under this Agreement shall be considered work made for hire, and GRANTEE shall transfer any ownership claim to DWS.
- b. Grantee warrants that it does not and will not infringe on any copyrights, patents, trade secrets, or other proprietary rights. Grantee will indemnify the State and hold the State harmless from and against all damages, expenses, attorney's fees, claims, judgments, liabilities, and costs in any claim brought against the State for infringement.
- 9. STANDARD OF CARE: Grantee and Subcontractors shall perform in accordance with the standard of care exercised by licensed members of their respective professions having substantial experience providing similar services, including the type, magnitude, and complexity of the Services. Grantee is liable for claims, liabilities, additional burdens, penalties, damages, or third-party claims, to the extent caused by the acts, errors, or omissions that do not meet this standard of care.
- 10. **AMENDMENTS:** This Agreement may only be amended by the mutual written agreement of the parties, provided that the amendment is within the Scope of Work of this Agreement and is within the scope/purpose of the original solicitation for which this Contract was derived. The amendment will be attached and made part of this Agreement. Automatic renewals will not apply to this Agreement, even if listed elsewhere in this Agreement.
- 11. **IMPOSITION OF FEES:** GRANTEE will not impose any fees upon clients provided services under this Agreement except as authorized by DWS. The State of Utah and DWS will not allow the GRANTEE to charge end users electronic payment fees of any kind.
- 12. **HUMAN-SUBJECTS RESEARCH:** GRANTEE shall not conduct non-exempt human-subjects research, as defined by 45 CFR part 46, involving employees of DWS or individuals receiving services (whether direct or contracted) from DWS. Program reporting and evaluation are not considered human-subjects research.
- 13. **GRANTEE RESPONSIBILITY:** GRANTEE is solely responsible for fulfilling the statement of work under this Agreement, with responsibility for all services performed as stated in this Agreement. GRANTEE shall be the sole point of contact regarding all matters related to this Agreement. GRANTEE must incorporate GRANTEE's responsibilities under this Agreement into every subcontract with its subcontractors that will provide any of the work product in this Agreement. Moreover, GRANTEE is responsible for its subcontractor's compliance under this Agreement.

14. GRANTEE ASSIGNMENT AND SUBGRANTEES/SUBCONTRACTORS:

- a. <u>Assignment</u>: Notwithstanding DWS's right to assign the rights or duties hereunder, this Agreement may not be assigned by GRANTEE without the written consent of DWS. Any assignment by GRANTEE without DWS's written consent shall be wholly void.
- b. If GRANTEE enters into subcontracts the following provisions apply:
 - . <u>Duties of Subgrantee/Subcontractor:</u> Regardless of whether a particular provision in this Agreement mentions subgrantees, a subgrantee must comply with all provisions of this Agreement including, insurance requirements and the fiscal and program requirements. GRANTEE retains full responsibility for the Agreement compliance whether the services are provided directly or by a subgrantee.
 - ii. Provisions Required in Subcontracts: If GRANTEE enters into any subcontracts with other individuals or entities and pays those individuals or entities for such goods or services with federal or state funds, GRANTEE must include provisions in its subcontracts regarding the federal and state laws identified in this Agreement, if applicable ("Grantee's Compliance with Applicable Laws; Cost Accounting Principles and Financial Reports"), as well as other laws and grant provisions identified in 45 C.F.R. §92.36(i).
- 15. INDEPENDENT GRANTEE: GRANTEE and subcontractors, in the performance of the Scope of Work, shall act in an independent capacity and not as officers or employees or agents of DWS or the State of Utah. Persons employed by or through the Grantee shall not be deemed to be employees or agents of the State and are not entitled to the benefits associated with State employment.

16. MONITORING:

- a. DWS shall have the right to monitor GRANTEE'S performance under this Agreement. Monitoring of GRANTEE'S performance shall be at the complete discretion of DWS which will include but is not limited to GRANTEE'S fiscal operations, and the terms, conditions, attachments, scope of work, and performance requirements of this Agreement. Monitoring may include, but is not limited to, both announced and unannounced site visits, desk audit, third party monitoring, expenditure document review or video/phone conferencing. Any onsite monitoring will take place during normal business hours.
- b. If it is discovered that GRANTEE is in default (not in compliance with the Agreement), GRANTEE may be subject to sanctions which may include warnings, audits, temporary suspension of payments, termination, demand for the return of funds, or suspension/debarment from participation in future DWS grants and contracts. Default may also result in the cancellation of other agreements between GRANTEE and DWS.
- c. GRANTEE understands that DWS may conduct customer-satisfaction surveys. GRANTEE agrees to cooperate with all DWS-initiated customer feedback.
- d. EVALUATIONS: DWS may conduct reviews, including but not limited to:
 - PERFORMANCE EVALUATION: A performance evaluation of Grantee's and Subcontractors' work.
 - ii. REVIEW: DWS may perform plan checks, plan reviews, other reviews, and comment upon the Services of Grantee. Such reviews do not waive the requirement of Grantee to meet all of the terms and conditions of this Agreement.
- 17. **DEFAULT:** Any of the following events will constitute cause for DWS to declare GRANTEE in default of this Agreement (i) GRANTEE's non-performance of its contractual requirements and obligations under this Agreement; or (ii) GRANTEE's material breach of any term or condition of this Agreement. DWS may issue a written notice of default providing a ten (10) day period in which GRANTEE will have an opportunity to cure. In addition, DWS will give GRANTEE only one opportunity to correct and cease the violations. Time allowed for cure will not diminish or eliminate GRANTEE's liability for damages. If the default remains after GRANTEE has been provided the opportunity to cure, DWS may do one or more of the following: (i) exercise any remedy provided by law or equity; (ii) terminate this Agreement; (iii) debar/suspend GRANTEE from receiving future grants or contracts from DWS or the State of Utah; or (iv) demand a full refund of any payment that DWS has made to GRANTEE under this Agreement.

18. AGREEMENT TERMINATION:

- a. **Termination for Cause:** This Agreement may be terminated with cause by either party, upon written notice given to the other party. The party in violation will be given ten (10) days after written notification to correct and cease the violations, after which this Agreement may be terminated for cause immediately and subject to the remedies herein. Time allowed for cure will not diminish or eliminate GRANTEE's liability for damages.
- b. **Immediate Termination:** If GRANTEE creates or is likely to create a risk of harm to the clients served under this Agreement, or if any other provision of this Agreement (including any provision in the attachments) allows DWS to terminate the Agreement immediately for a violation of that provision, DWS may terminate this Agreement immediately by notifying GRANTEE in writing. DWS may also terminate this Agreement immediately for fraud, misrepresentation, misappropriation, or mismanagement as determined by DWS.
- c. **No-Cause Termination:** This Agreement may be terminated without cause, by either party, upon thirty (30) days prior written notice being given to the other party.
- d. **Termination Due to Nonappropriation of Funds, Reduction of Funds, or Changes in Law:** Upon thirty (30) days' written notice delivered to the GRANTEE, this Agreement may be terminated in whole or in part at the sole discretion of DWS, if DWS reasonably determines that: (i) a change in Federal or State legislation or applicable laws materially affects the ability of either party to perform under the terms of this Agreement; or (ii) that a change in available funds affects DWS's ability to pay under this Agreement. A change of available funds as used in this paragraph includes, but is not limited to a change in Federal or State funding, whether as a result of a legislative act or by order of the President or the Governor.

If written notice is delivered under this section, DWS will reimburse GRANTEE for the services properly performed until the effective date of said notice. DWS will not be liable for any performance, commitments, penalties, or liquidated damages that accrue after the effective date of said written notice.

- e. **Accounts and Payments at Termination:** Upon termination of this Agreement, all accounts and payments will be processed according to the financial arrangements set forth herein for approved services rendered to date of termination. In no event shall DWS be liable to GRANTEE for compensation for any good or service neither requested nor accepted by DWS. In no event shall DWS's exercise of its right to terminate this Agreement relieve the GRANTEE of any liability to DWS for any damages or claims arising under this Agreement.
- f. **Remedies for GRANTEE's Violation:** In the event this Agreement is terminated as a result of a default by GRANTEE, DWS may procure or otherwise obtain, upon such terms and conditions as DWS deems appropriate, services similar to those terminated, and GRANTEE shall be liable to DWS for any damages arising there from, including attorneys' fees and excess costs incurred by DWS in obtaining similar services.
- 19. **DISPUTE RESOLUTION:** Prior to either party filing a judicial proceeding, the parties agree to participate in the mediation of any dispute. DWS, after consultation with the GRANTEE, may appoint an expert or panel of experts to assist in the resolution of a dispute. If DWS appoints such an expert or panel, DWS and GRANTEE agree to cooperate in good faith in providing information and documents to the expert or panel in an effort to resolve the dispute.
- 20. **SUSPENSION OF WORK:** If DWS determines, in its sole discretion, to suspend Grantee's responsibilities but not terminate this Agreement, the suspension will be initiated by formal written notice pursuant to the terms of this Agreement. GRANTEE's responsibilities may be reinstated upon advance formal written notice from DWS.
- 21. **FORCE MAJEURE:** Neither party to this Agreement will be held responsible for delay or default caused by fire, riot, act of God, or war which is beyond that party's reasonable control. DWS may terminate this Agreement after determining such delay will prevent successful performance of this Agreement.
- 22. **ATTORNEYS' FEES and COSTS:** In the event of any judicial action to enforce rights under this Agreement, the prevailing party shall be entitled its costs and expenses, including reasonable attorney's fees incurred in connection with such action.
- 23. AGREEMENT RENEWAL: Renewal of this Agreement will be solely at the discretion of DWS.
- 24. CITING WORKFORCE SERVICES IN GRANT PROGRAM PROMOTION: GRANTEE agrees to give credit to Workforce Services for funding in all written and verbal promotion, marketing or discussion of this program, including but not limited to brochures, flyers, informational materials, paid advertisements, and social media. All formal promotion, marketing (paid or otherwise), or public information programs will be coordinated with the assigned Public Information Officer for Workforce Services. It is within DWS's sole discretion whether to approve the advertising and publicity.
- 25. **LICENSING AND STANDARD COMPLIANCE:** By signing this Agreement, GRANTEE acknowledges that it currently meets all applicable licensing or other standards required by federal and state laws or regulations and ordinances of the city/county in which services or care is provided and will continue to comply with such licensing or other applicable standards and ordinances for the duration of this Agreement period. Failure to secure or maintain a license is grounds for termination of this Agreement. GRANTEE acknowledges that it is responsible for familiarizing itself with these laws and regulations, and complying with all of them.
- 26. **LAWS AND REGULATIONS:** The Grantee shall ensure that all supplies, services, equipment, and construction furnished under this Agreement complies with all applicable Federal, State, and local laws and regulations, including obtaining applicable permits, licensure and certification requirements. Grantees receiving federal pass-through funding shall comply with applicable 2 CFR 200 (Uniform Administrative Requirements and Cost Principles).
- 27. **WARRANTY:** Grantee warrants, represents and conveys full ownership and clear title to the goods provided under this Agreement. Grantee warrants that: (a) all services and goods shall be provided in conformity with the requirements of this Agreement by qualified personnel in accordance with generally recognized standards; (b) all goods furnished pursuant to this Agreement shall be new and free from defects; (c) goods and services perform according to all claims that Grantee made in its Proposal; (d) goods and services are suitable for the ordinary purposes for which such goods and services are used; (e) goods and services are suitable for any special purposes identified in the Grantee's Proposal; (f) goods are properly designed and manufactured; and (g) goods create no harm to persons or property. Grantee warrants and assumes responsibility for all goods that it sells to the State under this Agreement for a period of one year, unless a longer period is specified elsewhere in this Agreement. Grantee acknowledges

that all warranties granted to the buyer by the Uniform Commercial Code of the State apply to this Agreement. Product liability disclaimers and warranty disclaimers are not applicable to this Agreement and are deemed void. Remedies available to the State include but are not limited to: Grantee will repair or replace goods and services at no charge to the State within ten days of written notification. If the repaired or replaced goods and services are inadequate or fail their essential purpose, Grantee will refund the full amount of any payments that have been made. Nothing in this warranty will be construed to limit any rights or remedies the State may otherwise have.

- 28. **TIME OF THE ESSENCE:** Services shall be completed by the deadlines stated in this Agreement. For all Services, time is of the essence. Grantee is liable for all damages to DWS, the State, and anyone for whom the State may be liable as a result of Grantee's failure to timely perform the Services.
- 29. **DEBARMENT:** For GRANTEES receiving any Federal funds: By signing this Agreement, GRANTEE certifies it is not debarred, suspended, or otherwise excluded from or ineligible for participation in Federal programs or activities. See the provisions on government-wide suspension and debarment in 2 CFR §200.205(d), Appendix II to Part 200 Paragraph (H), and 2 CFR part 180 which implements Executive Orders 12549 and 12689 for further clarification. The Grantee shall notify DWS within five days if debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in any contract by any governmental entity during the Agreement period.

30. COMPLIANCE WITH GENERALLY APPLICABLE STATE AND FEDERAL LAWS:

- a. At all times during this Agreement, GRANTEE, and all services performed under this Agreement, will comply with all applicable federal and state constitutions, laws, rules, codes, orders, and regulations.
- b. GRANTEE is required to comply with all anti-discrimination and drug-free workplace laws, and all laws governing research involving human subjects. If GRANTEE is receiving federal funds under this Agreement the following federal laws may apply: Equal Opportunity Employer Executive Order, the Davis-Bacon Act, the Hatch Act, the Copeland "Anti-Kickback" Act, the Fair Labor Standards Act, the Contract Work Hours and Safety Standards Act, the Clean Air Act, the Federal Water Pollution Control Act, the Byrd Anti-Lobbying Amendment, and the Debarment and Suspension Executive Orders. GRANTEE shall comply with these laws and regulations to the extent they apply to the subject matter of this Agreement.
- c. By accepting this Grant, the GRANTEE assures that is has the ability to comply with the nondiscrimination and equal opportunity provisions of the following laws and shall remain in compliance with such laws for the duration of the Grant:
 - i. Section 188 of the Workforce Innovation and Opportunity Act (WIOA), which prohibits discrimination against all individuals in the United States on the basis of race, color, religion, sex (including pregnancy, childbirth, and related medical conditions, transgender status, and gender identity), national origin (including limited English proficiency), age, disability, or political affiliation or belief, or against beneficiaries, applicants, and participants on the basis of either citizenship or participation in any WIOA Title I-financially assisted program or activity;
 - ii. Title VI of the Civil Rights Act of 1964, as amended, which prohibits discrimination on the bases of race, color, and national origin;
 - iii. Section 504 of the Rehabilitation Act of 1973, as amended, which prohibits discrimination against qualified individuals with disabilities;
 - iv. The Age Discrimination Act of 1975, as amended, which prohibits discrimination on the basis of age; and
 - v. Title IX of the Education Amendments of 1972, as amended, which prohibits discrimination on the basis of sex in education programs.
- d. GRANTEE acknowledges that grant funds may not be used for the purpose of a "prohibited discriminatory practice," as that term is defined in Utah Code 53B-1-118. Prohibited discriminatory practices include practices that are based in part on an individual's race, color, ethnicity, sex, sexual orientation, national origin, religion, or gender identity. GRANTEE certifies that it will not use grant funds to engage in a prohibited discriminatory practice during the term of this Contract, and that if it does, it shall promptly notify the State in writing. Using state funds for a prohibited discriminatory practice may result in termination.

- e. GRANTEE also assures that it will comply with 29 CFR part 38 and all other regulations implementing the laws listed above. The grant applicant understands that the United States has the right to seek judicial enforcement of this assurance.
 - i. If applicable, GRANTEE will provide an explanation of the client's rights and protections under 29 CFR Part 38, including displaying DWS' Equal Opportunity is the Law poster. If individual client files are maintained GRANTEE will also provide a copy of DWS' Equal Opportunity Notice to the client and maintain a copy in the client file.
 - ii. The GRANTEE shall comply with WIOA guidance regarding services and access for persons with limited English proficiency, to the extent they apply to the subject matter of this agreement. Specific guidance is provided at Part IV, Department of Labor Federal Register/Volume 68, No. 103, issued Thursday, May 29, 2003, and Department of Health and Human Services Federal Register/Volume 65, No. 169, August 30, 2000 and Department of Health and Human Services Federal Register Volume 68, Number 153, August 8, 2003.
- f. <u>Workers' Compensation Insurance</u>: GRANTEE shall maintain workers' compensation insurance during the term of this Agreement for all its employees and any subcontractor employees related to this Agreement. Workers' compensation insurance shall cover full liability under the workers' compensation laws of the jurisdiction in which the work is performed at the statutory limits required by said jurisdiction.
- 31. **COMPLIANCE WITH ENVIRONMENTAL REVIEW REQUIREMENTS:** If applicable, DWS funding is contingent upon the GRANTEE complying with 24 CFR Part 58 by, among other things, completing the following: (1) Prepare and submit electronically an Environmental Review Record (ERR) to DWS; (2) As required, publish public notices and submit documentation; (3) Receive an environmental clearance letter or an Authorization to Use Grant Funds (AUGF); and (4) Perform the mitigation actions identified by the ERR. GRANTEE must adhere to the requirements of 24 CFR Part 58. Should GRANTEE violate 24 CFR Part 58 prior to, during, or following completion of the construction of the project, funds disbursed under this Agreement shall be immediately due and payable to DWS.
- 32. **WORK ON STATE OF UTAH PREMISES:** GRANTEE shall ensure that personnel working on State of Utah premises shall: (i) abide by all of the rules, regulations, and policies of the premises including DWS substance abuse and drug free workplace standard; (ii) remain in authorized areas; (iii) follow all instructions; and (iv) be subject to a background check, prior to entering the premises. The State of Utah or DWS may remove any individual for a violation hereunder.
- 33. **WORKFORCE SERVICES JOB LISTING:** GRANTEE must post employment opportunities with DWS for the duration of the Agreement.
- 34. **CODE OF CONDUCT** (attached if applicable): GRANTEE agrees to follow and enforce DWS's Code of Conduct, Utah Administrative Code, R982-601-101 et seq.
- 35. **GRIEVANCE PROCEDURE:** GRANTEE agrees to establish a system whereby recipients of services provided under this Agreement may present grievances about the operation of the program as it pertains to and affects said recipient. GRANTEE will advise recipients of their right to present grievances concerning denial or exclusion from the program, or operation of the program, and of their right to a review of the grievance by DWS. GRANTEE will advise applicants in writing of rights and procedures to present grievances. In the event of a grievance, GRANTEE will notify DWS Contract Owner of the grievance and its disposition of the matter.
- 36. **PROTECTION AND USE OF CLIENT RECORDS:** GRANTEE shall comply with the Government Data Privacy Act (GDPA), Title 63A, Chapter 19, under which a GRANTEE that enters into or renews an agreement with a governmental entity and processes or has access to personal data as part of the GRANTEE's duties under the agreement, is subject to the requirements of the GDPA with regard to the personal data processed or accessed by the GRANTEE to the same extent as required of the governmental entity.
 - GRANTEE shall ensure that its agents, officers, employees, partners, volunteers and Subgrantees keep all Confidential Information strictly confidential. GRANTEE shall immediately notify DWS of any potential or actual misuse or misappropriation of Confidential Information. The use or disclosure by any party of any personally identifiable information concerning a recipient of services under this Agreement, for any purpose not directly connected with the administration of DWS's or GRANTEE'S responsibilities with respect to this Agreement is prohibited except as required or allowed by law.

GRANTEE shall be responsible for any breach of this duty of confidentiality, including any required remedies or notifications under applicable law. GRANTEE shall indemnify, hold harmless, and defend DWS and the State of Utah, including anyone for whom DWS or the State of Utah is liable, from claims related to a breach of this duty of confidentiality, including any notification requirements, by GRANTEE or anyone for whom the GRANTEE is liable. This duty of confidentiality shall be ongoing and survive the termination or expiration of this Agreement.

- 37. **RECORDS ADMINISTRATION:** GRANTEE shall maintain or supervise the maintenance of all records necessary to properly account for GRANTEE's performance and the payments made by DWS to GRANTEE under this Agreement. These records shall be retained by GRANTEE for at least six (6) years after final payment, or until all audits initiated within the six (6) years have been completed, whichever is later. GRANTEE agrees to allow, at no additional cost, the State of Utah, federal auditors, and DWS staff, access to all such records and to allow interviews of any employees or others who might reasonably have information related to such records. Further, GRANTEE agrees to include a similar right of the State to audit records and interview staff in any subcontract related to performance of this Grant. Such access will be during normal business hours, or by appointment.
- 38. **PUBLIC INFORMATION**: GRANTEE agrees that this Agreement, invoices and supporting documentation will be public documents and may be available for public and private distribution in accordance with the State of Utah's Government Records Access and Management Act (GRAMA). GRANTEE gives DWS and the State of Utah express permission to make copies of this Agreement, invoices and supporting documentation in accordance with GRAMA. Except for sections identified in writing by GRANTEE and expressly approved by DWS, GRANTEE also agrees that the grant application will be a public document, and copies may be given to the public as permitted under GRAMA. DWS and the State of Utah are not obligated to inform GRANTEE of any GRAMA requests for disclosure of this Agreement, related invoices and supporting documentation.
- 39. **REQUIRED INSURANCE:** GRANTEE shall at all times during the term of this Agreement, without interruption, carry and maintain the insurance coverage described below. Non-governmental entity GRANTEES shall provide Certificate(s) of Insurance, showing up-to-date coverage, to DWS within thirty (30) days of Agreement award. Failure to provide proof of insurance as required will be deemed a material breach of this Agreement. GRANTEE's failure to maintain required insurance for the term of this Agreement will be grounds for immediate termination. DWS reserves the right to require higher or lower insurance limits where warranted. The carrying of insurance required by this Agreement shall not be interpreted as relieving GRANTEE of any other responsibility or liability under this Agreement or any applicable law, statute, rule, regulation, or order.
 - a. Commercial general liability (CGL) insurance from an insurance company authorized to do business in the State of Utah. The limits of the CGL insurance policy will be no less than one million dollars (\$1,000,000.00) per person per occurrence and three million dollars (\$3,000,000.00) aggregate per occurrence. Non-governmental entity GRANTEE must add the State of Utah, DWS as an additional insured with notice of cancellation.
 - b. Commercial automobile liability (CAL) insurance from an insurance company authorized to do business in the State of Utah. The CAL insurance policy must cover bodily injury and property damage liability and be applicable to all vehicles used in the performance of Services under this Agreement whether owned, non-owned, leased, or hired. The minimum liability limit must be \$1 million per occurrence, combined single limit. The CAL insurance policy is required if Grantee will use a vehicle in the performance of this Agreement. If GRANTEE subcontracts with another entity or individual for transportation services, or services that include transportation services, GRANTEE may satisfy this insurance requirement by submitting proof that the subcontractor has complied with this section and agrees to the Indemnity section of this Agreement.
 - c. If GRANTEE employs doctors, dentists, social workers, mental health therapists or other professionals to provide services under this Agreement, GRANTEE shall maintain a policy of professional liability insurance with a limit of not less than one million dollars (\$1,000,000) per occurrence and three million dollars (\$3,000,000) aggregate. This professional liability insurance ("malpractice insurance") shall cover damages caused by errors, omissions or negligence related to the professional services provided under this Agreement.

- d. Workers' compensation insurance for all employees and subcontractor employees. Workers' compensation insurance shall cover full liability under the workers' compensation laws of the jurisdiction in which the service is performed.
- e. GRANTEE also agrees to maintain any other insurance policies required in the Agreement. Grantee shall add the State as an additional insured with notice of cancellation. Grantee shall submit certificates of insurance that meet the above requirements prior to performing any Services, and in no event any later than thirty days of the Agreement award. Failure to maintain required insurance or to provide proof of insurance as required is a material breach of this Agreement and may result in immediate termination.
- 40. **FINANCIAL REPORTING AND AUDIT REQUIREMENTS**: GRANTEE shall comply with all applicable federal and state laws and regulations regarding financial reporting and auditing, including but not limited to 2 CFR 200, Subpart F; Utah Code: 51-2a-201.5, Utah Code: 53A-1a-507. Utah Admin. Code Rule R123-5, the *State of Utah Compliance Audit Guide* (SCAG). Further information on financial reporting and audit requirements is available at <u>auditor.utah.gov</u>.
- 41. **BILLINGS AND PAYMENTS:** Payments to GRANTEE will be made by DWS upon receipt of itemized billing for authorized service(s) supported by appropriate documentation and information contained in reimbursement forms supplied by DWS. Billings and claims must be received within thirty (30) days after the last date of service for the period billed including the final billing, which must be submitted within thirty (30) days after Agreement termination or payments may be delayed or denied. DWS must receive billing for services for the month of June no later than July 15th, due to DWS's fiscal year end. Billings submitted after this date may be denied. DWS will not allow claims for services furnished by GRANTEE which are not specifically authorized by this Agreement. DWS has the right to adjust or return any invoice reflecting incorrect pricing.
- 42. **PAYMENT WITHHOLDING:** GRANTEE agrees that the reporting and record keeping requirements specified in this Agreement are a material element of performance and that if, in the opinion of DWS, GRANTEE'S record keeping practices or reporting to DWS are not conducted in a timely and satisfactory manner, DWS may withhold part or all payments under this or any other Agreement until such deficiencies have been remedied. In the event of the payment(s) being withheld, DWS agrees to notify GRANTEE of the deficiencies that must be corrected in order to bring about the release of withheld payment.
- 43. **OVERPAYMENT/AUDIT EXCEPTIONS/DISALLOWANCES:** GRANTEE agrees that if during or subsequent to GRANTEE'S CPA audit or DWS determines payments were incorrectly reported or paid, DWS may amend the Agreement and adjust the payments. To be eligible for reimbursement GRANTEE expenditures must be adequately documented. Upon written request, GRANTEE will immediately refund to DWS any overpayments as determined by audit or DWS. GRANTEE agrees to participate in follow-up audits as requested by DWS. GRANTEE further agrees that DWS shall have the right to withhold any or all subsequent payments under this or other Agreements with GRANTEE until recoupment of overpayment is made.
- 44. **UNUSED FUNDS:** Any funds paid by DWS that are not appropriately used as authorized by this Agreement must immediately be returned to DWS.
- 45. **REDUCTION OF FUNDS:** The maximum amount authorized by this Agreement shall be reduced or Agreement terminated if required by federal/state law, regulation, or action or if there is significant under-utilization of funds, provided GRANTEE shall be reimbursed for all services performed in accordance with this Agreement prior to date of reduction or termination. If funds are reduced, there will be a comparable reduction in the amount of services to be given by GRANTEE. DWS will give GRANTEE thirty (30) days' notice of reduction.
- 46. **PRICE REDUCTION FOR INCORRECT PRICING DATA:** If any price, including profit or fee, negotiated in connection with this Agreement, or any cost reimbursable under this Agreement was increased by any significant sum because GRANTEE furnished cost or pricing data (e.g., salary schedules, reports of prior period costs) which was not accurate, complete and current, the price or cost shall be reduced accordingly. The Agreement may be modified in writing as necessary to reflect such reduction, and amounts overpaid shall be subjected to overpayment assessments. Any action DWS may take in reference to such price reduction shall be independent of, and not be prejudicial to, DWS's right to terminate this Agreement.
- 47. **FINANCIAL/COST ACCOUNTING SYSTEM:** GRANTEE agrees to maintain a financial and cost accounting system in accordance with accounting principles generally accepted in the United States of America. An entity's accounting basis determines when transactions and economic events are reflected in its financial statements. An entity may record its accounting transactions

and events on a cash basis, accrual basis, or modified accrual basis; however the cash method of accounting is not appropriate for governmental entities. GRANTEE further agrees that all program expenditures and revenues shall be supported by reasonable documentation (e.g., vouchers, invoices, receipts), which shall be stored and filed in a systematic and consistent manner. GRANTEE further agrees to retain and make available to independent auditors, State and Federal auditors, and program and grant reviewers all accounting records and supporting documentation for a minimum of six (6) years after the final payment, or until all audits initiated within the six (6) years have been completed, whichever is later. GRANTEE further agrees that, to the extent it is unable to reasonably document the disposition of monies paid under this Agreement, it is subject to an assessment for over-payment.

48. DWS COST PRINCIPLES FOR COST REIMBURSEMENT AGREEMENTS:

- a. Federal cost principles determine allowable costs in DWS grants. GRANTEE may locate the Federal Cost Principles applicable to its organization by searching the appropriate federal government websites.
- b. <u>Compliance with Federal Cost Principles:</u> For GRANTEE'S convenience, DWS provides Table 1 below, "Cost Principles," as a reference guide to the applicable cost principles. However, the information in this table is not exhaustive, and GRANTEE understands that it is obligated to seek independent legal or accounting advice. As shown in Table 1, "Cost Principles," the principles applicable to a particular GRANTEE depend upon GRANTEE'S legal status.

Table 1: Cost Principles

GRANTEE Federal Cost
Principles

State/Local/Indian Tribal Governments	2 CED 200 Cubport E	
College or University	2 CFR 200 Subpart E	
Non-Profit Organization		
For-Profit Entity	48 CFR Part 31.2	

- c. <u>Compensation for Personal Services Additional Cost Principles:</u>
 - In addition to the cost principles in the Federal circulars concerning compensation for personal services, the following cost principles also apply:
 - i. The portion of time a person devotes to a program should be disclosed in the budget as a percent of 40 hours per week.
 - ii. Employees who are compensated from one or more grants, or from programmatic functions must maintain time reports, which reflect the distribution of their activities.
 - iii. If total work time exceeds 40 hours in a week and GRANTEE wants reimbursement for the time devoted to DWS programs over 40 hours, the following two conditions must be met: 1) a perpetual time record must be maintained and 2) prior written approval must be obtained from DWS's Finance-Contracting Division
 - iv. <u>Compensation for Personal Expenses:</u> DWS will not reimburse GRANTEE for personal expenses. For example, spouse travel when the travel costs of the spouse is unrelated to the business activity, telecommunications and cell phones for personal uses, undocumented car allowances, payments for both actual costs of meals and payments for per diem on the same day, and business lunches (not connected with training).
- d. Third-Party Reimbursement and Program Income: GRANTEE is required to pursue reimbursement from all other sources of funding available for services performed under this Agreement. Other sources of funding include, but are not limited to, third-party reimbursements and program income. In no instance shall any combination of other sources of funding and billings to DWS be greater than "necessary and reasonable costs to perform the services" as supported by audited financial records. Collections over and above audited costs shall be refunded to DWS.
- 49. **ADMINISTRATIVE EXPENDITURES:** DWS will reimburse administrative expenses as allowed by the budget terms of this agreement. GRANTEES with a federally approved Negotiated Indirect Cost Rate Agreement (NICRA) must provide DWS with a copy of their approval letter from the federal cognizant agency along with information on the base(s) used to distribute indirect costs.

- 50. **CHANGES IN BUDGET (Cost Reimbursement Grants Only):** The budget attached hereto shall be the basis for payment. GRANTEE may not make any adjustment in budgeted funds from Category III, "Program Expenses" to either Category I, "Indirect Expenses" or Category II, "Direct Administrative Expenses" or between Categories I and II, without prior written approval by DWS. Expenditures in excess of those budgeted in either Category I or II may be considered questioned costs. Resolution of such questioned costs will normally result in a request that such excesses be refunded to DWS. GRANTEE may, however, shift between either Category I or II to Category III with prior approval from DWS. Expenditures in excess of those budgeted in Category III will not normally result in questioned costs unless restrictions have been placed on subcategories within this major category. When the grant restricts expenditures within defined subcategories, any unapproved excess will be considered a questioned cost.
- 51. NON-FEDERAL MATCH: For those grants requiring a non-federal match, said match shall be:
 - a. Expenses which are reasonable and necessary for proper and efficient accomplishment of the Agreement program objectives.
 - b. Allowable under applicable cost principles.
 - c. Not paid by the Federal Government under another award except where authorized by Federal statute.
 - d. In accordance with the appropriate Federal grant being matched.
 - e. Invoices submitted to DWS should detail the total cost of program expenditures and should distinguish between which expenditures are match and which are requested for reimbursement.
- 52. **WAIVER:** A waiver of any right, power, or privilege shall not be construed as a waiver of any subsequent right, power, or privilege. The State does not waive its sovereign or governmental immunity.
- 53. **NOTIFICATION TO THE INTERNAL REVENUE SERVICE:** It is DWS's policy to notify the Internal Revenue Service of any known violations of IRS regulations.
- 54. **ORDER OF PRECEDENCE:** In the event of any conflict in the terms and conditions in this Agreement, the order of precedence shall be: (i) this Attachment A; (ii) Agreement Signature Page(s); and (iii) any other attachment listed on the Agreement Signature Page(s). Any provision attempting to limit the liability of GRANTEE or limit the rights of DWS or the State of Utah must be in writing and attached to this Agreement or it is rendered null and void.
- 55. **SURVIVAL OF TERMS:** Termination or expiration of this Agreement shall not extinguish or prejudice DWS's right to enforce this Agreement with respect to any default of this Agreement or of any of the following clauses: Governing Law and Venue, Laws and Regulations, Records Administration, Remedies, Indemnity, Intellectual Property, Indemnification Relating to Intellectual Property, Insurance, Public Information; Conflict of Terms; Confidentiality; and Publicity.
- 56. **SEVERABILITY:** The invalidity or unenforceability of any provision, term, or condition of this Agreement shall not affect the validity or enforceability of any other provision, term, or condition of this Agreement, which shall remain in full force and effect.
- 57. **ERRORS AND OMISSIONS:** GRANTEE shall not take advantage of any errors or omissions in this Agreement. GRANTEE must promptly notify DWS of any errors or omissions that are discovered.
- 58. **ENTIRE AGREEMENT:** This Agreement constitutes the entire agreement between the parties and supersedes any and all other prior and contemporaneous agreements and understandings between the parties, whether oral or written.
- 59. **PUBLIC CONTRACT BOYCOTT RESTRICTIONS**: In accordance with Utah Code 63G-27-102 and 63G-27-201, if applicable, GRANTEE certifies that it is not currently engaged in an "economic boycott" nor a "boycott of the State of Israel" as those terms are defined in that Code section. GRANTEE also agrees not to engage in either boycott for the duration of this Agreement. If GRANTEE does engage in such a boycott, it shall immediately provide written notification to DWS.

ATTACHMENT B SCOPE OF WORK FY27 Winter Response Innovative Solutions Grant

Green sections will be updated based on awarded applications.

Purpose

- A. This contract addresses winter response needs and increases the capacity of emergency shelter response during the Winter Response period as outlined in Utah Code 35A-16 Part 5.
- B. GRANTEE will provide the following services under this contract:
 - 1. Winter Response activities are designed to increase the quantity of temporary shelters or shelter beds to individuals experiencing homelessness during the FY27 winter response period (October 15 through April 30).
 - 2. The Winter Response Innovative Solutions projects may include acquisition, construction, or rehabilitation of a new site or structure, and may include preopening operation costs related to the project. Pre-opening operations expenses must be limited to project opening expenses, including salaries, benefits, training, and onboarding. These must be new units or updated year-round shelter solutions that will be available during the FY27 winter response period. Activities include the following:
 - a. Acquisition costs may include the purchase, transfer or easement of a building or shelter structure for the purpose of winter response.
 - b. Construction costs include, but are not limited to, purchase of building materials and systems, site preparation, structural work, system installation and or direct payment to contractors in the interest of a site or structure for the purpose of winter response.
 - c. Rehabilitation costs include, but are not limited to, renovation of a building to ensure the property is safe, stable, functional and meets applicable building codes prior to being operational. These costs may also include, but are not limited to, purchasing of building materials and systems, site preparation, structural work, system installation and or direct payment to contractors in the interest of a site or structure for the purpose of winter response.
 - d. Shelter services which includes access to services including but not limited to case management, supportive services, and basic necessities.
 - e. Projects under this request for funding must be available year-round.

II. GRANTEE Project Responsibilities

GRANTEE shall:

- A. Construct, rehabilitate or acquire # of units and beds for a year-round innovative shelter solution(s) and open for clients within the FY27 winter response period (October 15, 2026, through April 30th, 2027).
- B. Provide services within counties of the third, fourth, fifth or sixth class.
- C. Provide services including but not limited to case management, supportive services, and basic necessities.

III. Additional Responsibilities

GRANTEE shall:

- A. Abide by attached DWS-OHS Case Management Standards.
- B. Provide activities that align with and support the UHSB and the <u>Statewide</u> Collaboration for Change: Utah's Plan to Address Homelessness.
- C. Support Continuum of Care (CoC) and Local Homeless Council (LHC) activities, policies, and procedures.
- D. Participate in the local Coordinated Entry System, including consistent contributions benefiting the maintenance of the applicable CoC By-Name List or LHC prioritization process.
- E. Complete all applicable training required by the UHMIS Governing Documents and other training deemed necessary by DWS-OHS staff.
- F. Participate in the Annual Point-in-Time (PIT) Homeless Count.
- G. Participate in the Housing Inventory Count (HIC).
- H. Support data initiatives and other federally mandated reporting as requested by DWS-OHS.
- I. Participate in reasonable technical assistance activities provided by DWS-OHS staff or its designees. Failure to respond to email and other correspondence from DWS-OHS and its designees within 10 business days, without reasonable cause, will be referred for grant review. A grant review may result in probation or termination of the grant.
- J. Ensure all personnel providing services for project(s) listed under this Agreement are in compliance with the requirements outlined in the attached Background Check Requirements.
- K. Ensure all personnel providing services for project(s) listed in this Agreement have reviewed and signed the attached Code of Conduct and Non-Disclosure Agreement at the beginning of the contract or upon hire. Signed copies of the Code of Conduct and Non-Disclosure Agreement must be maintained in personnel files for compliance review.

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- L. Prioritize the ongoing cleanliness and maintenance of the facility for those projects that receive funding related to a specific facility, such as an emergency shelter or project-based housing site. DWS-OHS will perform periodic inspections of the projects to ensure these expectations are being met and to assist GRANTEE in meeting these expectations as necessary.
- M. Obtain written approval from DWS-OHS for any deviations from this Scope of Work. DWS-OHS reserves the right to deny any change requests. If applicable, DWS-OHS must approve any subgrantees through the application process. GRANTEE is responsible for any subgrantee's compliance with the Terms and Conditions of this contract and will provide DWS-OHS a copy of any agreements with subgrantees

IV. Policies and Procedures

- A. GRANTEE shall provide DWS-OHS with a copy of project level policies and procedures by the first quarter of the fiscal year. Policies and procedures must include details for the following:
 - 1. Project participation in local Coordinated Entry Systems, including consistent contributions benefiting the maintenance of the applicable CoC By-Name List and LHC prioritization processes.
 - 2. Referral process for individuals or heads of households for case management in alignment with the DWS-OHS attached Case Management Standards.
- B. GRANTEE policies and procedures must align with the approved project type(s) and services funded by this contract.

V. Utah Homeless Management Information System (HMIS or UHMIS) or Comparable Database

- A. Non-Domestic Violence Service GRANTEE is required to enter all data elements into UHMIS that comply with the current HUD HMIS Data Standards Manual, other HUD-approved data standards manuals, and the State of Utah data standards within 5 days of client interactions.
- B. Non-Domestic Violence Service GRANTEE is required to ensure data entered into UHMIS for this program meets the minimum data quality standards as outlined in the UHMIS Governing Documents.
- C. Domestic Violence Service GRANTEE is required to enter all data elements into an HMIS comparable database that complies with the current HUD Comparable Database Manual, other HUD-approved data standards manuals, and the State of Utah data standards within 5 days of client interactions. DWS-OHS will provide report templates for any data not reported through UHMIS with sufficient notice of the information or data required.

- D. Domestic Violence Service Provider (DVSP) GRANTEE must participate in annual reviews with DWS-OHS staff to confirm that the DVSP database is HMIS comparable as defined by the current HUD HMIS Data Standards, including being able to produce the Annual Performance Report (APR) and the Consolidated Annual Performance and Evaluation Report (CAPER) to current federal specifications.
- E. All data entered into UHMIS, or a HMIS-comparable database, should be report-ready by the 15th day following the last day of each month. Report-ready is when data entered for that period is accurate and complete to the best of the GRANTEE'S knowledge and ability.
- F. Performance data will be evaluated at least quarterly on the following schedule:

Quarter	Reporting Period	Reporting Due Date
First Quarter	July 1 – September 30	October 15
Second Quarter	October 1 – December 31	January 15
Third Quarter	January 1 – March 31	April 15
Fourth Quarter	April 1 – June 30	July 15

G. The full year's data will be pulled at the same time as the fourth quarter report. In addition, a narrative report will be required after completion of the grant.

VI. Other Reporting Requirements

- A. GRANTEE must participate in statewide data collection and reporting efforts required by DWS-OHS.
- B. GRANTEE will need to provide any additional reporting as requested by DWS-OHS.

VII. Outcomes

- A. All projects have expected (fill in if required by the project) performance outcomes that are approved by DWS-OHS.
- B. Outcomes will be reported using the HMIS quarterly reports provided by DWS-OHS.
- C. Performance targets will be set with the GRANTEE. Outcomes for each grant will be negotiated between GRANTEE and DWS-OHS staff.

D. Case Management Standards

Performance Measures		Goal
1.	Percentage of heads of household in each project with a case management plan entered in HMIS or DB Comparable database during FY25	85%
2.	Percentage of case plans for heads of household created within 7 days	100%

E. New facility Measures

Performance Measures		Goal
1.	Number of new units available by the date set with applicant and prior to April 30, 2027	To be established with the organization
2.	Number of new beds available by the date set with the applicant and prior to April 30, 2027	To be established with the organization

F. Winter Response Measures

	Performance Measures	Goal
1.	Number of clients served	To be established with the organization
2.	Number of households served	To be established with the organization
3.	Number of clients who exited to a permanent destination	To be established with the organization
4.	Number of clients who exited to Data Not Collected and No Exit Interview Completed	To be established with the organization
5.	Number of referrals of illegal activity to law enforcement	To be established with the organization
6.	Number of clients served who were on the LHC by-name list	To be established with the organization

VIII. Monitoring

- A. GRANTEE shall permit DWS-OHS the right of compliance reviews which may include but are not limited to, desk reviews, site visits, technical assistance, and expenditure reviews.
- B. GRANTEE performance may impact future funding recommendations.
- C. GRANTEE agrees to comply with inspections by DWS-OHS as requested. DWS-OHS will request inspections of the units prior to opening. These physical inspections may include reasonable notice to GRANTEE that a site inspection will take place with specific information about the number of units and scope of the inspection.

IX. Budget

- A. Invoicing for Reimbursement
 - 1. Adhere to the approved budget set forth in the attached Budget Narrative and Itemization Form.
 - 2. Claims for reimbursement of expenditures will be submitted online no less than quarterly through <u>WebGrants 3</u>.
 - a. If a new system for invoicing is utilized, the GRANTEE will be notified of the process for submitting claims for reimbursement.
 - 3. Claims must be submitted on a cost reimbursement basis including supporting documentation.
 - 4. Year-end payment is contingent upon DWS-OHS verification that grant requirements have been met.
 - 5. All projects must meet requirements outlined in the DWS-OHS Eligible
 Expenses Guide.
 - 6. Changes to the budget must be authorized in writing by DWS-OHS prior to the expenditure date.
 - 7. Any unspent funds do not roll over to the following fiscal year and contracts will be amended to return the unspent funds to DWS-OHS.

ATTACHMENT C

Department of Workforce Services Office of Homeless Services Eligible Expense Guide





This document is to be used in conjunction with HUD's Program Components Quick Reference: https://files.hudexchange.info/resources/documents/ESG-Program-Components-Quick-Reference.pdf

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Eligible Expenses Guide



Category I - Indirect Costs

NICRA - If the organization has a federally approved Negotiated Indirect Cost Rate Agreement (NICRA), the NICRA must be used in Category I, unless the organization voluntarily chooses to waive indirect costs or charge less than the full indirect cost rate.

Any administrative costs that are not part of the basis of the NICRA and are direct charged can be listed in Category II.

De Minimis - If the organization does not have a NICRA and chooses a de minimis rate, Category I must be used. The de minimis rate can be charged at 10% of Modified Total Direct Costs (MTDC). MTDC is defined as being: **All direct salaries and wages, applicable fringe benefits, materials and supplies, services, travel, and up to the first \$25,000 of each subaward.

Category II - Direct Administrative Expenses

Staff **AND** activities are only allowed in this category if they do not provide services directly to a client or to a staff member providing direct service. This includes admin staff that provide accounting services for a specific project or high-level leadership staff. **Category II cannot be claimed if Category I is also being claimed.**

Salaries

Amounts paid to administrative employees who are in positions of a permanent nature or hired temporarily.

- Wages
- Vacation PTO
- Sick PTO
- Overtime
- Staff Incentive must be first approved by DWS-OHS Fiscal Analyst

Fringe Benefits

Amounts paid on behalf of administrative employees, over and above gross salary.

- FICA/Payroll Tax (Social Security & Medicare)
- Workers Compensation
- Employee insurance such as group medical, dental, and such (this **DOES NOT** include Program Insurance)

Communications

Communication expenses that are connected to administrative activities.

- Phone
- Internet



Equipment

Tangible, non-expendable, personal property for administrative staff, having a useful life of more than one year, over \$5,000 (per individual item) has to be reviewed by OHS staff and must include a detailed business case. Equipment purchases that fall under \$5,000 can be subject to further review and requests of additional documentation upon submission of an invoice.

- Office furniture
- Technology related equipment: servers, monitors, computers, tablets, and such

Program Insurance

Expenditures for all types of insurance coverage that are tied to administrative level costs.

- This category **DOES NOT** include insurance for employee benefits
- Property (the loss of or damage to property owned or leased from fire, theft, storm, and such)
- Liability (loss caused by administrative staff and employees due to accident or neglect; judgments awarded against the agency or its officers)

Agency Space Costs

Amounts paid for the payment and ongoing maintenance of administrative space within the agency's building(s).

- Leasing/loan payments for buildings or offices that are tied to administrative staff
- Cost of ongoing regular maintenance performed by agency staff of administrative space
- One-time maintenance costs of administrative space that is not a part of an ongoing regularly contracted service

Agency Utilities

Expenditures for the administrative portion of utility services supplied by public or private organizations.

Water, sewer, trash, electric, gas

Professional Development & Training

Services supporting the professional and technical development of administrative personnel.

- Course and conference registration fees
- Airfare and ground transportation for conference
- Lodging and meals

Professional Fees & Contract Services

Ongoing costs that are contracted out to a third party, for administrative services, on a regular basis.

Outsourced Accounting Services



Supplies

Tangible personal property other than those described in the definition of equipment in this section. Items used for administrative activities that are normally consumed within one year and do not retain their original shape and appearance. A computing device is a supply if the acquisition cost is less than the lesser of the capitalization level established by the non-federal entity for financial statement purposes or \$5,000, regardless of the length of its useful life.

• Office supplies: pens, paper, envelopes, file folders, ink cartridges, flyers, and such.

Travel & Transportation

Transportation costs that are tied to administrative activities.

Category III - Project Expenses

Salaries

Amounts paid to employees who are in positions of a permanent nature or hired temporarily.

- Wages
- Vacation PTO
- Sick PTO
- Overtime
- Insurance or other stipends paid directly to employees as salary
- Staff Incentive must be first approved by DWS-OHS Fiscal Analyst

Fringe Benefits

Amounts paid on behalf of employees, over and above gross salary.

- FICA/Payroll Tax (Social Security & Medicare)
- Workers Compensation
- Employee insurance such as group medical, dental, and such (this DOES NOT include Program Insurance)

Client Rent and Arrears Payments

Project-based, sponsor-based or tenant-based assistance provided on behalf of a program participant for rent payment. Does not include application fees or deposit.

- Short-Term Rental Assistance up to 3 months
- Medium-Term Rental Assistance 4 to 24 months
- Payment of Rental Arrears One-time payment up to 6 months, including any late fees on those arrears
- Any Combination of the three types of rental assistance above total not to exceed
 24 months during any 3 year period, including any payment for last month's rent



Client Deposit, Application Fees, and Utility Assistance

Assistance may be provided to a program participant outside of direct rental assistance. Includes moving costs and utility deposits.

- Rental application fees
- Security deposits
- Last month's rent
- Utility deposit
- Utility payment
- Moving costs

Client Services

Includes any cost paid directly on behalf of the client.

- Activities to locate, identify, and build relationships with people experiencing homelessness
- Engage with people experiencing homelessness for the purpose of providing immediate support, intervention, and connections with homeless assistance programs, mainstream social services, and housing programs
- Cost of assessing housing and service needs
- Arranging, coordinating, and monitoring the delivery of individualized services to meet the needs of the program participant
- Education services
- Employment assistance and job training
- Outpatient health services
- Legal services
- Legal representation
- Credit repair
- Life skills training
- Mental health services
- Substance abuse treatment services
- Transportation client cab vouchers, bus vouchers, and such

Hotel/Motel Payments

Previously categorized as client vouchers. Hotel or motel voucher for a family or individual.

Program Communications

Previously categorized under Program Supplies, Space Utilities, Internet, Etc. Consistent monthly charges regarding communication expenses.

- Printing
- Copying
- Phone
- Internet
- Postage



Conference Attendance and Staff Training/Development

Services supporting the professional and technical development of program personnel, including instructional, administrative, and service employees.

- Course and conference registration fees
- Airfare and ground transportation for conference
- Lodging and meals

Professional Fees & Contract Services

Previously Professional Development & Training. Ongoing costs that are contracted out to a third party on a regular basis.

- Leasing a copier from another company
- Pest control
- Third-party security
- Specialized maintenance, such as plumber, electrician, and such.
- Legal services

Program Space Costs

Amounts paid for the payments and ongoing maintenance of the agency's building(s).

- Leasing/loan payments for buildings or offices
- Cost of ongoing regular maintenance performed by agency staff
- One-time maintenance costs that are not part of an ongoing regularly contracted service

Program Insurance

Expenditures for all types of insurance coverage tied to program activities.

- This category **DOES NOT** include insurance for employee benefits
- Property (the loss of or damage to property owned or leased from fire, theft, storm, and such)
- Liability (loss caused by school board members and their employees due to accident or neglect; judgments awarded against the agency or its officers)
- Premiums for fidelity bonds that guarantee against losses resulting from the actions
 of the treasurer, employees, or other persons of the agency

Program Supplies, Space Utilities, Internet, and Such

Previously three categories: Program Supplies, Program Utilities, and Communication. Items of an expendable nature that are consumed, worn out, or deteriorated in use; or items that lose their identity through fabrication or incorporation into different or more complex units or substances. Items that individually exceed the capitalization threshold established by the agency. Does not include program equipment.

- Office supplies: pens, paper, envelopes, file folders, ink cartridges, flyers, and such
- Water, sewer, trash, electric, gas



Program Equipment

Tangible, non-expendable, personal property having a useful life of more than one year, over \$5,000 (per individual item) has to be reviewed by DWS-OHS staff and must include a detailed business case. Equipment purchases that fall under \$5,000 can be subject to further review and requests of additional documentation upon submission of an invoice.

- Office furniture
- Technology related equipment: servers, monitors, computers, tablets, and such

Program Transportation

Transportation provided by the agency that is directly tied to client services.

- Vehicle leasing
- Mileage reimbursement
- Agency vehicle insurance and maintenance
- DOES NOT include costs for client cab vouchers, bus vouchers, and such

Sub-awards

Amounts paid for services rendered by organizations or personnel not on the payroll other than Professional and Technical Services or Professional Fees & Contract Services. Includes outsourced case management or data entry services. Only the first \$25,000 of subawarded amounts count towards indirect costs.

ATTACHMENT D

BACKGROUND CHECK REQUIREMENTS

CRIMINAL BACKGROUND CHECK REQUIREMENTS
FOR
GRANTEES AND CONTRACTORS PROVIDING SERVICES TO
DWS CUSTOMERS, MINORS, OR VULNERABLE ADULTS

- A. Unless Contractor is exempt under section C, Contractor shall obtain:
 - an annual BCI check for each employee or volunteer who has access to DWS customer confidential information; and
 - 2. a fingerprint-based national criminal history record check from the FBI for each employee or volunteer who provides direct services or who has direct access.
 - a. If Contractor uses the FBI Next Generation Identification fingerprint-based check or Rap Back system, a background check is required only once for the employee or volunteer for as long as Contractor is receiving notification.
- B. Contractor must obtain background checks according to Contractor's qualifications to request background checks.
 - 1. Contractor must be certified or must become certified as a qualifying entity by BCI if Contractor meets the qualifications to request criminal history information under Title 53, Chapter 10, Criminal Investigations and Technical Services Act, and federal law, including Public Laws 105-251, 109-248, and 92-544 (qualified entities working with children or vulnerable adults, fiduciary funds, national security, or under other statutory authority).
 - 2. If Contractor does not meet the statutory requirements identified in subsection B.1, Contractor shall require each employee or volunteer for whom a background check is required to obtain a background check in compliance with section A.
 - a. BCI information may be found at https://bci.utah.gov/obtaining-utah-criminal-history-records-of-your-employees/.
 - b. FBI information may be found at https://www.fbi.gov/how-we-can-help-you/more-fbi-services-and-information/identity-history-summary-checks.
- C. Sections A and B do not apply to a Contractor who is required by law or by another governmental entity (e.g., Child Care Licensing, State Universities, Shelter Licensing) to obtain background checks for employees and volunteers. If Contractor is exempt under this section C, Contractor shall:
 - 1. provide DWS with Contractor's background check policy, which must identify:
 - a. the type of background check required;
 - b. who is required to be background checked;
 - c. the frequency of the background check; and
 - d. the criteria used to determine whether the individual passes or fails the background check;
 - 2. submit proof to DWS of Contractor's compliance with the law, regulation, or requirement that Contractor obtain background checks; and

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- 3. immediately notify DWS if an employee's or volunteer's shows any criminal history identified in section E.
- D. Contractor shall immediately notify DWS if an employee's or volunteer's record shows any criminal history identified in section E.
- E. Unless otherwise and expressly authorized by DWS, Contractor shall restrict or prohibit an individual from accessing confidential information, providing direct service, or having direct access:
 - 1. until a valid background check is completed; or
 - 2. if the background check indicates:
 - a. a conviction or plea in abeyance for any matter involving:
 - i. a financial crime, including theft, fraud, identity theft, larceny, and embezzlement;
 - ii. illegal drug use or trafficking;
 - iii. a sexual offense;
 - iv. lewdness;
 - v. domestic violence;
 - vi. battery;
 - vii. a crime against the individual under Title 76, Chapter 5, Offenses Against the Individual, or similar offense in another state; or
 - viii. any Utah felony or class A misdemeanor, or a similar offense in another state; or
 - b. any other conduct or action that, in the judgment of DWS:
 - i. may create a risk of harm to a DWS customer, a minor, or a vulnerable adult; or
 - ii. suggests the individual may compromise confidential information.
- F. A guest is not required to complete a background check. Contractor shall ensure a guest does not have access to confidential information.
- G. If Contractor is a youth service organization, Contractor shall comply with Title 80, Chapter 8, Youth Service Organizations.
 - 1. Contractor shall:
 - a. complete a registered sex offender check for each youth worker;
 - b. provide reasonable training in sexual abuse identification and reporting to each youth worker; and
 - c. implement reasonable child abuse prevention policies and procedures as required by Utah Code Ann. §80-8-202.
 - 2. Contractor may not employ an individual as a youth worker or allow the individual to volunteer as a youth worker:
 - a. unless Contractor has completed a registered sex offender check for the individual; or

- if the individual is registered on the state's Sex and Kidnap Offender Registry or the National Sex Offender Public Website.
- H. Contractor shall be responsible for all expenses associated with each background or other check unless otherwise assigned to the employee or volunteer by Contractor, or otherwise provided for by DWS in this Agreement.
- Contractor shall maintain records demonstrating Contractor's compliance under this Attachment, including annual and verifiable background or other checks for each individual, and provide such records to DWS upon request.
- J. DWS may terminate this Agreement if Contractor fails to complete a background or other check for an employee or volunteer, fails to maintain records, or otherwise fails to perform its obligations under this Attachment.

K. Definitions.

- 1. "BCI" means the Utah Bureau of Criminal Identification.
- 2. "Confidential information" means personal identifying information, including medical records, clinical records, counseling records, financial records, and case information.
- 3. "Contractor" means a DWS contractor, subcontractor, grantee, or subgrantee.
- 4. "Direct access" means an individual has, or likely will have, contact with or access to a minor or vulnerable adult and such contact or access provides the opportunity for personal communication or touch. See Title 26B, Utah Health and Human Services Code, Chapter 2, Licensing and Certifications.
- "Direct service" means the provision of services to a minor or vulnerable adult in the physical
 presence of the minor or vulnerable adult. Services include counseling, mentoring, job
 coaching, training, job search activities, testing, or providing mental health and medical
 services.
- 6. "DWS" means the Utah Department of Workforce Services or its divisions.
- 7. "DWS customer" means an individual served with funding provided by DWS.
- 8. "Guest" means an individual in the program temporarily and who will not be allowed unsupervised direct access.
- 9. "Minor" means an individual under the age of 18 years old.
- 10. "Vulnerable adult" means:
 - a. an individual 65 years old or older; or
 - an adult 18 years old or older who has a mental or physical impairment, including mental illness, mental deficiency, physical illness or disability, chronic use of drugs, chronic intoxication, short-term memory loss, or other cause which substantially affects the adult's ability to:
 - i. provide personal protection;
 - ii. provide necessities such as food, shelter, clothing, or medical or other health care;
 - iii. obtain services necessary for health, safety, or welfare;

- iv. carry out activities of daily living;
- v. manage the adult's own resources; or
- vi. comprehend the nature and consequences of remaining in a situation of abuse, neglect, or exploitation. *See* Title 76, Utah Criminal Code, Chapter 5, Offenses Against the Individual.
- 11. "Youth services organization" and "youth worker" are defined in Utah Code Ann. §80-8-101.

ATTACHMENT E CODE OF CONDUCT

Each Contractor/Grantee employee or volunteer and each Sub-Contractor/Grantee employee or volunteer who has interaction with clients must sign this Code of Conduct (Code) at the beginning of the grant or upon hire. A signed copy of this Code must be in employee's/volunteer's file subject to inspection and review by Department.

The purpose of this Code is to protect vulnerable clients from abuse, neglect, maltreatment and exploitation. The Code clarifies the expectation of conduct for providers of contracted, licensed and certified programs and their employees, which includes administrative staff, non direct care staff, direct care staff, support services staff and any others when interacting with clients.

Persons protected by this Code include any person under the age of 18 years and any person 18 years of age or older who is impaired because of: mental illness; mental deficiency; physical illness or disability; use of drugs; intoxication; or other cause, to the extent that they are unable to care for his own personal safety, health or medical care, and is a participant in, or a recipient of a program or service contracted with, or licensed or certified by the Department of Workforce Services.

All references to "Contractor" herein shall include the Contractor, its employees, officers, agents, representative or those authorized by the Contractor to perform services under this Agreement.

The Contractor agrees that it shall adhere to this Code when providing services and shall require all others authorized through or engaged by the Contractor to perform services to follow the same Code.

Contractor understands and acknowledges that failure to comply with this Code may result in corrective action, probation, suspension, or termination of contract, license or certification.

Nothing in this Code shall be interpreted to mean that clients should not be held accountable for misbehavior or inappropriate behavior on their part, or that providers are restricted from instituting suitable consequences for such behavior.

Contractor and its authorized agents shall not abuse, sexually abuse or sexually exploit, neglect, exploit or maltreat or cause physical injury to any client. All injury to clients (explained or unexplained) shall be documented in writing and immediately reported to supervisory personnel.

Contractor shall not, by acting; failing to act; encouragement to engage in; or failure to deter from; cause any client to be subject to abuse, sexual abuse or sexual exploitation, neglect, exploitation, or maltreatment. Contractor shall not engage any client as an observer or participant in sexual acts. Contractor shall not make clearly improper use of a client or their resources for profit or advantage.

Abuse includes, but is not limited to:

- 1. Harm or threatened harm, meaning damage or threatened damage to the physical or emotional health and welfare of a person.
- 2. Unlawful confinement.
- 3. Deprivation of life-sustaining treatment.

- 4. Physical injury including, but not limited to, any contusion of the skin, laceration, malnutrition, burn, bone fracture, subdural hematoma, injury to any internal organ, any injury causing bleeding, or any physical condition which imperils a person's health or welfare.
- 5. Any type of physical hitting or corporal punishment inflicted in any manner upon the body.

Sexual abuse and sexual exploitation includes, but is not limited to:

- 1. Engaging in sexual intercourse with any client.
- 2. Touching the anus or any part of the genitals or otherwise taking indecent liberties with a client, or causing an individual to take indecent liberties with a client, with the intent to arouse or gratify the sexual desire of any person.
- 3. Employing, using, persuading, inducing, enticing, or coercing a client to pose in the nude.
- 4. Employing, using, persuading, inducing, enticing or coercing a client to engage in any sexual or simulated sexual conduct for the purpose of photographing, filming, recording, or displaying in any way the sexual or simulated sexual conduct. This includes displaying, distributing, possessing for the purpose of distribution, or selling material depicting nudity, or engaging in sexual or simulated sexual conduct with a client.
- 5. Committing or attempting to commit acts of sodomy or molestation with a client.
- 6. This definition is not to include therapeutic processes used in the treatment of sexual deviancy or dysfunction which have been outlined in the clients treatment plan and is in accordance with written agency policy.

Neglect includes but is not limited to:

- 1. Denial of sufficient nutrition.
- 2. Denial of sufficient sleep.
- 3. Denial of sufficient clothing, or bedding.
- 4. Failure to provide adequate supervision, including impairment of employee resulting in inadequate supervision. Impairment of an employee includes but is not limited to use of alcohol and drugs, illness, or sleeping.
- 5. Failure to arrange for medical care or medical treatment as prescribed or instructed by a physician when not contraindicated by agency after consultation with agency physician.
- 6. Denial of sufficient shelter, except in accordance with the written agency policy.

Exploitation includes, but is not limited to:

- 1. Utilizing the labor of a client without giving just or equivalent return except as part of a written agency policy which is in accordance with reasonable therapeutic interventions and goals.
- 2. Using property belonging to clients.
- 3. Acceptance of gifts as a condition of receipt of program services.

Maltreatment include, but is not limited to:

- 1. Physical exercises, such as running laps or performing pushups, except in accordance with an individual's service plan and written agency policy.
- Chemical, mechanical or physical restraints except when authorized by individual's service plan and administered by appropriate personnel or when threat of injury to the client or other person exists.
- 3. Assignment of unduly physically strenuous or harsh work.

- 4. Requiring or forcing the individual to take an uncomfortable position, such as squatting or bending, or requiring or forcing the individual to repeat physical movements when used solely as a means of punishment.
- 5. Group punishments for misbehavior of individuals except in accordance with the written agency policy.
- 6. Verbal abuse by agency personnel. Engaging in language whose intent or result is demeaning to the client except in accordance with written agency policy which is in accordance with reasonable therapeutic interventions and goals.
- 7. Denial of any essential program service solely for disciplinary purposes except in accordance with written agency policy.
- 8. Denial of visiting or communication privileges with family or significant others solely for disciplinary purposes except in accordance with written agency policy.
- 9. Requiring the individual to remain silent for long periods of time solely for the purpose of punishment.
- 10. Extensive withholding of emotional response or stimulation.
- 11. Exclusion of a client from entry to the residence except in accordance with the written agency policy.

Contractor shall document and report to DWS abuse, sexual abuse and sexual exploitation, neglect, maltreatment and exploitation as outlined in this Code and cooperate fully in any resulting investigation. Reports may be made by contacting the local Regional Office within 24 hours on the first available work day. All injury to clients (explained or unexplained) shall be documented in writing and immediately reported to the Department of Workforce Services.

Employee/Volunteer Signature	Date	
Print Employee/Volunteer Name		

ATTACHMENT F

NON-DISCLOSURE AGREEMENT

Each Contractor/Grantee employee or volunteer and each Sub-Contractor/Grantee employee or volunteer who has access to Customer personal information must sign this Non-Disclosure Agreement at the beginning of the grant or upon hire. A signed copy of this Agreement must be in each employee's/volunteer's file subject to inspection and review by the Department of Workforce Services (DWS).

The **Contractor/Grantee** and its employees and volunteers will comply with the following measures to protect the privacy of the information released under this agreement against unauthorized access or disclosure.

- 1. The information shall be used only to the extent necessary to assist in the purposes identified within this Agreement and shall not be re-disclosed for any purposes not specifically authorized in this contract.
- 2. The information shall be stored in a place physically secure from access by unauthorized persons.
- 3. Information in electronic format shall be stored and processed in such a way that unauthorized persons cannot retrieve the information by computer, remote terminal or any other means.
- 4. Precautions shall be taken to ensure that only authorized personnel are given access to on-line files.
- 5. The Contractor/Grantee has provided me instruction regarding the private nature of the information and I understand I am subject to State and Federal law penalties for unauthorized disclosure of information.

Signature	Date
Print Name	

Attachment G DWS-OHS CASE MANAGEMENT STANDARDS

OVERVIEW

A **housing focused model** must be followed with all projects funded by DWS-OHS. The purpose of any case management activity should be to assess the client's needs, connect and make referrals to community-based providers, engage the client in developing an applicable housing focused service plan, and follow up on the status of addressing a client's needs. Case management services must be routinely attempted with clients and program assistance may not be contingent on the client participating in such activities. A client must not be evicted or terminated from a project for failure to meet with a case manager. Both case management activities and service plans should be used as a collaboration tool between community-based providers where consent has been granted and the collaboration will help meet the needs of a participating individual.

Case managers must utilize the Utah Homeless Management Information System (UHMIS) or an approved UHMIS comparable database to record case management services and service plan progress. Service plans should be created with the client within the project-based timeframe below and entered in accordance with all applicable data standards.

Project Type	Service Plan Should be <u>CREATED</u> Within
Rapid Re-housing and Homeless Prevention	(7) calendar days of project enrollment
Transitional Housing	(7) calendar days of project enrollment
Permanent Supportive Housing	(7) calendar days of project enrollment
Emergency Shelter (Entry/Exit)	(7) calendar days of project enrollment
Emergency Shelter (Night by Night)	(7) calendar days of project enrollment
Street Outreach	(7) calendar days of project enrollment

DEFINITIONS

A **housing focused model** is a service approach that prioritizes assisting individuals and families experiencing homelessness in obtaining and maintaining housing.

Additionally, this approach is client-led and does not have preconditions and barriers to program entry, such as sobriety, treatment, or service participation requirements. A **case manager** must abide by the housing focused model and should support a client in addressing their physical, psychological and social needs. In addition, a case manager will help a client make progress towards exiting homelessness and obtaining/maintaining housing.

Case managers are responsible for working with a client to create service plans. A **service plan** is an ongoing assessment of a client's service needs (i.e., social, employment, mental health, transportation) with the overarching goal of helping a client address the needs associated with obtaining or maintaining stable housing. A service plan should be created within (7) calendar days of project enrollment.

PROJECT-BASED CASE MANAGEMENT

Rapid Re-housing (RRH) and Homeless Prevention (HP)

All individuals enrolled in RRH or HP projects must have access to case management. In addition to assessing physical, psychological, and social needs, service plans must evaluate the client's ability to resume rent after program assistance ends, work towards increasing all available sources of income, and make long-term connections to mental and physical health supports, transportation, and other applicable resources that support housing stability.

Housing case managers are expected to attempt to engage the client in case management activities at least monthly, including reviewing, monitoring, and modifying service plans. When possible, case management meetings should take place in the client's home. While monthly meetings are the foundation for effective case management, projects are required to provide adequate support throughout the client's enrollment in order to meet their individual needs. Projects should maintain flexible case management schedules as indicated by project and client needs.

Transitional Housing (TH)

All individuals enrolled in a TH project must have access to case management. Required service plans must assess the client's ability to resume rent after program assistance ends, work towards increasing all available sources of income, and make long-term connections to mental, social, and physical health supports, transportation, and other applicable resources that support housing stability.

Housing case managers are expected to attempt monthly case management and engage with clients for the purpose of reviewing, monitoring, and modifying service plans. When possible, case management meetings should take place in the client's home. While monthly meetings are the foundation for effective case management, it is required that projects provide adequate support throughout the client's enrollment. Projects should maintain flexible case management schedules as indicated by project and client needs.

Permanent Supportive Housing (PSH)

All individuals enrolled in a PSH project must have access to monthly case management and a corresponding service plan to help clients achieve long term goals and retain permanent housing. In addition to assessing physical, psychological, and social needs, service plans could explore move on strategies in the event that program assistance ends. During this exploration, case managers must help facilitate the client's relationship with Continuum of Care (CoC), HUD-funded multifamily housing, and mainstream community-based providers.

Case managers are expected to engage with clients at least monthly to review, monitor, and modify service plans. When possible, case management meetings should take place in the client's home. While monthly meetings are the foundation for effective case management, it is required that projects provide adequate support throughout the client's enrollment. Projects should maintain flexible case management schedules as required by project needs.

Emergency Shelter (ES) (Entry/Exit and Night-by-Night)

All individuals enrolled in an ES project must have access to case management. Aside from evaluating physical, psychological, and social needs, service plans should focus on supporting the client's goals of obtaining and securing housing as quickly as possible. Though projects should maintain flexible case management schedules as required by project and client needs; weekly case management should be attempted to provide adequate support to a client throughout their enrollment. Case managers are expected to review, monitor, and modify service plans with the client at least monthly.

Street Outreach (SO)

All individuals enrolled in a SO project must have access to case management. Required service plans primarily support the client's goals of obtaining and securing stable housing as quickly as possible. Service plans may include plans to temporarily stay with friends or family or enter an appropriate residential project, such as emergency shelter or a healthcare facility. When appropriate and desired by the client, service plans could also include goals related to increasing all available sources of income, long-term connections to mental, social, and physical health supports, transportation, and other needs to support housing stability.

Though projects should maintain flexible case management schedules as required by project and client needs; weekly case management should be attempted to provide adequate support to a client throughout their enrollment. Case managers are expected to engage with clients at least monthly to review, monitor, and modify service plans with the client.

		Attachment H		
	Solicita	ation Score Sheet ation # 26-DWS-S018 Winter Response Solutions		
Section 4		· ·	Santian total	11
Section 1 1. Describe the program(s)	Program Description for which the organization is requested.		Section total include how the site will be an	
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provide a response	description of the project	is innovative, the ongoing costs	clearly articulates key project	
		or programmatic activities.	elements.	
. Describe the intake proc	ess that will be utilized at the new f	acility. Description should include	e details regarding	
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ears (including unding am	nount, hotel/motel voucher use, nur	mber of clients previously served) and how this project offers a	1
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. Describe how the propo	ed rogram will align with the Guid		nelessness.	3
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necessary, describe the pro				
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