



# 2025

UTAH DEPARTMENT OF WORKFORCE SERVICES

## Annual Report



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## DIRECTOR LETTER

### DEAR LEGISLATORS AND PARTNERS:

I'm proud of the accomplishments of the Department of Workforce Services over the past year. We've tackled benefit theft, improved our customer experience and expanded non-congregate homeless shelter, all while administering \$1.5 billion in state and federal programming and directly serving more than 500,000 Utahns.

Over the past few years, theft of SNAP benefits from EBT cards has become a bigger problem as thieves used more sophisticated online tools to steal card information and drain accounts. In April 2025, we launched a state-developed card-locking feature that is helping customers keep their accounts secure. Since the lock feature was deployed in April, it has been used more than 240,000 times.

Also in April, we hosted the National Association of State Workforce Agencies (NASWA) 2025 Unemployment Insurance SIDES Seminar. SIDES is the State Information Data Exchange System, which is a web-based information sharing system for processing unemployment insurance claims. Utah continues to be a leader in the nation in unemployment insurance accuracy, timeliness and quality and was one of only nine states to receive the Diamond Award, which reflects our "dedication to reducing fraud and promoting unemployment insurance integrity."

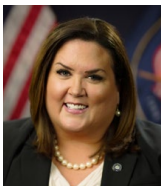
As part of our continued focus on improving customer experience, we have utilized customer feedback to enhance the usability of the myCase application, which is the online tool where customers can apply for and manage benefits, and Care About Childcare, the child care search tool. Among other enhancements, myCase now has an "application tracker" so customers can see where they are in the process, and the child care search includes a mapping feature.

Over the past fiscal year, we hosted six statewide virtual job fairs where we supported nearly 900 job seeker participants and more than 40 employers at each event. More than 300,000 statewide job postings are active in our labor exchange system to support the employment connection opportunities linking employers and job seekers. We made great strides in serving Utahns with disabilities, working with 15% more employers than last year to support them in hiring and retaining workers with disabilities. The ABLEUtah program, which allows participants to save and invest without affecting disability benefits, experienced a 41% increase in active accounts and reached \$10 million in managed assets.

We also continued our focus on homelessness solutions as we opened a permanent microshelter community in Salt Lake City. The community provides 50 non-congregate shelter beds and ongoing case management services while moving participants toward long-term housing.

The following report details more of the extensive work done by the department, divisions, programs, boards and commissions for the state fiscal year 2025. If you have any questions, please contact our office at 801-526-9207. Our executive administrator will get you in contact with us as soon as possible.

Thank you for your support and the opportunity to serve the state of Utah.



*Casey R. Cameron*

Casey R. Cameron  
Executive Director

*Auxiliary aids (accommodations) and services are available upon request to individuals with disabilities by calling 801-526-9240. Individuals who are deaf, hard of hearing, or have speech impairments may call Relay Utah by dialing 711. Spanish Relay Utah: 1-888-346-3162*

# MISSION AND CORNERSTONES



## CORNERSTONES

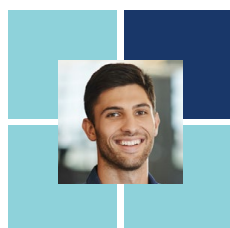
### Employee Success

We promote a culture that fosters professional and personal fulfillment for our employees.



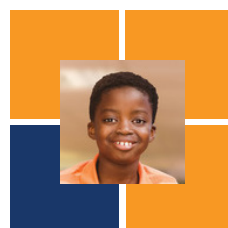
### Customer Experience

We provide our customers with accessible, respectful and responsive service.



### Community Connection

We engage with our partners to support opportunities for communities to prosper.



### Operational Excellence

We deliver quality public service by implementing efficient solutions that are reliable and accurate.

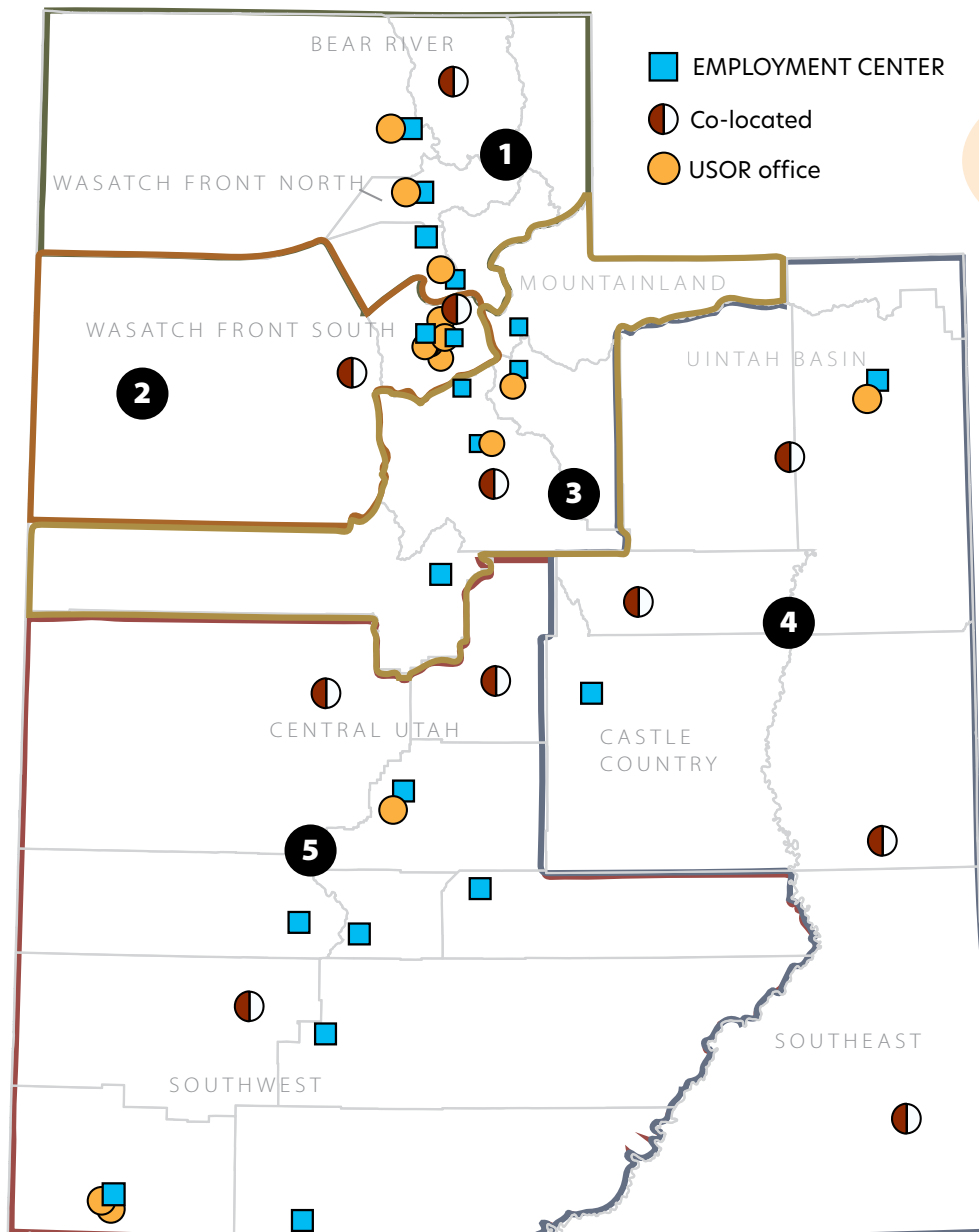


## DEPARTMENT OF WORKFORCE SERVICES MISSION

We strengthen Utah's communities by connecting the workforce to new opportunities and providing services to individuals and families in need.



# WORKFORCE SERVICES OFFICE LOCATIONS



## 1. BEAR RIVER/WASATCH FRONT NORTH

### EMPLOYMENT CENTERS:

Brigham City  
Clearfield  
Logan ●  
Ogden  
So. Davis (Woods Cross)

### USOR OFFICES:

Brigham City  
Davis (Centerville)  
Logan ●  
Ogden

## 2. WASATCH FRONT SOUTH

### EMPLOYMENT CENTERS:

Metro (Salt Lake City)  
So. County (Taylorsville)  
Tooele ●

### USOR OFFICES:

Salt Lake City/Utah Refugee Center ●  
Salt Lake DSBVI  
South Valley (So. Jordan)  
Taylorsville DSDHH  
Tooele ●  
Valley West (Taylorsville)

## 3. MOUNTAINLAND

### EMPLOYMENT CENTERS:

Heber  
Lehi  
Nephi  
Park City  
Provo  
Spanish Fork ●

### USOR OFFICES:

Heber  
Provo  
Spanish Fork ●

## 4. UTAH BASIN/CASTLE COUNTRY/SOUTHEAST

### EMPLOYMENT CENTERS:

Blanding ●  
Castle Dale  
Moab ●  
Price ●  
Roosevelt ●  
Vernal

### USOR OFFICES:

Blanding ●  
Moab ●  
Price ●  
Roosevelt ●  
Vernal

## 5. CENTRAL UTAH/SOUTHWEST

### EMPLOYMENT CENTERS:

Beaver  
Cedar City ●  
Delta ●  
Junction  
Kanab  
Loa  
Manti ●  
Panguitch  
Richfield  
St. George

### USOR OFFICES:

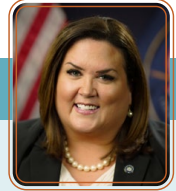
Cedar City ●  
Delta ●  
Manti ●  
Richfield  
St. George  
St. George DSDHH

12/28/22

## DEPARTMENT OF WORKFORCE SERVICES

# EXECUTIVE DIRECTOR'S OFFICE

### CASEY CAMERON, EXECUTIVE DIRECTOR



Casey has served as the executive director of the Utah Department of Workforce Services for almost six years, after serving for more than eight years as a deputy director. In 27 years with the state, she has been instrumental in overseeing significant departmental changes, such as forming new divisions, launching new programs and leading the department through the COVID-19 pandemic. On behalf of Governor Cox,

she co-chairs Utah's singular State Workforce Development Board and also sits on the Utah Homeless Services Board. Casey is a recipient of the 2018 Governor's award for leadership and the 2010 Governor's award for innovation and efficiency. She is a graduate of the University of Utah with a bachelor's degree in social and behavioral health.



### REBECCA BANNER, DEPUTY DIRECTOR

Rebecca is a deputy director for the Department of Workforce Services. She has worked for the department for 25 years, starting as an employment counselor and later working in program and training, employment center management, housing,

homelessness and most recently as the Office of Child Care director. She currently supports the Housing and Community Development Division, Office of Child Care, Office of Homeless Services and the Refugee Services Office.

### KEVIN BURT, DEPUTY DIRECTOR



Kevin serves as a deputy director for the Department of Workforce Services. He has been with the department for more than 20 years, starting as an employment counselor in the Workforce Development Division, and then moving to the Eligibility Services

Division, where he was an assistant director. Most recently, Kevin served as the division director for Unemployment Insurance. He currently oversees Eligibility Services, Unemployment Insurance, Adjudication and Legislative Affairs.

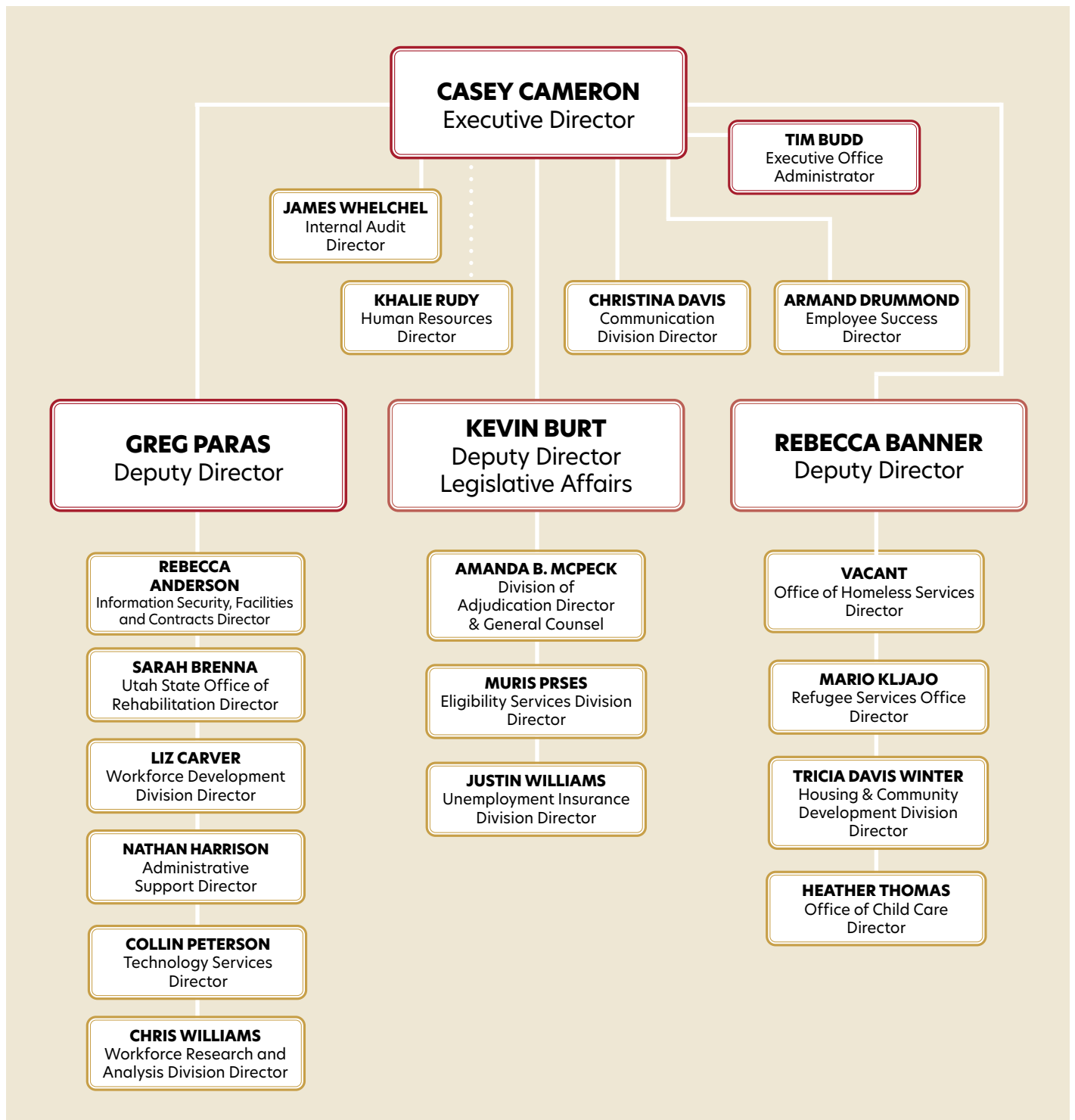


### GREG PARAS, DEPUTY DIRECTOR

Greg is a deputy director for the Department of Workforce Services. Throughout more than 20 years with the department, Greg has held positions ranging from a frontline staff member through various leadership roles. He is currently the deputy director overseeing Workforce Development

(including activities within more than 30 employment centers statewide, apprenticeships and veteran services), Workforce Research and Analysis, Administrative Support (including finance, facilities, contracts and information security), Technology Services and the Utah State Office of Rehabilitation.

# ORGANIZATION CHART



## DIVISION HIGHLIGHTS



### WORKFORCE SERVICES ELIGIBILITY SERVICES



MURIS PRSES, DIVISION DIRECTOR

FULL-TIME EMPLOYEES: 805

For additional information visit [jobs.utah.gov](https://jobs.utah.gov) or contact Muris Prses at [mprses@utah.gov](mailto:mprses@utah.gov).

The Eligibility Services Division is the largest division in Workforce Services and administers temporary supportive services for thousands of Utah families and individuals. The division helps people address basic needs as they work towards gainful employment and self-sufficiency. Customers can access their benefit information by calling the eligibility services center or using myCase online.

## GOAL

To determine eligibility and issue accurate benefits in a timely fashion while constantly improving through innovation.

## DATA

Average Monthly Decisions	
State Fiscal Year	Average Monthly Decisions
2024	126,787
2025	114,663
PRT Edit Accuracy	
State Fiscal Year	Rate
2024	92.30%
2025	94.76%
Timeliness (All Programs)	
State Fiscal Year	Rate
2024	92.99%
2025	92.10%

Total Unique Households	
State Fiscal Year	# of Households
2024	320,970
2025	270,768
Total Unique Individuals	
State Fiscal Year	# of Individuals
2024	586,735
2025	496,193
Total Applications	
State Fiscal Year	# of Applications
2024	334,552
2025	328,632

## ACHIEVEMENTS

- The division developed an internal process to help mitigate the issues of EBT benefit theft through cloning and skimming. This process allowed customers to lock and unlock their SNAP benefit through the myCase Portal. It has been used 240,622 times since inception.
- The division was one of only eight states to achieve a 6% or lower SNAP accuracy rate, finishing the year with a 5.74% error rate in determining SNAP eligibility.
- The customer experience in myCase has been improved with opportunities for customers to give feedback and an “application tracker” that allows customers to see where their application is in the determination process.
- Eligibility Services launched imaging automation to increase timeliness in submitting documents, increase accuracy and reduce dependency on having to hire staff to perform the function.

## CHALLENGES

- The federal government is changing its rules for SNAP and medical programs, creating new challenges for





## DIVISION HIGHLIGHTS

the department. There are two main goals: keeping Utah's SNAP error rate below the federal target of 6% and implementing new policies, such as new work requirements. To manage these changes effectively, the division is adjusting staff workloads to ensure the new federal expectations are met while continuing to serve Utahns.

- It remains a significant challenge to recruit and retain employees, especially while simultaneously adapting to policy changes, developing training and implementing systemic improvements within mandated timeframes.



### WORKFORCE SERVICES HOUSING & COMMUNITY DEVELOPMENT



TRICIA DAVIS WINTER, DIVISION DIR.

FULL-TIME EMPLOYEES: 38

For additional information visit [jobs.utah.gov](https://jobs.utah.gov) or contact Tricia Davis Winter at [tadavis@utah.gov](mailto:tadavis@utah.gov).

The Housing and Community Development Division serves communities statewide to build local capacity, fund services, housing and infrastructure, and leverage resources for critical community programs. Key programs within the division include:

#### Affordable Housing Development and Reporting

- Moderate Income Housing Reporting and Database
- Olene Walker Housing Loan Fund
  - Rural Single Family Home Land Revolving Loan Program
  - Subordinate Shared Appreciation Loan Program
  - Pass-through Funding - Direct Legislative Appropriations
- Private Activity Bonds

#### Community Development and Services

- Community Development Block Grant
- Community Impact Fund
- Community Services Block Grant
- Earned Income Tax Credit Program
- Emergency Food Assistance Grants
- Revitalization Funds
  - Navajo Revitalization Fund
  - Uintah Basin Revitalization Fund

#### Public Services

- Home Energy Assistance Target Program (HEAT)
- Landlord Incentive Program
- Weatherization Assistance Program

## GOAL

To strengthen communities statewide by building local capacity, funding essential services, housing and infrastructure, and maximizing resources for critical programs. From supporting rural water system projects to helping low-income families cover utility costs, we are committed to enhancing quality of life for all Utahns.

## DATA

- The Olene Walker Housing Loan Fund assisted in the development of 1,428 units of affordable housing.
- The Community Development Block Grant (CDBG) provided funding to communities statewide that benefited 47,617 people through rehabilitation of water and sewer systems, park upgrades, and road enhancements. Additionally, 53 housing units were rehabilitated, and 26 individual households received homebuyer assistance in the form of funds towards purchasing a home or through homebuyer education classes.

## DIVISION HIGHLIGHTS

- The Private Activity Bond Board of Review has approved tax-exempt bonding for 1,792 new affordable units during state fiscal year (SFY) 25, an increase of 31% compared to SFY24.
- In the federal fiscal year 2025, the Low Income Home Energy Assistance Program (HEAT) served 20,184 households. This program provides financial assistance to manage energy bills, prevent service interruptions, and improve energy efficiency.

## ACHIEVEMENTS

- In SFY25, the Permanent Community Impact Board awarded more than \$102 million to eligible communities for public infrastructure and services. These funds supported critical improvements across rural Utah, including construction of the Kane County Hospital Outpatient Service Building to expand access to medical care; purchase of an Aircraft Rescue and Fire Fighting Vehicle for the Moab Airport in Grand County to ensure safety after the previous vehicle became inoperable; sewer infrastructure upgrades in Beaver City; and culinary water improvements for the new Brooklyn Special Service District in Sevier County.
- Legislative Appropriations for Affordable Housing in SFY25
  - \$3,000,000 one-time passthrough funding to Housing Solutions Foundation for the Shared Equity Revolving Loan Fund
  - \$3,000,000 one-time passthrough funding to the Utah Housing Corporation for the Law Enforcement First-time Homebuyer Assistance Program
- The Affordable Housing Technical Assistance Program provides funding to the Utah Association of Counties and the Utah League of Cities and Towns to help political subdivisions comply with state code requirements related to affordable housing. To date, 196 communities have received support through this resource.

## CHALLENGES

- Utah ranks as the ninth most expensive housing market, however, housing affordability is a signature issue for Gov. Cox, the State Housing Coordinator Steve Waldrip and the Utah Legislature.
- Housing prices are seriously to [severely unaffordable](#) in Utah's five largest counties.

- Rising costs for lumber, labor, steel, and other building inputs, combined with high borrowing costs, have significantly increased the expense of developing affordable housing for households earning 60% or less of the area median income. As a result, limited state and federal resources now yield fewer affordable housing units.
- The future of federal funding for community development, public services and affordable housing remains uncertain. This unpredictability creates major challenges for long-term planning, program stability and meeting the needs of Utah communities, particularly those that depend on consistent investment in infrastructure, services and housing. State and local efforts must remain adaptable and resilient to navigate potential fluctuations in federal support.



### WORKFORCE SERVICES

### CHILD CARE



HEATHER THOMAS, DIVISION DIR.

FULL-TIME EMPLOYEES: 33

For additional information visit [jobs.utah.gov](https://jobs.utah.gov) or contact Heather Thomas at [heatherthomas@utah.gov](mailto:heatherthomas@utah.gov).

The Office of Child Care provides resources to promote high-quality child care and out-of-school time care that is accessible and affordable for Utah families with particular focus on low-income working families. In addition to offering child care subsidies to families, the office assists child care providers in establishing programs to care for children in safe, nurturing and developmentally appropriate settings. The child care workforce is supported through professional development opportunities and assistance. The division also operates a website designed to provide information on licensed and regulated child care providers and to educate parents on the importance of quality, empowering them to make informed decisions when selecting a child care provider.

## DIVISION HIGHLIGHTS

### GOAL

To ensure that low-income Utah families have access to affordable, high-quality care for their children.

### DATA

Child Care Average Monthly Caseload (Households)	
State Fiscal Year	Average Monthly Child Care Households
2023	7,617
2024	7,932
2025	8,638
Child Care Cases Determined Eligible Within 30 Days	
State Fiscal Year	Child Care Timeliness Rate
2023	94%
2024	92%
2025	91%
Number of Licensed Providers Receiving State Subsidy	
State Fiscal Year	# of Licensed Providers
2023	1,241
2024	1,262
2025	1,290

### ACHIEVEMENTS

- The division's child care search webpage, Care About Childcare, has been updated to be more user-friendly and intuitive, incorporating feedback from the public, partnering agencies and other stakeholders. The search now includes a map feature so that families can visualize where potential child care options are located.
- The Child Care Quality System, which helps families make informed choices around quality care, rated 192 child care programs this fiscal year. Of those, 86 programs (45%) achieved a High Quality or High Quality Plus rating, marking the highest level of participation and the greatest number of high-quality rated programs since the system's inception in fiscal year 2020.

- After nearly five years, the division has distributed over \$570 million in federal Covid-relief funding through 38 different initiatives in order to stabilize the state's child care system and support working families. The final portion of this funding, from the American Rescue Plan Act, was disbursed in the first part of this fiscal year.

### CHALLENGE

As the need for child care assistance grows and the cost of quality care increases, the Office of Child Care is facing budget limitations. The division is focused on balancing the financial needs of families with support for child care programs and will continue to prioritize funds strategically to help those most in need.



*The Office of Child Care provides resources to promote high-quality child care and out-of-school time care that is accessible and affordable for Utah families with particular focus on low-income working families.*

## DIVISION HIGHLIGHTS



### WORKFORCE SERVICES HOMELESS SERVICES



WAYNE NIEDERHAUSER, STATE  
HOMELESS COORDINATOR

FULL-TIME EMPLOYEES: 25

*For additional information visit [jobs.utah.gov](https://jobs.utah.gov) or contact the State Homelessness Coordinator, Wayne Niederhauser at [wniederhauser@utah.gov](mailto:wniederhauser@utah.gov) or Deputy Director Rebecca Banner at [rbanner@utah.gov](mailto:rbanner@utah.gov).*

The Utah Office of Homeless Services is under the direction of the State Homelessness Coordinator, who is housed in the Governor's Office of Planning and Budget. The office administers state and federal funding appropriated specifically for homelessness response and deeply affordable housing. Federal funding is allocated to the Office of Homeless Services from the U.S. Department of Housing and Urban Development (HUD). Homelessness funding supports public or private not-for-profit organizations, faith-based organizations, state departments and agencies, units of local governments and Indian tribal governments that provide support and services to people experiencing homelessness throughout the state. In addition to funding administration, the Office of Homeless Services:

- Supports the Utah Homeless Services Board
- Supports the Utah Homeless Network
- Supports the Shelter Cities Advisory Board
- Supports the Shelter Counties Advisory Board
- Develops and coordinates the state's response to homelessness through the Utah Strategic Plan on Homelessness. Current strategic plan can be viewed here: [jobs.utah.gov/homelessness/homelessnessstrategicplan.pdf](https://jobs.utah.gov/homelessness/homelessnessstrategicplan.pdf)

- Administers the Utah Homeless Management Information System (UHMIS)
- Oversees state and federal data reporting and releases the Annual Report on Homelessness: [jobs.utah.gov/homelessness/hard.html](https://jobs.utah.gov/homelessness/hard.html)
- Serves as the designated HUD Collaborative Applicant for the Balance of State Continuum of Care
- Organizes and executes training opportunities for homeless service providers, including the Annual Homelessness Conference
- Provides technical assistance, monitoring, and program support to homeless service providers
- Supports 13 Local Homeless Councils throughout the state and the three Continuums of Care
- Creates and maintains statewide dashboards related to emergency shelter bed availability and annual data

## GOAL

To address homelessness through partnerships and collaborative initiatives with state and local leaders, philanthropic partners, service providers, and individuals with lived experience.

## DATA

The statewide Annual Data Report on Homelessness can be found at: [jobs.utah.gov/homelessness/hard.html](https://jobs.utah.gov/homelessness/hard.html).

## ACHIEVEMENTS

- The Office of Homeless Services implemented changes required by the 2025 legislative session, including changes to shelter safety and accountability, county classification amendments, property loss amendments and homeless individuals protection amendments.
- The Microshelter Community in Salt Lake City launched Phase 2, with 50 non-congregate emergency shelter units installed at a new location. Participants receive both shelter and ongoing case management services while enrolled in the program. This microshelter community offers a non-congregate option that strengthens the Salt Lake Local Homeless Council system as a whole.
- Statewide winter response planning added 901 additional emergency shelter and code blue beds from Oct. 15, 2024 to April 30, 2025.

## DIVISION HIGHLIGHTS

- The State Homelessness Coordinator and Office of Homeless Services worked closely with counties of the second class in their planning for winter response.
  - Davis County successfully operated its first Code Blue emergency shelter with space for 16 individuals to access shelter during the coldest nights throughout the winter.
  - Within Utah County, 65 emergency shelter beds were available for clients at a rotating shelter location throughout the winter response period.

The office worked closely with the Department of Health and Human Services, the National Weather Services and all counties required to implement a code blue winter response, including a website code blue event information: [endutahhomelessness.org/code-blue/](http://endutahhomelessness.org/code-blue/).

## CHALLENGES

- A lack of affordable housing remains a challenge across the state. Access to affordable housing is a critical factor

in reducing homelessness. It is recommended to further strengthen Local Homeless Councils and increase the involvement of local elected leaders in coordinating efforts around homelessness and deeply affordable housing.

- There is a growing focus on unsheltered homelessness and managing overflow for winter emergency shelters across the state. Strategies and responses are being developed in coordination with Local Homeless Councils and local governments.
- Funding for case management and wraparound services that support individuals and families transitioning from homelessness to housing remains limited. The Utah Homeless Services Board plans to explore strategies and solutions to address these resource gaps.
- The capacity for Local Homeless Councils to coordinate the local response to homelessness and implement the state and local strategic plans varies and is limited.

## ADDITIONAL DATA

Find all other homelessness data visit the [Homeless Data Dashboards](#). See Appendix B for the Office of Homeless Services budget and Appendix C for the Office of Homeless Services Disbursements.

### Cost of Construction per Bed

LHC	Emergency Shelter	Permanent Supportive Housing	Transitional Housing
Davis LHC	N/A	N/A	\$136,967
Iron LHC	N/A	\$112,125	N/A
Mountainland LHC	N/A	\$189,186	N/A
Salt Lake Valley Coalition to End Homelessness	\$64,578	\$153,838	\$172,222
Tooele LHC	\$248,251	N/A	N/A
Weber-Morgan LHC	N/A	\$295,130	N/A

### Cost of Operation per Emergency Shelter Bed

LHC	Emergency Shelter
Bear River LHC	\$39,636
Carbon-Emery LHC	N/A
Davis LHC	\$22,114
Grand LHC	\$54,537
Iron LHC	\$53,823
Mountainland LHC	\$68,799
San Juan LHC	N/A
Salt Lake Valley Coalition to End Homelessness	\$18,834
Six County LHC	\$15,482
Tooele LHC	\$39,387
Uintah Basin LHC	N/A
Washington LHC	\$30,190
Weber-Morgan LHC	\$32,723





DIVISION HIGHLIGHTS



MARIO KLAJO, DIVISION DIRECTOR

FULL-TIME EMPLOYEES: 50

For additional information visit [jobs.utah.gov](https://jobs.utah.gov) or contact Mario Kljajo at [mkljajo@utah.gov](mailto:mkljajo@utah.gov).

The Refugee Services Office improves the lives of more than 65,000 refugees resettled in Utah communities. The office houses the Utah State Refugee Coordinator and serves as the designated state agency to receive and direct money from the U.S. Office of Refugee Resettlement (ORR). Most of these funds are granted to community service providers and other agencies to deliver vital services for the successful integration of refugees in Utah. The office oversees ORR funding and provider collaboration, employment and supportive services, and community connection. This includes a dedicated Employment Counselor team administering the Family Employment Program (FEP) and Refugee Cash Assistance (RCA) program.

GOAL

To build a bridge to success for refugees in our community that focuses on family-sustaining employment to enable refugees to succeed in Utah for generations to come.

DATA

Refugees Served	
State Fiscal Year	Number Served
2024	11,954
2025	13,572

ACHIEVEMENTS

- The state continues to experience challenges related to availability and affordability of housing, which tends to disproportionately impact refugees. In collaboration with partners, the Refugee Services Office has contracted programs in the Salt Lake City and Logan areas to conduct English language learning and job readiness training programs, incorporating a housing stipend for participants to ensure both short- and long-term housing needs and self-sufficiency goals are met.
- Reflective of recent trends towards statewide resettlement, the Refugee Services Office conducted an assessment to determine school districts most impacted by recent resettlement activities. As a result, two new school districts in northern Utah were awarded Refugee School Impact funding to better support newly resettled K-12 students and parents in the education system. The program also develops internal capacity for school staff and district offices in identifying, determining needs and developing staff-focused resources to serve newly resettled students.
- As a result of the state’s shifting housing affordability and employment availability, the Refugee Services Office has seen an increase in the number of refugee families residing in Utah County. To support initial integration efforts, Utah Valley Refugees has been contracted to provide case management services to families within the initial resettlement period.

CHALLENGE

Significant shifts to federal policy related to refugee resettlement, as well as changes to program eligibility, created a need to adapt existing systems and structures to respond locally in an effective manner. Utah is uniquely positioned to rise to the challenge, continuing to serve as a national leader in ensuring successful service coordination, community integration and self-sufficiency for refugees. Staff continue to foster strong partnerships across departments, provider networks and impacted communities to develop responsive and streamlined pathways, ensuring newly resettled refugee families who call Utah home continue to thrive.



DIVISION HIGHLIGHTS



WORKFORCE  
SERVICES  
UNEMPLOYMENT  
INSURANCE



JUSTIN WILLIAMS, DIVISION DIR.

FULL-TIME EMPLOYEES: 208

For additional information visit [jobs.utah.gov](https://jobs.utah.gov) or contact Justin Williams at [jswilli@utah.gov](mailto:jswilli@utah.gov).

The Unemployment Insurance Division works to support the re-entry of Utah’s skilled workforce into full-time employment. Funded entirely by dedicated employer contributions, the unemployment insurance program provides qualified workers who are unemployed through no fault of their own with temporary assistance to help bridge the gap between jobs. By implementing innovative and accessible tools for both employers and unemployed Utahns, paired with exceptional customer service, the division quickly and efficiently processes employer contributions and benefit payments.

GOAL

To provide economic stability to Utah’s employers, workforce, families and communities.



DATA

Unemployment Benefit Determinations	
State Fiscal Year	Total Determinations
2023	410,924
2024	516,339
2025	409,307
Unemployment Insurance Contributions	
State Fiscal Year	Total Collected
2023	\$336,735,309
2024	\$315,991,945
2025	\$314,126,159
Timeliness (% of Benefit Payments Made within 14 days)	
State Fiscal Year	Rate
2023	88.5%
2024	86.0%
2025	87.4%
Federal Separation Benefits Timeliness and Quality (BTQ) Score	
State Fiscal Year	BTQ Score
2023	95.75%
2024	94.0%
2025	93.5%
Volume Counts	
State Fiscal Year	Claims
2023	87,355
2024	111,697
2025	89,305
Re-Employment	
Federal Fiscal Year	Rate
2022	69.91%
2023	66.29%
2024	60.19%

## DIVISION HIGHLIGHTS

Duration	
Calendar Year	Weeks
2022	15.4
2023	12.7
2024	13.4
Exhaustion	
Calendar Year	Rate
2022	29.3%
2023	28.8%
2024	32.6%

## ACHIEVEMENTS

- During the last federal performance year (April 2024 through March 2025) Utah's unemployment insurance program was in the top 10 for eligibility decision timeliness (sixth), separation decision quality (fourth) and non-separation decision quality (ninth).
- During that same period, Utah's unemployment insurance program set up 15,823 new employer accounts, found 8,270 misclassified workers and collected \$11,231,066 in benefit overpayments.
- Utah's unemployment insurance program was the only state or territory in the country to pass 100% of its data validation.

## CHALLENGE

Re-employment and payment integrity continue to be the main concerns for the Unemployment Insurance Division. The division continues to work on re-employment services and eligibility assessments (RESEA) for claimants, while also safeguarding benefit payments by validating applicants for unemployment insurance. Utah unemployment insurance integrity results are among the best in the country, but that is a field that requires constant maintenance. The division continues to work with the US Department of Labor with its pilot program to enhance claimant ID validation, as well as looking to improve methods of detecting fictitious employer schemes to ensure that unemployment insurance benefits are being paid correctly.



### TRUST FUND BALANCE

June 30, 2025

\$1,254,490,470

### PERCENT OF EMPLOYERS REGISTERED WITHIN 90 DAYS

State Fiscal Year 2025

97.4%

*Please see Appendix D for a more detailed balance sheet of Utah's Unemployment Insurance Trust Fund.*



## DIVISION HIGHLIGHTS



### WORKFORCE SERVICES REHABILITATION



SARAH BRENN, DIVISION DIR.

FULL-TIME EMPLOYEES: 430

For additional information visit [jobs.utah.gov](https://jobs.utah.gov) or contact Sarah Brenna at [sbrenna@utah.gov](mailto:sbrenna@utah.gov).

The Utah State Office of Rehabilitation (USOR) provides services to individuals with disabilities to assist them in achieving competitive, integrated employment, increasing their independence and enhancing their quality of life.

#### REHABILITATION SERVICES PROGRAM

**DESCRIPTION:** The rehabilitation services program provides high-quality, individualized services to eligible clients with disabilities. These services include disability restoration and treatment services, counseling and guidance, assistive technology, training, job placement services and follow-up support.

**GOAL:** Statewide rehabilitation services staff, including vocational rehabilitation counselors, employment specialists, benefits planners and assistive technology specialists, collaborate to provide a comprehensive system of support to assist individuals overcoming barriers and achieving their employment goals.

## DATA

State Fiscal Year	New VR Applicants
2024	8,427
2025	9,313
State Fiscal Year	VR Clients Served
2024	18,830
2025	21,432

State Fiscal Year	VR Clients Closed Employed
2024	2,003
2025	2,450
State Fiscal Year	Measurable Skills Gain
2024	56.8%
2025	57.2%
State Fiscal Year	Employers Served by Business Relations
2024	2,116
2025	2,435
State Fiscal Year	Utah Work Incentive Planning Services Benefits Summaries Presented
2024	627
2025	645
State Fiscal Year	New UCAT Clients Served
2024	612
2025	602
State Fiscal Year	Social Security Beneficiaries Closed Employed
2024	494
2025	381
State Fiscal Year	Percent of Individuals with Significant Disabilities Closed Employed
2024	81.09%
2025	76.70%
State Fiscal Year	Percent of individuals served that were transition-age youth with disabilities
2024	47.48%
2025	46.26%

## ACHIEVEMENTS

- USOR has made significant progress in expanding pre-employment transition services for students with disabilities. These services assist students in successfully transitioning to adulthood by offering career exploration, life skills training and hands-on



## DIVISION HIGHLIGHTS

workplace experiences. Through targeted outreach, strategic partnerships with school districts and the implementation of expanded service pathways, USOR reached more students and equipped them with essential tools for their future, resulting in a 14% increase in the number of students served.

- USOR has expended significant efforts to provide services and support to employers to hire and retain individuals with disabilities. This year saw a 15% increase in the total number of employers served, the addition of two in-person job fairs in rural areas, and the expansion of virtual training opportunities. These initiatives have strengthened partnerships, increased employer capacity to build accessible work environments, and connected more individuals with disabilities to employment opportunities.
- The ABLE Utah program, a savings initiative under the Achieving a Better Life Experience (ABLE) Act, continues to contribute to the financial stability of individuals with disabilities. ABLE Utah allows participants to save and invest without affecting benefits such as Medicaid or SSI, with funds available for disability-related expenses. Over the past year, the program has experienced a 41% increase in active accounts and reached \$10 million in managed assets.

## CHALLENGE

USOR continues to work to balance the needs of clients with the need to maintain high-quality services amid growing demands. The past year has seen a significant increase in the number of applicants for services, the total number of clients served and the overall cost of providing client services. These trends place additional pressure on available resources, requiring careful prioritization, strategic planning and operational efficiency to ensure that individuals with the most significant disabilities receive the support they need to achieve their employment goals.

### DISABILITY DETERMINATION SERVICES PROGRAM DESCRIPTION:

The Disability Determination Services (DDS) works in partnership with the Social Security Administration (SSA) to adjudicate disability claims and process continuing disability reviews.

## DATA

For DDS, SSA program funding is based on a federal fiscal year cycle (Oct. 1 – Sep. 30).

Measure	FFY 2024	FFY 2025*
Number of adjudicated claims per year	20,210	17,926*
Accuracy rates	96.13%	95.65%*
Average processing time	218.3days	216.9days*

*\*Data as of 7/26/25; complete numbers will be available at the end of the Federal fiscal year.*

## ACHIEVEMENTS

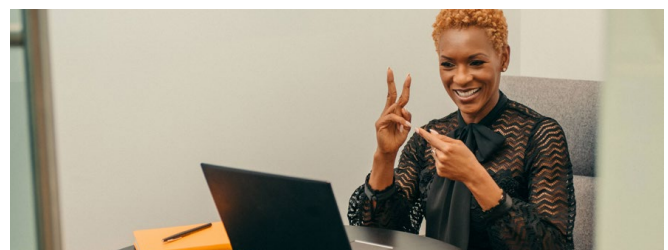
- DDS also continued implementing Intelligent Medical Language Analysis Generation (IMAGEN) software, which can assist with identifying pertinent medical records and potentially lead to more accurate and timely decisions for disability applicants.
- To improve national processing times, the SSA has given DDS agencies temporary authority to make fully favorable disability determinations in adult cases, based on physical impairments alone, without a review by a medical consultant.

## CHALLENGE

A federal hiring freeze will increase existing backlogs and agency processing times across the nation if it continues.

### DIVISION OF SERVICES OF THE DEAF AND HARD OF HEARING PROGRAM

**DESCRIPTION:** The Division of Services of the Deaf and Hard of Hearing (DSDHH) provides individuals who are Deaf, hard of hearing or DeafBlind with opportunities and programs to enhance or maintain skills necessary to fully participate in their employment, family and community. DSDHH is also responsible for certifying all American Sign Language (ASL) interpreters for Utah.





## DIVISION HIGHLIGHTS

### GOAL

Program services are provided without communication barriers at both the Sanderson Community Center of the Deaf and Hard of Hearing in Taylorsville and a satellite office in St. George.

### DATA

- DSDHH provided accessible services to 4,343 deaf and hard-of-hearing individuals across the state, and an average of 1,587 individuals received one or more services each month.
- The hard of hearing program provided 4,039 educational services, including resource information.
- The Utah Interpreter Program (UIP) issued certifications to 706 individuals.

### ACHIEVEMENTS

- Client advocacy services provided important access to resources such as HEAT, Volunteer Income Tax Assistance (VITA), and the Senior Health Insurance Program (SHIP) by providing outreach and services in ASL.
- The Utah Interpreter Program (UIP) provided 36% more interpreting services than FY24 and expanded the mentoring program by 41%.
- VITA program prepared 174 tax returns, a 19% increase from FY24.

### CHALLENGE

DSDHH continues to identify a cost-effective system to better manage community engagement data.

### DIVISION OF SERVICES FOR THE BLIND AND VISUALLY IMPAIRED PROGRAM

**DESCRIPTION:** The Division of Services for the Blind and Visually Impaired (DSBVI) provides services to increase the personal and economic independence of Utah's blind and low-vision population.

### GOAL

Program services include training and adjustment services, low vision services and specialized services for DeafBlind individuals.

### DATA

- 2,753 individuals received low-vision services.
- 178 individuals who are DeafBlind received Support Service Provider (SSP) or iCanConnect services.

- 74 part-time and 20 full-time students received training and adjustment services (TAS).

### ACHIEVEMENTS

- DSBVI partnered with the Utah State Library for the Blind to host an open house where potential students met staff, explored resources, connected with service providers and learned more about the programs we provide.
- DSBVI hosted an in-house summer program designed for individuals living in rural Utah to enhance their non-visual skills.
- The Business Enterprise Program (BEP) was again awarded the Hill Air Force Base dining facility contract. In addition to feeding the enlisted soldiers at Hill Air Force Base, this new contract allows employees and guests to utilize the dining facility.

### CHALLENGE

As the workforce in government buildings has fluctuated over the last five years, it has been difficult for the BEP Program to adjust equipment and services to best serve our customers in these locations. BEP continues to reevaluate and implement new service concepts on how we can best serve this changing population.



**THE ROBERT G. SANDERSON COMMUNITY CENTER** of the Deaf and Hard of Hearing is named in honor of Robert G. Sanderson, Utah's first state coordinator of services to people who are Deaf, DeafBlind or hard of hearing.

Today, the Sanderson Center continues his legacy as the home of Utah's Division of Services of the Deaf and Hard of Hearing. At the center, community members can access support in identifying services, help in finding a job, and access to resources, technology and classes.

The center also manages the state's certification of American Sign Language interpreters.

## DIVISION HIGHLIGHTS



### WORKFORCE SERVICES WORKFORCE DEVELOPMENT



LIZ CARVER, DIVISION DIRECTOR

FULL-TIME EMPLOYEES: 365

For additional information visit [jobs.utah.gov](https://jobs.utah.gov) or contact Liz Carver at [ecarver@utah.gov](mailto:ecarver@utah.gov).

The Workforce Development Division fuels Utah's economic engine by supporting the workforce with training, education and other resources. Aligning the skills and knowledge of our citizens with the needs of employers is the top priority. With 30 one-stop employment centers embedded in communities across the state, services are provided to help job seekers connect with employers and receive the training and skills they need to be prepared for employment.

## GOAL

To fuel Utah's economic engine by supporting the workforce with career coaching, training, education and support.

## DATA

Job Orders	
State Fiscal Year	# of Orders
2024	403,235
2025	300,899
Internal Compliance Case Review	
State Fiscal Year	Accuracy Rate
2024	87.3%
2025	86.5%%

Self Reliance Training	
State Fiscal Year	Individuals Trained
2024	1,1014
2025	884
TANF Positive Closure	
State Fiscal Year	Rate
2024	72.04%
2025	70.2%%
WIOA Positive Closure	
State Fiscal Year	Rate
2024	87.3%
2025	86.7%
Job Seekers Served	
State Fiscal Year	# Served
2024	832,781
2025	872,677
Employers Served	
State Fiscal Year	# Served
2024	41,122
2025	25,486
Average Quarterly Job Placements	
State Fiscal Year	# Placed
2024	44,516
2025	43,716

## ACHIEVEMENTS

- Over the past state fiscal year, the division hosted six statewide virtual job fairs. The events had an average of 895 job seekers and employers hiring for a combined total of about 7,400 jobs. Prior to each job fair, the department hosted a virtual training to prepare job seekers to be successful in connecting with employers, attracting about a third of attendees.

DIVISION HIGHLIGHTS

- Re-employment support system workshops are provided for unemployment insurance claimants identified as most likely to exhaust their benefits. During the state fiscal year, 3,448 claimants attended these workshops specifically designed to help reconnect them to employment in their former field or a new field.
- The department served 872,677 job seekers over the past fiscal year and provided 300,899 job orders for job seekers to access.

CHALLENGE

Creating a talent pipeline for employers in the current economy continues to be a challenge. As the Workforce Development Division reaches out to low-wage, low-skill workers and disadvantaged populations, staff often find individuals are unaware of services available to assist them in obtaining the type of employment needed to support their families. The division will continue to perform outreach for disadvantaged individuals in Utah to connect them with services that lead to stable jobs and long-term careers. There will also be continued efforts to reach out to employers to help them find qualified candidates for their job openings.



*With 30 one-stop employment across Utah, services help job seekers connect with employers and receive the training and skills they need to be prepared for employment.*



WORKFORCE SERVICES  
RESEARCH & ANALYSIS



CHRIS WILLIAMS, DIVISION DIR.

FULL-TIME EMPLOYEES: 30

For additional information visit [jobs.utah.gov](https://jobs.utah.gov) or contact Chris Williams at [cjwilli@utah.gov](mailto:cjwilli@utah.gov).

The Workforce Research and Analysis Division is responsible for understanding Utah’s dynamic economic landscape and assisting policymakers, business owners, job seekers and industry leaders in making informed decisions. The division consists of an expert team of economists, researchers and labor market analysts. Division staff are at the forefront of gathering in-depth data and providing clear analysis to support Utah’s economy. The division provides data and analysis tied to the federal programs and grants administered by the Department of Workforce Services and partnering state agencies.

GOAL

To provide the economic and programmatic information that matters for Utahns in a concise and thorough manner, allowing policymakers, business owners, job seekers, industry leaders and partners to make informed decisions.

DATA

Management Information Systems Data Reports and Requests	
State Fiscal Year	# of Reports/Requests
2024	3,574
2025	3,573

## DIVISION HIGHLIGHTS

### ACHIEVEMENTS

- Over the past performance year, the Management Information Systems (MIS) team implemented a process improvement strategy focused on a methodical approach to provide clear, actionable guidelines and accessible resources. This strategy was utilized to ensure the retention of critical knowledge, while also promoting efficiency, and empowering the team to perform at their highest potential.
- The Economic Research and Analysis (ERA) team streamlined operations by expanding their proficiency in coding and programmatic data analysis. Through refined project management methodologies, the team developed more efficient and timely updates to their online labor market information portfolio, while maintaining high-quality delivery of labor market information throughout the year.
- The Bureau of Labor Statistics (BLS) team focused on skill development. Through dedicated cross-training initiatives, the team deepened its understanding of various BLS programs. Through improved internal procedures, the team consistently exceeded the deliverable metrics outlined in the BLS Labor Market Information Cooperative Agreement.

### CHALLENGE

In a rapidly evolving economic landscape, influenced by technology, global trade, changing consumer behaviors and market disruptions, the Workforce Research and Analysis Division is focused on strengthening its data-driven approaches to effectively monitor, interpret and forecast economic indicators in real time. To better comprehend the dynamics of Utah's economy, the division faces the challenge to effectively leverage new and emerging data analytics in conjunction with traditional methodologies. Therefore, the ongoing focus involves identifying areas for improvement within the division's data analytics processes and protocols, followed by the development of adaptable resources to support staff, guide strategic decision-making and enhance Workforce Research and Analysis products and services.



## PROGRAM HIGHLIGHTS

# CHILD CARE QUALITY INITIATIVES

### PROGRAM DESCRIPTION

The Office of Child Care is required to use funding to support quality improvement efforts in child care programs operating throughout the state. Quality funding is used to ensure effective implementation and alignment with the four priorities established in the Child Care and Development Block Grant (CCDBG) Act: (1) ensure health and safety; (2) help parents make informed choices; (3) provide equal access to stable, high-quality child care for low-income children; and (4) enhance quality of the early childhood workforce.

Central to the Office of Child Care's quality initiatives is Utah's Child Care Quality System (CCQS), which assists parents with making informed care decisions for their children by providing certified quality ratings to child care programs based on scores in five domains of quality. All licensed centers and family child care programs accepting child care subsidy payments are eligible to participate.

Through grants, coaching and financial support, programs are provided with the resources to work toward achieving a high-quality rating within CCQS. Efforts to enhance quality in the child care industry also include strategies to expand and strengthen educational and professional development opportunities for the workforce by offering courses, scholarships and career pathway support.

The strategies for improving the quality of child care go beyond traditional child care programs serving young children and extend to programs providing after-school, out-of-school-time and school readiness preschool services. The Office of Child Care provides funding to these programs to improve the quality of services and programming delivered to children through several grants. These programs largely serve students identified as low-income and are often in communities that lack enrichment activities.

### GOAL

To support child care, preschool and out-of-school time providers with resources to maintain and improve the quality of their programs so that all Utah families have access to high-quality care options that foster positive outcomes for children.

### DATA

In addition to the outcomes and measures required by the CCDF Reauthorization Act, the Office of Child Care

developed performance measures within CCQS. The following is a summary of measures tracked by OCC:

- The majority of children covered by child care subsidies attend "High Quality" or "High Quality Plus" rated licensed child care programs.
  - At the end of FY25, approximately 12% of children covered by child care subsidies attended a "High Quality" or "High Quality Plus" rated child care program, which is the same percentage as FY24.
- Families use the Care About Childcare website to find CCQS-rated child care programs.
  - In FY25, the Care About Childcare search for care had 45,664 views as compared to 53,637 views in FY24.
- The majority of licensed child care programs participate in CCQS.
  - At the end of FY25, 30% of licensed centers and 7% of licensed family child care programs were actively participating in CCQS as compared to 29% and 7% respectively at the end of FY24.
- The majority of child care programs are rated "High Quality" or "High Quality Plus."
  - At the end of FY25, 45% of rated licensed centers and family child care programs earned a certified quality rating of "High Quality" or "High Quality Plus" as compared to 41% at the end of FY24.

### ACHIEVEMENTS

- In FY25, 86 child care programs were able to achieve a rating of High Quality or High Quality Plus in CCQS, which is the largest number of programs since the system began in fiscal year 2020.
- In collaboration with partners and stakeholders, a revision to Utah's Early Learning Standards for Birth to Age Three was completed and published for early childhood professionals to utilize across the state. These research-based standards establish an updated framework for developmentally appropriate expectations for infants and toddlers.
- School readiness grants moved from a one-year to a three-year grant cycle. This eliminates the annual contract burden and provides greater stability in serving eligible preschool students. The state legislature allocated an additional \$6 million (\$2 million per year over the next three years) in Temporary Assistance for Needy



## PROGRAM HIGHLIGHTS

Families (TANF) funds to the school readiness initiative, increasing annual grant funds from \$12 million to \$14 million. In fiscal year 2025, the new three-year High Quality School Readiness grants were awarded to 27 public and private preschool programs that will serve approximately 2,292 children statewide.

### CHALLENGES

- This is still a challenging time for child care providers as they are trying to stabilize their workforce, which is critical for improving the quality of programs. The industry continues to struggle with staff recruitment and retention efforts.
- Program participation in CCQS is a small percentage of eligible programs, and the Office of Child Care is actively seeking ways to increase engagement.

For additional information about quality child care, visit [careaboutchildcare.utah.gov](https://careaboutchildcare.utah.gov) or contact division director, Heather Thomas, at [heatherthomas@utah.gov](mailto:heatherthomas@utah.gov).

## CHILD CARE SUBSIDY PROGRAM

### PROGRAM DESCRIPTION

The Office of Child Care administers the child care subsidy program. The program provides child care assistance to eligible families to help offset the high costs of child care for working parents. The program serves parents who meet minimum work requirements and whose household income is at or below 85% of the state median income.

### GOAL

To provide financial assistance for child care to low-income working families to ensure that they have access to affordable, quality care for their children.

### DATA

In FY25, an average of 8,638 households and 16,157 children received child care assistance each month as compared to 7,932 households and 14,898 children in FY24.

A number of outcomes and measures are required by the CCDF Reauthorization Act and outlined in Utah's CCDF State Plan. In addition, the United States Department of Health and Human Services requires states to report on specific outcomes annually by Dec. 31.

### ACHIEVEMENTS

- After reviewing the results of the child care market rate study conducted in the spring of 2024, subsidy rates for all age groups and child care provider types were increased in October 2024.
- The Child Care Provider Portal was updated to improve usability and functionality for child care providers viewing subsidy cases and reporting changes to the Office of Child Care.
- Changes were completed in the Care About Childcare system to allow the division to recoup subsidy overpayment debts from child care providers who receive a monthly Enhanced Subsidy Grant payment through the Child Care Quality System.

### CHALLENGES

- Child care providers continue to struggle with employee retention because of competition with other industries that can offer high wages, while also facing substantial increases in business costs. These challenges affect the accessibility and affordability of child care for families. The Office of Child Care continues to evaluate these trends and engage stakeholders on potential solutions.
- Rising costs for child care providers have caused child care market rates to increase substantially. While subsidy rates were increased in October 2024, they still fell below the recommended 75th percentile of the market rate due to budget constraints. The Office of Child Care continues to explore ways to increase rates without creating a waitlist or imposing policies that would be detrimental to those families who need assistance most.

For additional information about child care subsidies, visit [jobs.utah.gov](https://jobs.utah.gov) or contact division director, Heather Thomas, at [heatherthomas@utah.gov](mailto:heatherthomas@utah.gov).

## COMMUNITY SERVICES BLOCK GRANT

### PROGRAM DESCRIPTION

The Community Services Block Grant (CSBG), funded by the U.S. Department of Health and Human Services, supports local efforts to reduce poverty and improve economic stability. Funding is allocated to states on a formula basis and distributed to designated anti-poverty agencies that serve

## PROGRAM HIGHLIGHTS

every county in Utah. Nine agencies statewide receive CSBG funding, ensuring both urban and rural communities have access to critical resources and services.

CSBG is intentionally flexible, allowing each grantee to design programs that respond to the unique needs of its community. Each agency is guided by a tripartite board composed of elected officials, low-income residents, and private sector representatives. These boards assess local conditions, identify priority issues, and develop targeted strategies to address the root causes of poverty.

### GOAL

To partner with community action agencies throughout Utah to account for their success within three national goals:

- Individuals and families with low incomes are stable and achieve economic security.
- Communities where people with low incomes live are healthy and offer economic opportunity.
- People with low incomes are engaged and active in building opportunities in communities.

### DATA AND METRICS

Vulnerable populations served by CSBG Network:

- 15,979 seniors
- 13,531 people with disabilities
- 28,250 children

### ACHIEVEMENTS

- Five County Association of Governments (FCAOG): FCAOG implemented a new intake system to address client needs more quickly and comprehensively. In the past, clients often sought services that were no longer available. Under the new system, every client now receives referrals to relevant resources and case management, even if they do not qualify for existing housing programs. FCAOG also secured additional grants to expand case management support, helping clients move toward self-sufficiency. By analyzing agency and regional data on needs and resources, FCAOG has strengthened its capacity to reduce poverty and support long-term stability.
- Ogden-Weber Community Action Partnership (OWCAP): After analyzing program performance data, OWCAP's Community Support Department expanded its in-depth case management services and strengthened referral processes. These improvements increased

participant engagement, follow-up and follow-through. The new approach emphasizes stronger connections between participants, OWCAP and partner service providers—shifting from transactional assistance to comprehensive, relationship-based support.

- Utah Community Action (UCA): UCA redesigned its case management model to create a unified, holistic approach across all programs. Drawing on more than three years of data from Housing and Case Management and Head Start teams, UCA identified eight key areas where clients most often encounter barriers. By focusing on these domains, UCA delivers more targeted and meaningful support, advancing its mission and strengthening its ability to empower clients on the path to self-sufficiency.

### CHALLENGES

- Community Action Program (CAP) agencies are currently required to complete duplicate data entry when administering Federal programs. This redundancy creates unnecessary administrative work, diverting staff time away from direct service delivery. The result is reduced efficiency and increased strain on agency capacity, ultimately affecting how quickly and effectively services can reach families and individuals in need.
- Significant revisions to the CSBG Annual Report are proposed for implementation by Federal Fiscal Year 2027. These revisions expand data and reporting obligations but do not come with dedicated funding to support compliance. Agencies already operating with limited resources may have to divert funds and staff away from direct services to meet new reporting requirements.
- Federal guidance and instruction on program and reporting requirements are often issued with little lead time for implementation. Agencies and the state office must make rapid adjustments to reporting practices, technology systems, and staff training, often without sufficient preparation.

For additional information about the Community Services Block Grant Program contact Karen Quackenbush at [kquackenbush@utah.gov](mailto:kquackenbush@utah.gov).

## PROGRAM HIGHLIGHTS

# DEEPLY AFFORDABLE HOUSING FUND (COVID-19 HOMELESS HOUSING AND SERVICES GRANT PROGRAM)

### PROGRAM DESCRIPTION

Utah is experiencing rising rates of homelessness and housing instability, driven in part by the state's housing affordability crisis. The number of people recorded in the Homeless Management Information System (HMIS) as accessing any part of the homelessness response system increased from 29,579 in 2023 to 33,813 in 2024. To successfully exit homelessness and avoid re-entering the system, individuals and families need comprehensive support, including access to behavioral health services and, most importantly, stable housing.

The Deeply Affordable Housing Fund expands the supply of apartments available to people entering the homelessness response system, helping them permanently end their episodes of homelessness. This funding is combined with other affordable housing resources to provide sufficient capital to acquire, rehabilitate, and construct deeply affordable housing units for households at or below 30% of the area median income (AMI) that the market would otherwise not produce.

Projects supported by this fund are required to provide supportive services to all residents in designated 30% AMI units. These services are essential to the long-term success of individuals exiting homelessness, ensuring they have the resources needed to maintain permanent housing.

### DATA

- Thirty-three projects were awarded, resulting in a total of 1,587 new affordable housing units. Of these, 975 units will serve households at or below 30% of the area median income as well as Utahns experiencing homelessness.
- All projects are required to offer supportive services to residents, and each property maintains a minimum affordability restriction of 50 years.

### ACHIEVEMENTS

- In FY25, seven new projects opened between Ogden and Provo, adding 214 affordable rental units across Utah. Of these, 136 are deeply affordable, reserved for households earning at or below 30% AMI. The new units include 114 in Salt Lake County, 14 in Weber County and 8 in Utah County.

### CHALLENGES

- Expanding flexible capital funding for affordable housing projects has proven to be an effective strategy for increasing the number of deeply affordable units. Despite this resource, rural areas often face limited capacity to develop housing due to staffing shortages and municipal resistance to deeply affordable projects. In areas with experienced development partners, high land and construction costs still limit the number of deeply affordable units that can be created with available funds.
- Housing developers, nonprofit organizations, and advocates frequently encounter pushback from community councils and residents when proposing zoning changes from single-family to multifamily use. Yet expanding opportunities for higher-density housing remains a critical strategy; without it, existing housing challenges will persist and progress toward greater affordability and access will stall.
- As the general cost of living rises, case management staff are leaving for higher-paying jobs that offer a livable wage, reducing the capacity of the existing homeless services system to provide supportive services. This further limits the number of partners able to deliver high-quality support.
- A major challenge in developing deeply affordable housing projects is ensuring the feasibility of funding stacks and managing the complexities of combining multiple sources. Each source typically comes with its own rules, timelines, and reporting requirements, making seamless alignment difficult.

For additional information visit [jobs.utah.gov/homelessness](https://jobs.utah.gov/homelessness) or contact Ryan Wilson, program manager at [rlwilson@utah.gov](mailto:rlwilson@utah.gov) or the State Homelessness Coordinator, Wayne Niederhauser at [wniederhauser@utah.gov](mailto:wniederhauser@utah.gov).

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# EARNED INCOME TAX CREDIT PROGRAM

### PROGRAM DESCRIPTION

The Earned Income Tax Credit (EITC) program supports nonprofits and interlocal government agencies in building strong partnerships and outreach strategies to connect eligible households with both the Federal and State EITC. Originally established by Congress in 1975, the Federal EITC was designed to offset the burden of Social Security taxes and encourage workforce participation. When the credit exceeds

## PROGRAM HIGHLIGHTS

the amount of taxes owed, it provides a refund to qualifying individuals and families, offering meaningful financial relief.

The organizations work closely with the Volunteer Income Tax Assistance (VITA) program, which offers free tax preparation services to eligible low-income households, ensuring that more Utahns can successfully claim the credits they have earned.

In 2022, Utah enacted a state nonrefundable EITC to provide additional tax relief to low- to moderate-income workers. To support this effort, the state appropriates funds for coordination, outreach, and partnership development, helping ensure that households across Utah are aware of and able to access both State and Federal EITC benefits.

### GOAL

To help more Utah working families keep more of what they earn by increasing awareness and use of the Federal and State Earned Income Tax Credits. Through outreach and community partnerships, Utah aims to ensure eligible households get the tax relief they deserve and strengthen their financial stability.

### DATA

In FY25, the program received \$154,509. Eight grantees connected 1,710 households to Federal EITC and facilitated tax returns for 11,345 households.

### CHALLENGE

In FY25, 88% of EITC grantees lost access to the federal funding that had previously supported free tax preparation services. This reduction in resources significantly limited the capacity of community partners to provide broad and effective outreach, reducing both the reach and depth of efforts to connect eligible households with the Federal and State Earned Income Tax Credits.

For additional information about the Earned Income Tax Credit Program contact Karen Quackenbush at [kquackenbush@utah.gov](mailto:kquackenbush@utah.gov).

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## EDUCATION SAVINGS INCENTIVE PROGRAM

### PROGRAM DESCRIPTION

Qualifying individuals who apply for this program and claim an earned income tax credit (EITC) for the tax year prior to the year in which they apply for the program may receive a state match of deposits into eligible my529 savings accounts of

up to \$300 per family. The contributions are federal and state tax deferred and withdrawals are tax free if used for qualified educational expenses.

### GOAL

To encourage savings for future education costs and support higher education access for individuals identified by the Department of Workforce Services as experiencing intergenerational poverty.

### DATA

The department provided notice of the program to 91,028 qualifying individuals who met the intergenerational poverty cohort definition. Eighteen applications were received for the program, 16 of which were from qualifying individuals. Eight applicants met all requirements to participate in the program with a total of fifteen eligible my529 savings accounts for their beneficiaries that received a match. Across the eligible accounts, a total of \$2,400 was provided as a match. The aggregate average balance in the eligible my529 savings accounts was \$578.62.

### ACHIEVEMENTS

- Outreach to 91,028 qualifying individuals for the program was completed through multiple mailings throughout the year.
- The program demonstrated some growth. A total of 15 beneficiaries of the qualifying applicants received a match this year as opposed to only three in the previous fiscal year when this program launched.

### CHALLENGE

Efforts are focused on increasing program applications; despite the availability of funding and multiple postcards mailed to over 91,000 potential applicants, only 18 applications were submitted this year.

For additional information about the Education Savings Program contact Heather Thomas at [heatherthomas@utah.gov](mailto:heatherthomas@utah.gov).

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## GENERAL ASSISTANCE

### PROGRAM DESCRIPTION

General Assistance is a state-funded financial assistance program that provides limited benefits to adults who have physical or mental health limitations that prevent them from working. General Assistance serves single or married adults

## PROGRAM HIGHLIGHTS

without dependent children in the home and who are not eligible for any federal financial assistance programs.

### GOAL

To provide financial benefits to eligible Utahns who are unable to work due to physical or mental health limitations.

### DATA

SSI/SSDI approvals for SFY25

- Total: 183
- Initial Approvals: 159
- Reconsideration approvals: 10
- Administrative law judge hearing Approvals: 14

Average days to SSI/SSDI Approvals for SFY2025

- Initial: 267
- Reconsideration: 447
- Administrative law judge hearing: 721

### ACHIEVEMENTS

- Since 2013, Workforce Services has provided a continuously open program of financial benefits to those most in need.
- General Assistance is a temporary means of support while an application for SSI and SSDI benefits is being processed. The benefits are recouped if the individual is awarded SSI or SSDI. Recoupment is returned to the state.
  - \$250,000 is returned to the General Assistance program annually.
  - The remaining balance is returned to the State General Fund.

### CHALLENGE

General Assistance caseloads have increased. While the model for tracking the budget allows for more efficient spending and forecasting, the General Assistance program was administered at a higher rate than in FY2024.

For additional information about the General Assistance Program, contact program manager Kelly Thornton at [kthornton@utah.gov](mailto:kthornton@utah.gov).

## HOMELESS SERVICES PROVIDER OMBUDSMAN

### PROGRAM DESCRIPTION

The position of Homeless Services Provider Ombudsman was created by the passage of Senate Bill 78 during the 2025

General Session. This new role is responsible for investigating complaints made against service providers by or on behalf of individuals experiencing homelessness.

### GOAL

To resolve complaints at the earliest stage and in the most informal manner possible.

### DATA

As this is a new position, no data and metrics is available at this time.

### ACHIEVEMENTS

The Ombudsman was appointed in August 2025. The establishment of this position has, within the first few weeks, garnered a complaint and much interest from other organizations regarding complaints that may be best served by this position.

### CHALLENGE

Outreach to homeless individuals who may not have access to traditional avenues of contact.

For additional information about the Ombudsman Service Provider Program, contact Judy Kearns, Homeless Services Provider Ombudsman at [HSPombuds@utah.gov](mailto:HSPombuds@utah.gov).

## HOMELESS SHELTER CITIES MITIGATION RESTRICTED ACCOUNT

### PROGRAM DESCRIPTION

The Homeless Shelter Cities Mitigation Restricted Account (HSCM) was created for eligible municipalities to request funds to 1) employ and equip additional personnel and provide public safety services in and around eligible homeless shelter(s) within the municipality's geographic boundaries; and 2) allow certified grant-eligible municipalities that have increased community, social service and public safety needs due to the location of a homeless shelter within a municipality's boundaries the opportunity to apply for grants to mitigate the impacts of the location of a homeless shelter.

### GOAL

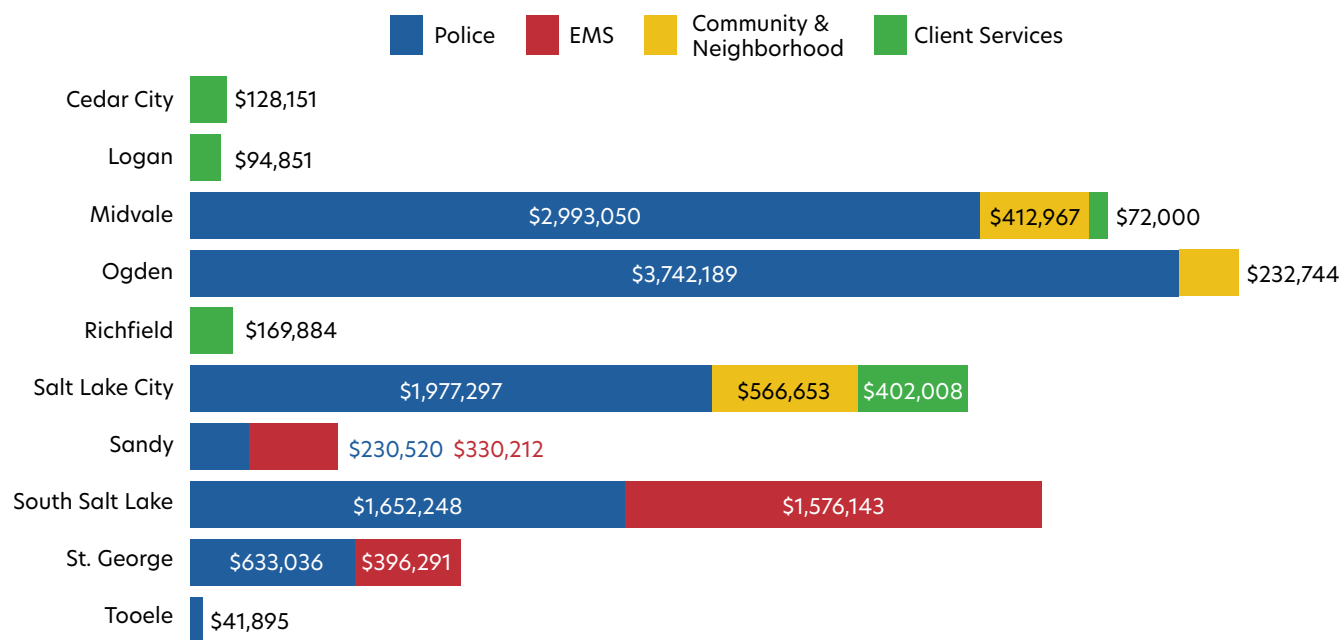
To help offset the impacts of operating an emergency shelter by providing funds contributed by other communities in the state that do not have shelters.



PROGRAM HIGHLIGHTS

DATA

FY25 HSCM Expenses by City



ACHIEVEMENTS

- In FY25, 1,056 individuals were served through HSCM-funded projects, which provided access to emergency shelter and street outreach services.
- Calls for public safety services within a half-mile of eligible homeless resource centers in Salt Lake City decreased 17% from fiscal 2024 to fiscal 2025.

CHALLENGE

The Utah Homeless Services Board has created a new framework for evaluating the performance of public safety programs funded by the Homeless Shelter Cities Mitigation account. The measures took effect with FY26 contracts, and historical data will not be available until the end of fiscal 2027.

For additional information visit [jobs.utah.gov/homelessness](https://jobs.utah.gov/homelessness) or contact Kellie Koester, Program Manager, at [kkoester@utah.gov](mailto:kkoester@utah.gov) or the State Homelessness Coordinator, Wayne Niederhauser at [wniederhauser@utah.gov](mailto:wniederhauser@utah.gov).

INTERGENERATIONAL POVERTY

The 13th Annual Report on Intergenerational Poverty, Welfare Dependency and Public Assistance Use for the state of Utah provides an update on the data collection and building awareness of Utahns living in poverty. As defined in Utah Code 35A-9-102, intergenerational poverty (IGP) occurs when two or more generations of a family continue in the cycle of poverty. According to the Center for Economic Security and Opportunity, approximately one-third of children who grow up poor in the United States will also experience poverty as an adult. This cycle of poverty, which can lead to a person's long-term experience of living in poverty, also occurs in the state of Utah. The report focuses on Utah's educational systems, employment trends, social services, public assistance rates and annual earnings for individuals who experienced IGP during the calendar year 2025. Examining these factors provides a better understanding of IGP in Utah. The following analysis

## PROGRAM HIGHLIGHTS

of Utahns experiencing IGP provides information regarding the socioeconomic conditions related to breaking the cycle of poverty. Read the full report [here](#).

## MEDICAL (MEDICAID, CHIP AND UPP)

### PROGRAM DESCRIPTION

Medicaid is a program that covers medical expenses for certain groups of people who have limited income and resources. Medicaid primarily covers children, pregnant women, the elderly and persons with disabilities. Once approved, Medicaid eligibility is reviewed annually.

The Children's Health Insurance Program (CHIP) is a low-cost health insurance plan for uninsured children. CHIP aims to cover Utah's children. The program is available to children of families with income levels too high to qualify for Medicaid, who are not enrolled in insurance and cannot afford private or employer-sponsored health insurance. Once approved, CHIP eligibility is reviewed annually.

Utah's Premium Partnership (UPP) for Health Insurance is for children and adults. UPP was created to help uninsured Utahns take advantage of employer-sponsored health insurance by making it more affordable. UPP helps working individuals and families by reimbursing for all or part of their monthly health insurance premiums through their employer's health insurance plan or COBRA coverage. Once approved, UPP requires an annual eligibility renewal.

### GOAL

To provide health coverage, Medicaid aims to improve the health of people in Utah who might otherwise go without medical care for themselves or their children.

### DATA

Key outcomes and measures for the program in State Fiscal Year 2025 are:

- Federal Program Timeliness (decision made in under 30 days): Overall Medicaid timeliness for SFY 25 is 90.76%
- Average Days to Decision SFY 25: 13.81 days

### ACHIEVEMENTS

- The division received a rating of 100% on the Single State Audit.
- The Eligibility Service Division also successfully implemented the Consolidated Appropriations Act, which

mandates 12 months of continuous eligibility for children under 19 in Medicaid and CHIP. This involved creating new procedures, workflows, resources, training for eligibility workers and systemic programming.

- The Eligibility Services Division launched Truv, which expanded the department's ability to verify income, offering additional ways for customers to verify various income types.

### CHALLENGE

Medicaid programs are constantly evolving, which requires ongoing adjustments to eligibility requirements, training, and systemic development. It remains a significant challenge to recruit and retain employees, especially while simultaneously adapting to policy changes, developing training, and implementing systemic improvements within mandated timeframes.

For additional information about the medical program, contact Muris Prses at [mprses@utah.gov](mailto:mprses@utah.gov).

## MODERATE INCOME HOUSING PLAN AND TECHNICAL ASSISTANCE

### PROGRAM DESCRIPTION

The Housing and Community Development Division serves as the oversight office for Moderate Income Housing reporting, as required of specified municipalities and counties under [10-9a-408](#) and [17-27a-408](#). The division provides programmatic and technical assistance to these jurisdictions, which must submit an annual report detailing their efforts to expand affordable housing within their boundaries.

Program and technical assistance provided by the division include:

- In-person and virtual statewide training on the requirements of the Moderate Income Housing plan and reports
- One-on-one technical assistance to specified municipalities and counties
- Community-specific housing needs data projected for the next five years via the [Utah Housing Affordability Dashboard](#)

Specified community Moderate Income Housing Reports for 2022 through 2024 can be found on the division's [website](#).

## PROGRAM HIGHLIGHTS

During the 2025 General Session, HB 37 introduced significant changes to the requirements for municipalities and counties in submitting their annual Moderate Income Housing Plans. The legislation revised the list of eligible housing strategies, adjusted the number of strategies jurisdictions must adopt, and modified potential reporting timelines. These updates are intended to strengthen accountability and ensure greater alignment between local planning efforts and statewide housing needs.

### GOALS

- To promote the development of moderate income housing across Utah by supporting communities in meeting planning and reporting requirements.
- To ensure full compliance with statutory provisions (10-9a-403, 10-9a-408, 17-27a-403, and 17-27a-408) by reviewing all MIH reports within the required timeframes.
- To provide targeted training and technical assistance to help communities understand and efficiently meet reporting obligations, strengthening local capacity to plan and implement moderate income housing strategies.

### DATA

- Full reporting compliance by the end of all reviews: 62% initial compliance; 100% compliant after resubmission.
- Provided 13 one-on-one virtual technical assistance meetings, 19 phone calls and 108 technical assistance emails, including two mass email reminders with extensive reporting support information.

### ACHIEVEMENTS

- The division achieved full compliance with legislatively mandated reporting deadlines for FY25, reflecting strong coordination with local jurisdictions and a clear commitment to program accountability. These efforts advanced the integration of moderate income housing strategies into local land use planning, helping to align state policy objectives with community needs.
- The division provided in-person and virtual trainings and presentations around the state and partnered with Utah League of Cities and Towns to present share information.
- The division developed an on-demand online training for reporting requirements and submission, accessible to municipalities and counties.
- The division partnered with the University of Utah's Kem C. Gardner Policy Institute to launch the Utah Housing Affordability Dashboard. This interactive tool provides

publicly accessible data for every Utah community with a population of 5,000 or more. The dashboard reports the current number and percentage of affordable and low-income housing units in each community, projects these figures over the next five years, and provides statewide comparisons. Additional details on the data collection and methodology are available upon request from the division.

### CHALLENGES

While Moderate Income Housing reporting is critical for state oversight and planning, many local jurisdictions and community partners have expressed frustration with its complexity and frequency. Tracking, submitting, and updating multiple data points places additional strain on local staff and resources—especially in smaller or rural communities with limited capacity. These challenges highlight the need for clear guidance, streamlined processes, and robust technical assistance to ensure compliance, reduce administrative burden, and support meaningful community engagement in housing planning.

For additional information about Moderate-Income Housing Database Programs and statutory reporting requirements, contact Paul Moberly at [moberpaul@utah.gov](mailto:moberpaul@utah.gov)

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## PAMELA ATKINSON HOMELESS ACCOUNT

### PROGRAM DESCRIPTION

The Pamela Atkinson Homeless Trust Fund (PAHTF) and the Homeless to Housing Restricted Account (H2H) are the primary mechanisms of the state of Utah to deliver critical funding to assist nonprofit agencies and associations of government serving individuals experiencing homelessness. These sources are combined to release one Request for Grant Applications (RFGA).

### GOAL

To fund projects that emphasize cost-effective solutions for chronic homelessness as well as other distinct sub-populations of individuals and families experiencing homelessness, while leveraging dollars to the greatest extent possible.

The PAHTF and H2H funds are utilized as the state match for the federal Emergency Solutions Grant, which brings an additional \$1.3 million in federal funding to support homeless programs.

## PROGRAM HIGHLIGHTS

### DATA

#### Budget

- PAHTF total budget for SFY25 projects: \$1,539,452
- H2H total budget for SFY24 projects: \$10,445,700
- Four agencies received funding for four projects statewide. In alignment with state code requirements to ensure homeless services are available in first- and second-class counties during the winter months, SFY25 funding prioritized additional emergency shelter capacity and medical street outreach. These projects aim to expand access to and connection with life-preserving services across Utah's most populated counties.

#### Projects that operated for all of SFY25

- Number of individuals accessing projects supported by PAHTF and H2H: 5,025
- Number of individuals exiting to permanent destinations from projects supported by PAHTF and H2H: 280
- Number of individuals exiting to positive temporary destinations like long-term nursing care, substance abuse treatment or detox, transitional housing, or staying with friends/family from projects supported by PAHTF and H2H: 63

#### Projects that operated during the SFY25 Winter Response period (10/15/24 - 4/30/25)

- Number of individuals accessing Winter Response projects supported by PAHTF and H2H: 2,894

### ACHIEVEMENTS

Funding from the PAHTF supported organizations throughout the state with winter response and code blue funding, rapidly increasing service capacity during the coldest months of the year.

### CHALLENGES

- Data from the 2025 Point-in-Time Count and reports from Local Homeless Councils throughout the state indicate that there are increasing numbers of people experiencing homelessness.
- The nature of unsheltered homelessness appears to be shifting, resulting in larger encampments that pose public health and other challenges for those staying in the camps and the communities around them. Individuals experiencing unsheltered homelessness have different needs and concerns than those in shelter and can be

harder to engage with services made available through PAHTF and H2H funds.

For additional information about the Pamela Atkinson Homeless Trust Fund and the Homeless to Housing Restricted Account visit [jobs.utah.gov/homelessness](https://jobs.utah.gov/homelessness) or contact Kellie Koester, program manager, at [kkoester@utah.gov](mailto:kkoester@utah.gov) or the State Homelessness Coordinator, Wayne Niederhauser at [wniederhauser@utah.gov](mailto:wniederhauser@utah.gov).

## REFUGEE SERVICES OFFICE FUND

### PROGRAM DESCRIPTION

The Refugee Services Office Fund directly supports refugees in Utah as they integrate and become contributing members of the local community. One-hundred percent of donations directly support the refugee community in Utah.

### GOAL

To support local capacity through integration-related services, including the prevention of short-term financial crises that may impede integration for refugee community members.

### DATA

Fund Utilization - State Fiscal Year 2025	
Program Type	\$ Amount
Emergency Rental Assistance	\$6,986.23
Funeral Assistance	\$3,000.00
World Refugee Day	\$22,493.01

### ACHIEVEMENTS

- During State Fiscal Year 2025, the fund met short-term financial needs not supported by other existing refugee or community-based sources, stabilizing housing for newly-resettled families as they integrate into Utah communities.
- Fundraising efforts successfully raised \$21,450.89 supporting emergency rental assistance, and over \$18,976.55 to support World Refugee Day in Utah.

## PROGRAM HIGHLIGHTS

### CHALLENGE

The Refugee Services Office Fund is entirely dependent on community support. The Refugee Services Office hopes to continue partnering with Utah community members to address refugee integration-related needs.

For additional information about the Refugee Services Office Fund, contact Mario Kljajo at [mkljajo@utah.gov](mailto:mkljajo@utah.gov).

## REGISTERED APPRENTICESHIPS

### PROGRAM DESCRIPTION

Registered apprenticeship is an industry-driven, high-quality career pathway where employers can develop and prepare their future workforce, and individuals can obtain paid work experience, and receive progressive wage increases, classroom instruction and a portable, nationally-recognized credential. Registered apprenticeships are industry-vetted and approved and validated by the U.S. Department of Labor. Some programs also include industry-specific certifications, a degree or credit toward a degree.

Registered apprenticeships have proven to be an effective earn-and-learn model. Programs require commitment and investment from employers, who pay an apprentice's wage and ensure apprentices have access to structured on-the-job learning and mentorship. Registered apprenticeship programs are a solution to an employer's business need for workers and a worker's need for training and income. Registered apprenticeships continue to be a focus for the state and demonstrate value as a talent recruitment, economic and workforce development, employee retention and economic recovery strategy. Workforce Services continually seeks to identify, promote and expand registered apprenticeship opportunities statewide.

### GOAL

To increase accessibility to apprenticeship programs statewide to meet employers' workforce needs.

### DATA

Additional data can be found in the [Apprenticeship Utah report](#).

### ACHIEVEMENTS

- Workforce Services supported the development of 20 newly registered apprenticeship programs. There are

currently 287 active registered apprenticeship programs in the state.

- Through the resources provided by the State Apprenticeship Expansion Formula (SAEF) Grant, Workforce Services supported the creation of a teaching apprenticeship program in partnership with the Utah State Board of Education.

See the [Apprenticeship Utah report](#) for additional achievements.

### CHALLENGES

- The definition of apprenticeship was established in Utah Code 35A-6-102 as part of the Apprenticeship Act in the Utah Workforce Services code. It requires that the program be registered with the U.S. Department of Labor while other state agency and education codes do not. In addition, some occupations are governed by licensure requirements. As a result, there continues to be an ongoing discussion regarding the value of registered apprenticeship programs versus non-registered apprenticeship programs. Benefits of registering apprenticeship programs include an approval process to ensure training meets industry standards, ongoing monitoring to ensure that the program maintains high-quality standards, protections for both the employer and the apprentice, guaranteed wage increases for the duration of the apprenticeship program and access to federal grant funding.
- Providing complete and accurate apprenticeship, pre-apprenticeship and youth apprenticeship data is a challenge. Registered apprenticeship program data is collected and managed by the U.S. Office of Apprenticeship, not the state of Utah. Data access is dependent on the U.S. Office of Apprenticeship's willingness to share data. The commissioner of apprenticeship dedicates a significant amount of time to gathering information from registered apprenticeship program sponsors. While some sponsors are willing to provide data, some are unresponsive. Youth apprenticeship and pre-apprenticeship programs are not tracked consistently within any organization.
- The perception that apprenticeship is a limited avenue to a few careers in construction and manufacturing is a consistent challenge. There is a wide variety of apprenticeable occupations in non-traditional industries, such as tech, cyber-security, care economy, education services, finance and supply. This enhances the understanding of apprenticeship as a tool for both employers and job seekers.



## PROGRAM HIGHLIGHTS

For additional information about apprenticeships in Utah, see the full annual report, or contact Liz Carver at [ecarver@utah.gov](mailto:ecarver@utah.gov).

## SUBORDINATE SHARED APPRECIATION LOAN PROGRAM

### PROGRAM DESCRIPTION

In the 2025 General Legislative Session, the Utah Legislature created the Subordinate Shared Appreciation Loan Program and appropriated \$263,200. This is a new initiative to help bridge housing affordability gaps. The program offers subordinate mortgage loans with shared appreciation terms, meaning homeowners can access upfront support with repayment tied to a share of future property value increases. This program may also be used for the purpose of assisting qualifying borrowers in the purchase of construction liability insurance for a condominium project in accordance with [63H-8-502](#).

A Request for Grant Application (RFGA) was released in partnership with State Purchasing in July 2025 for this program. Contract(s) for the awards will be executed for FY26 utilization of the funding. Reporting for this program will be available for the FY26 annual report.

For additional information regarding the Subordinate Appreciation Loan Program contact Ambra Peterson at [ambrapeterson@utah.gov](mailto:ambrapeterson@utah.gov)

## SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM

### PROGRAM DESCRIPTION

The Supplemental Nutrition Assistance Program (SNAP, or Food Stamps) is the largest program in the domestic hunger safety net. The U.S. Food and Nutrition Service (FNS) works with state agencies, nutrition educators, and neighborhood- and faith-based organizations to ensure those eligible for nutrition assistance can make informed decisions about applying for the program and accessing benefits. FNS also works with state partners and the retail community to improve program administration and ensure program integrity.

SNAP benefits can be used to purchase food, such as breads and cereals, fruits and vegetables, meats, fish and poultry, and dairy products. Benefits can also be used to buy seeds and plants which produce food. SNAP benefits cannot be used to buy beer, wine, liquor, cigarettes or tobacco; or nonfood items, such as pet foods, soaps, paper products and household supplies, vitamins, medicines, food that will be eaten in the store or hot foods.

### GOAL

To offer nutrition assistance eligible, low-income individuals and families and provide economic benefits to communities.

### DATA

Key outcomes and measures for SNAP in State Fiscal Year 2025 are:

- Federal Program Timeliness (decision made in under 30 days): 92.84%
- Average Days to Decision: 11.15 days

### ACHIEVEMENTS

- The SUN Bucks (Summer EBT) program launched in partnership with Utah State Board of Education for summer benefits for students June 2025. Payments began in June to help offset the costs of food while children are out of school.
- The division developed an internal process to help mitigate the issues of cloning and skimming which allowed customers to lock and unlock their SNAP benefit through the myCase Portal. This has been used 240,622 times since its inception.
- Utah was approved for a food restriction waiver for SNAP tied to the purchase of soft drinks. This was in partnership with the Utah State Legislature and the passing of H.B. 403.

### CHALLENGES

- Upcoming changes to SNAP program administration and policies present new challenges for the division. Specifically, maintaining a federal SNAP payment error rate under 6% and implementing new policy changes, including new work requirements for recipients.
- The Food Restriction Waiver requires monitoring by the department and will require partnership and ongoing coordination with the Utah Retailer's Association and USDA.
- The department is continuing work with Utah's EBT vendor on additional EBT card security with our new

PROGRAM HIGHLIGHTS

contract to include locking and unlocking features and blocking out of state and online vendors.

For additional information about SNAP, contact Muris Prses at [mprses@utah.gov](mailto:mprses@utah.gov).

TAX CREDIT FOR EMPLOYMENT OF PERSONS WHO ARE HOMELESS

PROGRAM DESCRIPTION

The Utah Tax Credit for Employment of Persons Who Are Homeless (HTC) is a state tax credit incentive provided to employers for hiring persons who are homeless. Employers may earn a \$2,000 tax credit for each qualified new hire.

A qualified person who is homeless is an individual, who on the date of hire or anytime during the 60 days immediately before hire, has a primary nighttime residence that is a public or private place not ordinarily used as a regular sleeping accommodation for an individual or a publicly or privately operated shelter.

GOAL

To increase awareness of the Utah Tax Credit for Employment of Persons who are Homeless.

DATA

No applications were received in FY24 or FY25.

CHALLENGE

Employers are not aware of the Utah Tax Credit and do not apply for the benefit, even when they hire persons who are homeless.

For additional information about Tax Credit for Employment of Persons Who Are Homeless, contact Lindsay Cropper at [lcropper@utah.gov](mailto:lcropper@utah.gov).

TEMPORARY ASSISTANCE FOR NEEDY FAMILIES

PROGRAM DESCRIPTION

The Temporary Assistance for Needy Families (TANF) program is designed to help needy families achieve self-

sufficiency. States receive block grants to design and operate programs that accomplish one of the purposes of TANF.

Cash assistance, known in Utah as the Family Employment Program (FEP), is a program states are required to provide under purposes one and two.

GOALS

The four purposes of the TANF program are to:

- 1. Provide assistance to needy families so that children can be cared for in their own homes.
- 2. Reduce the dependency of needy parents by promoting job preparation, work and marriage.
- 3. Prevent and reduce the incidence of out-of-wedlock pregnancies.
- 4. Encourage the formation and maintenance of two-parent families.

DATA

TANF Positive Closure Goal: 72%	
State Fiscal Year Quarter	Rate
SFY 25 Quarter 2	64.93%
SFY 25 Quarter 3	62.37%
SFY 25 Quarter 4	66.67%
SFY 26 Quarter 1	*Not available until October 15

ACHIEVEMENTS

- Upward Mobility supports families participating in full-time, short-term training in a field where labor market information shows an earning potential of at least 200% of the federal poverty level with housing and utility payments in addition to the FEP grant amount, allowing them to focus on training and transition off public assistance upon completion.
- The TANF Family Housing grant application process was successfully completed, with funding awarded to 21 community partners to support housing security. These partners will provide support to low-income, at-risk families across the state through 2028.
- TANF Capacity Building grants fund 34 programs in the community to support financial education for low-income families and youth capacity building for low-income, high-risk youth.

## PROGRAM HIGHLIGHTS

- During the 2022 Legislative Session TANF funds were allocated to support wrap around services to previously incarcerated individuals with families through SFY 25. Two entities were awarded \$2,303,820 through a request for grant application process. In SFY25, \$789,970.31 was expended to assist 226 families. Of the families served, 78% found permanent housing or retained their housing as a result of these services, and approximately 37.5% were employed upon exiting the program.
- Social Research Institute continues to evaluate the Family Employment Program case management and other TANF-funded projects.
- During the 2025 Legislative Session, TANF funds were appropriated to:
  - Navigation and financial planning for the self-reliance program
  - Non-congregate family shelter
  - School readiness grant program
  - Extended education and workforce development initiative
  - Upward economic mobility program
  - Statewide sexual assault prevention

### CHALLENGE

Due to the success of Utah's economy, the department is assisting a higher number of disadvantaged families with multiple barriers who are unable to obtain employment in a booming economy. The department continues to explore innovative ways to serve these families and help them overcome barriers to obtaining sustainable employment.

For additional information about TANF, contact Kelly Thornton at [kthornto@utah.gov](mailto:kthornto@utah.gov).

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## VETERAN EMPLOYMENT PROGRAM

### PROGRAM DESCRIPTION

Veteran and Military Employment Services consist of services and programs to assist veterans, currently serving military members and spouses in obtaining and retaining meaningful employment. The federally funded Jobs for Veterans State

Grant (JVSG) is specifically targeted to veterans with significant barriers to employment. The team works in collaboration with other public and private entities to make sure services are consistent throughout the state.

### GOAL

Employment goal: Increase employment for veterans.

- Priority of service provides veterans preference in the delivery of all employment and training services offered by the department.
- Five full-time and two half-time Veterans' Representatives (Disabled Veteran Outreach Program specialists) are located in employment centers throughout the state to provide individualized career service to targeted veteran populations that have barriers to obtaining employment.

Employer goal: Increase the number of employers hiring veterans and posting job orders.

- One full-time Local Veteran Employment Representative and two Consolidated Disabled Veteran Outreach Program/Local Veteran Employment Representative positions provide services and coordinate the provision of services from 12 Workforce Development Specialists located throughout the state to promote the hiring of veterans by Utah employers.
- The Utah Patriot Partnership program began in May 2011. Since then, approximately 1,185 employers have become official partners. Utah Patriot Partners pledge to extend priority employment consideration to veterans, military members and spouses.

Education goal: Increase the number of veterans obtaining credentials, certificates and degrees.

- The department is part of the Utah Veteran Education and Training Working Group, which has an ongoing collaboration with the Utah Department of Military and Veteran Affairs and members of the Utah System of Higher Education to assist veterans with education pathways and to receive credit for their military experience.
- The Accelerated Credentialing to Employment (ACE) program supports veterans, currently serving military members and spouses, to translate their military experiences and skills to the equivalent educational credits, certificates, licenses and credentials. This accelerates their ability to obtain and retain meaningful employment. Two dedicated full-time ACE specialists provide services statewide.

## PROGRAM HIGHLIGHTS

- ACE placed 220 veterans in employment and supported 181 obtaining licenses and certificates in Fiscal Year 2025.
- ACE specialists educated more than 2,600 community partners, veterans, service members and spouses about the services provided by the department.

### DATA

- Under the JVSG program, the state is required to provide 90% Individualized Career Services to veterans with significant barriers to employment. Throughout the year, that goal was exceeded and reached above 96%.
- JVSG staff provide services to eligible veterans and targeted populations. There is a 0% goal of JVSG staff providing services to non eligible-veterans or eligible persons. This past year, JVSG staff providing services to non-eligible veterans decreased.
- JVSG Measures for Program Year 2023 (SFY 2024)
  - Employment (second quarter after exit) – 62.3%
  - Employment (fourth quarter after exit) – 59.2%
  - Median Earnings (second quarter after exit) – \$11,241

### ACHIEVEMENTS

- JVSG staff continued to conduct outreach to veterans, transitioning service members and their families through career fairs, job fairs, resource workers and other military events.
- Utah met all three Department of Labor negotiated JVSG performance measures in the last available fiscal year.
- Median earning expectations were exceeded by more than 46%.

### CHALLENGES

- Efforts must be continued to reach and provide quality services to veterans, especially those with significant barriers to employment, who lack the means or use of technology and cannot readily visit an employment center.
- Educating and providing information about the Veteran and Military Employment Program is an ongoing challenge. Many veterans, service members and their families are unaware of the available services.

For additional information about Veterans Employment, contact Lindsay Cropper at [lcropper@utah.gov](mailto:lcropper@utah.gov).

## WAGNER-PEYSER

### PROGRAM DESCRIPTION

Wagner-Peyser is one of the six core partners under the Workforce Innovation and Opportunity Act (WIOA). Wagner-Peyser serves job seekers and employers seeking a variety of employment-related labor exchange services available online and in the one-stop employment centers. The state of Utah utilizes Wagner-Peyser funding to provide targeted labor exchange activities to employers, unemployment insurance claimants, veterans, persons with disabilities, ex-offenders, older workers, disadvantaged youth and other vulnerable populations.

WIOA presents an extraordinary opportunity to improve job and career options for the nation's workers and job seekers through an integrated, job-driven, public workforce system that links potential employees to businesses. It supports the development of strong, vibrant regional economies where businesses thrive and people want to live and work. Wagner-Peyser funds career services for all individuals, which include job search and placement assistance, an initial assessment of skills and needs, labor market information, comprehensive assessment, development of an individualized employment plan and career planning.

Workforce Services is focused on meeting the needs of employers and helping more job seekers become employed and retain employment. Job preparation workshops are available both online and in person. That, coupled with the SmartStart guide (a guide to finding and keeping a job), are valuable resources and tools that provide job seekers with the most current quality information.

### GOAL

To reinforce the partnerships and strategies necessary for staff to provide job seekers and workers with high-quality career services, education and training and supportive services they need to get good jobs and stay employed and to help businesses find skilled workers and access other supports, including education and training for their current workforce.

### DATA

Wagner-Peyser Job Seeker Measures for Program Fiscal Year 2023 (SFY 2024)

1. Employment (Second Quarter after Exit) – 65.9%
2. Employment (Fourth Quarter after Exit) – 66.0%
3. Median Earnings (second quarter after exit) – \$8,570

## PROGRAM HIGHLIGHTS

Wagner-Peyser Employer Measures for Program Year 2023 (SFY 2024)

1. Employer Engagement Rate – 31.1%
2. Employer Repeat Business Rate – 53.1%

### ACHIEVEMENTS

- The division continues to host onsite recruitments, allowing job seekers to meet with employers. Utah met all three Department of Labor negotiated Wagner-Peyser performance measures in the last available fiscal year.
- Staff assisted 25,486 Utah employers with workforce needs over the past fiscal year.

### CHALLENGES

- Many Utahns are unaware of the services available. Connections with community partners will help unemployed or underemployed individuals in Utah take advantage of services to assist them in connecting to the workforce.
- As Utah continues to benefit from strong economic conditions with low unemployment rates, employers may experience challenges filling positions. The department continues to help unemployed or underemployed Utahns become aware of the services available to prepare them to fill the employment needs of Utah's businesses.

For additional information about Wagner-Peyser contact Heather Mousley at [hmousley@utah.gov](mailto:hmousley@utah.gov).

## WEATHERIZATION ASSISTANCE PROGRAM

### PROGRAM DESCRIPTION

The Weatherization Assistance Program is a federally funded energy conservation initiative administered by the U.S. Department of Energy. The program helps low-income households reduce energy costs while improving comfort, health and safety. Eligibility extends to individuals, families, and elderly or disabled persons with household incomes at or below 200% of the current federal poverty level.

Since 1976, states including Utah have received Weatherization funding on a formula basis to implement energy conservation and health and safety measures in qualifying homes. In Utah, seven local government agencies and community action programs administer the program,

ensuring every county in the state is served by one of these providers.

### GOAL

- Reduce home energy costs for low-income households by installing permanent energy-saving retrofits such as high-efficiency furnaces, insulation, lighting upgrades, and smart thermostats.
- Collaborate with the Low Income Home Energy Assistance Program (LIHEAP) and local utility providers to focus on Utah's most vulnerable populations and maximize program effectiveness.
- Deliver high-quality training to the Utah WAP network through the Intermountain Weatherization Training Center (IWTC) to ensure exceptional workmanship and effective program administration.

### DATA

Vulnerable populations served by the Utah WAP Network during Federal Program Year 2024 (FY25):

- 229 elderly
- 239 people with disabilities
- 621 children

### ACHIEVEMENTS

- Weatherized 457 low-income homes in Utah during the program year 2024 (FY25), bringing the total number of homes weatherized since 1976 to 53,741.
- Continued implementation of the new Weatherization Readiness initiative to address necessary repairs in 21 additional homes that were previously ineligible for weatherization.
- The Intermountain Weatherization Training Center continues to uphold its high training standards by maintaining IREC accreditation and employing BPI-certified staff.

### CHALLENGES

- The Utah weatherization program must continue collaborating with local weatherization agencies to strategically balance spending, production, and staffing in alignment with available funding, while also adapting to evolving federal requirements.
- Although the Utah weatherization team provides extensive training and technical assistance to local agency staff, retaining highly trained personnel remains a



## PROGRAM HIGHLIGHTS

challenge. Turnover disrupts continuity of operations and reduces efficiency, making staff retention a key priority for program stability.

- A decrease in federal funding for the Weatherization Assistance Program would significantly limit Utah's ability to serve low-income households. Fewer resources would reduce the number of homes weatherized each year, hinder workforce retention, and delay energy efficiency upgrades that lower utility costs and improve health and safety for vulnerable families.

For additional information about the Utah Weatherization Assistance Program contact Matt Turner at [mjturner@utah.gov](mailto:mjturner@utah.gov).

## WORKFORCE INNOVATION AND OPPORTUNITY ACT - ADULT AND DISLOCATED WORKER PROGRAMS

### PROGRAM DESCRIPTION

The Workforce Innovation and Opportunity Act (WIOA), Adult and Dislocated Worker programs provide workforce activities that are targeted at increasing employment, retention and earnings of participants while assisting employers in finding the skilled workers they need to compete and succeed in business. WIOA programs are intended to increase occupational skills attainment by participants resulting in an improved quality of the workforce, reduced welfare dependency and enhanced productivity and competitiveness of the nation. The WIOA Adult Program targets low-income recipients with barriers to employment. The Dislocated Worker Program targets individuals who have been laid off or have received a notice or termination of layoff from employment, including active military service, and have met other dislocated worker status eligibility requirements. The Dislocated Worker Program also serves displaced homemakers, including spouses of active military members.

Participants in both programs receive services via a coordinated service delivery system in the one-stop employment center delivery system and in coordination with Wagner-Peyser. Both career and training services are included. Career services can include job search and placement assistance, an initial assessment of skills and needs, labor market information, comprehensive assessment, development of an individualized employment plan, career planning and

supportive services, if appropriate. Training services allow participants to be linked to job opportunities within their community through occupational skills training, basic skills training and work-based learning opportunities.

### GOALS

- Provide outreach and education about the programs to disadvantaged adults to increase awareness of services available to them.
- Connect dislocated workers to employment opportunities and retraining when needed.
- Increase participant awareness of registered apprenticeships and other work-based learning opportunities.

### DATA

WIOA Adult Job Seeker Measures for Program Year 2023 (SFY 2024)

- Employment (second quarter after exit) – 75.4%
- Employment (fourth quarter after exit) – 72.8%
- Median Earnings (second quarter after exit) – \$8,186
- Credential Attainment – 66.7%
- Measurable Skill Gains – 43.2%

WIOA Dislocated Worker/Job Seeker Measures for Program Year 2023 (SFY 2024)

- Employment (second quarter after exit) – 78.1%
- Employment (fourth quarter after exit) – 79.2%
- Median Earnings (second quarter after exit) – \$11,737
- Credential Attainment – 63.7%
- Measurable Skill Gains – 39.3%

### ACHIEVEMENTS

- Utah met all five Department of Labor negotiated WIOA Adult and WIOA Dislocated Worker performance measures in the last available fiscal year.
- The department increased enrollment in WIOA Adult and WIOA Dislocated Worker supporting participants with completing education and obtaining employment.
- The department continued to improve its federal reporting and program accuracy.

### CHALLENGES

- It is a challenge to ensure awareness of the program and how it can be accessed.

## PROGRAM HIGHLIGHTS

- Utah's strong economy has impacted training completion and measurable skill gain rates as many adults can find sustainable full-time employment and choose to not complete their training program.

For additional information about WIOA Adult and Dislocated Worker Programs, contact Lindsay Cropper at [lcropper@utah.gov](mailto:lcropper@utah.gov).

## WORKFORCE INNOVATION AND OPPORTUNITY ACT - YOUTH PROGRAM

### PROGRAM DESCRIPTION:

The Workforce Innovation and Opportunity Act (WIOA) Youth Program serves a vital role in the overall array of services for at-risk youth in Utah. The realities of today's global economy make it imperative that publicly funded workforce systems for youth be demand-driven. The programs and services made available through those systems should also be aimed at preparing our state's most at-risk youth for real career opportunities.

WIOA outlines a broader youth vision that supports an integrated service delivery system and gives a framework through which states can leverage other federal, state, local and philanthropic resources to support in-school and out-of-school youth. WIOA affirms Workforce Services' commitment to providing high-quality services for youth and young adults beginning with career exploration and guidance, continued support for educational attainment, opportunities for skills training in in-demand industries and occupations, and culminating with a good job along a career pathway or enrollment in post-secondary education. Well-designed workforce programs offer youth who are disconnected from mainstream institutions another opportunity to successfully transition to adult roles and responsibilities. The goal of youth-serving agencies across the state, including the WIOA Youth Program, is for Utah's at-risk youth to live successfully as adults.

Out-of-school youth (and those most at risk of dropping out) are an important part of the workforce "supply pipeline" needed by businesses to fill job vacancies. WIOA-funded youth programs provide leadership by serving as a catalyst to connect these youth with quality secondary and post-secondary educational opportunities and high-growth and other employment opportunities.

### GOALS

- Continue to increase virtual service delivery for youth to accommodate challenges facing youth.
- Engage at-risk youth in the workforce by connecting them to worksite learning or employment opportunities, and supporting youth with education activities.
- Continue to expend at least 75% of funds on disadvantaged out-of-school youth.
- Continue to support work experience activities for youth by expending 20% of youth funding on work experience activities.
- Support the Youth Transition to Adult Living program with co-enrollment in Youth programs. This is a partnership with the Utah Division of Child and Family Services and serves foster care youth who are aging out or have aged out of foster care. The Education and Training Voucher Program provides additional funding to these youth to help pay for post-secondary education expenses.

### DATA

WIOA Youth Job Seeker Measures for Federal Fiscal Year 2024

- Employment (second quarter after exit) – 82.4%
- Employment (fourth quarter after exit) – 76.2%
- Median Earnings (second quarter after exit) – \$5,624
- Credential Attainment – 60.9%
- Measurable Skill Gains – 44.5%

### ACHIEVEMENTS

- Utah exceeded the goals of expanding at least 75% of funds on out-of-school youth and at least 20% of expenditures on work experience opportunities for youth.
- Utah met all five of the Department of Labor negotiated WIOA Youth performance measures in the last available fiscal year.
- Utah implemented a pilot for Virtual Reality Career Exploration for youth in partnership with a contracted provider. Virtual Reality experiences will be used to engage youth with Workforce Services and explore career pathways that they may not be familiar with and identify which path is best for them. Headsets have been utilized at career fairs and onsite at youth service providers.

### CHALLENGE

The Department of Workforce Services will continue to educate the most disadvantaged and at-risk youth about

## PROGRAM HIGHLIGHTS

services available and help these youth overcome barriers in preparation for employment and education attainment. At-risk youth have a difficult time completing education and obtaining needed employment credentials. The department will continue to look for innovative ways to assist at-risk youth with obtaining credentialing and successfully entering the workforce. Utah's strong economy brings challenges to engage youth in education programs to increase their skill level. Some youth can easily find employment and drop out of education programs or choose not to obtain occupational certifications because of the abundance of employment opportunities, but often find they are unable to increase wages down the road due to a lack of marketable skills or credentials.

For additional information about the WIOA Youth Program, contact Lindsay Cropper at [lcropper@utah.gov](mailto:lcropper@utah.gov).

# BUDGET DATA

## STATE FISCAL YEAR 2025



PROGRAM	ACTUAL EXPENDITURES	SOURCE OF EXPENDITURES					
		GENERAL FUND	FEDERAL FUNDS	DED CREDIT	EXPENDABLE RECEIPTS	RESTRICTED	TRANSFER
STATE OFFICE OF REHABILITATION - NBAA							
NBA - SOR Executive Director	848,437	12,000	694,038	874	7	141,314	204
NBB - Blind & Visually Impaired	4,235,810	179,000	1,363,475	37,027	-	2,656,308	-
NBC - Rehabilitation Services	62,173,620	1,047,181	44,117,165	-	438,136	16,571,138	-
NBD - Disability Determination	15,013,988	-	14,987,574	-	-	26,414	-
NBE - Deaf & Hard of Hearing	3,679,690	225,919	587,021	57,271	525	2,793,255	15,699
TOTAL NBAA - STATE OFFICE OF REHABILITATION	85,951,545	\$1,464,100	\$61,749,273	\$95,172	\$438,668	\$22,188,429	\$15,903
ADMINISTRATION - NJAA							
NJA - Executive Director	2,005,549	514,985	1,131,456	6,569	10,148	41,377	301,014
NJE - Communications	1,500,679	393,869	826,265	4,132	8,449	17,683	250,281
NJH - Human Resources	2,120,637	585,748	1,127,468	5,856	11,686	23,958	365,921
NJT - Administrative Support	12,355,310	3,402,151	6,520,921	30,935	63,820	147,215	2,190,268
NJU - Internal Audit	1,240,588	329,646	678,236	3,442	7,022	14,227	208,015
TOTAL NJAA - ADMINISTRATION	19,222,763	\$5,226,399	\$10,284,346	\$50,934	\$101,125	\$244,460	\$3,315,499
OPERATIONS AND POLICY - NJBA							
NJB - Facilities and Pass-Through	13,015,766	6,386,653	5,269,069	19,156	41,444	89,823	1,209,621
NJD - Workforce Development	96,048,844	6,537,837	75,431,242	15,964	946	11,548,179	2,514,676
NJF - Temporary Assistance for Needy Families	47,432,316	7,809,731	39,622,585	-	-	-	-
NJG - Refugee Assistance	17,099,470	1	17,099,469	-	-	-	-
NJL - Workforce Research and Analysis	3,611,400	605,077	2,599,188	135	83	55,506	351,411
NJM - Trade Training & Subsidies	22,022	-	22,022	-	-	-	-
NJP - Eligibility Services	84,440,242	23,869,769	23,709,168	386	832,846	4,704,375	31,323,698
NJR - Child Care Assistance	127,692,616	-	127,660,786	-	-	31,830	-
NJS - Nutrition Assistance	13,232	6,616	6,616	-	-	-	-
NJW - Workforce Innovation & Opportunity Act Assistance	5,145,487	22,698	5,122,789	-	-	-	-
NJX - Other Assistance	237,609	10,888	-	-	-	88,984	137,737
NJY - Information Technology	41,034,728	7,270,630	22,352,148	57,872	987,880	2,930,163	7,436,035
TOTAL NJBA - OPERATIONS AND POLICY	\$435,793,732	\$52,519,900	\$318,895,082	\$93,513	\$1,863,199	\$19,448,860	\$42,973,178
NUTRITION ASSISTANCE - NJCA							
NJZ - Nutrition Assistance	358,165,945	-	358,165,945	-	-	-	-
TOTAL NJCA - NUTRITION ASSISTANCE	\$358,165,945	\$0	\$358,165,945	\$0	\$0	\$0	\$0
GENERAL ASSISTANCE - NKA							
NKA - General Assistance	4,171,605	99,400	-	-	-	3,822,205	250,000
TOTAL NKA - GENERAL ASSISTANCE	\$4,171,605	\$99,400	\$0	\$0	\$0	\$3,822,205	\$250,000

## BUDGET DATA CONT.

PROGRAM	ACTUAL EXPENDITURES	SOURCE OF FUNDS					
		GENERAL FUND	FEDERAL FUNDS	DED CREDIT	EXPENDABLE RECEIPTS	RESTRICTED	TRANSFER
UNEMPLOYMENT INSURANCE - NLAA							
NLA - Unemployment Insurance	21,843,610	26,021	21,078,361	449,672	-	289,556	-
NLJ - Adjudication	4,678,463	1,178,779	3,348,726	15,751	4,487	48,224	82,496
TOTAL NLAA - UNEMPLOYMENT INSURANCE	\$26,522,073	\$1,204,800	\$24,427,087	\$465,423	\$4,487	\$337,780	\$82,496
HOMELESSNESS PROGRAMS – NOAA							
NOA - Office of Homeless Services	99,722,797	34,652,954	27,660,188	16,305	-	37,389,109	4,241
TOTAL NOAA - HOMELESSNESS PROGRAMS	\$99,722,797	\$34,652,954	\$27,660,188	\$16,305	\$0	\$37,389,109	\$4,241
HOUSING AND COMMUNITY DEVELOPMENT - NSAA							
NSA - HCD Administration	626,037	121,652	384,579	20,160	-	99,646	-
NSC - Community Development	6,491,140	383,459	5,426,510	-	-	681,171	-
NSE - Housing Development	20,239,997	939,523	18,041,029	1,131,221	-	128,224	-
NSF - Community Services	4,276,441	465,000	3,772,388	-	-	39,053	-
NSG - Home Energy Assistance Target	30,555,971	-	30,508,992	46,979	-	-	-
NSN - Weatherization Assistance	10,758,078	109	10,021,928	10,329	725,712	-	-
TOTAL NSAA - HOUSING AND COMMUNITY DEVELOPMENT	\$72,947,664	\$1,909,743	\$68,155,426	\$1,208,689	\$725,712	\$948,094	\$0
COMMUNITY DEVELOPMENT CAPITAL BUDGET - NTAA							
NTE - Permanent Community Impact Board	37,584,019	-	-	-	-	37,584,019	-
TOTAL NTAA - COMMUNITY DEVELOPMENT CAPITAL BUDGET	\$37,584,019	\$0	\$0	\$0	\$0	\$37,584,019	\$0
SPECIAL SERVICES DISTRICTS - NWAA							
NWA - Special Service Districts	4,335,805	-	-	-	-	4,335,805	-
TOTAL NWAA - SPECIAL SERVICE DISTRICTS	\$4,335,805	\$0	\$0	\$0	\$0	\$4,335,805	\$0
WORKFORCE SERVICES FUNDS							
2115 - Navajo Revitalization Fund	1,009,089	-	-	-	-	1,009,089	-
2135 - Uintah Basin Revitalization Fund	12,828,540	-	-	-	-	12,828,540	-
2151 - Qualified Emergency Food Agencies Fund	757,963	-	-	-	-	757,963	-
2265 - Refugee Services Fund	33,992	-	-	-	-	33,992	-
2345 - Utah Community Center for the Deaf Fund	2,063	-	-	-	-	2,063	-
2355 - Individuals with Visual Impairment Fund	68,625	-	-	-	-	68,625	-
5110 - Unemployment Compensation Fund	334,069,374	-	(1,333,464)	-	-	335,402,838	-
7355 - Individuals with Visual Impairment Vendors Fund	120,361	-	-	-	-	120,361	-
Olene Walker Housing Loan Funds	35,197,353	-	-	-	-	35,197,353	-
TOTAL WORKFORCE SERVICES FUNDS	384,087,360	\$0	(\$1,333,464)	\$0	\$0	\$385,420,824	\$0
DEPARTMENT TOTALS	1,528,505,308	\$97,077,296	\$868,003,883	\$1,930,036	\$3,133,191	\$511,719,585	\$46,641,317



## BOARDS AND COMMISSIONS

# COMMISSION ON HOUSING AFFORDABILITY

The Commission on Housing Affordability was established during the 2018 General Legislative Session to guide the state's efforts in addressing housing challenges. In accordance with state code, the Housing and Community Development Division provides administrative support to the commission. The commission advises the governor and legislature on strategies, policies, and programs that promote housing affordability statewide. It also works to increase public and governmental understanding of Utah's housing needs and to identify effective, efficient solutions to meet them.

## GOALS

- Increase public and government awareness and understanding of the housing affordability needs of the state and how those needs may be most effectively and efficiently met, through empirical study and investigation
- Identify and recommend implementation of specific strategies, policies, procedures and programs to address the housing affordability needs of the state
- Facilitate the communication and coordination of public and private entities that are involved in developing, financing, providing, advocating for and administering affordable housing in the state
- Study, evaluate and report on the status and effectiveness of policies, procedures and programs that address housing affordability in the state
- Provide a forum for public comment on issues related to housing affordability
- Provide recommendations to the legislature on strategies, policies, procedures, and programs to address the housing affordability needs of the state

## ACHIEVEMENTS

Commission cochairs Senator Lincoln Fillmore and Representative Stephen Whyte presented Utah Housing Data in a report titled "[Housing Attainability & Affordability](#)" in the Aug. 21, 2024, Political Subdivisions Interim Committee.

The Office of Legislative Research and General Counsel provided high-level recommendations to address housing policy and affordability to the commission. These were presented in the Sept. 3, 2024 public meeting and included legislature consideration of:

- Development of a state-level strategic plan for housing in Utah

- Amending land use, development and management acts at all levels of government
- A range of state-level policy options as identified in the strategic plan
- Moderate-income housing plan requirements
- Policy options to increase zoning density statewide
- Policy options to associated with housing planning to better ensure local government compliance
- Strategic planning to consider metrics to better track actual and potential housing production

Four subgroups were established to collaborate with political subdivisions and offer recommendations on strategies for addressing moderate income housing needs, including promoting the construction of new units and the rehabilitation of replacement units. These subgroups successfully presented their findings and recommendations to the Commission on [Oct. 1, 2024](#).

## CHALLENGE

The demand for affordable housing in Utah far exceeds the available resources. The Commission must navigate these funding constraints by identifying and implementing strategies that leverage existing programs, partnerships and funding sources to create and preserve affordable housing units across the state. Without additional resources, gaps in housing availability and affordability will continue to challenge communities and limit access for low- and moderate-income households.

For additional information about the Commission on Affordable Housing, contact Tricia Davis Winter at [tadavis@utah.gov](mailto:tadavis@utah.gov).

# COMMUNITY DEVELOPMENT BLOCK GRANT POLICY BOARD

The state Small Cities Community Development Block Grant (CDBG) program serves the needs of rural Utah, specifically those low- and moderate-income communities with populations less than 50,000 and counties with populations less than 200,000.

The annual award from the U.S. Department of Housing and Urban Development (HUD) is allocated to six associations of government regions and the Wasatch Front Regional Council using objective criteria approved by the policy board. Each region awards funding to projects that address the local needs and priorities. The most common grants are for infrastructure projects such as water and sewer upgrades, single-family housing rehab for low-income families, public facilities such as community centers and senior centers, Americans with Disabilities (ADA) improvements and fire stations and equipment.

## GOAL

To support the sustainability of rural Utah by funding projects that will make the greatest impact on lower-income communities.

## DATA

State Fiscal Year 2025:

- \$5,236,172 HUD funding allocated to 30 projects
- \$265,036 HUD funding allocated to state administration
- \$297,400 state match allocated to state administration

## ACHIEVEMENTS

At the end of the 12-month program year (July 2024-June 2025), the Utah CDBG program continued to rank second in the nation for timely expenditures. This indicates that the state efficiently manages funding and directs it toward critical community development projects.

## CHALLENGE

Many small, rural communities in Utah face significant infrastructure needs, including water, sewer, and public facility improvements, but have limited local tax bases to fund these projects. Annual CDBG allocations are insufficient to meet the full scope of these needs, leaving critical infrastructure projects delayed or unfunded and placing additional strain on already vulnerable communities.

For additional information about the Community Development Block Grant program, contact Zach Leavitt at [zleavitt@utah.gov](mailto:zleavitt@utah.gov).

## BOARDS AND COMMISSIONS

### NAVAJO REVITALIZATION FUND BOARD

The Navajo Revitalization Fund was created to maximize the long-term benefit of oil and gas severance taxes derived from lands held in trust by the federal government for the Navajo Nation and its members living in Utah. The fund is designed to promote cooperation and coordination between the state, its political subdivisions and the tribe.

The fund is overseen by a five-member board that ensures funding decisions reflect both state and local priorities. The board is composed of a governor's designee, two San Juan County commissioners representing districts that include portions of the Navajo Reservation, the chair of the Navajo Utah Commission (or designee) and the president of one of the seven Utah Navajo chapters (or designee).

#### GOAL

To maximize the long-term benefits of state severance taxes on oil and natural gas production by providing grants and loans to county or tribal government agencies in San Juan County affected by oil and gas development on lands held in trust for the Navajo Nation and its members.

#### DATA

State Fiscal Year 2025 revenue = \$642,317

Approved Projects State Fiscal Year 2025		
Allocation	\$642,317	
Project Type	# of Projects	\$ Amount
Community Amenities	2	\$105,000
Plan / Study	1	\$40,000
Housing	15	\$539,333
Transportation	1	\$5,000
Utility Improvements	2	\$20,285
Totals	21	\$709,617

(\*) Annual allocation exceeds annual revenue due to the allocation of previously unallocated funds, the use of re-allocated funds and the use of accrued interest

Recipient	Number of Grant Awards	Total Awards
Aneth	5	\$184,248
Dennehotso	1	\$50,000
Mexican Water	3	\$86,690
Navajo Mountain	5	\$26,890
Oljato	3	\$71,790
Red Mesa	-	-
Teec Nos Pos	-	-
Non Chapter	4	\$290,000

#### ACHIEVEMENTS

- 110% of new revenues were allocated.
- The board funded 21 projects to multiple families and to improve the health, safety and welfare of Navajo members in Utah.

#### CHALLENGES

- The fund must be divided among the seven Utah Navajo Chapters. Because allocations are population-based, some chapters receive only minimal funding, limiting their ability to address pressing community needs.
- The board continues to work on improving communication and coordination with local chapters to ensure funding priorities are understood, needs are clearly identified and resources are used as effectively as possible.

For additional information about the Navajo Revitalization Fund, contact Paul Moberly at [moberpaul@utah.gov](mailto:moberpaul@utah.gov).

## BOARDS AND COMMISSIONS

# OLENE WALKER HOUSING LOAN FUND BOARD

The Olene Walker Housing Loan Fund (OWHLF) is a financing tool for affordable housing, leveraging both federal and state resources to fill critical funding gaps. The fund supports the development of housing that is affordable to very low-income, low-income and moderate-income individuals and families, as defined annually by the U.S. Department of Housing and Urban Development (HUD). In addition to financing affordable housing, the OWHLF serves as the state's account for administering direct legislative appropriations dedicated to targeted housing initiatives.

## GOAL

To preserve and expand affordable housing opportunities across Utah by strategically investing OWHLF resources in the development and rehabilitation of rental and homeownership units. The program prioritizes housing for very low-, low-, and

moderate-income households earning at or below 80% of the area median income, as defined annually by HUD.

## DATA

FY25 allocations for the OWHLF program include:

- \$3,332,142 Federal HOME allocation
- \$3,144,833 Federal Housing Trust Fund
- \$2,242,900 state low-income housing appropriation (match for federal funds)
- \$8,765,923 program income on existing loans

The OWHLF board has governance and oversight of the program funding for grants and loans. The total funding available for FY25 minus program support costs and including unspent funding from the prior fiscal year: \$16,408,120.

### Accounting for FY25 Expenditures as Authorized by the OWHLF Board

Multifamily Projects	County	AMI Served	Units Funded	Total OWHLF Funds	Estimated Cost for Total Project
Alta Fairpark Apartments	Salt Lake	53%	10	\$1,908,989	\$41,058,700
Alta North Station Apartments	Salt Lake	56%	10	\$2,000,000	\$79,189,325
Brick House Group Home	Washington	30%	4	\$199,000	\$498,965
Dominguez Park (Phase III)	Salt Lake	44%	3	\$499,821	\$16,403,340
Fairmont Heights Apartments (Phase I)	Salt Lake	46%	5	\$1,000,000	\$33,507,490
Hart Apartments	Utah	30%	8	\$1,710,050	\$2,399,050
Interstate Group Home	Iron	30%	4	\$115,670	\$495,670
Promontory Place Apartments	Salt Lake	59%	8	\$1,300,000	\$67,678,536
Sage Meadows Townhomes (Phase I)	Millard	43%	2	\$500,000	\$16,509,189
Saltair Lofts Apartments	Salt Lake	34%	3	\$500,000	\$30,631,160
St. George Shelter	Washington	0%	5	\$668,447	\$2,662,501
The Point at Fairpark (Phase I)	Salt Lake	37%	10	\$1,800,000	\$3,738,889
The Point at Fairpark (Phase II)	Salt Lake	30%	8	\$1,580,000	\$18,378,573
Valley West Apartments	Sanpete	42%	6	\$1,445,776	\$9,854,347
TOTAL			86	\$15,227,753	\$323,005,735

Funds are used on a rolling basis and amounts from the previous fiscal year may carry into the next fiscal year, depending on whether projects secure the necessary additional financing.

## BOARDS AND COMMISSIONS

### Accounting of FY25 Direct Legislative Appropriations and Pass-Through OWHLF

Program	Organization	Amount Awarded	Amount Spent	Outcome
Law Enforcement First-time Homebuyer	Utah Housing Corporation	\$3,000,000	\$3,000,000	173 Loans
Shared Equity Revolving Loan Fund	Housing Solutions Foundation	\$3,000,000	Funding will be utilized in FY26	TBD
Rural Single-Family Home Land Revolving Loan Program	Associations of Governments	\$2,750,000	\$812,884	21 Approved Applications 67 Individuals Served
Rural Single-Family Housing Rehabilitation Assistance Program	Associations of Governments	\$500,000	\$120,607	5 Homes Assisted

## ACHIEVEMENTS

OWHLF Program Funds:

- 1428 low-income units assisted
- 103 low-income units restricted
- Multifamily program leveraged funds: \$21.89 to \$1

## CHALLENGES

- Although the legislature has directed one-time appropriations for specific housing initiatives through the Olene Walker Housing Loan Fund (OWHLF) in recent years, the fund itself has not received an ongoing increase in state appropriations for many years. This lack of sustained investment limits the fund's ability to keep pace with rising development costs and the growing demand for affordable housing across Utah.
- Rapidly increasing land and construction costs, ongoing supply chain disruptions, and limited available funding have created significant barriers to developing and preserving affordable housing in Utah. These factors drive up project expenses, slow production timelines and make it increasingly difficult to meet the state's growing demand for affordable housing.
- Rural single-family programs:
  - For some Associations of Governments, these programs are newly assigned responsibilities. While not all funds have been fully utilized, the Housing and Community Development Division has provided ongoing technical assistance and support to strengthen capacity and improve program implementation.

- In some rural communities, suitable land for housing may be scarce due to water rights limitations, infrastructure gaps (sewer, water, roads) or zoning restrictions.
- Rising land and construction costs may reduce the effectiveness of the \$50,000 loan cap.
- Because loans are no-interest and subordinated, repayment may be slow, limiting the pace at which funds revolve back into new projects.

For additional information about the Olene Walker Housing Loan Fund Board, contact Tricia Davis Winter, division director, at [tadavis@utah.gov](mailto:tadavis@utah.gov).

For additional information about rural and single-family financing, contact Kathryn Halterman at [khalterman@utah.gov](mailto:khalterman@utah.gov).

For additional information about the multifamily financing, contact Dan Murphy at [danmurphy@utah.gov](mailto:danmurphy@utah.gov).



## BOARDS AND COMMISSIONS

# PERMANENT COMMUNITY IMPACT FUND BOARD

The Permanent Community Impact Fund is a Utah state program that provides loans and grants to state agencies and subdivisions that are, or may be, socially or economically affected by mineral resource development on federal lands. Because local communities cannot collect taxes on federal lands, their ability to provide essential services such as roads, municipal buildings and water and sewer systems is limited. Funding for the program comes from mineral lease royalties returned to the state by the federal government. The Community Impact Board reviews only applications submitted by eligible applicants for eligible projects.

In 2016, the Throughput Infrastructure Fund was established with \$53 million allocated for loans or grants to eligible projects, specifically an electrical transmission line, short line railroad, deepwater port, or pipeline for liquid or gaseous hydrocarbons. A legislative update in 2019 (35A-8-39) specifies that the first throughput infrastructure project considered by the board shall be a bulk commodities ocean terminal project. A 2025 legislative update (35A-8-309) added an additional project type and allows interest to be used for a project other than an ocean terminal.

## GOAL

To deploy the majority of available funds to sustain revolving investments in planning, construction and maintenance of public facilities, as well as the provision of essential community services, including water and sewer systems, roads and other critical infrastructure projects.

## DATA

- \$90,255,788 in state fiscal year 2025 State Mineral Lease revenue
- \$38,809,989 in state fiscal year 2025 Permanent Community Impact Fund revenue
- \$102,143,024 disbursed on 60 projects
- Throughput Infrastructure Fund (\$53M plus accrued interest) balance: \$54,428,760.06. ARES Strategic Mining, Inc. Mining Project - Fluorspar and Gallium - \$11,000,000

See the full board report and complete project funding list at [jobs.utah.gov/housing/community/cib/documents/cibreport.pdf](https://jobs.utah.gov/housing/community/cib/documents/cibreport.pdf).

## ACHIEVEMENTS

- All new revenue was utilized for eligible projects.
- The fund remains a revolving source of project funding.

## CHALLENGES

- Funding relies on revenue generated from mineral development on federal lands. In recent years, new revenue has declined, limiting the board's ability to fully fund projects and meet community needs.
- To continue supporting local communities, the board must carefully manage and levy available funds to keep the program revolving. Limited revenue and growing demand create ongoing pressure to balance current project funding with long-term sustainability.

For additional information about the Permanent Community Impact Fund, contact Candace Powers at [cpowers@utah.gov](mailto:cpowers@utah.gov).

## BOARDS AND COMMISSIONS

# REFUGEE SERVICES BOARD OF ADVISORS

The Refugee Services Office is guided by an advisory board composed of individuals from various organizations and agencies who provide services to, or have an interest in, assisting refugees in the state of Utah. Individuals who sit on the Refugee Services Board of Advisors are approved by the governor and work with Refugee Services Office staff to improve the services offered to refugees in Utah. The board meets quarterly to tackle issues that currently affect refugees in the state and those who will be arriving shortly from places around the globe.

## GOAL

To offer support and advice to the Refugee Services Office in its efforts to provide service coordination, accountability, advocacy and resource development for refugees in Utah.

## REFUGEE SERVICES OFFICE CODIFICATION

During the 2025 Utah Legislative Session, The Refugee Services Office was codified as a division within the Department of Workforce Services under S.B.31. Codification ensures the Refugee Services Office will continue to oversee the funding and collaboration, employment and supportive services and community connections vital to ensuring the

self-sufficiency and long-term integration of refugees in Utah.

## CONCLUSION

Governor's Executive Order 2008-0002, which established the Refugee Services Office's Board of Advisors, has been rendered inoperative by the passage of S.B.31. As such, the board will be sunset by the close of state fiscal year 2025. The Refugee Services Office expresses the utmost gratitude and appreciation for the board's service and contributions. The Refugee Services Office will continue service coordination and community collaboration through existing monthly Refugee Providers Meetings.

## BOARDS AND COMMISSIONS

# STATE WORKFORCE DEVELOPMENT BOARD

The purpose of the State Workforce Development Board is to convene the state, regional and local workforce systems and partners. The board has the responsibility of coordinating and aligning Utah's workforce programs and striving to shape the jobs of today and influence the opportunities of tomorrow. The business-led board has a leadership role in developing a strategic plan that aligns the workforce system to effectively prepare a talent-ready workforce to meet employer needs.

The board supports building partnerships between business, government, education, labor, community partners and economic development organizations. A focus on occupations in demand, targeted industries and local business leader participation provides the basis for a statewide approach. The State Workforce Development Board oversees and works closely with all the core and required partners as part of the Workforce Innovation and Opportunity Act, which is outlined in Utah's State Plan. The State Workforce Development Board reviews and approves Utah's State Plan, including all modifications. To learn more about the board, visit: [jobs.utah.gov/edo/statecouncil/index.html](https://jobs.utah.gov/edo/statecouncil/index.html).

## GOAL

To assist the governor in the development, implementation and modification of the state Workforce Innovation and Opportunity Act plan through committees overseen by the board and chaired by members that fulfill assignments related to these activities.

## ACHIEVEMENTS

- The board completed one-stop recertification as an American Job Center of the employment centers of Cedar City, Logan, Clearfield, South County, Metro and Ogden.
- The board carried out a service project to support food pantries throughout the state.

## CHALLENGE

The board has many new members who will need time and support to become fully engaged.

For additional information about the State Workforce Development Board, contact Liz Carver at [ecarver@utah.gov](mailto:ecarver@utah.gov).

## BOARDS AND COMMISSIONS

# UINTAH BASIN REVITALIZATION FUND BOARD

The Uintah Basin Revitalization Fund was created to maximize the long-term benefit of oil and gas severance taxes derived from lands held in trust by the federal government for the Ute Tribe of the Uintah and Ouray Reservation. It was designed to promote cooperation and coordination between the state, its political subdivisions and the tribe.

## GOAL

To maximize the long-term benefits of state severance taxes paid on oil and natural gas production by providing grants and loans to agencies of county or tribal government in the Uintah Basin which are impacted by the development of oil and gas interests in Utah held in trust for the Ute Tribe of Uintah and Ouray Reservation and its members.

### KEY INITIATIVES AND STRATEGIES

New recipients invested in communities annually (target = 95%).

## DATA

State Fiscal Year 2025 Revenue: \$8,296,060.64

Approved Projects State Fiscal Year 2025		
Allocation	\$8,296,060.64	
Project Type	Number of Projects	\$ Amount
Buildings	7	\$6,449,657
Housing	2	\$4,380,000
Public Facility	1	\$19,600
Equipment and Vehicles	8	\$2,246,778
Recreation/Culture	-	-
Transportation	-	-
Utility Improvements	2	\$2,144,293
Totals	20	\$15,240,328

(\*) Annual expenditures exceed annual allocations due to the allocation of previously unallocated funds, the use of reallocated funds and the use of accrued interest

Recipient	Number of Grant Awards	Total Awards
Ute Tribe	16	\$5,826,473
Duchesne County	2	\$5,912,862
Uintah County	2	\$3,500,993

## ACHIEVEMENTS

- The board allocated 184% of new revenues.
- Twenty projects were funded to improve the health, safety and welfare of Ute Tribe members as well as Uintah Basin residents.

## CHALLENGE

While much progress has been made, building and maintaining strong relationships between tribal leadership and fund coordinators remains an ongoing challenge. Effective collaboration is essential to ensure that projects align with community priorities, address local needs, and maximize the impact of the fund.

For additional information about the Uintah Basin Revitalization Fund, contact Paul Moberly at [moberpaul@utah.gov](mailto:moberpaul@utah.gov).

## APPENDIX A

### Office of Homeless Services Allocation Plan

<b>STATE FUNDING ONGOING</b>	<b>Amount</b>
Homeless to Housing Reform Restricted Account	\$ 2,345,700
Homeless Shelter Operations	\$ 8,100,000
Pamela Atkinson Homeless Account	\$ 1,539,452
Homeless Services Dedicated Funding	\$ 12,000,000
Emergency Solutions Grant (State Match Portion)	\$ 1,075,861
Statewide Homeless Systems Support	\$ 9,300,000
Attainable Housing Grants	\$ 3,941,069
Homeless Shelter Cities Mitigation Restricted Account	\$ 7,430,000
Midvale City Police Officers	\$ 210,000
<b>STATE ONGOING TOTAL</b>	<b>\$ 45,942,082</b>
<b>STATE FUNDING ONE-TIME</b>	<b>Amount</b>
Low-Barrier Shelter	\$ 25,000,000
Statewide Homeless Systems Support	\$ 11,800,000
HMIS Data System Improvements	\$ 100,800
Homeless Management Information System (HMIS)	\$ 1,500,000
Noncongregate Shelter Planning	\$ 1,000,000
<b>STATE ONE-TIME TOTAL</b>	<b>\$ 39,400,800</b>
<b>STATE ONGOING AND STATE ONE-TIME TOTAL</b>	<b>\$ 85,342,882</b>
<b>FEDERAL FUNDING</b>	<b>Amount</b>
Emergency Solutions Grant (Federal Portion)	\$ 1,175,861
Temporary Assistance for Needy Families	\$ 2,900,000
Housing Opportunitites for Persons with AIDS	\$ 350,506
<b>FEDERAL TOTAL</b>	<b>\$ 4,426,367</b>
<b>LOCAL TAX REVENUE</b>	<b>Amount</b>
Homeless Shelter Cities Mitigation Restricted Account - Local Tax Contribution (Estimated)	\$ 9,961,266
<b>LOCAL TAX CONTRIBUTION TOTAL</b>	<b>\$ 9,961,266</b>
<b>ALL SOURCES</b>	<b>Amount</b>
<b>TOTAL</b>	<b>\$ 99,730,515</b>



## APPENDIX B

### Office of Homeless Services Disbursements

OFFICE OF HOMELESS SERVICES SFY 2025 DISBURSEMENT OF FUNDS IN ACCORDANCE WITH UTAH CODE §35A-16-203(6)(b)(iv)	
SFY 2025 DISBURSEMENTS	Amount
Pamela Atkinson Homeless Account	\$ 1,314,702.62
Homeless to Housing Reform Restricted Account	\$ 18,973,998.20
Homeless Shelter Cities Mitigation Restricted Account	\$ 17,100,408.57
COVID-19 Homeless Housing and Services Grant Program	\$ 17,259,463.63
<b>TOTAL</b>	<b>\$ 54,648,573.02</b>
PROJECT TYPES	Amount
Emergency Shelter	\$ 13,158,251.18
Permanent Supportive Housing	\$ 5,270,734.00
Other	\$ 1,438,902.48
Deeply Affordable Housing	\$ 17,259,463.63
Administration	\$ 420,813.16
Mitigation	\$ 17,100,408.57
<b>TOTAL</b>	<b>\$ 54,648,573.02</b>

## APPENDIX C

### Unemployment Compensation Fund Net Position

#### ASSETS

##### Current Assets:

Cash and Cash Equivalents .....	\$1,270,299
Pooled Cash and Investments .....	16,619
Accounts Receivables, net .....	104,255
<b>Total Current Assets .....</b>	<b>1,391,173</b>

##### Noncurrent Assets:

Accounts Receivables, net .....	6,061
<b>Total Noncurrent Assets .....</b>	<b>6,061</b>

<b>Total Assets .....</b>	<b>1,397,234</b>
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#### LIABILITIES

##### Current Liabilities:

Accounts Payable and Accrued Liabilities .....	20,309
Deposits .....	10
Due To Other Funds .....	13,904
Unearned Revenue .....	271
Policy Claims and Uninsured Liabilities .....	31,608
<b>Total Current Liabilities .....</b>	<b>66,102</b>

<b>Total Liabilities .....</b>	<b>\$66,102</b>
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#### NET POSITION

##### Restricted for:

Unemployment Compensation and Insurance Programs .....	\$1,331,132
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## APPENDIX D



**State of Utah**

**SPENCER J. COX**  
Governor

**DEIDRE HENDERSON**  
Lieutenant Governor

### **Department of Workforce Services**

**CASEY R. CAMERON**  
Executive Director

**REBECCA BANNER**  
Deputy Director

**KEVIN BURT**  
Deputy Director

**GREG PARAS**  
Deputy Director

To: Governor Spencer J. Cox, President J. Stuart Adams, Speaker Mike Schultz  
From: Department of Workforce Services  
Re: Report on Compliance With Section 63G-12-402

The Department of Workforce Services submits this report in compliance with Utah Code, Subsection 63G-12-402(9):

A state agency or department that administers a program of state or local public benefits shall:

(a) provide an annual report to the governor, the president of the Senate, and the speaker of the House regarding its compliance with this section; and

(b)

(i) monitor the federal SAVE program for application verification errors and significant delays;

(ii) provide an annual report on the errors and delays to ensure that the application of the federal SAVE program is not erroneously denying a state or local benefit to a legal resident of the state; and

(iii) report delays and errors in the federal SAVE program to the United States Department of Homeland Security.

The Department of Workforce Service remains in full compliance with Utah Code, Section 63G-12-402. The department verifies the lawful presence in the United States of adult individuals who apply for federal and state public benefits, as required in the section, from programs for which this verification is required. This includes using the federal SAVE program as required by Subsection 5.

The department has not identified any errors in information received from SAVE. There have been instances when SAVE information takes time to be provided or the record does not exist. In those instances, the department has worked to process the applications in a timely manner by verifying the lawful presence of the applicant by other means, such as having the applicant provide relevant documentation of legal presence. By managing verification in this way, the department has not erroneously denied a state benefit to a legal resident of the state.



DEPARTMENT OF  
**WORKFORCE  
SERVICES**

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