

Redesigned and mobile friendly



Applying for and managing benefits is easier than ever



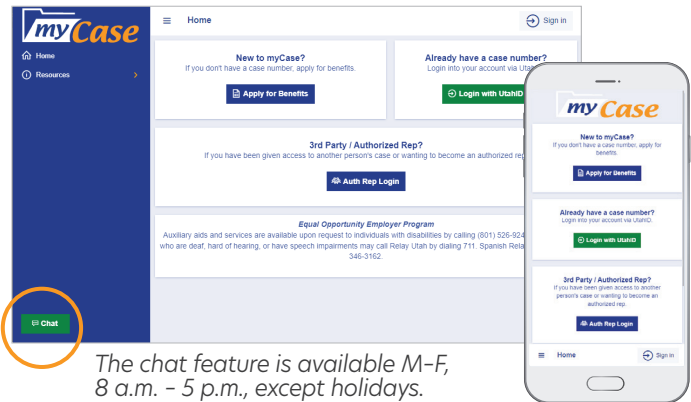
Download the myCase app or use our website at [jobs.utah.gov/mycase](https://jobs.utah.gov/mycase) anytime.

## Login

- Login to an existing case
- Apply for benefits – medical, financial, SNAP or child care assistance
- Login as an authorized representative

### Already have a case?

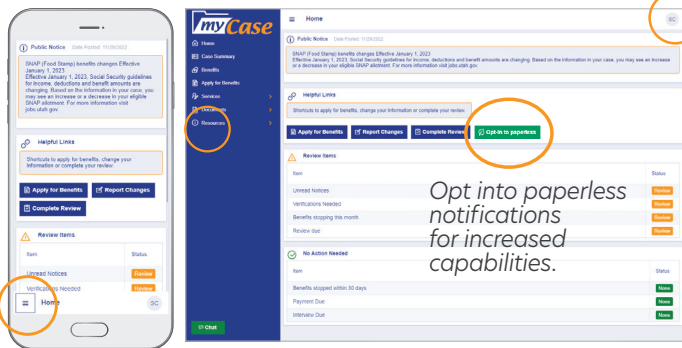
- Select login with UtahID



The chat feature is available M-F, 8 a.m. - 5 p.m., except holidays.



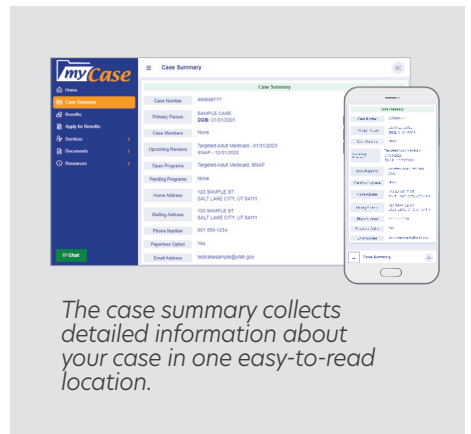
## Dashboard



Opt into paperless notifications for increased capabilities.

Once logged in, you'll see a new, simplified navigation menu on the left.

## Case Summary

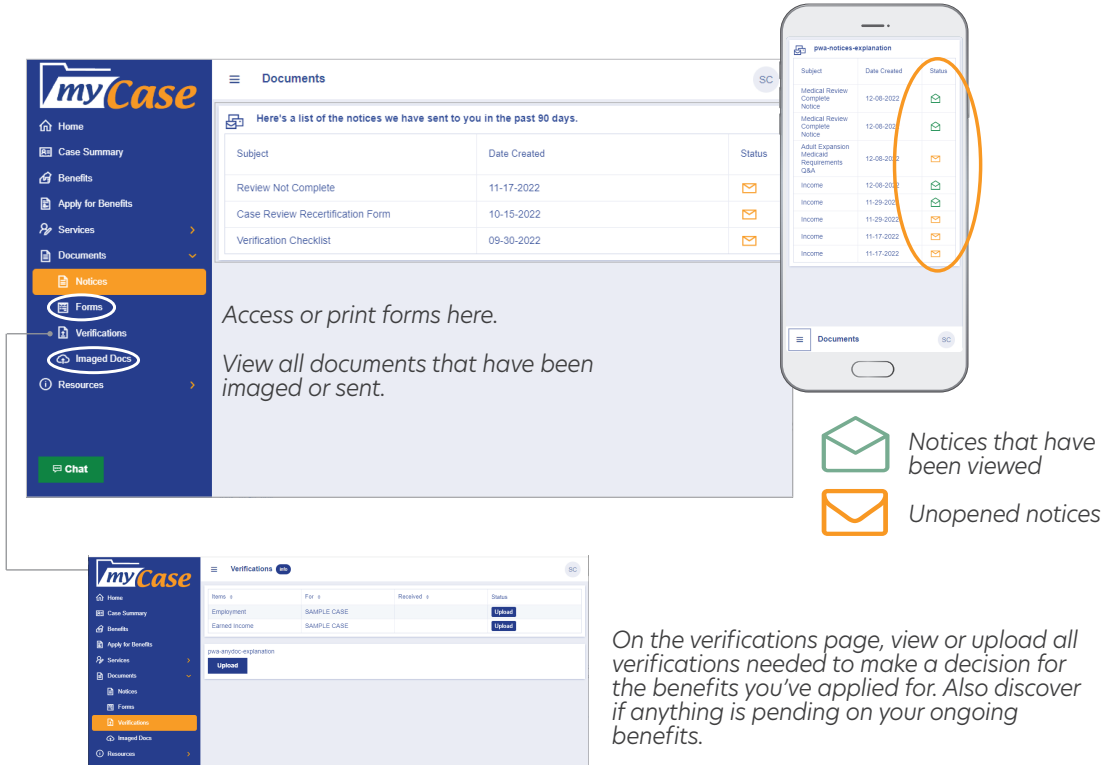


The case summary collects detailed information about your case in one easy-to-read location.

Easily access third party, paperless alerts, Spanish/English language options, dark mode and log out.

# Documents

Access and view all notices, forms, documents, verifications and notifications about your case.



Access or print forms here.

View all documents that have been imaged or sent.

Notices that have been viewed

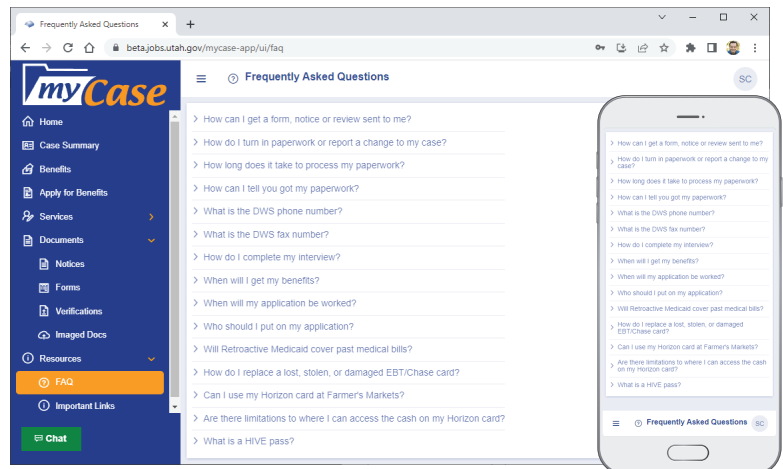
Unopened notices

Subject	Date Created	Status
Review Not Complete	11-17-2022	Unopened
Case Review Recertification Form	10-15-2022	Unopened
Verification Checklist	09-30-2022	Unopened

On the verifications page, view or upload all verifications needed to make a decision for the benefits you've applied for. Also discover if anything is pending on your ongoing benefits.

# Resources

Find Frequently Asked Questions and important links on this page.



Frequently Asked Questions

- How can I get a form, notice or review sent to me?
- How do I turn in paperwork or report a change to my case?
- How long does it take to process my paperwork?
- How can I tell you got my paperwork?
- What is the DWS phone number?
- What is the DWS fax number?
- How do I complete my interview?
- How do I complete my interview?
- When will I get my benefits?
- When will my application be worked?
- Who should I put on my application?
- Will Retroactive Medicaid cover past medical bills?
- How do I replace a lost, stolen, or damaged EBT/Chase card?
- Can I use my Horizon card at Farmer's Markets?
- Are there limitations to where I can access the cash on my Horizon card?
- What is a HIVE pass?