



UTAH DEPARTMENT OF
**WORKFORCE
SERVICES**
CHILD CARE

Care About Childcare

Frequently Asked Questions

How can families use Care About Childcare to search for child care?

The Office of Child Care created Care About Childcare to help families make informed choices about child care and identify providers that best fit their needs. Families can use the public search to look for providers within a certain radius of their work, home or another convenient location. The search also allows families to filter results by cost, languages spoken, certified quality ratings and other factors, and visit a provider's Care About Childcare page for more details.

When searching for care, can families know the quality of the program?

Search results will include programs rated through Utah's Child Care Quality System (CCQS). The rating system identifies four quality levels of child care providers based on points awarded in the following areas:

- Health and safety
- Learning environments and relationships
- Leadership and professional development
- Management and administration
- National accreditation

While not every program in the state has had an opportunity to receive a rating, all regulated child care programs provide a safe and healthy environment for children. As COVID-19 restrictions ease, evaluations will resume so more child care providers can be rated.

Who can create a Care About Childcare account?

Creating an account is not required to search for child care.

A free Care About Childcare account allows users to register for courses or professional development opportunities offered through the Office of Child Care and its partners.

Why should youth and early learning professionals, teachers and caregivers create an account?

Youth and early learning professionals, teachers and caregivers across Utah are encouraged to create an account. A Care About Childcare account allows users to

browse training opportunities, register for courses, track and record professional development, participate in Utah's Career Ladder System, apply for scholarships and more.

Why should administrators of programs create an account?

Administrators of programs registered with Child Care Licensing can update program information listed in the program search accessed by the public, upload program recognitions, view staff's professional development records, pay for staff training courses, view grant information and more.

What information do I need to create an account?

New users will need an email address to create a Utah ID account to log in to Care About Childcare. If this is the same email address that was used to create an account on the previous Care About Childcare site, account information will automatically transfer over to the new application. If a different email address is used, an individual will be asked to provide other relevant information in order to link their accounts.

I had an account in the previous Care About Childcare site. Will my profile transfer over to the new application?

Information from the previous site will be transferred over to the new application after an individual has gone through the account association process.

Who can I contact if I have questions about the application?

Please contact your local [Care About Childcare Agency](#) with any questions that you have about the application.

Will programs be able to apply for a Child Care Quality System (CCQS) rating through the new Care About Childcare application?

Yes. When the Child Care Quality System reopens, a program will complete and submit an application for a certified quality rating on the website. Programs will be notified when the CCQS application is available for their program.