

REFUGEE ASSET MAPPING **MULTIPLE SERVICES**

	REFUGEE SERVICES OFFICE	UTAH REFUGEE EDUCATION AND TRAINING CENTER	CATHOLIC COMMUNITY SERVICES	INTERNATIONAL RESCUE COMMITTEE	REFUGEE & IMMIGRANT CENTER - ASIAN ASSOCIATION OF UTAH
Trafficking / Domestic Violence					<ul style="list-style-type: none"> Data not available
Interpreting & Translation					<ul style="list-style-type: none"> 2,000+ appointments/month 115 interpreters 85 different languages
Community Services	<ul style="list-style-type: none"> Community Resource Specialists connected to: <ul style="list-style-type: none"> Health/mental health services (297 referrals) Employment services (350 referrals) Housing services (94 referrals) Education and training services (1,177 referrals) Community and family support services (3,139 referrals) Elderly program served 16 individuals 	<ul style="list-style-type: none"> Refugee Community Computer Class (124 individuals) Sewing (248 individuals) 			
Immigration Support			<ul style="list-style-type: none"> Served 4,000 individuals Programs: <ul style="list-style-type: none"> Green Card applications Citizenship applications Family reunification Deferred action Immigration court 	<ul style="list-style-type: none"> 1,065 services performed Legal immigration services: <ul style="list-style-type: none"> Permanent residence Citizenship Family petitions Travel and employment documents 	
Outreach / Walk-ins		<ul style="list-style-type: none"> Served 25,286 individuals 			<ul style="list-style-type: none"> Sunnyvale Neighborhood Center: <ul style="list-style-type: none"> Completing forms Housing issues Job applications Understanding mail
Case Management			<ul style="list-style-type: none"> 253 cases managed, 693 individuals Match Grant, Temporary Assistance for Needy Families (TANF), Refugee Cash Assistance (RCA) Served 39 medically-challenged individuals 	<ul style="list-style-type: none"> 613 individuals 	<ul style="list-style-type: none"> 881 cases managed, 2,540 individuals
Entrepreneurship		<ul style="list-style-type: none"> Microwbusiness Connections Center Business 101 / 102 (40 individuals) Child Care Licencing (20 licenses awarded) 		<ul style="list-style-type: none"> Individual Development Account (76 participants) MED - loan capital program (52 participants) New Roots (107 community gardeners, 31 market farmers, 18 women in garden-based mental health) Spice Kitchen Incubator (33 participants) East African Refugee Goat Project of Utah (40 participants) 	

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Public Education	<ul style="list-style-type: none"> • 19 community presentations, 1,109 individuals total 		<ul style="list-style-type: none"> • Advocacy and community presentations 	<ul style="list-style-type: none"> • Advocacy and community presentations 	<ul style="list-style-type: none"> • Advocacy and community presentations
Mental Health	<ul style="list-style-type: none"> • Temporary Assistance for Needy Families (TANF)- only customers • 151 assessments completed, 97 referrals 				<ul style="list-style-type: none"> • Services: <ul style="list-style-type: none"> - Therapy - Medication management - Domestic violence - Substance abuse
Job Training		<ul style="list-style-type: none"> • Warehousing and distribution training: <ul style="list-style-type: none"> - 35 students served - 100% graduation rate - 90-day employment retention - 34% employment rate gain - \$2.66 (23%) hourly wage gain 			
Employment	<ul style="list-style-type: none"> • Served 766 individuals • 70% placement rate • 343 positive closures (91.22%) 	<ul style="list-style-type: none"> • Served 1,259 individuals • 56% placement rate • See Data Summary for 2016 	<ul style="list-style-type: none"> • Served 498 Match Grant individuals • Programs: <ul style="list-style-type: none"> - Job readiness - Resume help - Job search 	<ul style="list-style-type: none"> • Match Grant Early Employment Program (222 participants, 79 employed) 	<ul style="list-style-type: none"> • 360 placements • Services: <ul style="list-style-type: none"> - Resume writing - Application and interview coaching - Job search support - Transportation assistance
Life Skills			<ul style="list-style-type: none"> • Served 364 individuals • Cultural orientation • Financial and budget • U.S. laws and policies 	<ul style="list-style-type: none"> • Cultural orientation • Citizenship (87 participants, 25 obtained citizenship) • Financial literacy (200 participants) 	<ul style="list-style-type: none"> • Sunnyvale Neighborhood Center: <ul style="list-style-type: none"> - Citizenship classes - Storytime for Families - Parenting Wisely - DARE To Be You - Financial literacy - Nutrition education
Health			<ul style="list-style-type: none"> • Served 632 individuals • Programs: <ul style="list-style-type: none"> - Health education - Mental health - Doctor visits - Transportation 	<ul style="list-style-type: none"> • 635 clients screened • 650 established care and follow-up appointments • Services: <ul style="list-style-type: none"> - Coordinate medical screening and follow-up appointments - Maternal/child health program (26 women participated) - Health Promotion workshops (220 participants) 	<ul style="list-style-type: none"> • Community Wellness Program - 2,545 hours of case management services

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Housing			<ul style="list-style-type: none"> Served 632 individuals - Locate housing - Provide clean/safety training 	<ul style="list-style-type: none"> 613 individuals - Apartment setup (Reception and Placement) 	<ul style="list-style-type: none"> Rapid Re-Housing
Youth	<ul style="list-style-type: none"> Youth Conference (175 attendees) Education Outreach (400 individuals) 	<ul style="list-style-type: none"> Promise South Salt Lake afterschool program College prep (34 individuals) Summer internship (41 individuals) Healthy Relationships (20 individuals) 	<ul style="list-style-type: none"> School enrollment (213 students) Unaccompanied refugee minors (100 youth) 	<ul style="list-style-type: none"> School enrollment (425 students) - In-home tutoring (28 students) - College Pathway (13 mentor pairs) - Early Childhood Education (65 enrolled) 	<ul style="list-style-type: none"> 400 clients served - 3.0 average GPA - 80% school attendance across all programs - At-risk youth case management Parenting: <ul style="list-style-type: none"> - DARE To Be You - Parenting Wisely Sunnyvale Neighborhood Center: <ul style="list-style-type: none"> - Homework help - Mentorship - Early Literacy program - Girl Scouts - Soccer
ESL		<ul style="list-style-type: none"> Job Readiness ESL 			<ul style="list-style-type: none"> 250 students 60% employed 13 obtained citizenship