

Proper Use of Benefits Overview

Welcome to Utah!



The following information is important and will help you make a successful transition into your new community.

Good nutrition is one of the most important ways for you and your family to succeed in your new home. You are being provided a SNAP electronic benefit transfer (EBT) card and it is important that you understand how and when to use it. SNAP benefits are paid for by taxpayer contributions to help ensure families in need do not go without food.

Your SNAP card should only be used to purchase food for you and your family.

ALWAYS report if your SNAP card is lost, stolen, or taken from you and not returned.

NEVER give anyone your SNAP card, or give them your personal identification number (PIN) for the card — that is illegal.

NEVER use your SNAP benefits for anything other than the purchase of food for your family. If you do and are caught, then you risk losing your refugee status, removal of your SNAP benefits to feed your family and even jail time.

If you use your SNAP card to trade for cash, non-food items, or anything other than food, you risk:

- Being investigated
- Losing your SNAP benefits
- Losing your refugee status
- Facing jail time



You MUST take this seriously.

While receiving SNAP benefits, you **MUST report any earnings to Workforce Services** or else you risk being investigated, losing your SNAP benefits, losing your refugee status, and facing jail time.

Workforce Services, in partnership with federal and state law enforcement, is actively pursuing individuals who are not following these rules. We are able to track where you use your SNAP card. As long as you are following the rules and using your SNAP card to only purchase food for your family, then you don't risk losing your SNAP benefits.

Workforce Services, your resettlement agency and our other partners are here to help you. If you are intimidated or pressured to misuse your SNAP benefits, or know of others misusing their SNAP benefits, please call:

**✘ FRAUD HOTLINE
1-800-955-2210**

or one of our investigators directly: Frank Vega (801-567-3894)
or Rachel Lancaster (801-567-3895)
and Workforce Services will assist you.



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Auxiliary aids and services are available upon request to individuals with disabilities by calling (801) 526-9240. Individuals with speech and/or hearing impairments may call the Relay Utah by dialing 711. Spanish Relay Utah: 1-888-346-3162.



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