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About Refugees

Who is considered a refugee?

A refugee is someone who, "owing to a well-founded fear of being persecuted for reasons of race, religion, nationality, membership of a particular social group or political opinion, is outside the country of his or her nationality and is unable to or, owing to such fear, is unwilling to avail himself of the protection of that country."

Who decides who is a refugee?

UNHCR conducts interviews to decide if a person should be granted refugee status. UNHCR seeks to find what it calls a durable solution for any refugee situation. There are three durable solutions: 1) voluntary repatriation to the home country, 2) integration into the country of asylum and 3) resettlement in a third country, such as the United States.

Which refugees are eligible for U.S. resettlement?

A person who meets the definition of refugee may be eligible for U.S. resettlement if he or she:

- Has a particularly compelling history of persecution
- Is a member of an ethnic or religious group that is considered by the United States to be of special humanitarian concern
- Is the spouse, unmarried child or parent of a refugee who has been resettled or is a U.S. permanent resident or an asylee in the United States

How are refugees processed for U.S. resettlement?

Overseas processing entities (OPEs) interview applicants, prepare paperwork for USCIS and arrange medical examinations and background security checks for refugees approved by USCIS. The International Organization for Migration (IOM) arranges transportation to the United States. Refugees are expected to repay the cost of their transportation once they get established. Before departure, refugees receive cultural orientation, which provides them with information about life in the U.S. and helps them establish realistic expectations about resettlement.

Who helps refugees resettle in Utah?

In Utah there are two resettlement agencies: the International Rescue Committee (IRC) and Catholic Community Services (CCS). The resettlement agency is the most important source of information and assistance during the refugees’ first months in the United States. The resettlement agency ensures that refugees are welcomed at the airport; arranges for their housing, furniture and basic household supplies; conducts orientation; and prepares a resettlement plan, which includes referrals to social services and employment.
Typical Refugee Experience

**Refugee Flees Homeland**
(Somalia, Sudan, Iraq, Iran, Afghanistan, etc.)

**United Nations High Commissioner for Refugees**
Repatriation (sent home after situation stabilizes), nationalization (stay in the country to which they fled) or third country asylum or resettlement (less than one percent of refugee population)

**U.S. Department of State and Immigration and Naturalization Services**
Interview at a Migration Processing Center with refugee to determine resettlement eligibility

**Allocation to Domestic Resettlement Agency**
Migration and Refugee Services notifies the United States Conference of Catholic Bishops, the International Rescue Committee or other national agencies

**Allocation to Resettlement Site**
Catholic Community Services of Utah (CCS) or International Rescue Committee (IRC) Salt Lake Regional Office

**Refugee Notified of Resettlement Site In the U.S.**
Refugee prepares to enter the last stage, undergoing a medical examination and other clearance checks

**Processing Completed**
Flight Booked, CCS or IRC notified of the date of arrival; usually given one or two weeks notice

**Arlington Diocese Office of Resettlement Prepares for Arrival**
Resettlement Director assigns caseworker to the case; arrangements made for housing, furniture and food for the family; volunteer coordinator assigns mentors to the family

**Refugee(s) Arrive in Salt Lake**
Caseworker greets refugee(s) at Salt Lake International Airport and takes them to their new home; family applies for social security cards, food stamps and other benefits; caseworker and volunteers help the family understand their new surroundings and the new culture

**Within First Three Months**
Eligible family members start working and start becoming truly self-sufficient

**After Six Months**
Case is closed at original resettlement agency; continuing case management and services provided through the Refugee Employment and Community Center as Asian Association of Utah (AAU)

**After One Year**
Refugee is allowed to apply for resident status and receive a green card

**After Five Years**
Refugee is eligible to apply for citizenship
The Department of Workforce Services
Refugee Services Office (RSO)
140 E. 300 S. Salt Lake City, Utah • jobs.utah.gov/refugee

Gerald Brown, Director  801-526-9787  geraldbrown@utah.gov
Jackie Rader, Administrative Assistant  801-526-9483  jrader@utah.gov
   Administrative support to RSO and Governor’s Refugee Advisory Committee
   Vista Program
Erica Wood, Program Specialist  801-503-8184  ericawood@utah.gov
   Employment
Kendrick LaFleur, Program Specialist  801-403-9455  klaplager@utah.gov
   Youth
Joseph Nahas, Program Specialist  801-759-5976  jnahas@utah.gov
   Refugee community capacity building
   Refugee community grants
Michelle Conley, Program Specialist  801-783-9052  mconley@utah.gov
   Health and federal reporting
Irina Pierpont, Program Specialist  801-526-9759  ipierpont@utah.gov
   Case management
   Adult ESL
Ayelen Butler, Program Specialist  801-691-8522  aybutler@utah.gov
   TANF-funded housing program
   Volunteer and resource development
Elise Reifschneider  720-323-0568  ereifschneider@utah.gov
   Women’s services coordinator
Refugee Team
DWS Metro Office • 720 S. 200 E. Salt Lake City, Utah • 801-536-7000

**Greg Bates**, Eligibility Supervisor 801-536-7115 gregbates@utah.gov

**Darija Cerninski**, Employment Counselor Supervisor 801-536-7129 dcernin@utah.gov

Logan DWS
180 N. 100 W. Logan, Utah 866-435-7414

Park City DWS
1960 Sidewinder Drive Suite 103 Park City, Utah 435-649-8451

Heber City DWS
69 N. 600 W. Suite C Heber, Utah 435-654-6520

*Online case information available at jobs.utah.gov/mycase*
Resettlement Agencies

Catholic Community Services (CCS) 801-977-9119  ccsutah.org
745 E. 300 S. Salt Lake City, Utah 84102

Jurisdiction for the first six months, then referred to AAU

Refugee Resettlement and Immigration

Aden Batar, Director 801-428-1254 abatar@ccsutah.org
Vladimir Martirosov, Supervisor 801-428-1245 vmartirosov@ccsutah.org
Janet Healy, Volunteer Coordinator 801-428-1242 jhealy@ccsutah.org
Raul Yumul, Volunteer Coordinator 801-977-9119 ryumul@ccsutah.org
Jeannett Hock, Housing Coordinator 801-428-1252 jhock@ccsutah.org
Alyssa Williams, J.D., Immigration Attorney 801-977-9119 awilliams@ccsutah.org
Monica Rich, Donations Coordinator 801-363-7710 ext. 1418 mrich@ccsutah.org

International Rescue Committee (IRC) 801-328-1091 rescue.org
221 S. 400 W. Salt Lake City, Utah 84101

After hours (leave a message for emergencies) 801-913-4732

Jurisdiction for the first two years, then referred to AAU for limited services

Patrick Poulin, Resettlement Director 801-883-8451 patrick.poulin@rescue.org
Lyn Spataro, Volunteer Coordinator 801-883-8456 lyn.spataro@rescue.org
Geoffrey Lugli, Donations Coordinator 801-883-8457 geoffrey.lugli@rescue.org
Becky Gardner, Logistics Coordinator becky.gardner@rescue.org
Ashley Nguyen, Health Program Manager ashley.nguyen@rescue.org

Resettlement agencies are required to provide Core Services as stipulated by the Cooperative Agreement they enter into with the U.S. Department of State. Resettlement agencies employ case managers, medical coordinators and job developers to help carry out their responsibilities.

Pre-Arrival Support

Housing setup, including furnishings and household supplies, food, clothing and airport reception

Post-Arrival Support to Be Completed within the First 30 Days

Case management assessment; employment plan; match-grant orientation application for food stamps, medicaid and cash assistance if match grant declined; social security and selective service; health screening; school enrollment for children and ESL enrollment for adults
Refugee Centers

Refugee and Immigrant Center at Asian Association of Utah
155 S. 300 W. Salt Lake City, Utah
801-467-6060
801-412-0577 aau-slc.org

Shu Cheng, Executive Director 801-990-9480 shu@aau-slc.org

Employment and Supportive Services
Lina Smith, Director 801-990-9499 linas@aau-slc.org
Nyuol Nyuol, Case Manager, Supervisor 801-990-9455 nyuoln@aau-slc.org
Elizabeth Hendrix, Supervisor 801-990-9454 elizabethh@aau-slc.org
Kelly Usher, Administrative Assistant 801-990-9478 kellyu@aau-slc.org
Sarah Balland, Employment Supervisor 801-990-9469 sarahb@aau-slc.org
Laura Vasquez, Interpreting Coordinator 801-990-9498 laurav@aau-slc.org
Anna Seiberg, Volunteer Coordinator 801-990-9476 annas@aau-slc.org
Marissa Beckstorm, Health Exchange Navigator 801-467-6060 marissab@aau-slc.org

Half-price bus passes available for refugees at the Refugee and Immigrant Center at Asian Association (money order required); up to two children under five years old may ride free with one paying adult.

Community Wellness Services
Andy Tran, Treatment Coordinator 801-990-9485 atran@aau-slc.org
Kim Khuu, Office Manager 801-990-9481 kimk@aau-slc.org

Prevention programs include summer school, youth leadership, parenting education, social skills, tutoring, etc. Intervention programs include youth and family case management and family crisis intervention. Mental health services include mental health evaluation, prevention and early intervention, therapy, substance abuse treatment, anger management, domestic violence treatment, DUI, etc.

English as a Second Language, GED Preparation and Citizenship Test Preparation
Gayane Manukyan, ESL Coordinator 801-990-9475 gayanem@aau-slc.org

Programs include day and evening ESL classes at three levels with referral and liaison with resettlement agencies, DWS and local refugee providers; free or low-fee, small-group, pre-literate to intermediate English classes, emphasizing life skills and pre-employment; and computer literacy and U.S. civics.
Partners

Salt Lake County
2001 S. State St. Suite S-2100 Salt Lake City, Utah 84190-2710
Ze Min Xiao, Refugee Services Liaison 385-468-4861 zxiao@slco.org

Salt Lake City Corp
Mayor’s Office of Diversity and Human Rights
Yolanda Francisco-Nez, Coordinator 801-535-7734 yolandafrancisco-nez@sclgov.com

South Salt Lake
Demoina Voniariisoa 801-518-9523 dvoniariisoa@southsaltlakecity.com

Break-Thru Soccer Youth Soccer
Brian Rasmussen 801-455-5810 drycreekcharity.org

Health Access Project (HAP)
140 W. 2100 S. Suite 208 Salt Lake City, Utah
Jessie Oyler, Director 801-412-3980
Frederic Mugiraneza, Refugee Case Manager 801-91504611 frederic.hap@gmail.com
Primary care for the uninsured in Salt Lake valley; call for eligibility requirements; referral required

LDS Humanitarian Center
801-240-5954
Employment and ESL Training Program
1665 S. Bennett Road (2030 W.) Salt Lake City, Utah 84104

Lutheran Social Services (LSS)
4392 S. 900 E. Salt Lake City, Utah 84124
Leslie Whited, CEO and Director of Ministry 801-558-0139 lssutah@yahoo.com

University Neighborhood Partners
801-972-3596 partners.utah.edu
1060 S. 900 W. Salt Lake City, Utah 84104
Rosemarie Hunter, Ph.D., LCSW, Director r.hunter@partners.utah.edu
Andrea Page, Administrative Assistant a.page@partners.utah.edu

University of Utah, Division of Occupational Therapy
Yda Smith, Ph.D. 801-541-8861 yda.smith@hsc.utah.edu

Utah Food Bank
3150 S. 900 W. Salt Lake City, Utah
Walt May 801-887-1249 waltm@utahfoodbank.org
Community Volunteer Groups

Because He First Loved Us Ministry
Discovery Christian Community Church
5929 S. 900 E. Murray, Utah 84121
Danielle Griffin Alcala 801-979-7707 becausehefirstlovedus777@gmail.com
Danjuma Alcala 801-719-4038 danij2475@gmail.com

Tuesday, 6:30 p.m.–8:30 p.m. at Discovery Christian Church
Thursday, 3:00 p.m.–5:00 p.m. at Seasons at Pebble Creek, Secret Garden Suite 264 (1700 S. 1700 E.)
Tutoring and homework help for refugee kids and parents

Big Brothers Big Sister of Utah 801-313-0303 bbbsu.org
151 E. 5600 S. Suite 200 Salt Lake City, Utah 84107
Wendi Whittaker 801-631-6731 wendi.whittaker@bbbsu.org

English Skills Learning Center 801-328-5608 c.barnhart@eslcenter.org
4444 S. 700 E. Suite 100 Salt Lake City, Utah 84107
Catherine Barnhart, Executive Director Beth Garstka, Volunteer Coordinator
801-328-5608 bgarstka@eslcenter.org
Free individualized English and citizenship instruction to adult refugees and immigrants with limited language skills

LDS Inner City Project Tammie@sonntagrec.com
Chris and Tammie Sonntag, Assistant Directors 801-277-4057
1140 E. Brickyard Suite 76 Salt Lake City, Utah 84106
Julia Wee, Local Service Director 901-467-4417 office@youthlinc.org
Supports youth programming at the Hser Ner Moo Center

Youth Linc
1140 E. Brickyard Suite 76 Salt Lake Cit, Utah 84106
Julia Wee, Local Service Director 901-467-4417 office@youthlinc.org
Supports youth programming at the Hser Ner Moo Center
### English Language Learning Program

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<thead>
<tr>
<th><strong>Refugee and Immigrant Center at Asian Association</strong> (RIC@AAU)</th>
<th>aau-slc.org</th>
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<tbody>
<tr>
<td>155 S. 300 W. Salt Lake City, Utah 84102</td>
<td><a href="mailto:gayanem@aau-slc.org">gayanem@aau-slc.org</a></td>
</tr>
<tr>
<td>Gayane Manukyan, ESL Coordinator</td>
<td>801-990-9475</td>
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<tr>
<th><strong>American Preparatory Academy</strong></th>
<th>americanprep.org</th>
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<tr>
<td>1255 W. Crystal Ave. (2590 S.) West Valley City, Utah 84119</td>
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<tr>
<th><strong>English Language Center of Cache Valley</strong></th>
<th>elc-cv.org</th>
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<tr>
<td>1544 N. 200 W. Logan, Utah 84341</td>
<td><a href="mailto:katie@elc-cv.org">katie@elc-cv.org</a></td>
</tr>
<tr>
<td>Gayane Manukyan, ESL Coordinator</td>
<td>801-990-9475</td>
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<th><strong>English Skills Learning Center</strong></th>
<th>eslcenter.org</th>
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<tr>
<td>4444 S. 700 E. Suite 100 Salt Lake City, Utah 84107</td>
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<tr>
<td>Katie Jensen, Co-Director</td>
<td>801-990-9475</td>
</tr>
<tr>
<td>Catherine Barnhart, Executive Director</td>
<td>801-328-5608</td>
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<tr>
<td>Beth Garstka, Community Outreach Director</td>
<td>801-328-5608</td>
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<tr>
<th><strong>Granite Peaks Lifelong Learning Center</strong></th>
<th>granitepeaks.org</th>
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<th><strong>Guadalupe Center</strong></th>
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<td>340 S. Goshen St. Salt Lake City, Utah 84104</td>
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<tr>
<th><strong>Horizonte Instruction and Training Center</strong></th>
<th>slc.k12.ut.us/sites/horizonte/esl.htm</th>
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<tr>
<td>1234 S. Main St. Salt Lake City, Utah 84101</td>
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<th><strong>Lutheran Social Services</strong></th>
<th>issu.org</th>
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<td>4392 S. 900 E. Salt Lake City, Utah 84124</td>
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<tr>
<th><strong>Salt Lake Community College School of Applied Technology</strong></th>
<th>slcc.org</th>
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<tr>
<td>South City Campus, 1575 S. State St. Salt Lake City, Utah 84115</td>
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*More information can be found at schools.utah.gov/adulted/public/site_directory.htm*
## High School Diploma or GED Classes and Testing

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<th>Center</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
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<tbody>
<tr>
<td>Horizonte Instruction and Training Center</td>
<td>1234 S. Main St, Salt Lake City, Utah 84101</td>
<td>801-578-8574</td>
<td>slc.k12.ut.us/sites/horizonte/esl.htm</td>
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<tr>
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<tr>
<td>Granite Peaks Learning Center</td>
<td>501 E. 3900 S, Salt Lake City, Utah 84106</td>
<td>385-646-5447</td>
<td>granitepeaks.org</td>
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<tr>
<td></td>
<td>Multiple locations</td>
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<tr>
<td>Stevens-Henager College</td>
<td>383 W. Vine St, Salt Lake City, Utah 84123</td>
<td>801-531-1180</td>
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<td></td>
<td>Free GED test preparation</td>
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Educational Resources

School of Applied Technology

South City Campus, 1575 S. State St. Salt Lake City, Utah 84115  
Kevin Miller, Director of Student Affairs 801-957-2122 kevin.miller@slcc.edu  
Rachel Colledge, Manager of Special Projects 801-957-2103 rachel.colledge@slcc.edu

Salt Lake Community College, Women’s Business Institute  
Audrey Simpson 801-957-5389 audrey.simpson@slcc.edu  
Shailaja Akkapeddi 801-957-5375 shailaja.akkapeddi@slcc.edu  
Ann Mackin annmakin@slcc.edu

Utah State Office of Education 801-538-7500 schools.utah.gov/adulted  
250 E. 500 S. P.O. Box 144200 Salt Lake City, Utah 84114-4200  
K–12 Services for Refugees 801-538-7733  
Adult Education 801-538-7824

Waterford Institute — UPSTART utahupstart.org  
Isaac Troyo isaactroyo@waterford.org  
McCall Izatt mccallizatt@waterford.org

Computer-based preschool program for four-year-olds

Utah International Charter School utahinternational.org  
350 E. Baird Circle (3605 S.)  
Angie Rowland 801-707-5269 arowland@utahinternational.org

Chartered by Granite School District; apply online; opening fall 2014 for students grades 7–10

The Refugee Education Initiative awylie@boyercompany.org  
Amy Wlie, Executive Director 801-641-2655

Head Start sjiminez@slcap.org  
Sabrina Jimenez 801-359-8749 ext. 36 headstart-slcap.org

Salt Lake Community College slcc.org  
4600 S. Redwood Rd. SLC, UT 84123  
Dianna Bevan, SLCC Outreach Coordinator 801-957-4150

Department of Workforce Services  
Equal Opportunity Employer/Program  
Auxiliary aids and services are available upon request to individuals with disabilities. Call 801-526-9240. Individuals with speech or hearing impairments may call the state relay by dialing 711. Spanish Relay Utah: 1-888-346-3162.
School District Refugee Programs

Canyons School District
   Analis Ruiz  801-647-8058  analis.ruiz@canyonsdistrict.org
   Richard Landward  801-647-8058  richard.landward@canyonsdistrict.org

Granite School District
   Paul Ross, Administrator  385-646-4705 ext. 7418  paross@graniteschools.org
   Carrie Pender, Refugee Family Specialist  385-646-4205 ext. 7340  cpender@graniteschools.org
   Tumaini Welcome and Transit Center—available to all arriving students. Granite District Language Academy at Cottonwood High School for grades 10–12

Jordan School District
   Hilda Lloyd  801-567-8308  hilda.lloyd@jordan.k12.ut.us

Murray School District
   Wendy Bills, Refugee Liaison  801-264-7400  wbills@murrayschools.org

Salt Lake City School District
   Christal Rattanavilay, Refugee Counselor  801-578-8574 ext. 231  christal.rattanavilay@slcschools.org
   801-244-3835

Granite School District Family and Community Outreach Centers
   Virginia Sanchez  801-783-6315  vlsanchez@graniteschools.org
Neighborhood Community Learning Centers (CLC)

Salt Lake City — Central
  Lincoln Elementary CLC 801-578-818
  1090 S. Roberta St. Salt Lake City, Utah 84111
  Washington Elementary CLC 801-578-8180
  420 N. 200 W. Salt Lake City, Utah 84103

Salt Lake City — Glendale
  Mountain View Elementary CLC
  1380 S. Navajo St. (1400 W) Salt Lake City, Utah 84104
  Glendale Jr. High CLC 801-974-8319
  1430 S. Andrew Ave. (1430 S) Salt Lake City, Utah 84104

Salt Lake City — Poplar Grove
  Guadalupe CLC 801-531-6100
  340 S. Goshen St. (1040 W) Salt Lake City, Utah 84104

Salt Lake City — Rose Park
  Rose Park Elementary CLC 801-578-8554
  1105 W. 1000 N. Salt Lake City, Utah 84116

South Salt Lake City
  Columbus CLC 801-412-3217
  2531 S. 400 E. Salt Lake City, Utah 84115
  Granite Park Jr. High CLC 385-646-5174
  3031 S. 200 E. Salt Lake City, Utah 84115
  Hser Ner Moo CLC 801-466-3238
  2250 S. 479 E. Salt Lake City, Utah 84115
  Lincoln CLC 385-646-4894
  450 E. 3700 S. Salt Lake City, Utah 84115
  SSL PAL — Pete Suazo Boxing Center
  2825 S. 200 E. Salt Lake City, Utah 84115
  Scott School CLC
  3238 S. 540 E. Salt Lake City, Utah 84115
  Woodrow Wilson Elementary CLC 385-646-5102
  2567 S. Main St. Salt Lake City, Utah 84115
Neighborhood Community Learning Centers (continued)

West Valley City
 Five Parks Community Action Center 801-918-4640
 at Byrne-A-Wyle Haciendas Mobil Park Clubhouse
 3455 S. 1185 W. West Valley City, Utah 84119

Kearns
 Kearns Jr. High CLC 385-646-5205
 4040 W. 5305 S. Salt Lake City, Utah 84118
 Oquirrh Hills Elementary CLC 801-646-4948
 5241 S. 4280 W. Salt Lake City, Utah 84114
 Boys and Girls Club of South Valley 801-284-4253
 244 E. Vine St. Murray, Utah 84107

For more information, go to uw.org and search community learning centers
Programs for Families

Department of Health

- Baby Your Baby Hotline 800-826-9662
- Baby Watch Early Intervention 801-584-8226

*Services for children birth to three years with developmental delays or disabilities*

Child Care Resource and Referral 866-GET-HUGS
(866-438-4847)

Child Abuse Hotline 855-323-3237

Child and Family Services (DCFS)
195 N. 1950 W. Salt Lake City, Utah 84116

Domestic Violence Linkline 800-897-5465

Rape and Sexual Assault Crisis Line 888-421-1100

Eye Care for Kids Foundation 801-255-8525
6895 S. State St. Salt Lake City, Utah

*Referral letter from any church, civic, educational or non-profit required*

Family Support Center

1760 W. 4805 S. Taylorsville, Utah 801-955-9110
777 W. Center St. (7720 S.) Midvale, Utah 801-255-6881
2020 S. Lake St. (740 E.) 801-487-2942
3663 S. 3600 W. West Valley City 801-967-4259

*Wide range of supportive services for families with children from birth to age 11
No-cost overnight crisis child care for a maximum 72 hours*

Guadalupe Center 801-531-6100 guadalupe-schools.org/index.html
340 S. Goshen St. Salt Lake City, Utah 84104

*The Early Learning Center provides a continuum of services from birth to age nine*

Head Start

Sabrina Jimenez 801-359-8749 ext. 36 headstart-slcap.org sjimenez@slcap.org

Hser Ner Moo Community Learning Center at South Parc Apartments

479 E. 2250 S. Salt Lake City, Utah 84115

Domoina Voniarisoa, Coordinator 801-518-9523 dvoniarisoa@southsaltlakecity.com
Raunde Everett, Center Manager 801-466-3238 reverett@southsaltlakecity.com
Rachel Saunders, Outreach Specialist 385-227-3026 rachelsaunders76@gmail.com

*Community outreach programs including ESL and youth programs*
Immunization Hotline
Immunization Hotline
801-534-4693

Planned Parenthood
Salt Lake City Office
Salt Lake City Office
654 S. 900 E. Salt Lake City, Utah 84102
801-322-5571
Monday–Thursday, 9:00 a.m.–8:00 p.m.
Friday, 10:30 a.m.–5:00 p.m.
Saturday, 11:00 a.m.–5:00 p.m.

West Valley Office
West Valley Office
1906 W. 3600 S. West Valley City, Utah 84119
801-973-9675
Monday–Thursday, 9:00 a.m.–8:00 p.m.
Friday, 10:30 a.m.–5:00 p.m.
Saturday, 9:00 a.m.–5:00 p.m.

South Jordan
South Jordan
1091 W. S. Jordan Pkwy (106 S.) S. Jordan, Utah
801-254-2052
Monday–Friday, 11:00 a.m.–6:00 p.m.

Uninsured must call West Valley or South Jordan for an appointment

Pregnancy Resource Center
Pregnancy Resource Center
644 S. 900 E. Salt Lake City, Utah 84102
801-363-5433

Rape Recovery Center
Rape Recovery Center
801-467-7282
24-hour crisis line
801-467-7273
2035 S. 1300 E. Salt Lake City, Utah

Sunnyvale Neighborhood Center
Sunnyvale Neighborhood Center
3900 S. 700 W. Salt Lake City, Utah
Ellie Goldberg, Coordinator
801-209-2228 ellie@aauslc.org

UNP — Hartland Partnership Center
UNP — Hartland Partnership Center
1578 W. 1700 S. Salt Lake City, Utah 84104
801-973-6055

Utah State Office of Education
Utah State Office of Education
Summer Food Service Program (SFSP)
801-538-7680 schools.utah.gov/cnp

Free meals to children up to 18 years old at approved locations

Women, Infants and Children (WIC)
Women, Infants and Children (WIC)
801-483-5451
3195 S. Main St. Salt Lake City, Utah

WIC provides a specific, nutritious food supplement to pregnant, postpartum and breast-feeding women, infants and children up to five years old who are at risk because of inadequate nutrition and income
### Programs for Families (continued)

**Youth Services**, Salt Lake County Division  
177 W. Price Ave. (3610 S.) Salt Lake City, Utah  
385-468-4500  
slcyouth.org  
jjs.utah.gov/youth-services.htm

**Youth Support Systems**  
3392 W. 3500 S. West Valley City, Utah 84119  
**Toni Pegues**, LCSW, Therapist  
801-969-3307  
tpegues@yssutah.org

**YWCA of Salt Lake City**  
322 E. 300 S. Salt Lake City, Utah 84111  
**Domestic Violence Shelter**  
801-537-8604  
**Teen Home and Crisis Nursery**  
801-537-8624  
**Sama Ibrahim**  
801-537-8624  
sibrahim@ywca.com  
**Karen Romero**  
801-537-8650  
kromero@ywca.com  
801-537-8600  
ywca.com
Youth Programs

Because He First Loved Us Ministry
Discovery Christian Community Church
5929 S. 900 E. Murray, Utah 84121
Danielle Griffin Alcala 801-979-7707 becausehefirstlovedus777@gmail.com
Danjuma Alcala 801-719-4038 danij2475@gmail.com

Tutoring, homework and sports programs help for refugee kids and parents

Big Brothers Big Sisters of Utah 801-313-0303 bbbsu.org
151 E. 5600 S. Suite 200 Salt Lake City, Utah 84107
Wendi Whittaker, Refugee Program Coordinator wendi.whittaker@bbbsu.org

Boys and Girls Clubs of Greater Salt Lake
Boys and Girls Club — Capitol W. 801-531-7652 bgcgs.org
567 W. 300 N. Salt Lake City, 84116
Boys and Girls Club 801-364-9118 maren.miller@bgcgs.org
464 S. Concord St. (1235 W.) Salt Lake City, Utah 84104
Boys and Girls Club of Sugarhouse 801-484-0841 wendy.thompson@bgcgs.org
968 E. Sugarmont Dr. (2225 S.) Salt Lake City, Utah 84104
Boys and Girls Club of Murray 801-284-4259 mcox@bgcsv.org
224 E. Vine St. Murray, Utah
Boys and Girls Club of Midvale 801-256-9008 wswartzfager@bgcsv.org
7631 S. Chapel St. (500 W.) Midvale, Utah

Scholarships available

Break-Thru Soccer
Brian Rasmussen 801-455-5810 drycreekcharity.org

Hser Ner Moo Community Learning Center at South Parc Townhomes
479 E. 2250 S. Salt Lake City, Utah 84115
dvoniari|soa@southsaltlakecity.com
Domoina Voniarisoa, Coordinator 801-518-9523
Raunde Everett, Center Manager 801-466-3238 reverett@southsaltlakecity.com
Rachel Sanders, Outreach Specialist 382-227-3026 rachelsander76@gmail.com

Islamic Society of Greater Salt Lake
Youth Programs for Muslim Youth
Khadeeja Islamic Center 801-946-6954
1019 W. Parkway Ave. West Valley City, Utah 84119
Register with Dr. Farhan Butt
Saturdays 10:30 a.m.–1:30 p.m.
Youth Programs (continued)

Lifting Youth to Future Employment (LYFE) 801-468-0115
1385 S. State St. Suite 123 Salt Lake City, Utah 84115
For ages 16–21

Refugee and Immigrant Center at Asian Association (RIC@AAU) 801-990-9481
155 S. 300 W. Salt Lake City, Utah 84102

South Salt Lake PAL — Pete Suazo Boxing Gym 801-466-3143
2825 S. 200 E. Salt Lake City, Utah
Kelli Meranda, Project Coordinator 801-828-8678 kmeranda@southsaltlakecity.com

SpyHop Productions 801-532-7500 spyhop.org
511 W. 200 S. Suite 100 Salt Lake City, Utah 84101

Sunnyvale Neighborhood Center
3900 S. 700 W. Salt Lake City, Utah
Peter Frost, AAU Youth and Family Services 801-471-4549 pterf@aau-slc.org

Transitions for Refugee Youth (TRY) 385-290-1306
At Utah International Charter School—350 E. Baird Circle (3605 S.) SLC, UT
Youth Tutoring: Mondays and Tuesdays, 5:30–7:30 p.m.

UNP Hartland Partnership Center
1578 W. 1700 S. Salt Lake City, Utah 84104
Abdi Mohamed, Coordinator 801-973-6055 a.mohamed@partners.utah.edu
Lenn Rodriguez, Youth Center Coordinator 801-973-6055 lenn.rodriguez@partners.utah.edu

The UNP-Hartland Partnership Center is a capacity-building project with university members and residents

Utah Dream Center 801-244-7934 utahdreamcenter.org
1624 S. 1000 W. Salt Lake City, Utah 84126
Alfred Murillo

Utah Federation for Youth
Ashley Babbit, Program Manager 801-468-0699 ufyi.org
ashley@socialmarketingconsultants.com

Utah International Charter School
385-290-1306 utahinternational.org
350 E. Baird Circle (3605 S.) Salt Lake City, Utah
Angie Rowland, Principal

Apply online; opening fall 2014 for students grades 7–10; opening fall 2014 for students grades 7–12

Youth City youthcity.com
Located in city community centers, schools and parks; learn new skills in a structured setting

Department of Workforce Services
Equal Opportunity Employer/Program
Auxiliary aids and services are available upon request to individuals with disabilities. Call 801-526-9240. Individuals with speech or hearing impairments may call the state relay by dialing 711. Spanish Relay Utah: 1-888-346-3162.
### Youth Programs (continued)

<table>
<thead>
<tr>
<th>Location</th>
<th>Contact Person</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Central City</td>
<td>Ken Perko</td>
<td>385-468-1555</td>
<td><a href="mailto:ken.perko@slcgov.com">ken.perko@slcgov.com</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>615 S. 300 E. Salt Lake City, Utah 84111</td>
</tr>
<tr>
<td>Fairmont Park</td>
<td>Andrew McCormick</td>
<td>801-466-0904</td>
<td><a href="mailto:andrew.mccormick@slcgov.com">andrew.mccormick@slcgov.com</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>1040 E. Sugarmont Drive (2250 S.) Salt Lake City, Utah 84106</td>
</tr>
<tr>
<td>Liberty Park</td>
<td>John Lyman</td>
<td>801-533-0485</td>
<td><a href="mailto:john.lyman@slcgov.com">john.lyman@slcgov.com</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>North Shelter, 700 E. 1300 S. Salt Lake City, Utah 84103</td>
</tr>
</tbody>
</table>
Programs for Seniors

**Adult Protective Services**
801-538-3567

Include the following information when reporting alleged abuse or neglect:
- Name, address and phone number of victim
- Name and address of alleged perpetrator
- Name of person reporting
- Reason for concern (alleged abuse, neglect)

**Easter Seals Senior Community Service**
801-536-7009
easterseals.com/scsep

**Employment Program**
DWS upstairs Metro office, 720 S. 200 E.

*Eligible participants are 55 or older and looking for work*

**Elderly Refugee Citizenship Program**
801-428-1259

**Catholic Community Services**
745 E. 300 S. Salt Lake City, Utah 84102

*For seniors over age 60*

**English Skills Learning Center**
4444 S. 700 E. Suite 100, Salt Lake City, Utah 801-328-5608

**Salt Lake County Aging Services**
385-468-3200
ageing.slco.org

2001 S. State St. Suite N2300 Salt Lake City, Utah 84190

*Aging Services offers an array of programs and services, including Meals On Wheels, senior companion, senior employment, etc.*
Salt Lake City Social Security Office
175 E. 400 S. Suite 500 Salt Lake City, Utah 84111 • socialsecurity.gov

Directions
Office is located across the street and north of city hall and across the corner from the downtown Salt Lake City Public Library. From I-15 northbound, exit on 600 S. and from I-15 southbound exit on 400 S. From the airport, take I-80 E.

Parking
Public parking is available for a fee; we do not validate

Phone Appointments
Local 866-851-5275
National 800-772-1213
TTY 801-524-5047

Office Hours are Monday through Friday, 9:00 a.m.–3:30 p.m.

Seven-Year Limit for Certain Noncitizens Receiving Supplemental Security Income
Some refugees and other noncitizens can get SSI for up to seven years. If your SSI payments are limited to seven years because of your particular noncitizen status, we will send you a letter telling you when your seven-year period ends. We will send you another letter explaining your rights to appeal before we stop your payments. You may receive SSI for a maximum of seven years from the date DHS granted you a status in one of the following categories, provided the status was granted within seven years of filing for SSI:

• Refugee
• Asylee
• Person whose deportation or removal is being withheld
• "Cuban and Haitian entrant" under the Refugee Education Assistance Act
• "Amerasian immigrant"
• Special immigrant visa
Mental Health Care Services

The Children’s Center 801-582-5534 ext. 349
Safety Net Program for Families with Young Children
350 S. 400 E. Salt Lake City, Utah 84111

Refugee and Immigrant Center at Asian Association of Utah (RIC @ AAU)
Community Wellness Services 801-990-9481
155 S. 300 W. Salt Lake City, Utah

Utah Health and Human Rights Project (UHHR) 801-363-4596
225 S. 200 E. Suite 250 Salt Lake City, Utah 84111
UHHR provides services to refugees, asylees and immigrants who have endured severe human rights abuses, including torture, war-related trauma and human trafficking

Valley Mental Health (VMH) 801-539-7000
North Valley Mental Health, 1020 S. Main Suite 100 Salt Lake City, Utah 84101
24-Hour Crisis Care and Services 801-261-1442
Toll free 1-800-537-8739

University of Utah Outreach Team 801-587-3000

NAMI
Jacqueline Gomez-Arias 801-323-9900 jacqueline@namiut.org
Director, Outreach Coordinator

National Suicide Prevention Lifeline 1-800-273-TALK (8255)
A toll free, 24-hour service that will connect you to someone in your area
Dental Services

**Family Dental Plan Salt Lake Clinic**  
801-715-3400  
168 N. 1950 W. Suite 202 Salt Lake City, Utah 84116  
Jackie Gerber  
801-233-6638  
jackiegerber@utah.gov  
*Monday–Thursday, 7:30 a.m.–6:00 p.m.*  
*Accepts children on Medicaid and adults on PCN*

**Ellis Shipp Family Dental Plan Clinic**  
801-715-3400  
168 N. 1950 W. Salt Lake City, Utah 84116  
*Accepts children on Medicaid and adults on PCN*

**Discounted Dental**  
801-983-0345  
1383 S. 900 W. Suite 128 Salt Lake City, Utah 84104  
*Call for an appointment; fees for services*

**Donated Dental**  
801-983-0345  
1383 S. 900 W. #128 Salt Lake City, Utah 84104  
*Call for instructions to receive services*

**Central City Dental Clinic**  
801-325-9538  
461 S. 400 E. Salt Lake City, Utah 84111  
*Open Tuesday–Friday; accepts children on Medicaid (up to age 18) and PCN; accepts uninsured adults for emergencies only, first-come, served; arrive as early as 6:30 a.m. with ID and proof of income*

**Stephen D. Ratcliffe Clinic**  
801-328-5750 or -5751  
1365 W. 1000 N. Salt Lake City, Utah 84116  
*Open Tuesday–Friday; accepts children on Medicaid (up to age 18) and PCN; accepts uninsured adults for emergencies only, first-come, served; arrive as early as 6:30 a.m. with ID and proof of income*

**Private Providers**  
801-355-8677  

Walter Romney D.M.D.  
Brian Romney D.M.D.  
L. Clark Romney D.M.D.  
525 E. 100 S. Suite 430 Salt Lake City, Utah 84102  
*Accepts children on Medicaid*
Dental Services (continued)

A Kids Place Dental Services
292 E. 3900 S. Salt Lake City, Utah 801-747-8019
530 E. 500 S. Salt Lake City, Utah 801-747-8000
Accepts children on Medicaid (up to age 17)

Salt Lake City Dental Hygiene Clinic 801-957-6001
Jordan Campus, HTC 133, 3491 W. Wights Ford Road (9000 S) Salt Lake City, Utah 84088
Appointments available September–April; $20.00 for cleaning, x-rays and exam

Sealants for Smiles sealantsforsmiles.org

Fortis Dental Hygiene College 801-713-0915
3949 S. 700 E. Suite 200 Salt Lake City, Utah 84107
Low fees for cleaning, x-rays, etc.
Medicaid Programs

Health Programs

Teri McPhail, Representative 801-538-9147 tmcphail@utah.gov
Tami Spencer, Specialist 801-538-9149 tamispencer@utah.gov

Refugee Medicaid
For the first eight months a refugee is in the United States

Traditional Medicaid
Non-Traditional Medicaid
Children’s Health Insurance Program (CHIP)
Open enrollment

Primary Care Network (PCN)
For adults who do not qualify for Medicaid; call for enrollment Information

Transportation
If you do not have your own transportation to and from your medical appointments, you can ask for a Utah Transit Authority (UtahA) bus pass by calling your Medicaid Eligibility Worker. If there is a medical reason you can't use the bus, you may qualify for services through UTA FlexTrans. To apply for this service, call the Medicaid Information Line at 1-801-538-6155 or toll free at 1-800-662-9651 and ask for the Transportation Unit. Non-emergency transportation is covered by Medicaid. Call PickMeUp Medical Transport at (toll free) 1-888-822-1048. Salt Lake County Aging Services provides transportation for life-sustaining medical appointments. You must be at least 60 years old and lack other transportation options.

Medicaid Health Maintenance Organizations (HMOs)

Molina and Healthy U are Medicaid HMOs. Make sure to use the correct facility and provider.

Molina 888-483-0760 molinahealthcare.com
Healthy U 801-587-6480 uhealthplan.utah.edu
Toll free 888-271-5870

Health Choice Utah, Inc.
an lasis Healthcare Company
Joyce Kim 801-984-6406
University of Utah Community Clinics

<table>
<thead>
<tr>
<th>Clinic</th>
<th>Phone Number</th>
<th>Address</th>
<th>Operating Hours</th>
</tr>
</thead>
</table>
| Redwood Health Center                 | 801-213-9900   | 1525 W. 2100 S. Salt Lake City, Utah 84119 | Monday–Friday, 8:00 a.m.–5:00 p.m.  
Saturday and Sunday, 9:00 a.m.–8:00 p.m.  
Urgent Care Clinic: Monday–Friday, 5:00 p.m.–8:00 p.m. |
| University of Utah Sugar House Health Center | 801-581-2000 | 1138 E. Wilmington Ave. Salt Lake City, Utah 84106 | Monday–Friday, 8:00 a.m.–5:00 p.m. |
| University of Utah Madsen Health Center | 801-581-8000 | 555 S. Foothill Blvd. Salt Lake City, Utah 84112 | Monday–Friday, 8:00 a.m.–5:00 p.m. |
| University of Utah Greenwood Health Center | 801-213-9400 | 7495 S. State St. Midvale, Utah 84047 | Monday, 8:00 a.m.–7:00 p.m.  
Tuesday–Friday, 8:00 a.m.–5:00 p.m. |
| University of Utah South Jordan Center | 801-213-9800 | 1091 W. South Jordan Parkway South Jordan, Utah | |
| University of Utah West Ridge Center  | 801-213-9200 | 3730 W. 4700 S. West Valley City, Utah | |
## Health Clinics of Utah

<table>
<thead>
<tr>
<th>Health Clinics of Utah (HCU)</th>
<th>801-715-3500</th>
<th>health.utah.gov/clinics</th>
</tr>
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<tbody>
<tr>
<td>168 N. 1950 W. Salt Lake City, Utah 84116</td>
<td>Monday–Friday, 7:30 a.m.–6:00 p.m.</td>
<td>Accepts most insurance as well as Medicaid, CHIP, PCN and Medicare</td>
</tr>
</tbody>
</table>

### Ellis R. Shipp Public Health Center
385-468-3700
4535 S. 5600 W. West Valley City, Utah

### South Main Public Health Center
801-468-3690
3690 S. Main St. Salt Lake City, Utah

### Southeast Public Health Center
801-255-7114
9340 S. 700 E. Sandy, Utah
IHC Intermountain Community and School Clinics

Intermountain Neighborhood Clinic  801-977-0502
855 W. California Ave. (1330 S.) Salt Lake City, Utah 84104
  Monday–Friday, 9:00 a.m.–4:00 p.m.; closed for city and state holidays
  Urgent and primary care for patients of all ages and incomes with no boundary restrictions

Intermountain Pamela J. Atkinson Clinic  801-578-8376
Lincoln Elementary School
1090 S. Roberta St. (250 E.) Salt Lake City, Utah 84111
  Monday–Thursday, 8:00 a.m.–4:00 p.m.; Friday 8:00 a.m.–noon; closed for school holidays
  ZIP codes 84101, 84102, 84105, 84106, 84111 and 84115 and Lincoln Elementary students and their families

Intermountain Rose Park Elementary Clinic  801-364-2434
1105 W. 1000 N. Salt Lake City, Utah 84116
  Monday, noon–8:00 p.m.; Wednesday and Thursday, 9:00 a.m.–5:00 p.m.; closed Tuesday and Friday
  ZIP codes 84116, 84114 and 84103 and Rose Park Elementary students and their families

Intermountain North Temple Clinic  801-359-0901
54 N. 800 W. Salt Lake City, Utah 84116
  Monday–Saturday, 10:00 a.m.–7:30 p.m.; Sunday, noon–6:00 p.m.
  Urgent (no primary) medical care with no geographical boundary restrictions
  Accepts Medicaid, Medicare, PCN, CHIP and some private insurance, or charges on a sliding scale
Community Health Centers

CHC accepts most private insurance policies, Medicaid, Medicare and CHIP. Patients without insurance may qualify for “slide fee” discount based on income, family size and ability to pay.

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Medical</th>
<th>Dental</th>
</tr>
</thead>
<tbody>
<tr>
<td>Central City</td>
<td>461 S. 400 E. Salt Lake City, Utah 84111</td>
<td>801-539-8617</td>
<td>801-325-9538</td>
</tr>
<tr>
<td>Stephen D. Ratcliffe, Dental</td>
<td>1365 W. 1000 N. Salt Lake City, Utah 84116</td>
<td>801-328-5750</td>
<td>801-328-5756</td>
</tr>
<tr>
<td>Oquirrh View (medical only)</td>
<td>4745 S. 3200 W. Salt Lake City, Utah 84118</td>
<td>801-964-6214</td>
<td></td>
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<tr>
<td>Copperview</td>
<td>8446 Harrison St. (300 W.) Midvale, Utah 84047</td>
<td>801-328-5750</td>
<td>801-328-5756</td>
</tr>
<tr>
<td>72nd Street CHC (medical only)</td>
<td>220 W. 7200 S. Midvale, Utah 84047</td>
<td>801-566-5494</td>
<td></td>
</tr>
</tbody>
</table>
Other Clinics and Services

Maliheh Free Clinic 801-266-3700
415 E. 3900 S. Salt Lake City, Utah 84107
Tuesday–Friday, 9:00 a.m.–noon, 1:00 p.m.–4:00 p.m.; by appointment only

New Hope Clinic 801-568-6700
65 E. 6850 S. Salt Lake City, Utah

Exodus Clinic 801-250-9638
8211 W. 3500 S. Magna, Utah 84044
Participants must 1) live in Magna, Kearns or western West Valley, 2) be uninsured, 3) have a household income below 80 percent of the median (roughly $35,000 a year), 4) be unable to qualify for federal or state aid and 5) have a medical need; there are no geographical boundaries for breast exams and pap smears

Health Access Project (HAP)
140 W. 2100 S. Suite 208 Salt Lake City, Utah
Jessie Oyler, Director 801-412-3980
Frederic Mugiraneza, Refugee Case Manager 801-915-4611
Primary care for the uninsured in the Salt Lake valley; call for eligibility requirements; referral required

Community Nursing Services 801-207-8777 cns-cares.org
1255 E. 3900 S. Salt Lake City, Utah 84124
Mavis McAffee, Director of Immunizations
Walk-ins welcome; CNS offers immunization clinics

Midvale Family Health Clinic 801-566-6190
695 W. Center St. Midvale, Utah

Immunization Hotline 801-534-4693
Midvalley Health Clinic 801-417-0131
<table>
<thead>
<tr>
<th>Hospital Name</th>
<th>Phone Number</th>
<th>Address</th>
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<tbody>
<tr>
<td>Alta View Hospital (IHC)</td>
<td>801-501-2600</td>
<td>9660 S.1300 E. Sandy, Utah 84094</td>
</tr>
<tr>
<td>Intermountain Medical Center (IHC)</td>
<td>801-507-7000</td>
<td>5121 S. Cottonwood S. Murray, Utah 84157</td>
</tr>
<tr>
<td>Jordan Valley Hospital (Iasis Health Care)</td>
<td>801-561-8888</td>
<td>3580 W. 9000 S. West Jordan, Utah 84088</td>
</tr>
<tr>
<td>LDS Hospital (IHC)</td>
<td>801-408-1100</td>
<td>8th Ave. (400 N.) C St. (300 E.) Salt Lake City, Utah 84143</td>
</tr>
<tr>
<td>Pioneer Valley Hospital</td>
<td>801-964-3100</td>
<td>3460 S. Pioneer Parkway (4155 W.) West Valley City, Utah 84120</td>
</tr>
<tr>
<td>Primary Children's Medical Center (IHC)</td>
<td>801-662-1000</td>
<td>100 N. Medical Drive (1750 E.) Salt Lake City, Utah 84113</td>
</tr>
<tr>
<td>St. Mark’s Hospital (MountainStar)</td>
<td>801-268-7111</td>
<td>1200 E. 3900 S. Salt Lake City, Utah 84124</td>
</tr>
<tr>
<td>Salt Lake Regional Hospital and Medical Center</td>
<td>801-350-4111</td>
<td>1050 E. South Temple Salt Lake City, Utah 84102</td>
</tr>
<tr>
<td>University of Utah Hospital (UUHSC)</td>
<td>801-581-2121</td>
<td>50 N. Medical Drive (1950 E.) Salt Lake City, Utah 84132</td>
</tr>
<tr>
<td>Riverton Hospital (IHC)</td>
<td>801-285-4000</td>
<td>3741 W. 12600 S. Riverton, Utah 84065</td>
</tr>
</tbody>
</table>
Interpreters

Salt Lake County
diversity.slco.org/interpreter/interpretList.html

Bridging the Gap Medical Interpreting Training
Department of Health
Jelena Pasalic 801-350-8136 jaasalic@utah.gov

Interpretive Services at the Refugee and Immigrant Center at Asian Association
Laura Vasquez, Interpreter Coordinator 801-990-9497 laurav@aau-slc.org

Find or Become a Court-Certified Interpreter
utcourts.gov/resources/interp

Refugee Interpretive Service
UDOH TB and Refugee Health Program
Jelena Pasalic 801-350-8136 jpasalic@utah.gov
Edwin Espinel 801-538-9480 eespinel@utah.gov

The Utah Department of Health, TB and Refugee Health Program provides a 40-hour basic and intermediate training course called "Bridging the Gap." There is no registration fee to attend this training and the course materials will be provided free of charge. However, participants will be expected to attend the course in its entirety. In addition to being fluent in English, all applicants must be fluent in a second language and must be willing to act as medical interpreters. Priority will be given to applicants who work within the refugee health, Tuberculosis control, HIV, STD and Hepatitis prevention setting. All participants who attend the entire 40-hour training and successfully complete the final exam will receive a certificate of completion. The course covers the following:

• Basic interpreting skills: role, ethics, conduit and clarifier interpreting; managing the flow of the session; intervening; sight translation; memory development
• Introduction to the health care system: how doctors think, anatomy, common health problems, basic medical procedures
• Culture in interpreting: self-awareness, basic characteristics of specific cultures, traditional health care in specific communities, culture-brokering
• Communication skills for advocacy: listening skills, communications styles, appropriate advocacy
• Professional development
Immigration and Citizenship

U.S. Citizenship and Immigration Services

Resources on green card and citizenship process

uscis.gov

Catholic Community Services of Utah

801-977-9119
745 E. 300 S., Salt Lake City, Utah 84102
Alyssa Williams, J.D., Immigration Attorney
Barbara Tagoai
801-428-1259
awilliams@ccsutah.org
btagoai@ccsutah.org

International Rescue Committee

801-328-1091
221 S. 400 W. Salt Lake City, Utah 84101
Tatjana Micic, Immigration Specialist
tatjana.Micic@rescue.org

U.S. Citizenship & Immigration Services

1-800-375-5283
660 S. 200 E. Suite 400 Salt Lake City, Utah 84111
Jeanne Kent
801-320-6971
jeanne.kent@uscis.dhs.gov

Citizenship Test Preparation

English Skills Learning Center

801-328-5608
4444 S. 700 E. Suite 100 Salt Lake City, Utah 84107
Hedy Miller, Citizenship Instructor
h.miller@eslcenter.org

Catholic Community Services

801-428-1259
Elderly Refugee Citizenship Program for Seniors Over 60
745 E. 300 S. Salt Lake City, Utah 84102
Walk-in appointments available on Wednesdays

Granite Peaks Lifelong Learning

385-646-5447
granitepeaks.org

Refugee and Immigrant Center @ Asian Association of Utah

155 S. 300 E. Salt Lake City, Utah
Gayane Manukyan, Coordinator
801-990-9475

English as a Second Language and citizenship test preparation
Housing Services

All correspondence is through mail, so keep Housing informed of address changes.

**Housing Authority of the County of Salt Lake**

801-284-4400  
3595 S. Main St., Salt Lake City, Utah 84115

**Salt Lake City Housing Authority**

801-487-2161  
1776 S. West Temple Salt Lake City, Utah 84115

**West Valley City Housing Authority**

801-963-3320  
3600 S. Constitution Blvd. (2700 W.) West Valley City, Utah 84119

**Village North**

801-521-8177  
644 N. 900 W. Salt Lake City, Utah

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**Section 8 Rent Subsidy**

The HACSL closed the Section 8 Housing Choice Voucher, Public Housing, Valley Fair Village, and High Rise waiting lists—effective February 5, 2014.

**Public Housing**

Housing Authority owns and manages apartments rented for 30 percent of the tenant’s income. There is always a waiting list for public housing units. The current approximate waiting period for a one-bedroom senior unit is six to nine months. All other units have a waiting period of 12 to 24 months or longer.

**Housing Choice Voucher**

Individuals locate apartments and rent is subsidized. Currently, the wait is approximately 12 to 24 months. The Housing Choice Voucher is portable and can be used with any Housing Authority in the United States that has a voucher program, which encourages low-income families and individuals to move into areas of greater opportunity and to live outside areas of poverty.

**Public Housing**

Housing Authority owns and manages apartments for families, the elderly and disabled persons. Rent is 30 percent of the tenant’s income.

**Search for Affordable Housing**

findhousing.utah.gov
Housing Services (continued)

Keir Management
Lorna Doone, Los Gables, Annie Laurie  801-355-8056
320 E. 100 S. Salt Lake City, Utah
Studio and one-bedroom apartments

Dominguez Park I & II  801-261-3061
3990 S. 700 W. Salt Lake City, Utah
Two-, three- and four-bedroom apartments

LifeStart Village  801-955-9110
For single women with young children who are working towards financial self-sufficiency within two years.

Salt Lake Valley Health Dept. Sanitation and Safety Bureau  385-468-3835
Call to report housing violations

Community Development Corporation of Utah  801-884-7222  cdcutah.org
501 E. 1700 S. Salt Lake City, Utah 84105
Home buyer education classes, foreclosure counseling and down-payment assistance

American Red Cross  801-323-7000  utahredcross.org
465 S.400 E. Suite 200 Salt Lake City, Utah 84111
Monday–Friday, 8:00 a.m.–5:00 p.m. by appointment only

Refugee and Immigrant Center
at Asian Association of Utah  801-412-0577
155 S. 300 W. Salt Lake City, Utah 84115
Emergency rent and utility assistance may be available for qualified families

Catholic Community Services  801-977-9119
745 E. 300 S. Salt Lake City, Utah 84102

Community Action Program  801-359-2444  slcap.org
764 S. 200 W. Salt Lake City, Utah 84101

Crossroads Urban Center  801-364-7765  crossroads-u-c.org
347 S. 400 E. Salt Lake City, Utah 84111
Open 9:00 a.m.–5:00 p.m.
Emergency fund may be used to assist with gasoline, prescriptions, utility bills and rent
Housing Services (continued)

DWS Refugee Team 801-536-7178
Emergency cash assistance is available to DWS customers once a year to cover rent or utilities.

Home Energy Assistance Target (HEAT) 801-521-6107  housing.utah.gov/seal/heat.html
HEAT provides winter home heating assistance and year-round energy crisis intervention for eligible low-income households throughout Utah.

Home Electric Lifeline Program (HELP) 801-961-7286
housing.utah.gov/seal/documents/HELPApplicationfornonHEATseason08.pdf
HELP assists Rocky Mountain Power low-income customers by providing a monthly discount of up to $8.00 off the electric bill. Apply online or apply at the same time you apply for HEAT.

LDS Welfare Square Transient Services 801-240-7320
700 W. 700 S. Salt Lake City, Utah 84104

Utah Telephone Assistance (UtahAP) and Lifeline/Link-up 801-538-8793
housing.utah.gov/seal/applications.html
Apply online or apply at the same time you apply for HEAT.

Weatherization for Your Home 801-359-2444
Community Resources

211 Information and Referral 888-826-9790 or 211 211ut.orgCall
175 S. West Temple Salt Lake City, Utah 84101

United Way of Salt Lake 801-736-8929 uw.org
257 E. 200 S. Salt Lake City, Utah 84111

Salt Lake Community Action Program (SLCAP) 801-359-2444 slcap.org
764 S. 200 W. Salt Lake City, Utah 84101
The SLCAP is a not-for-profit organization that provides a wide range of services aimed at helping low-income people become self-sufficient

Emergency Rental Assistance
Based on availability and eligibility requirements; provided to families in crisis who can demonstrate crisis was caused by circumstances beyond their control that made them unable to resolve the delinquency within a reasonable time or unable to make a full payment

HEAT in Salt Lake and Tooele Counties 801-521-6107 housing.utah.gov/seal/applications.html
Alyce Miller 801-359-2444 ext. 3113
HEAT provides winter utility payment assistance to low-income households

Weatherization 801-359-2444

Landlord and Tenant Mediation
This program provides landlord and tenant intervention and mediation to prevent eviction. Volunteer mediators are available to provide free services for interested landlords and tenants. Staff may also provide referrals to Utah Tenant’s United and the Apartment Association of Utah. This is a collaborative effort with the Administrative Office of the Courts.
American Red Cross 801-323-7000 utahredcross.org
International Family Tracing Services: Restoring Family Links

The Central City Computer Lab 801-559-1563 cat.slco.org
Monday–Friday, 10:00 a.m.–8:00 p.m.
Free classes in job searching, resumé writing, all Windows XP applications, computer basics, etc.; individual instruction or special classes for community groups available if needed; schedule with instructors

Salt Lake City Bicycle Collective 801-328-2453
2312 S. West Temple Salt Lake City, Utah
Letter from referring agency required; call for more information

Sorenson Unity Center 801-535-6536 slc.gov/clubhouse
Unity Center, 1383 S. 900 W. Salt Lake City, Utah 84104
Free computer classes
Community Resources (continued)

Comcast’s Internet Essentials
Spanish  855-846-8376 internetessentials.com
955-765-6995 internetbasico.com

Internet Essentials, is available to families living in Comcast’s service areas that are eligible to receive a free lunch under the National School Lunch Program; families who qualify will receive Internet service for $9.95 a month plus tax and a voucher to purchase a low-cost computer for $149.99 plus tax.

Utah State Law Library
Contact  801-238-7990 utcourts.gov/lawlibrary
Chat   library@utacourts.gov library.utacourts.gov/contact

Self-Help Center
Contact  888-683-0009 utcourts.gov/selfhelp
Chat   selfhelp@utacourts.gov selfhelp.utacourts.gov/contact
Income Tax Assistance

**Free Tax Preparation**  
800-433-3025 or 211  
utahtaxhelp.org

**University of Utah Low Income Taxpayer Clinic**  
801-236-8052  
litc@business.utah.edu  
1453 S. Major St., Salt Lake City, Utah 84115

*The UULITC can help you to file your delinquent tax returns or amend previously filed returns*
Driver License Division Resources

“Utah law does not have a grace period in which to change an out-of-state license to a Utah license. It simply requires a resident to have a valid Utah driver license when driving in Utah.”

Applicants who provide acceptable proof of their status as a refugee or an approved asylee for an original Utah limited-term driver license will have the option of taking the Utah knowledge test in their native language with the assistance of an interpreter. Individuals who are applying for a Utah driving certificate for the first time or who have already applied but have been unable to pass the written test are eligible for this exception. The Utah Driver License Division will accept the following documents from applicants to prove refugee or approved asylee status in order to be able to take the written test in their native language:

• Original I-94 showing refugee or asylee status; or
• Copy of the I-94 accompanied with a letter from their resettlement agency (on agency letterhead) stating they entered the country as a refugee or approved asylee; or
• Permanent resident alien card “green card” with one of these codes listed under “Category”: 0RE4, RE6, RE7, RE8, RE9, AS6, AS7, AS8 or CH6.

Refugee and asylee applicants will need to schedule an appointment online at secure.utah.gov/refschedulerschedul/index. uii?null.

Refugees and asylees have two options for interpretation. The first is to use a court interpreter that is Certified, Approved, Registered 1 or Registered 2. The court lists these interpreters at utcourts.gov/resources/interp/interpreters.html. The second option is to call one of the approved interpreting companies to schedule an interpreter for the knowledge portion of the driver license test. Please keep in mind that it can be difficult to find qualified interpreters for some languages, so interpreting agencies request that individuals schedule appointments two weeks in advance and immediately contact the agency of their choice to give sufficient time to arrange an interpreter. This does not guarantee interpreter availability, but it will increase the chances of availability. Interpreter costs are the responsibility of the applicant.

Locations

Fairpark Office 801-965-4437
1095 Motor Ave. (200 N. 1000 W.) Salt Lake City, Utah 84116
Monday–Friday, 8:00 a.m.–5:00 p.m.

West Valley Office 801-965-4437
2780 W. 4700 S. West Valley City, Utah 84118
Monday–Friday, 7:00 a.m.–6:00 p.m.

South Valley Office 801-965-4437
14555 S. Minuteman Drive Draper, Utah 84020
Monday–Friday, 7:00 a.m.–6:00 p.m.

For more information visit publicsafety.utah.gov/dld
Obtaining a Driver’s License

**Written Test Preparation**

- **Lutheran Social Services** 801-588-0139
  4392 S. 900 E. Salt Lake City, Utah
- **Hser Ner Moo Community Center** 801-466-3238
  479 E. 2250 S. Salt Lake City, Utah
- **UNP Hartland** 801-973-6055
  1617 Secret Garden Place Apartment 162 Salt Lake City, Utah
- **National Driving School** 801-502-7985 nationaldrivingschoolusa.com
  1750 W. 4160 S. Suite 200 Salt Lake City, Utah

*The written test costs $25 at the DLD, covering up to three attempts*

**DWS-Approved Interpreters for Written Test**

- **Pentskiff Interpreting Services** 801-484-4089
- **CommGap International** 801-944-4049

*Approximately $60; call at least 24 hours in advance*

**Driver’s Education**

publicsafety.utah.gov/dld/driving_schools.html

*Approximately $250–$350; proof of driving experience required for first Utah driver’s license unless obtaining a learner permit or over age 19*
Translation Companies Approved by DWS and RSO

CommGap International Services 801-944-4049
Pentskiff Interpreting Services 801-484-4089 or 1-888-898-7129

Available by phone 24/7; give at least 24 hours notice

When the applicant arrives for their scheduled appointment, they will be required to:

• Pay the license fee
• Pass the eye test
• Take the written knowledge test in their native language with the assistance of the approved interpreter

Once the written test is passed, the applicant will be issued a temporary driving permit. Prior to receiving the full driving privilege, the applicant will need to pass the driving test with a driver license examiner. Upon successful completion of all requirements, the applicant will be issued a limited-term driver license with a four-year expiration date. When the limited-term license expires, the applicant will need to renew their license and will be required to pass the written test in English. If the applicant is not able to pass the written test in English, no driving privilege will be given.
Legal and Victim Assistance

Children’s Justice Center (Salt Lake County)
257 11th Ave. Salt Lake City, Utah 84103  385-468-4560
8282 S. 2200 W. West Jordan, Utah 84088  385-468-4580

Family Justice Center  801-236-3370 legalaidsofsaltlake.org
YWCA Lolie Eccles Center, 344 E. 300 S. Salt Lake City, Utah 84111

Family Law Clinic  801-924-3370
Scott Matheson Courthouse: Room W-19, Conference Room A,
450 S. State St. Salt Lake City, Utah

Call for schedule change only; staffed by volunteer lawyers, legal professionals and law students; no appointment necessary.
Hours of Operation: 1st & 3rd Wednesday of the month (except holidays), 6:00 pm–8:00 pm

Legal Aid Society of Salt Lake  801-328-8849
205 N. 400 W. Salt Lake City, Utah 84103

Multi-Cultural Legal Center  801-486-1183
http://andjusticeforall.org/multicultural.html
205 N. 400 W. Salt Lake City, Utah 84105

Focus on discrimination based on race or national origin in housing or employment, racial profiling, immigration and language rights.

Utah Dispute Resolution  801-532-4841 utahdisputeresolution.org
Law & Justice Center, 645 S. 200 E. Salt Lake City, Utah 84111

Mediation and conflict resolution services to low-and middle-income Utahans with financial need

Utah Legal Services  801-328-8891 andjusticeforall.org/uls
205 N. 400 W. Salt Lake City, Utah 84103

Handles civil cases for those who qualify; answer questions, give advice, prepare legal documents and represent clients in court and before administrative agencies; cannot assist in criminal matters (including traffic violations); call before coming in.

Utah State Bar Young Lawyers Division Tuesday Night Bar
Utah Law and Justice Center, 645 S. 200 E. Salt Lake City, Utah 84111 801-297-7037

**no walk-ins
Hours of Operation: 1st four Tuesdays of the month, 5:30 pm–7:00 pm

Office of Crime Victim Reparations  801-238-2360 crimevictim.utah.gov
350 E. 500 S. Suite 200 Salt Lake City, Utah 84111

Financial assistance to victims of violent crimes.

Disability Law Center  801-363-1347 fairhousing@disabilitylawcenter.org
www.disabilitylawcenter.org  1-800-622-9080 (UTRelay:711)
Law Enforcement

<table>
<thead>
<tr>
<th>Law Enforcement</th>
<th>Phone</th>
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</thead>
<tbody>
<tr>
<td><strong>Metro Jail</strong></td>
<td>801-743-5500</td>
</tr>
<tr>
<td>3415 S.900 W. Salt Lake City, Utah 84119</td>
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<tr>
<td><strong>Murray Police</strong></td>
<td>801-264-2673</td>
</tr>
<tr>
<td>5025 S. State St. Suite 206 Murray, Utah 84157-0520</td>
<td></td>
</tr>
<tr>
<td><strong>Dispatch</strong></td>
<td>801-840-4000</td>
</tr>
<tr>
<td><em>Monday–Friday, 8:00 a.m.–5:00 p.m.</em></td>
<td></td>
</tr>
<tr>
<td><strong>Salt Lake City Police</strong></td>
<td>801-799-3000</td>
</tr>
<tr>
<td><strong>Dispatch</strong></td>
<td>801-799-3800</td>
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<tr>
<td><strong>Administration</strong></td>
<td>801-799-3800</td>
</tr>
<tr>
<td><strong>Special Permits</strong></td>
<td>801-535-6118</td>
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<tr>
<td><strong>Salt Lake County Sheriff’s Office Nonemergencies</strong></td>
<td>801-743-7000</td>
</tr>
<tr>
<td><strong>Sandy Police Department</strong></td>
<td>801-568-7200</td>
</tr>
<tr>
<td>10000 S. Centennial Parkway Sandy, Utah 84070</td>
<td></td>
</tr>
<tr>
<td><strong>Dispatch</strong></td>
<td>801-840-4000</td>
</tr>
<tr>
<td><em>Monday–Friday, 8:00 a.m.–5:00 p.m.</em></td>
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<tr>
<td><strong>South Salt Lake Police</strong></td>
<td>801-412-3600</td>
</tr>
<tr>
<td>2835 S. Main St. Salt Lake City, Utah 84115</td>
<td></td>
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<tr>
<td><strong>Dispatch</strong></td>
<td>801-840-4000</td>
</tr>
<tr>
<td><em>Monday–Thursday, 7:00 a.m.–6:00 p.m.</em></td>
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<tr>
<td><strong>West Jordan Police</strong></td>
<td>801-256-2000</td>
</tr>
<tr>
<td>8040 S. Redwood Rd. W. Jordan, Utah 84088</td>
<td></td>
</tr>
<tr>
<td><strong>Dispatch</strong></td>
<td>801-840-4000</td>
</tr>
<tr>
<td><strong>West Valley Police</strong></td>
<td>801-963-3300</td>
</tr>
<tr>
<td>3575 S. Market St. West Valley City, Utah 84119</td>
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<tr>
<td><strong>Dispatch</strong></td>
<td>801-840-4000</td>
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<tr>
<td><em>Monday–Thursday, 7:00 a.m.–6:00 p.m.</em></td>
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<tr>
<td><strong>Unified Police</strong></td>
<td>801-743-5800</td>
</tr>
<tr>
<td>3365 S. 900 W. Salt Lake City, Utah</td>
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<tr>
<td><strong>Holladay Precinct</strong></td>
<td>801-272-0426</td>
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<tr>
<td>4580 S. 2300 E., Salt Lake City, UT 84117</td>
<td></td>
</tr>
<tr>
<td><strong>Kearns Sub-Station</strong></td>
<td>385-468-9488</td>
</tr>
<tr>
<td>4250 W. 5414 S. Kearns, Utah 84118</td>
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</table>
### Law Enforcement (continued)

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<thead>
<tr>
<th>Precinct</th>
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<th>Address details</th>
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</thead>
<tbody>
<tr>
<td>Midvale Precinct</td>
<td>385-468-9630</td>
<td>7912 S. Main St. Midvale, Utah 84047</td>
</tr>
<tr>
<td>Milcreek Precinct</td>
<td>385-468-9350</td>
<td>1580 E. 3900 S. Suite #100 Salt Lake City, Utah 84124</td>
</tr>
<tr>
<td>Taylorsville Police</td>
<td>801-955-2000</td>
<td>2600 W. Taylorsville Blvd. (5400 S.) Taylorsville, Utah 84118</td>
</tr>
</tbody>
</table>
### Food Resources

**Community Food Co-Op Of Utah**  
801-746-7878  
foodco-op.net  
1726 S. 700 W. Salt Lake City, Utah 84104  
*A project of Crossroads Urban Center Mobile Markets; credit cards, cash and Horizon cards accepted; visit foodco-op.net/mobile_market for specific places and times*

**Delivery Redistribution of Produce and Surplus (DROPS)**  
A program of the Utah Food Bank that distributes donations including fresh produce, dairy products and day-old bread to neighborhoods throughout Utah; call 2-1-1 to find out when the next DROPS will be in your area

**Women, Infants and Children (WIC)**  
801-483-5451  
3195 S. Main St. Salt Lake City, Utah  
*Find a WIC office near you*  
801-538-6960  
*WIC provides specific nutritious food vouchers to pregnant, postpartum and breast-feeding women and their infants and children up to age five who are at nutritional risk because of inadequate nutrition and income*

**Utah Office of Education**  
801-538-7680  
schools.utah.gov/cnp  
**Summer Food Service Program (SFSP)**  
*Free meals to children 18 years and under at approved locations*

**Utah Food Bank**  
3150 S. 900 W. Salt Lake City, Utah  
Walt May  
801-887-1249  
waltm@utahfoodbank.org  
*For a complete list of food resources visit uw.org/211/find-help/resources-by-need/food-resource-list.pdf*
Refugee Community Organizations

Ahiska Turks
Suleyman Khalilov  (801)759-9525  ahiskata@mail.RU

Association of Eritrean Community in Utah
Ermias Tekle  (801)759-4546  tekle.ermias9@gmail.com
Dawit Tsegay  (801)759-5138  zeleseda@yahoo.com

Association des Togolais et Sympthisants
Messon Ametitov  (801)982-9595  info@atosutah.org
Koffi Dja  (801)915-9774

Association of Sierra Leoneans in Utah
John Rogers  (801)548-5647  mctoshl27@gmail.com
Josephus Rogers  (801)604-5630

Best of Africa
Valentine Mukundente  (801)706-1227  vmukundente@yahoo.com

Bhutanese Community of Utah
Muktibhurtel  (801)706-9213  muktibhurtel@yahoo.com
Bhim Sapkota  (801)654-4392  bhimkrirwf@yahoo.com

Bosnian and Hcegovinian Communities
Edin Curic  (801)746-7172  edincuric@comcast.net

Burmese Community
Zaw Htike  (801)688-2800  zaw.htike@theirc.org

Burundi Community of Utah
Gustave Gitakuzi  (801)792-0602  shabgust@yahoo.com
Alex Ngendakuriyo  (801)300-7152  alexngendak@yahoo.com

Chad Community of Utah
Albert Betoudji  (801)250-7869  reoubeal@yahoo.com

Congolese Community of Utah
Feli Kavita  (801)638-2406  feli_kavita@hotmail.com
Andre Muhimuzi  (801)654-2668  lesmuhimzi@gmail.com

Ethiopian Community Association of Utah
Mike Mamo  (801)502-5164  mikesmamo@gmail.com
Bethlehem Wondimu  (801)520-4838  BWONDIMU@utah.gov
Refugee Community Organizations (continued)

Iraqi Community of Utah
  Mahdi Mohsen  (801)661-6398  presidenticu@yahoo.com

Karen Community of Utah
  Ler Wah  (801)865-5270  pawpoeku@yahoo.com
  Tar Po  (801)759-7522  tpoeh97@gmail.com
  Has Kpaw  (435)754-9276  kpawhsa@gmail.com

Kivus Community of Utah
  Zeze Rwasama  (801)513-9336  zrwasama@utah.gov

Liberians United in Utah
  George Williams  (801)502-8187  georgewilliams594@yahoo.com
  Philip Doe  (385)242-2552  fornattidoe26@yahoo.com
  William Manneh  (801)660-7387  mannehwilliam@yahoo.com
  Jacob Williams  (801)834-2351

Mesopotamia Community of Utah
  Alaa Mohamed  (801)708-1233  alaakareem40@yahoo.com
  Abdulkarim Alhasnawy  (801)808-3035  k_alhasnawy@yahoo.com

Myanmar Indigenous Communities of Utah
  Banyar Marn  (801)651-0772  lawiai@yahoo.com
  Bel Reh  (801)347-7928  behrehhtoo@gmail.com
  Sawn Lian  (801)638-3060
  Khaing Min  (801)808-1372  khaingmarn@gmail.com

Nigerian Community
  Macleans Geo-Jaja  (801)232-3130

Ogoni Community
  Money Nwigbarane  (801)410-2329  kporzoh@gmail.com

Rwandese Community of Utah
  Esperance Rigumva  (801)577-3510  espe84104@yahoo.com
  Frederick Ntabwoba  (801)347-7129  frebakotsi@yahoo.com
  Paul Hazimana  (801)347-0257  gahacy@yahoo.com

Salt Lake American Muslims
  Ghulam Hasnain  (801)671-6709  saltlakeamerican@yahoo.com

Somali Bajuni Community of Utah
  Ishmael Mohamed  (385)313-7583  ismail.bajuni@yahoo.com
  Moustafa Moustafa  (801)864-6556  abuahmad786@live.com
Refugee Community Organizations (continued)

Somali Bantu Community of Utah
Abdikadir Hussein (801)970-4668 ayhussein1@gmail.com
Hussein Arden (801)864-8832 husseinaden96@yahoo.com

Somali Community Self-Management
Abdirizak Ibrahim (801)864-2483 bahgado@hotmail.com

Somali Community Services of Utah
Abdi Sheikh (801)596-1384 ASHEIKH@utah.gov
Adan Haji Mahmoud (801)831-1132 dhayaal24@gmail.com

South Sudan Community of Utah
Atem Aleu (904)318-1588 atemaleu@gmail.com

Sudanese Community in Utah
Tino Nyawelo (801)581-4154 tnyawelo@gmail.com

United Africans of Utah
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Kabirou Suffianou (801)712-7020

United African Women of Hope
Antoinette Uwanyiugira (801)654-6325 antoinette_uwanyiugira@yahoo.com
Bridgibritte Rwakabuba b_rwakabuba@yahoo.com

Women of the World
Samira Harnish (208)890-8635 samira@womenofworld.org
Iraqi Community of Utah
3424 S. 300 W. Salt Lake City, Utah 84107

Mesopotamia Community
3925 S. State Street Suite 4 Murray, Utah 84107

Somali Bantu Community of Utah
3335 S. 900 E. Suite 145 Salt Lake City, Utah 84106

DWS Metro Employment Center
720 S. 200 E. Salt Lake City, Utah
Association of Sierra Leoneans in Utah
Bhutanese Community of Utah
Burundi Community of Utah
Myanmar Indigenous Communities of Utah
Rwandese Community of Utah
Somali Community Services of Utah
Sudanese Community in Utah
United African Women of Hope
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<th>Cultural Performers</th>
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<td><strong>Sewa Cultural Dance Troupe — Sierra Leone</strong></td>
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<td>Alex Vandi</td>
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<td><strong>Best of Africa Cultural Group (Voices of Youth)</strong></td>
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<td>Valentine Mukundente</td>
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<td><strong>Caucasian Folk Dancers — Meskhetian Turks</strong></td>
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<td><strong>Jambo Africa — Burundi Drummers</strong></td>
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<td><strong>Liberian Dance Ambassadors</strong></td>
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Suggested Readings

“Middle of Everywhere” by Mary Piper

“Half the Sky” by Nicholas D. Kristof and Sheryl WuDunn

Global rights for women

“War Is Not Over When It’s Over” by Ann Jones

Ann Jones traveled for two years through war-torn countries in Africa, East Asia, and the Middle East showing the full consequences of modern warfare

“Outcasts United — A Refugee Team, an American Town” by Warren St. John

A story about a community of refugees, their bewildered neighbors in a small town and a Jordanian woman who not only coaches, but also mentors, mothers and inspires

“From the Land of Green Ghosts” by Pascal Khoo Thwe

The true story of student protestor’s survival and escape from Burma

“Undaunted” by Zoya Phan with Damien Lewis

The struggle for freedom and survival in Burma

“The Spirit Catches You and You Fall Down” by Anne Fadiman

The story of the controversy between a small hospital in California and a refugee family from Laos over the care of their sick child

“Bamboo People” by Mitali Perkins (Junior Library Guild Selection)

Set against the political and military backdrop of modern-day Burma

“An Ordinary Man” by Paul Rusesabagina, Hotel Manager in Rwanda

“Strength in What Remains” by Tracy Kidder

Young medical student escapes Rwandan genocide and arrives in New York City

“Escape from Rwanda” by John Yves Bizimana

A BYU student’s story

“Left to Tell” by Immaculee Ilibegiza

Surviving Rwandan genocide

“We Wish to Inform You That Tomorrow We Will Be Killed with Our Families” by Philip Gourevitch
Suggested Documentaries and Movies

“Well Founded Fear — Asylum Process”

“The Devil Came on Horseback — Genocide in Darfur”

“God Grew Tired of Us — Resettlement of Lost Boys of Sudan”

“Into the Current — Burma’s Political Prisoners”

“Rain in a Dry Land — Refugee Resettlement in the U.S.”

“Hotel Rwanda”

“Sometimes in April”

“My Name is Khan”

“Blood Diamonds”

“Arranged”

“Taken”
Glossary of Terms

**Affidavit of Relation (AOR):** A form filled out by the anchor to try to reunify family and friends. (Only a few countries participate in reunifications programs at any given time.)

**Anchor:** The person who requests a refugee be resettled in their area by submitting an AOR.

**Asylee:** A person who leaves his or her country of origin and applies for protection in another country. An asylee must prove a “well-founded fear of persecution.” See “Refugee.”

**Case Manager:** A person employed by a resettlement agency or non-profit organization to work with refugees.

**Country of First Asylum:** The first country a refugee flees into and files for protection or asylum.

**Country of Origin:** The country a refugee flees from.

**Department of Workforce Services (DWS):** A government agency that helps people with food stamps, Medicaid, cash assistance, childcare and work plans, among other things.

**Employment Counselor (EC):** A person who counsels clients on employability skills, job search skills and occupational and career choices, helps them to write an employment plan with activities that will help them reach the goal; of supporting the family on his or her own, and to promote self-insight.

**Health Screening:** Every refugee resettled in the U.S. must have a health screening within the first 30 days.

**Undocumented Immigrant:** A person who has entered a country without legal or with expired documents.

**Immigrant:** A person who chooses to live in a country other than his or her country of origin.

**International Organization for Migration (IOM):** An organization that provides travel loans to refugees.

**Internally Displaced People (IDP):** People who flee but remain within their country’s borders.

**Match Grant:** A federal program, administered by resettlement agencies, to help refugees get employed quickly. Must enroll within 30 days and cannot have accessed cash from DWS during that time.

**Office of Refugee Resettlement (ORR):** Provides policies and programs for refugees.

**Principal Applicant (PA):** The person under whom a case is officially listed.

**Reception and Placement (R&P):** Housing (rent, deposit, furnishings, supplies) clothing, case management, job development and financial assistance for the first 30 days; up to $900 per person.

**Refugee:** A person who has fled his or her home country and crossed an internationally recognized border. A refugee must have suffered past persecution or have a well-founded fear of future persecution in his or her country of origin based on race, religion, nationality, political opinion or membership in a particular social group.

**Repatriation:** When a refugee voluntarily returns to his or her country of origin.

**United Nations Commissioner for Refugees (UNHCR):** Leads and coordinates international action for the worldwide protection of refugees and the resolution of refugee problems.