



The agencies and services listed in this manual are for informational purposes only. The State of Utah, Department of Workforce Services and the Refugee Services Office makes no representation or guarantee of the quality of the advice or services provided. If you have questions please contact the agencies directly.

Utah Refugee Services Office 150 N. 1950 W. • Salt Lake City, UT 84116

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Email: refugeecenter@utah.gov

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Updated: October 2023

Please contact

refugeecenter@utah.gov if you

find any errors



Legal Services

GENERAL LEGAL

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Legal Aid Society of SLC 960 South Main Street, Salt Lake City, UT 84101 801-328-8849	Law firm giving low-income families affordable legal representation and assistance in divorce, parentage (custody), guardianship, and orders of protection with special programs for victims of domestic violence	Assist the refugee with completing the online application. The application asks for contact information. If you use the refugee's contact info make sure you clearly state their language in the online application and make sure the refugee knows to notify you when they get a response. General Assistance Protective Orders Divorce, Custody Guardianship
Nonprofit Legal Services of Utah 623 EAST 2100 SOUTH, SUITE B1, SALT LAKE CITY, UTAH 84106 385-419-4111	Free assistance with Small Claims, Employment Law, Landlord/Tenant Disputes, Family Law, and other Civil Disputes	Complete this intake form
U of U PRO BONO INITIATIVE (PBI) 801-581-5418 probono@law.utah.edu	PBI provides free brief legal advice to members of the Utah community.	
Utah Legal Services 960 S Main St, Salt Lake City, UT 84101 801-328-8891	Utah Legal Services is a nonprofit law office incorporated in 1976 committed to making equal justice a reality by providing free legal help in non-criminal cases to low-income Utahns.	Assist the refugee with completing the online application. The application asks for contact information. If you use the refugee's contact info make sure you clearly state their language in the online application and make sure the refugee knows to notify you when they get a response. General Application
<u>Utah State Bar</u>	The Utah State Bar Improves the lives of the people of Utah by promoting access to	



PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Salt Lake City, UT 84116 (801) 531-9077	justice, excellence in the legal profession, and educating Utahns so they understand How the law works for them.	
	For criminal legal advice, contact the Utah Bar Association via the inquiry form on their website.	
Find Free Legal Clinics in Utah	Online database to search for free legal clinics	
Timpanogos Legal Center 2261 Adams Ave., Ogden, UT 84401 801-394-9456	Empowers victims of domestic violence and low-income Utahns to navigate the legal system from a trauma informed lens.	
Utah State Bar Association Pro Bono Project 645 South 200 East Salt Lake City 801-297-7049	Free legal advice provided on the first four Tuesdays each month between 5:30 p.m. and 7:00 p.m. at the Utah Law & Justice Center, 645 South 200 East. Appointments for this program may be scheduled by calling (801) 297-7037 eight days prior to the appointment from 1:00 - 5:00 p.m. No walk-ins are accepted at this clinic.	
TRUST VINE 2850 S Redwood Rd West Valley City UT 84119 (801) 410-8139	Assistance filling out and submitting immigration forms, assistance collecting evidence and documents, connecting clients with appropriate legal resources. Assistance filling out and submitting forms, connecting clients with appropriate referrals and legal resources.	



CRIMINAL LEGAL ADVICE

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Utah State Bar Salt Lake City, UT 84116 (801) 531-9077	The Utah State Bar Improves the lives of the people of Utah by promoting access to justice, excellence in the legal profession, and educating Utahns so they understand how the law works for them. For criminal legal advice, contact the Utah Bar Association via the inquiry form on their website.	
Utah State Bar Association Pro Bono Project	Free legal advice provided on the first four Tuesdays each month between 5:30 p.m. and 7:00 p.m. at the Utah Law & Justice Center, 645 South 200 East.	
645 South 200 East, Salt Lake City General: (801) 297-7049 Scheduling: (801) 297-7037	Appointments for this program may be scheduled by calling (801) 297-7037 eight days prior to the appointment from 1:00 - 5:00 p.m. No walk-ins are accepted at this clinic.	

DISCRIMINATION

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Refugee Justice League 415 E 3900 S, Salt Lake City, UT 84107. (801) 938-8372	Complete the RJL online form to start the application	Contact — Refugee Justice League



PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Utah Antidiscrimination and Labor Division 160 E 300 S, 3rd Floor SLC, UT 84114-6600	They investigate and resolve employment and housing discrimination complaints and enforce Utah's minimum wage, wage payment requirements and laws.	You must file your charge of employment discrimination within 180 days of when you learned of the last alleged discriminatory act.
		In most situations, a housing discrimination complaint must be filed within 365 days of the date the housing discrimination occurred.

LEGAL DOCUMENTS FILING, ISSUES, AND PREPARATION

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Catholic Community Services of Utah - Immigration Salt Lake City Office 801.977.9119 224 N 2200 W, SLC, UT 84116 Ogden Office 801.428.1295 2504 F Ave. Ogden, UT 84401	The Immigration program provides full legal representation to immigrants and refugees as they update their immigration status. CCS also provides consultations to immigrants, refugees and U.S. citizens who have questions about immigration laws, procedures and basic eligibility.	
IRC Legal Team Immigration Help Line 801.382.9027 221 400 W, SLC, UT 84110	The IRC in Salt Lake City is a member of the Utah Immigration Collaborative (UIC), a cohesive network of nonprofit immigration legal service providers in Utah dedicated to providing comprehensive, competent and affordable legal representation to anyone who needs it.	
Online Court Assistance Program (OCAP)	Link to a video: Assistance completing court documents for those that do not have an attorney.	Use this online program to assist the refugee in completing documents.



PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
US Citizenship And Immigration Services Field Office: 660 S 200 E	Field offices in the U.S. provide: -Interviews for non-asylum cases (for example, getting a green card)	IMPORTANT: USCIS field offices do not allow walk-ins. You must have an appointment to visit an office.
Suite 400 SLC, UT 84111	-Naturalization ceremonies	<u>Citizenship fee waiver: USCIS</u> needs/requires proof of benefits from DWS in order to waive the fees.
	-Appointments for information and applicant services that supplement what they provide through their website and by phone. For example, case-specific scenarios that require in-person help.	

LOST OR STOLEN DOCUMENTS

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Catholic Community Services Legal team Salt Lake City Office 224 N 2200 W, Salt Lake City, UT 84116 801-977-9119 Mon-Thurs 8:30 AM-5 PM Fri 8:30 AM-3 PM Ogden Office 2504 F Ave. Ogden, UT 84401 801-428-1295 Mon-Thurs 8:30 AM-5 PM Fri 8:30 AM-3 PM	Provides assistance with lost green cards and legal status documents.	
<u>Drivers License division</u>	Apply for replacement for lost Utah State ID or Driver's License	
Salt Lake City Police Department Online Police Report	To file a police report: call the local police department to make a report of lost or stolen documents and give the refugee the report number.	



PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
IRC Legal Team 400 W, Salt Lake City, UT 84110 801 382 9027 221 Mon-Fri 9 AM-5 PM	Provides assistance with lost green cards and legal status documents.	
Social Security Administration	Provides assistance with lost SSA cards.	
US Birth Certificates	Apply for a new birth certificate with link in additional resources	US Birth Certificate Application Form UT State
Utah Gov. vital records	Provides assistance with lost vital records (births, stillbirths, deaths, marriages and divorces).	
Utah's ID Theft Central (IRIS)	Provides assistance and reporting pathways in cases of identity theft.	ID Theft Claim

IMMIGRATION ISSUES

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
BYU Immigration Law Wilkinson Center Room 2400 at BYU, Provo, Utah Email: CommunityLegalClinic@l aw.byu.edu	Provides assistance with Adjustment of Status, Asylum applications, Employment authorization, Family-based petitions and Naturalization/Citizenship	



PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Catholic Community Services of Utah - Immigration Salt Lake City Office 801.977.9119 224 N 2200 W, SLC, UT 84116 Ogden Office 801.428.1295 2504 F Ave. Ogden, UT 84401	The Immigration program provides full legal representation to immigrants and refugees as they upgrade their immigration status. CCS also provides consultations to immigrants, refugees and U.S. citizens who have questions about immigration laws, procedures and basic eligibility.	
Immigrant Legal Services 15 E 3900 S #109 SLC, UT 84107 801.888.9186 Email: admin@ILSUTAH.org	Provides free assistance with: - Asylum (Affirmative & Defensive) - Victims of domestic violence, violent crime and/or human trafficking - Special immigrant juveniles - DACA (deferred action for childhood arrivals) - Family-based petitions - Immigration court hearings - Citizenship	
Immigration Legal Services Lutheran Family Services 415 E 3900 S, Salt Lake City, UT 84107 (801) 290-2008	Provides services such as: - General immigration consultation to review your immigration history and potential forms of relief - Renewal or Replacement of Lawful Permanent Residency Card - Application for Employment Authorization - Refugee Travel Document - Waivers - Naturalization/Citizenship Application including application for medical waiver for disability or impairment	



PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
IRC Legal Team Immigration Help Line 801.382.9027 221 400 W, SLC, UT 84110	The IRC in Salt Lake City is a member of the Utah Immigration Collaborative (UIC), a cohesive network of nonprofit immigration legal service providers in Utah dedicated to providing comprehensive, competent and affordable legal representation to anyone who needs it.	

TAX ISSUES

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Legal Aid Society of Salt Lake 960 South Main Street, Salt Lake City, UT 84101 801-328-8849 Mon-Fri 8:30 AM-5 PM	Law firm giving low-income families affordable legal representation and assistance in divorce, parentage (custody), guardianship and orders of protection with special programs for victims of domestic violence.	
Nonprofit Legal Services of Utah Complete this intake form 623 E 2100 S b1, Salt Lake City, UT 84106 (385) 419-4111 Mon-Fri 10 AM-4 PM	Free assistance with Small Claims, Employment Law, Landlord/Tenant Disputes, Family Law and other Civil Disputes.	
Utah Legal Services 960 S Main St, Salt Lake City, UT 84101 801-328-8891 Mon-Fri 9 AM-5 PM	Utah Legal Services (ULS) is a nonprofit law office incorporated in 1976 committed to making equal justice a reality by providing free legal help in non-criminal cases to low-income Utahns.	
Utah State Bar Salt Lake City, UT 84116 (801) 531-9077 Mon-Fri 8 AM-5 PM	For criminal legal advice, contact the Utah Bar Association via the inquiry form on their website. Consumer Assistance Request Form Utah State Bar	



PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Utah State Bar Association Pro Bono Project 645 South 200 East Salt Lake City 801-297-7049	Free legal advice provided on the first four Tuesdays each month between 5:30 p.m. and 7:00 p.m. at the Utah Law & Justice Center, 645 South 200 East. Appointments for this program may be scheduled by calling (801) 297-7037 eight days prior to the appointment from 1:00 - 5:00 p.m. No walk-ins are accepted at this clinic.	
IRS Internal Revenue Service (IRS) Taxpayer Assistance Center 178 S Rio Grande St, Salt Lake City, UT 84101 (844) 545-5640	Helps people understand and meet their tax responsibilities.	
Legal Aid Society of Salt Lake 960 South Main Street, Salt Lake City, UT 84101 801-328-8849 Mon-Fri 8:30 AM-5PM	Taxes penalties Law firm giving low-income families affordable legal representation and assistance in divorce, parentage (custody), guardianship and orders of protection with special programs for victims of domestic violence.	Follow site instructions for online application
United Way Northern Utah 2955 Harrison Blvd, Ogden, UT 84403 (801) 399-5584 Mon-Fri 8 AM-5 PM	Northern Utah county filing taxes help (free) United Way of Utah County fights for children and youth through our three long-term strategies: EveryDay Learners, EveryDay Strong and EveryDay Support. We provide parents, caregivers and neighbors the tools for childhood education, youth social and emotional health, and financial stability of local families.	



PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
United Way Utah County	Utah county filing taxes help (free)	
148 100 W, Provo, UT 84601 (801) 374-2588 Mon-Fri 8 AM-5 PM	United Way of Utah County fights for children and youth through our three long-term strategies: EveryDay Learners, EveryDay Strong and EveryDay Support. We provide parents, caregivers and neighbors the tools for childhood education, youth social and emotional health, and financial stability of local families.	
Utah State Tax Commission	Tax Help Utah provides free tax return preparation throughout Utah in partnership with the IRS.	Tax Help UTTax Help Put
<u>Utah Legal Services</u>	Taxes penalties	
960 S Main St, Salt Lake City, UT 84101 801-328-8891 Mon-Fri 9 AM-5 PM	Utah Legal Services (ULS) is a nonprofit law office incorporated in 1976 committed to making equal justice a reality by providing free legal help in non-criminal cases to low-income Utahns.	

FAMILY LAW/DIVORCE/CUSTODY

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Legal Aid Society of Salt Lake 960 South Main Street, Salt Lake City, UT 84101 801-328-8849 Mon-Fri 8:30 AM-5 PM	Law firm giving low-income families affordable legal representation and assistance in divorce, parentage (custody), guardianship and orders of protection with special programs for victims of domestic violence.	Online Application
Salt Lake Family Justice Center 310 E 300 S, Salt Lake City, UT 84111 801-236-3370 Mon-Thurs 9 AM-4 PM	Provides confidential access to critical services for victims of domestic violence, sexual assault, elder abuse and stalking. Due to limited staffing, walk-ins are not accepted. Call to make an appointment.	



PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Utah State Bar Association Pro Bono Project 645 South 200 East Salt Lake City 801-297-7049	Free legal advice provided on the first four Tuesdays each month between 5:30 p.m. and 7:00 p.m. at the Utah Law & Justice Center, 645 South 200 East. Appointments for this program may be scheduled by calling (801) 297-7037 eight days prior to the appointment from 1:00 - 5:00 p.m. No walk-ins are accepted at this clinic.	
Utah State Bar Salt Lake City, UT 84116 (801) 531-9077 Mon-Fri 8 AM-5 PM	The Utah State Bar improves the lives of the people of Utah by promoting access to justice, excellence in the legal profession and educating Utahns so they understand how the law works for them. For criminal legal advice, contact the Utah Bar Association via the inquiry form on their website.	

GUARDIANSHIP AND CONSERVATORSHIP

PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Department of Child and Family Services 195 N 1950 W, Salt Lake City, UT 84116 801-538-4100 email: dcfs@utah.gov Mon-Fri 8 AM-5 PM	Provides assistance when family members need to take guardianship of a child.	Often, a family member must step in and help a relative's children. One of the quickest ways to get guardianship when the parent is not able or willing to voluntarily give permission is to contact DCFS and ask for their assistance.
Utah Legal Services 960 S Main St, Salt Lake City, UT 84101 801-328-8891	Utah Legal Services (ULS) is a nonprofit law office incorporated in 1976 committed to making equal justice a reality by providing free legal help in non-criminal cases to low-income Utahns.	



PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Legal Aid Society of Salt Lake 205 N 400 W, Salt Lake	Provides assistance with: - Protective Orders - Divorce - Custody	
City, UT 84103 801-328-8849 Mon-Fri 8:30 AM-5 PM	custody	
Guardianship and Conservatorship UT Courts	Utah State Courts self-help resources. Includes resources to help adults and children with the process of guardianships and conservatorships.	



Housing Issues

FIND HOUSING

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Affordable Housing Online	Database for searching for affordable housing.	
Affordable Housing Resources Housing Stability Division	Find low-income apartments in Utah. Provide HUD, Section 8, Public Housing, Senior, low income housing, income based housing listings.	Search on website to find low income housing.
Housing Authority of Salt Lake City 1776 S W Temple St, Salt Lake City, UT 84115 (801) 487-2161 Mon-Fri 8 AM-5 PM	HASLC assists more than 3,000 households through Housing Choice Vouchers (Section 8), Public Housing, and Multi-family programs.	

RENTAL ASSISTANCE

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Asian Association of Utah 155 S 300 W, Salt Lake City, UT 84101 (801) 467-6060 Mon-Fri 8:30 AM-5:30 PM	Rent assistance	IMPORTANT: Funds are limited and NOT guaranteed. They exist on a first-come, first-serve basis. Combined household income at or below 80% of area median income. At least one resident has qualified for unemployment, or has experienced a reduction in household income, incurred significant costs, or experienced financial hardship during the pandemic (ny of which are causing housing instability). Can provide up to three months rent, past-due rent, eligible fees, security deposit and utilities.



PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Jewish Family Service 2 Medical Dr N, Salt Lake City, UT 84113 (801) 581-0098 Mon Wed Fri 11 AM-1 PM Tues Thurs 2 PM-4:30 PM	If an individual is unable to make monthly payment for rent or has an eviction notice, they may receive a one-time rent/utility assistance up to a maximum of \$500.	Fill out Jewish Refugee Assistance form: Email the form to kathlene@jfsutah.org ID of any family members over the age of 18 Lease agreement If it's for emergencies, the bill must be provided and JCC will pay the bill directly. IMPORTANT: Funds are limited and NOT guaranteed, they exist on a first-come, first-serve basis See Appendix 3 for application form.
Utah Community Action 1307 S 900 W, Salt Lake City, UT 84104 (801) 977-1122 Mon-Fri 8 AM-5 PM	Utah Community Action is a provider of services for income-eligible families. Their six core programs — Head Start, Adult Education, Case Management & Housing, Nutrition, HEAT and Weatherization—address barriers to self-reliance to empower individuals, strengthen families and build communities. May be able to provide two months rent or security deposit	May be able to provide two months rent or security deposit. Priority is given to first-time users of housing assistance.

UTILITIES ASSISTANCE

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Utah Community Action 1307 S 900 W, Salt Lake City, UT 84104 (801) 977-1122 Mon-Fri 8 AM-5 PM	Utah Community Action is a provider of services for income-eligible families. Their six core programs—Head Start, Adult Education, Case Management & Housing, Nutrition, HEAT and Weatherization—address barriers to self-reliance to empower individuals, strengthen families and build communities. Assistance for gas and electricity utilities.	Online Application



EVICTION

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
See legal assistance under <u>General Legal</u>		1. Contact the landlord to determine why the eviction notice was given and how much funds are required to resolve the issue. 2. Research shelter information in case the issue can not be resolved. 3. Call Safety Net Coordinator at Jewish Family Services 801-746-4334.e. (See rental assistance) IMPORTANT: Financial assistance has limited funds and is NOT guaranteed, it exists on a first-come, first-served basis

GENERAL HOUSING ISSUES

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
File a Fair Housing Complaint - Housing & Community Development SLCo	Contact the landlord to help understand the issue. Help tenants file a fair housing complaint.	

UTILITY BILLS

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Jewish Family Service 2 Medical Dr N, Salt Lake City, UT 84113 (801) 581-0098 Mon Wed Fri 11 AM-1 PM Tues Thurs 2 PM-4:30 PM	Offers limited one-time Rent/Utility assistance up to \$500.	Jewish Family Service - Safety Net Program Call Safety Net Coordinator at 801-746-4334. Consider if the amount needed justifies using this service. Example: \$50 gas bill may not justify using the service



PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Affordable Connectivity Program	Offers internet/connectivity assistance to eligible households including assistance paying for broadband services and one-time assistance to purchase a laptop or computer.	Check your eligibility Eligible households must apply for the program AND contact a participating provider to select a service plan. Affordable Connectivity Program Providers Federal Communications Commission
Bud Bailey Apartments - Housing Connect 3983 S W Temple St, Millcreek, UT 84107 (801) 284-4406	Low income housing community serving families, singles, refugees, disabled, homeless and youth aged out of foster care. Amenities include: community garden, gym, library, amphitheater, playground, splash pad and courtyard.	
Housing and Community Development 720 S 200 E, Salt Lake City, UT 84111 (801) 526-0950 Mon-Fri 8 AM-5 PM	Provides tools and resources for developing affordable housing. Directly helps homeowners reduce energy bills and improve their living conditions. Administers a wide array of federal grants, making funding available to a number of Utah communities, and offers training and technical assistance to make it possible and easier for communities to receive funding.	Housing resource page
Housing Authority of Salt Lake City 1776 S W Temple St (801) 487-2161 Mon-Fri 8 AM-5 PM	HASLC provides affordable housing to low-income families in Salt Lake County.	



PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Housing Authority of West Valley 3600 South Constitution Boulevard West Valley City, UT 84119 801-966-3600 Mon-Thurs 7 AM-6 PM	The West Valley City Housing Authority administers the Section 8 Housing Choice Voucher program within Salt Lake County. Check the website to see if it is currently accepting applications.	

HOUSING: TRANSFER UTILITIES TO A NEW APARTMENT

Inform the post office about moving to transfer bills. Cancel former address utilities and start a new account with the new provider.

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
<u>Change of Address</u>	If you're moving, submit a permanent change of address request so your USPS® mail is properly rerouted to your new address.	
Dominion Energy 1640 N Mountain Spgs Pkwy, Springville, UT 84663 1-800-767-1689 or 1-800-323-5517 Mon-Fri 7 AM-6 PM	Natural gas services	
Public Utilities SLC Customer Service Non-Emergency 801-483-6900 Emergency 801-483-6700	Providing drinking water, managing flood control and stormwater, collecting and treating wastewater and maintaining public street lighting	Online Portal



PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Rocky Mountain Power 1407 W North Temple St, Salt Lake City, UT 84116 1-888-221-7070 Open 24/7	Bill support and cost-saving programs.	



Social Security Process

SOCIAL SECURITY ISSUES

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Salt Lake Office 175 E 400 S #500, Salt Lake City, UT 84111 South Valley Office 10138 S Jordan Gateway, South Jordan, UT 84095 SSA number: (800) 772-1213 SSA.gov	- Request a new or replacement Social Security card - Submit name and address changes - Review your Social Security statement or earnings history - Estimate your retirement benefits - Get a copy of your proof of benefits - Apply for Social Security retirement benefits - Apply for Social Security retirement benefits - Apply for benefits for Supplemental Security Income (SSI) or Social Security Income (SSI) or Social Security Disability Insurance (SSDI) - Apply for Medicare or get a replacement Medicare card - Set up, or make changes to, direct deposit for your Social Security benefits SSDI/SSI - Social security benefits are available through 2 programs: Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI) A. SSI - Low household income with a qualifying disability that significantly impairs ability to work.	Choose the path that best fits the situation. If someone in the household (partner, child or themselves) makes over \$1,000 a month they are likely not going to qualify for SSI. A general guideline is that if they qualify for Medicaid, FS and or FEP/GA, they likely qualify for SSI if they have a qualifying disability. 1. Help them apply for SSDI/SSI at either SSA.gov or call 1-800-772-1213 and help them schedule an intake appointment. 2. If they qualify for either the Family Employment Program FEP or the General Assistance Program GA they can receive assistance through the program with a SSDI application. Apply for financial assistance on Utah MyCase or refer to RSO to apply for disabled medicaid and to apply for a financial assistance program. 3. Help them seek legal assistance. (Link to the SSI legal services.)



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WORKFORCE SERVICES APPLICATIONS AND FORMS

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
<u>Utah MyCase</u>	Benefits, Disability and Governmental Assistance portal	
Refugee Services Office 150 N 1950 W, Salt Lake City, UT 84116 (801) 618-5096	Provides drop-in assistance with DWS applications and forms, as well as job search assistance.	
Hours: Monday-Friday 8:30am-5pm		

SSI OVERPAYMENT AND CASE DISPUTE

PATHWAY	
al Services (ULS) is a nonprofit e incorporated in 1976 ed to making equal justice a providing free legal help in inal cases to low-income	
	incorporated in 1976 Id to making equal justice a providing free legal help in



SSI/SSDI APPLICATION ASSISTANCE

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO			
Allsup 800-854-1418 SSDI Benefits Customer Service: 800-405-8339 Mon-Fri 8 AM-5 PM	Social Security Disability online service. Helps file SSDI benefits.	Notice: This is not a free, sliding scale or discounted service.			
Cannon Disability Law 633 E S Temple St, Salt Lake City, UT 84102 801-332-2121 Mon-Thurs 9 AM-5 PM Fri 9 AM-4 PM	Helps you file your application for SSDI and SSI benefits. Also helps you appeal any denial from the SSA.	Notice: This is not a free, sliding scale or discounted service.			
Apply for Social Security: Online Services SSA					
Morgan and Morgan Disability Law 222 S Main St Suite 537, Salt Lake City, UT 84101 (801) 907-8444 Open 24/7	Private injury and disability law practice	Notice: This is not a free, sliding scale or discounted service.			
Utah Legal Services 960 S Main St, Salt Lake City, UT 84101 801-328-8891 Mon-Fri 8 AM-5 PM	Utah Legal Services (ULS) is a nonprofit law office incorporated in 1976 committed to making equal justice a reality by providing free, legal help in non-criminal cases to low-income Utahns.	Online Eligibility Application			
Utah Parent Center (SSI assistance for children) 5296 Commerce Dr #302, Murray, UT 84107 (801) 272-1051	Information about applying for social security benefits for children and adults who have disabilities.				



Food, Nutrition, and Personal Items

FOOD PANTRIES

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Catholic Community Services of Utah - St. Vincent de Paul Dining Hall	Two hot meals served daily	Anyone at or below 185% of the federal poverty line is welcome to enjoy a meal at St. Vincent de Paul Dining Hall.
437 W 200 S, Salt Lake City, UT 84101 (801) 363-7710 Mon-Fri 11:30 AM-12:30 PM, 5 PM-6 PM Sat 10 AM-11AM, 5 PM-6 PM Sun 5 PM-6 PM		
Crossroads Urban Center Downtown Food Pantry	Food boxes, baby formula, diapers, hygiene items, tampons & pads, and vouchers for free clothing at our thrift store	
347 South 400 East Salt Lake City, UT 84111 801-364-7765 1-888-747-8482 Mon-Fri 9 AM-5 PM		
Westside Food Pantry		
1358 W Indiana Ave, Salt Lake City, UT 84104 (801) 364-7765 Mon-Fri 9 AM-5 PM		

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Food Bank & Resources St. James Episcopal Church 7486 Union Park Ave, Midvale, UT 84047 (801) 566-1311 2nd and 4th Sundays of each month at 1 PM	Food bank and free diapers	No ID needed
Food Pantry Ladies of Charity Northern Utah 74 S Orchard Dr, North Salt Lake, UT 84054 (801) 706-3101 Sat 10:00 AM -1:00 PM Mon 6:00 AM - 7:00 PM Tues 3:00 AM - 6:00 PM	Food. We also provide some household items, hygiene products, baby layette items, diapers and limited clothing	
Food Pantry — St. Paul's Episcopal Church/Home 261 S 900 E, Salt Lake City, UT 84102 Sat 9 AM- 12:30 PM	Canned goods and pet food	I.D. NOT REQUIRED to be served Arrive before noon to be served
Hildegarde's Food Pantry St. Mark's Cathedral 231 E 100 S, Salt Lake City, UT 84111 (801) 328-2303 Tues, Wed and Fri, from 11:00-1:30 and Thurs from 5:00-6:30. Customers MUST be in line 15 minutes before closing to be service (by 1:15 on T/W/F and by 6:15 on Th)	Free source of groceries and personal care items	Only one visit per household per week; Identification is required for all household members on every visit (copies are accepted) Adult identification: must be a current picture ID (does not have to be from Utah) Children under 17: identification may be Social Security Card, Medicaid card, passport, school ID or any other document showing relationship to parent(s). Does not have to have a picture.



PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Salt Lake City Mission Food Pantry 1151 S Redwood Rd #106, Salt Lake City, UT 84104 Mon-Wed-Fri 11 AM to 2 PM	Premade food packages	
Salt Lake City Mission Food Pantry 463 S 400 W, Salt Lake City, UT 84101 (801) 355-1302 Mon-Fri 9:30 AM-11 AM, 3:30 PM-4:30 PM	Food pantry	
Salvation Army Food Distribution Center 438 S 900 W, Salt Lake City, UT 84104 (801) 988-4204 Tues 10 AM-12 PM Wed 2 PM-4PM Friday 2 PM-4 PM	Fresh produce, canned goods and personal hygiene items when available Free pickup hot meal Monday through Friday, beginning at 1pm	After your first visit, you must provide details of all others in your household. Each household can visit the pantry twice per calendar month. Please bring your own reusable bags / cart to transport Only one hot meal can be taken, unless IDs are provided for others in the household
Sunnyvale Farmers Market 4013 S 700 W, SLC, UT 84123	The market is operated by New Roots, where staff and volunteers provide a free choice food pantry. They also distribute kids lunches for families to take home.	The pantry runs Saturdays during the market (June 19th-Oct 16th) 11am- 1pm or until supplies are gone.
U of U Campus Food Pantry University of Utah Campus Store 270 S 1500 E, Salt Lake City, UT 84112 Mon 8 AM-11 AM, 12 AM-5 PM Wed 8 AM-11AM, 12 AM-5 PM Thurs 8 AM-5 PM Fri 8 AM-3 PM	Food pantry	When the pantry is closed there are pre-made to-go bags available at the Union Services Desk on the 2nd floor of the Union First Time Visitor Form - A. Ray Olpin University Union



FOOD ASSISTANCE PROGRAMS

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Meals On Wheels 2001 S State Street, STE S1-600, SLC, UT 84114	Nutritious midday meals are delivered to frail and isolated older adults Monday-Friday. - For new meal service call 385.468.3200 - For assistance, existing clients call 385.468.3220	Each Meals on Wheels applicant is evaluated for program eligibility and additional services needed to assist in living as independently as possible.
Supplemental Nutrition Assistance Program (SNAP) Utah MyCase	SNAP provides food benefits to low-income families to supplement their grocery budget so they can afford the nutritious food essential to health and well-being. Utah MyCase ->Apply for benefits->SNAP and	Households CANNOT use SNAP to buy: Prepared items (hot foods and food that can be eaten in the store) Beer, wine, liquor, cigarettes or tobacco Non-food items: Pet food Soap
	Medical->Fill out questions SNAP Eligibility Food and Nutrition Service	Paper products Cleaning supplies Vitamins and medicines Personal hygiene items, such as shampoo, deodorant, toothpaste, cosmetics

PERSONAL ITEMS

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
International Rescue Committee 221 400 W, Salt Lake City, UT 84110 (801) 328-1091 Mon-Fri 9 AM-5 PM	The IRC provides limited assistance to current customers on an as-needed basis.	



PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Pregnancy Resource Center 644 S 900 E, Salt Lake City, UT 84102 (801) 363-5433 Mon 9 AM-5 PM Tues 9 AM-8 PM Wed 9 AM 2 PM Thurs 9 AM-5 PM	Provides limited assistance with baby and maternity closed as well as other infant supplies (based on need and availability).	
Utah Refugee Connection 3134 South 300 East, South Salt Lake, UT 84115 (801) 871-5903 Mon, Wed 10 AM-2 PM	Provides female hygiene products to refugee women in need, as well as limited assistance with other hygiene and household items after referral from partner organizations.	

CLOTHING

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Crossroads Urban Center Thrift Store 1385 Indiana Ave, Salt Lake City, UT 84104 (801) 359-8837 Tues-Sat 10:00 AM - 6:00 PM	Free clothes and home supplies	Must use voucher provided by Crossroads at pantry locations
Food and Clothing Ministry - SLC Central Church of the Nazarene 1076 West Indiana Avenue, Salt Lake City, UT 84104 Sat 10 AM-12 PM	SLC Central Church of the Nazarene provides supplemental groceries and clothing on a first-come, first-served basis to individuals and families in need in the community.	



PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Pamela's Closet 12 C Street East Salt Lake City, UT 84103 801-363-3889	A closet at First Presbyterian to collect and distribute clothes and hygiene supplies for those experiencing homelessness in downtown SLC. Additionally, the Closet collects clothes and diapers for children and families in need. Warm gloves and socks are usually on hand for everyone.	
Salt Lake City Mission Clothing Room 1151 S Redwood Rd #106, Salt Lake City, UT 84104 (801) 355-6310 Mon-Fri 11 AM-2 PM	Salt Lake City Mission helps our struggling neighbors from becoming homeless by helping them make ends meet by providing: food boxes, clothing, school supplies, furniture/household items and other necessities.	
Salvation Army 438 \$ 900 W (801) 988-4204 Mon, Wed, Friday 9 AM-4 PM	Provides clothing based on needsBasic needs (food, hygiene, clothing, others)	Clients need to fill out <u>this form</u> before arriving at the locations.

PHONE SERVICES

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
American Assistance Free Phone and Service. (877) 266-7212	Must participate in LIHEAP, SSI, Section 8, Federal and Veterans pension, SNAP, Medicaid, income below 200% of the federal poverty level.	Must maintain activity once a month and also must notify them if there's a change in financial status. One per household.
Assurance Wireless Free Phone and Service. (888) 898-4888	Must participate in the lifeline program of SNAP, Medicaid, SSI, Veteran's Pension, Section 8, School Lunch, Federal Pell, WIC and Tribal Specific programs, earning 135% of the federal poverty level.	Must renew annually and must use the phone once a month. One per household.



PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Life Wireless Free Phone and Service. (888) 543-3620	Must participate in SNAP, Medicaid, SSI, Section 8, Veterans or survivors pension, earning 135% of the federal poverty level.	Must renew annually. One per household.
O Link Wireless Free Service (855) 754-6543	Must bring your own phone or you can purchase one (\$25). Must participate in SNAP, Medicaid, Section 8, SSI, Veterans and Survivors pension, earning 135% of the federal poverty level.	Must use once per month and prove eligibility each year. One per household.
Stand Up Wireless Free Service (800) 544-4441	Must bring your own phone or you can purchase one. Must participate in SNAP, MEdicaid, Section 8, SSI, Veterans and survivors pension, earning at or below the federal poverty level.	Must use once per month and prove eligibility each year. One per household.



Disability Services

DIAGNOSIS AND ASSESSMENT SERVICES

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
University Developmental Assessment Clinics (UDAC) Primary Children's Eccles Outpatient Building 81 N Mario Capecchi Dr Salt Lake City, Utah 84113 (801) 587-2255	The University Developmental Assessment Clinics (UDAC) evaluates children with developmental disabilities or children with developmental concerns. For infants, children and youth. Our services include: developmental assessments, therapy and ongoing care	
Utah Center for Evidence Based Treatment 170 S 1000 E Suite 201, Salt Lake City, UT 84102 (801) 419-0139 Mon, Wed 9 AM-7 PM Tues 9 AM-6 PM Fri 9 AM-5 PM	Autism and ADHD diagnosis and assessment	Operates on a sliding scale
Utah Autism Foundation The Arc's Autism Now Center	Autism diagnosis and assessment	



DEVELOPMENTAL DISABILITIES RESOURCES

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Disability Resource Directory - Utah Parent Center 5296 Commerce Dr #302, Murray, UT 84107 (801) 272-1051 Mon-Fri 9 AM-5 PM	Comprehensive resource list for all disabilities	<u>Disability Awareness - Utah Parent Center</u> <u>Individualized Education Program - Utah</u> <u>Parent Center</u>
Division of Services for People with Disabilities	-Behavior supports -Chore services -Day services -Environmental adaptations -Host home service -Professional parent support -Respite care -Support coordination -Supported living -Transportation services	Are you or a loved one eligible for Services for People with Disabilities?
Medicaid Waivers Services for People with Disabilities	DSPD provides a wide range of services intended to help people with disabilities participate more fully in their communities and lead self-determined lives. The type of services available depends on which waiver the person qualifies for. These services are primarily funded through Medicaid waivers, which are paid for by the federal government and appropriations by the Utah Legislature.	
CTA Community Supports 1970 W 7800 S, West Jordan, UT 84088 (801) 268-4887 Mon-Fri 9 AM-5 PM	-Behavior Analysis therapy for children and adults with autism -Mental health support -Parenting education -Supported employment services -Adult day care -After school/summer programs	



PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
DDI Vantage 670 E 3900 S, Millcreek, UT 84107 (801) 266-3979 Mon-Fri 8:30 AM-4:30 PM	-Early Head Start and childcare -Supported Employment -Supported Job-Based Training -Supported Living -Family/Individual Training and -Preparation -Respite -Personal Budget Assistance -Chore Service -Homemaker Service	
Carmen B. Pingree Autism Center of Learning 780 Guardsman Way, Salt Lake City, UT 84108 (801) 581-0194 Mon-Fri 7:30 AM-5:30 PM	-Child, adolescent and adult autism care and education	

ADULTS WITH DISABILITIES

PROVIDERS	SERVICES AVAILABLE	AGES
Columbus Community Center 3495 S W Temple St, Salt Lake City, UT 84115 801-262-1552 Mon-Fri 8 AM-4 PM	- Day Activities - Supervised Apartments - Supported Living Programs - NextWork Academy	18+
DSPD 195 N 1950 W, Salt Lake City, UT 84116 801-538-4200 Mon-Fri 8 AM-5 PM	- Medicaid Waivers - Service Delivery Models - Support Coordination	18+
Neighborhood House 1050 W 500 S, Salt Lake City, UT 84104 801-363-4589 Mon-Fri 6:30 AM-5:30 PM	- Adult day-care services - Child day-care services	18+



PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Work Activity Center 1275 2320 S, West Valley, UT 84119 801-977-9779 8 AM-4 PM	- Day Services - Employment - Residential - Recreation - Transportation	18+

PHYSICAL DISABILITIES RESOURCES

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Robert G. Sanderson Community Center of the Deaf and Hard of Hearing 5709 S 1500 W, Salt Lake City, UT 84123 (801) 657-5200	An organization through which the general welfare of the deaf and hard of hearing can be improved. Also a community for deaf and hard of hearing and their families to build connections. -Employment services -ASL interpreters -Technology classes	
Utah Schools for the Deaf and the Blind 742 S Harrison Blvd, Ogden, UT 84404 (801) 629-4700	Public school for deaf and hard of hearing, deaf-blind, blind and visually impaired	Ages 0-22



General Services

IOM REPAYMENT LOAN

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
IOM Loan program Information	The International Organization for Migration (IOM) provides vetted and accepted refugees with transportation to the United States. The cost of transportation, usually referred to as the Travel Loan, is a penalty- and interest-free debt for refugees to pay after their arrival.	IOM Online Forms

PET RESOURCES

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Purple Paw Program - Nuzzles & Co The Outlets at, 6699 N Landmark Dr Suite B-103, Park City, UT 84098 (435) 649-5441 Mon-Sun 12 PM- 6 PM	Provides temporary emergency shelter for animals of those experiencing domestic abuse.	
Ruff Haven Crisis Sheltering 1370 400 W, Salt Lake City, UT 84115 (801) 251-6765 Mon-Fri 7 AM-7 PM	Provides a temporary safe haven for companion animals in order to keep pets and their people together in times of crisis, increase pet retention, and decrease the number of animals entering the shelter system.	



PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Pet Samaritan Fund 3802 S Sunnydale Dr, Salt Lake City, UT 84109 (801) 870-9093	-Shelter for sick, injured, abandoned and abused animalsAn Adoption Program for finding homes for unwanted animals rescued from local Animal SheltersAssistance to low-income individuals/families with medical aid, pet food, misc. supplies and transportation.	

Transportation Services

TRANSPORTATION

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Reduced Fare-Ride UTA	The UTA Reduced Fare FAREPAY Card provides a 50% discount off the public fare to all qualifying seniors, youth, persons with disabilities and individuals who qualify based on income. The discount includes Bus, TRAX, FrontRunner, S-Line streetcar, UTA On Demand, Ski Service and PC-SLC Connect.	Do You Qualify? Verify Identification and Eligibility Healthcare Professional Verification Form Medical Transit FAQs Reduced Fare FAREPAY FAQs
Rides For Wellness 2001 S State St S1-600 SLC, UT 84190 (385)468-3200	The rides for wellness program provides rides for adults 60 years of age and older with no other means of transportation to vital medical appointments such as dialysis, chemotherapy and physical therapy.	Rides are provided between 8:30am and 4pm, Monday-Friday. Priority is given to those who schedule in advance. It is recommended that you call two weeks in advance to schedule a ride. Residents of an assisted living facility, nursing home, rehabilitation center or hospice facility are NOT eligible for this program.
Salt Lake City School District Transit Pass UTA Email: rideuta@rideuta.com Customer Service Line: 801.742.3882	Unlimited access to UTA buses, TRAX, UTA On Demand, and the S-Line at no cost to the parents or students. Parents/guardians of elementary students must request a transit pass for their student. Secondary students can request their own pass at their school.	 Valid for an entire calendar year beginning August 1st. Only students who attend a Salt Lake City District school are eligible. One Guardian Pass will be issued for each student household that has already received an SLCSD transit pass.



Youth and Child Services

EARLY INTERVENTION

PROVIDERS	SERVICES AVAILABLE	AGES
Refugee Services Office 150 N 1950 W, Salt Lake City, UT 84116 (801) 618-5096 Mon-Fri 8:30 AM-5 PM Sat 10 AM-5 PM	RSO youth coordinator can help navigate youth programs and educational services. RSO offers youth programs on a rotating basis. Contact refugeecenter@utah.gov for additional information and current program offerings.	0-24 years of age
Asian Association of Utah 155 S 300 W, Salt Lake City, UT 84101 (801) 467-6060 Mon-Fri 8:30 AM-5:30 PM	- After School Programs - Individual Therapy - Parent Program	Ages 10+
Boys & Girls Club HQ 179 E 5065 S, Murray, UT 84107 (801) 261-6180 Mon-Fri 8:30 AM-5 PM	- After School Programs - Sport activities - Child care	Ages 3-12
The Family Place Utah 10 N 600 E, Hyrum, UT 84319 (435) 752-8880 Mon-Fri 9 AM-5 PM	-Family and individual therapy for children and teens -Support groups -Mental health education -Short term childcare/respite care -Crisis care	Ages 0-18
Family Support Center 136 E S Temple St, Salt Lake City, UT 84111 (801) 875-0883 Mon-Thurs 8 AM-6 PM	- Emergency Childcare - Crisis Nursery - Adoption Respite Care - Individual and Family Counseling - Parenting Classes	Ages 0-12



PROVIDERS	SERVICES AVAILABLE	AGES
Job Corps 20 W 1700 S, Clearfield, UT 84016 (801) 774-4000 Mon-Fri 7:45 AM-5 PM	- Career Preparation - Career Development - Life Skills	Ages 16-24
Neighborhood House 1050 W 500 S, Salt Lake City, UT 84104 (801) 363-4589 Mon-Fri 6:30 AM-5:30 PM	- Girls Who Code - Cooking classes - Art - Tudoring - STEM - Sports	Grades K-6
Children's Service Society 655 E 4500 S STE 200, Salt Lake City, UT 84107 (801) 355-7444 Mon-Fri 8:30 Am-5 PM	-Home visitation program -Parenting education	
Optum Salt Lake County 12921 South Vista Station Blvd. Draper, UT 84020 1-877-370-8953	- Health/Medicaid - Mental Health Consultations	All ages
Promise South Salt Lake 220 E Morris Ave 3rd floor, South Salt Lake, UT 84115 (801) 483-6057 Mon-Fri 9 AM-5 PM	- Art - Technology Classes - College Readiness	Ages 13-18
Safe Kids Utah 151 S. University Avenue. #2700. Provo, UT 84601 (801) 851-7513 Mon-Fri 9 AM-4 PM	- Daily Life Safety - Safety Workshops - Sports Clinics	All ages



PROVIDERS	SERVICES AVAILABLE	AGES
Salt Lake County Library 2880 W 3650 S, West Valley City, UT 84119 (801) 943-4636 Mon-Thurs 10 AM-6 PM Fri-Sat 10 AM-6 PM Sun 11 AM-6 PM	- Youth Activities - Internet Access	All ages
Salt Lake Education Foundation 440 E 100 S Unit B29, Salt Lake City, UT 84111 (801) 578-8258	- Academic Programs: STEM Science, Technology, Engineering Math and Art/Music - Career and college readiness and preparation - After School Programs - Student and Family support resources: referral to community partners for dental and vision referrals for children -Clothing Vouchers for the DI	All ages
Salt Lake County Youth Services 177 W Price Ave, Salt Lake City, UT 84115 (385) 468-4500 24 hrs	- Crisis Shelter for ages 11 -17 years old - Crisis Counseling - Parenting Support - After School Programs - Young Adult Transitional Assistance for youth 18-21 experiencing homelessness	
Utah Parent Center 5296 Commerce Dr #302, Murray, UT 84107 (801) 272-1051 Mon-Fri 9 AM-5 PM	- Disability Resources - Behavior & Bullying - Early Intervention - Individualized Education Program (IEP)	Resource center for parents needing assistance with a disabled or impaired child.



CRISIS INTERVENTION

PROVIDERS	SERVICES AVAILABLE	AGES
Community Connection Center - SLC Police 475 South 300 East. Salt Lake City, Utah 84111 801-799-3533 Mon-Fri 9 AM-5 PM	- Individual and/or Family Triage - Short Term Therapeutic Intervention - Case Management - Community Police Advocacy	
National Suicide Prevention Lifeline Call: 988 24/7	- Mobile Crisis Outreach Team - Nationwide Suicide Prevention Crisis Line	
Suicide Crisis Line 801-587-3000 24/7	- Mobile Crisis Outreach Team - Suicide Prevention Crisis Line and referrals	

CRISIS NURSERIES

PROVIDERS	SERVICES AVAILABLE	AGES
Midvale Crisis Nursery 801-255-6881 777 West Center Street Midvale, UT 84047 Monday - Friday De Lunes a Viernes 11:00 AM to 7:00 PM	Crisis Nursery Providing temporary care for: -Family Crisis/Emergencies -Stress/Respite Breaks -Treatment/Medical Appointments -Legal/Work Obligations	0-11
Sugar House Crisis Nursery 801-487-7778 2020 South Lake Street Salt Lake City, UT 84105 Tuesday - Friday 9:00 AM to 7:00 PM	Crisis Nursery Providing temporary care for: -Family Crisis/Emergencies -Stress/Respite Breaks -Treatment/Medical Appointments -Legal/Work Obligations	0-11



PROVIDERS	SERVICES AVAILABLE	AGES
West Valley Crisis Nursery	Crisis Nursery Providing temporary care for:	0-11
801-967-4259 3663 South 3600 West West Valley City, UT 84119 Monday - Friday 8:00 AM to 6:00 PM	-Family Crisis/Emergencies -Stress/Respite Breaks -Treatment/Medical Appointments -Legal/Work Obligations	

SCHOOL DISTRICT PROGRAMS

PROVIDERS	SERVICES AVAILABLE	AGES
Canyons School District 9361 S 300 E, Sandy, UT 84070 (801) 826-5000 Mon-Fri 8 AM-5 PM	- Case Management - Life Skills Groups - Extra-Curricular Activities - In-Home Visit - Parent Nights - Mentoring - Life Skills - School-based Prevention Programming - Parenting Classes	Kindergarten - 12th grade
Granite School District 2500 S State St, South Salt Lake, UT 84115 (385) 646-5000 Mon-Fri 8 AM-5 PM	 Anger Management Drug & Alcohol Prevention Specialists Peer Leadership/Action Teams QUIT Program Family Engagement Centers 	Kindergarten - 12th grade
Murray School District 5102 Commerce Dr, Murray, UT 84107 (801) 264-7400 Mon-Fri 7:30 AM-4:30 PM	- Prevention Methods - Training Gang Awareness - Mentors in schools	Kindergarten - 12th grade
Salt Lake City School District 465 South 400 East, Suite 300 SLC, UT 84111 801-578-8599 Mon-Fri 8 AM-5 PM	 Individual Case Management Life Skills Groups Extra-curricular Activities Home Visits Parent Nights Academic Mentoring Attendance and Citizenship 	Kindergarten - 12th grade



Crisis Services

DOMESTIC VIOLENCE

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Rape Recovery Center 2035 S 1300 E, Salt Lake 801-467-7273 Mon-Thurs 9 AM-5 PM	Offers advocacy services, therapy services, group services and a mobile response team.	
YWCA 322 E 300 S, Salt Lake 801-537-8600 or 855-992-2752 Mon-Fri 9 AM-5 PM	YWCA is Utah's most comprehensive provider of family violence services. Our programs include walk-in services and a crisis line, emergency shelter, transitional housing, children's programs and a vast array of supportive services	
The Refuge Utah 1433 E 840 N, Orem, UT 84097 Shelter 801-377-5500 & crisis 801-356-2511 & business 801-227-5038 Mon-Tues 9 AM-5 PM Wed 9 AM-9 PM Thurs 9 AM-7 PM Fri 9 AM-5 PM	Support and services: -Domestic violence -Sexual assault -Safe housing and shelter -Victim advocacy	
CAPSA 308 W 1000 N, Logan, UT 84321 (435) 753-2500 Mon-Fri 9 AM-5 PM	Support and services: -Domestic violence -Sexual assault -Adults and children -Safe housing and shelter -Victim advocacy	

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Dove Center 1240 E 100 S STE 221, St. George, UT 84790 (435) 628-1204 Mon-Thurs 9 AM-5 PM Fri 9 AM-1 PM	Support and services: -Domestic violence -Sexual assault -Adults and children -Safe housing and shelter -Victim advocacy	
New Hope Crisis Center 435 E 700 S, Brigham City, UT 84302 (435) 723-5600 Mon-Fri 9 AM-5 PM	Support and services: -Domestic violence -Sexual assault -Adults and children -Safe housing and shelter -Victim advocacy	
Peace House 700 Round Valley Dr #115, Park City, UT 84060 (435) 658-4739	Support and services: -Domestic violence -Sexual assault -Adults and children -Safe housing and shelter -Victim advocacy	24/7 helpline: (800) 647-9161
Safe Harbor Crisis Center 223 Larson Ln, Layton, UT 84041 (801) 444-9161 Mon-Fri 9 AM-6 PM	Support and services: -Domestic violence -Sexual assault -Adults and children -Safe housing and shelter -Victim advocacy	Crisis text and call line: 801-444-9161 Shelter: 801-444-9161.
South Valley Services P.O. Box 1028 West Jordan, UT 84084-1028 24 Hour Helpline: 801-255-1095 TTY/Text Helpline: 801-870-5018	Support and services: -Domestic violence -Sexual assault -Adults and children -Safe housing and shelter -Victim advocacy	



PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Family Justice Center 310 E 300 S, Salt Lake 801-236-3370 Mon-Thurs 9 AM-4 PM	Risk of danger assessmentPolice reportsSafety planningSupport groups	
The Road Home 1415 S Main St, Salt Lake 801-359-4142 Mon-Fri 9 AM-5 PM	- Supportive services - Housing assistance	
YWCA Women in Jeopardy 322 E 300 S, Salt Lake 801-537-8600 Mon-Fri 9 AM-5 PM	 Individualized case managers Basic medical care Referrals to community resources Job readiness, training and counseling 	

TREATMENT

PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Rape Recovery Center	- Clinical Therapy	
2035 S 1300 E, Salt Lake	- Group Therapy - Advocacy	
801-467-7273	Advocacy	
Mon-Thurs 9 AM-5 PM		
South Valley Sanctuary	Services Include:	
	- Clinical Therapy	
1705 7800 S, West Jordan	- Children's Learning Center	
801-255-1095	- Survivor Advocacy	
24/7	- Classes	
	- Outreach and prevention	



ADULT AND CHILD PROTECTIVE SERVICES

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Adult Protective Services 168 N 1950 W #203, Salt Lake City, UT 84116 1-800-371-7897 Mon-Fri 8 AM-5 PM	The Adult Protective Services Program investigates cases of abuse, neglect and exploitation of vulnerable adults.	
Child Protective Services STE 200, 1385 State St, Salt Lake City, UT 84115 1-855-323-3237 Mon-Fri 8 AM-5 PM	Their work is focused on effective interventions regarding safety issues related to child abuse and neglect.	
Rape Recovery Center 2035 S 1300 E, Salt Lake 801-467-7273 Mon-Thurs 9 AM-5 PM	Offers advocacy services, therapy services, group services and a mobile response team.	

Aging Services

ASSISTED LIVING

PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Capitol Hill Assisted Living 76 S 500 E, Salt Lake City, UT 84102 (801) 359-0050 24/7	-Independent living -Assisted living for those with memory issues -Full recreational schedule -24/7 medical assistance on call -All inclusive dining	Note: This is not a free, sliding scale or discounted service.
Home Helpers Home Health Care 2880 S Main St #216, Salt Lake City, UT 84115 (801) 990-1755 24/7	-Care and companionship -Dementia care -Stroke care -24 hr monitoring -Meal planning and prep	Note: This is not a free, sliding scale or discounted service.
Life Care Center of Salt Lake City 1201 E 4500 S, Salt Lake City, UT 84117 (801) 261-3664	-Skilled nursing and long term care -Rehabilitation -Full recreational schedule -All inclusive dining	Note: This is not a free, sliding scale or discounted service.

PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Medicaid for Long-Term Care and Waiver Programs Aging Waiver - Medicaid Division of Aging and Adult Services: (801) 538-3910	Some people with special needs may qualify for Medicaid through waiver programs. In order for Medicaid to pay for long-term care, applicants must be financially and medically eligible. The individual may enter a medical facility such as a nursing home, or may be able to receive care in his or her own home under one of the home and community based waivers.	NURSING HOME Nursing Home Medicaid will pay for nursing home and other medical costs. Some different income and asset rules apply for married couples. An individual must meet medical criteria for nursing home level of care to be eligible for Medicaid in a nursing facility.
270-2810	Ddseu wdivers.	AGING HOME AND COMMUNITY BASED WAIVER This waiver is a special program for members who would be medically appropriate for institutional care. These members are eligible for medical services that are not generally available to Medicaid recipients in community settings such as day treatment programs, lifeline and in-home respite care. To be eligible for this program, members must be at least 65 years old. The referral process begins with the Area Agency on Aging (AAA). A case manager from AAA must complete an evaluation of the individual's appropriateness for the waiver.
The Peaks at Millcreek 3080 S Richmond St, Salt Lake City, UT 84106 (469) 772-0002 Mon-Fri 9 AM-6 PM	-Independent living: Housekeeping, three meals a day, recreational activities, transportation services	Note: This is not a free, sliding scale or discounted service.
The Sarah Daft Home 737 S 1300 E, Salt Lake City, UT 84102 (801) 582-5104 24/7	Assisted living community for those who are classified as Type I patients —Independent living -Assisted living for those with memory issues -Full recreational schedule -24/7 medical assistance on call -All inclusive dining	Note: This is not a free, sliding scale or discounted service. Type I patients may require minimal assistance with ADLs, (medication assistance, grooming, bathing, dressing) including significant assistance with up to three Activity of daily living. Residents must be able to evacuate the facility under their own power (be mobile). Residents must have stable health and free from any communicable disease.



PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
<u>Visiting Angels</u>	-Home care services: -Companion care	Note: This is not a free, sliding scale or discounted service.
1885 2100 S #250, Salt	-Personal care	
Lake City, UT 84119	-Palliative care	
(801) 803-9248	-Dementia care and alzheimer's care	
24/7	-End of life care	

ELDER ADVOCACY AND SUPPORT

PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Refugees - Aging & Adult Services SLCo	Helps to prevent social isolation and inspire hope for older adult refugees by providing:	
2001 South State Street Suite 1-600 Salt Lake City, UT 84190 385-468-3253. Mon-Fri 8 AM-5 PM	-Advocacy -Resources -Social Engagement	

FOOD ASSISTANCE

Meals On Wheels 2001 S State Street, STE S1-600, SLC, UT 84114	Nutritious midday meals are delivered to frail and isolated older adults Monday-Friday. - For new meal service call 385.468.3200 - For existing client assistance call 385.468.3220	Each Meals on Wheels applicant is evaluated for program eligibility and additional services needed to assist in living as independently as possible.
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Grief and Bereavement Services

GRIEF COUNSELING

PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
4 Healing Center 45 E Vine St, Murray, UT 84107 (801) 266-4643 Mon-Thurs 9 AM-7:30 PM Fri 9 AM-5 PM	Culturally competent, trauma informed individual and group therapy	Note: This is not a free, sliding scale or discounted service.
Asian Association of Utah 155 S 300 W, Salt Lake City, UT 84101 (801) 467-6060 Mon-Fri 8:30 AM-5:30 PM	Individual and family counseling	
Grief Support Groups College of Nursing University of Utah Health 801-585-9522 Redwood Health Center University of Utah Health 1525 W 2100 S, Salt Lake City, UT 84119 (801) 213-9900 Mon-Fri 7 AM-9 PM Sat-Sun 9 AM- 9 PM Eccles Health Science Education Building University of Utah 10 2000 E, Salt Lake City, UT 84112	Online and in-person grief support groups for: -Adults grieving the death of a family member or friend -Adults grieving the death of a child -Adults grieving the death of a spouse or partner -Adults grieving the death of a family member or friend to suicide -Adults grieving the death of a family member or friend to an overdose -Adults who have lost a family member or friend to COVID-19	Space is limited. We are currently experiencing a high number of requests for grief support groups. Some of our groups in the current cycle may be at capacity. Please call 801-585-9522 if you are interested in registering for a support group, and we will get you registered as soon as a space is available.



FUNERAL HOMES AND BURIAL SERVICES

PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Funeral Consumers Alliance of Utah 9075 S 1300 E #104, Sandy, UT 84094 (801) 263-3286	-Free information and advocacy for those in search of low cost funeral and burial services	
Kramer Family Funeral 2500 Decker Lake Blvd, Salt Lake City, UT 84119 (385) 210-0930 24/7	-Cremation -Funerals -Burials -Obituaries	Note: This is not a free, sliding scale or discounted service.
SereniCare Funeral Home 2281 S W Temple St, South Salt Lake, UT 84115 (801) 906-0490 24/7	-Affordable funeral and burial services	Note: This is not a free, sliding scale or discounted service.



Health

GENERAL

PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Central City Clinic 610 S 200 E Unit b, Salt Lake City, UT 84111 (801) 539-8617 Mon-Fri 7 AM-6 PM	-Men's and women's care -OB/GYN services -Children's health care -Seniors health care -Chronic disease care	Translators available Sliding scale Verify preferred provider list Contact Medicaid if not sure
Fourth Street Clinic 409 W 400 S, Salt Lake City, UT 84101 (801) 364-0058 Mon-Fri 8 AM-6 PM	-Primary medical care -Behavioral health care -Dental care -Pharmacy services -Chronic disease management -Laboratory testing -Specialty care and exams -Acute care -Care management and coordination -Public health screens and immunizations -Gender Affirming care	Sliding scale No insurance needed Verify preferred provider list Contact Medicaid if unsure
University of Utah Health 127 500 E, Salt Lake City, UT 84102 (801) 587-6701	-Primary medical care -Behavioral healthcare -Dental care -Specialty medicine -Pharmacy services -Chronic disease management -Laboratory testing -Specialty care and exams -Acute care -Public health screenings and immunizations	Interpretation services available Coverage may vary depending on service Verify preferred provider list Contact Medicaid if not sure



PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Intermountain Healthcare	-Primary medical care -Behavioral healthcare	Interpretation services available
36 S State St fl 22, Salt	-Dental care -Specialty medicine	Coverage may vary depending on service
Lake City, UT 84103	-Pharmacy services	Verify preferred provider list
(801) 442-2000 Mon-Fri 8 Am-5 PM	-Chronic disease management -Laboratory testing -Specialty care and exams -Acute care -Public health screenings and immunizations	Contact Medicaid if not sure

PEDIATRICS

PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Hillcrest Pediatrics 5063 Cottonwood St #160, Murray, UT 84107 (801) 507-1850 Mon-Thurs 8 AM-5 PM Fri 9 AM- 12PM	-Pediatric Primary Care -Immunizations -Health Education/Nutrition -Counseling/Mental Health -Pediatric Allergy/Immunology -Pediatric Behavioral Health -Pediatric Diabetes	Interpretation services available Sliding scale Verify preferred provider list Contact Medicaid if not sure
Pediatrics Holladay Clinic 6272 Highland Dr., Murray, UT 84121 (801) 871-6200 Mon-Thurs 8 AM-5 PM Fri 8 AM-12 PM	-Pediatric Primary Care -Counseling/Mental Health -ADHD/ADD Evaluation -Newborn Care -Adolescent Care -Asthma -Dermatology -Immunizations -Lab -X-Ray	Interpretation services available Sliding scale Verify preferred provider list Contact Medicaid if not sure
Salt Lake Clinic Bryner Pediatrics 389 S 900 E, Salt Lake City, UT 84102 (385) 282-2325 Mon-Fri 8 AM-5 AM	-Pediatric, Primary Care -Counseling/Mental Health -ADHD/ADD Evaluation -Newborn Care, Adolescent Care -Asthma -Dermatology -Immunizations -Lab, x-Ray	Interpretation services available Sliding scale Verify preferred provider list Contact Medicaid if not sure



MENTAL HEALTH CARE

PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Asian Association of Utah 155 S 300 W, Salt Lake City, UT 84101 (801) 467-6060 Mon-Fri 8:30 AM-5:30 PM	-Outpatient mental health treatment -Substance use treatment -Domestic violence support services -Individual and group psychotherapy -Individualized case management -Medication management	Translations services available
Utah Health & Human Rights - Heal Torture 650 E 4500 S #220, Murray, UT 84107 (801) 363-4596 Mon-Fri 8 AM-7 PM	-Individual, couple, and family psychotherapy -Group therapy -Case management -Medical assessment, -Advocacy -Pharmacological/medical case management -Occupational therapy	Must be a survivor of torture
Four Corners Community Behavioral Health 28 S 100 E, Price, UT 84501 (435) 637-2358 Mon-Fri 8 AM-5 PM Carbon County- 435-637-2358 Emery County- 435-381-2432 Green River- 435-564-3434 Grand County- 435-259-6131	-Crisis services -Outpatient mental health and substance use programs -Medication management -Individual, group, and family therapy	



PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Valley Behavioral	-Adult outpatient	Accepts Medicaid
<u>Health</u>	-Children's outpatient	
	-Anxiety and depression treatment	Sliding scale
Downtown	-Anger management treatment	
1020 S Main St, Salt Lake	-Autism treatment	Not covered by Medicaid:
City, UT 84101	-Disruptive behavior treatment	-Medical care, including medical
(888) 949-4864	-PTSD treatment	detoxification in hospital
Mon-Fri 8 AM-5 PM	-Support groups	for a substance abuse problem
v	-Medication management	-Dental care
ValleyWest Integrated	-Substance abuse treatment	-Vision care
Family Clinic	-Evaluations and assessments	-Pharmacy services
2948 S Redwood Rd, West		Worth Toronto
Valley City, UT 84119		Youth Treatment:
(888) 949-4864		AIM: Day Treatment & School (12-17 years
Mon-Fri 8 AM-5 PM		old) 801-963-4357
South Salt Lake		DBT: Day Treatment/4-6 months (12-18 years old) 801-565-6800
3610 S 1000 W, South Salt		ACES: Afterschool Treatment (5-12 years
Lake, UT 84119		old) 801-565-6900
(888) 949-4864		KIDS: Short Term Day Program (5-12 years
Mon-Fri 8 AM-5 PM		old) 801-565-6900
HOII III O AII 3 I II		Adult Case Management Services (18 years
Pheasant Hollow		old and up.)
4125 S 900 E, Salt Lake		old alla up.,
City, UT 84124		
(888) 949-4864		
Mon-Fri 8 AM-5 PM		
ValleyLab		
4460 Highland Dr. UNIT		
110, Salt Lake City, UT		
84124		
(888) 949-4864		
Mon-Fri 8 AM-5 PM		
Bountiful		
1470 N Main St A,		
Bountiful, UT 84010		
(888) 949-4864		
Mon-Fri 8:30 AM-5:30 PM		



PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Utah Department of Health and Human Services 195 N 1950 W, Salt Lake City, UT 84116 (801) 538-4171 Mon-Fri 8 AM-5 PM	Division of Child and Family Services (DCFS) Juvenile Justice and Youth Services (JJYS) Division of Family Health: Office of Early Childhood Children with Special Needs Coordinated Care and Regional	Utah's Home Visiting Program In-Home Services
Hopeful Beginnings	Supports Maternal and Child Health - In Home Services	Family and youth services
3280 W 3500 S E, West Valley City, UT 84119 (801) 979-1351	 Crisis Stabilization Medication Management Day Treatment School Based Programs Respite Care Case Management Support Groups Group Therapy 	
Huntsman Mental Health Institute-Child & Teen Mental Health Treatment 501 Chipeta Way, Salt Lake City, UT 84108 (801) General:583-2500 Youth and Family: 801-583-2500 24 hrs 24hrs	-Outpatient care -Intensive inpatient care -Residential care -Individual and family therapy -Medication management -Psychological assessments -Expressive arts therapies -Healthy Living groups	
New Beginnings Behavioral 217 E Scenic Peak Cove, Draper, UT 84020 (801) 282-6953 Mon-Fri 8 AM-5 PM	Services Provided: - Partial Hospitalization - Day Treatment - Residential Treatment - Medication Management	Ages 11-17 Referral required



PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
The Children's Center Utah 350 S 400 E, Salt Lake City, UT 84111 (801) 582-5534 Mon-Fri 8 AM-5 PM	Services Provided: - Assessment & Evaluation - Child & Family Therapy - Therapeutic Preschool	Ages 6 and under
The Family Support Center 136 E S Temple St, Salt Lake City, UT 84111 (801) 875-0883 9 AM-6PM	-Counseling Ages - All ages -Parenting Classes - parents -Crisis/Respite Emergency Shelter 0 - 11 years of ageSelf-sufficiency Free parenting classes offered on zoom. Enroll online or call 801-955-9110 for more information	Accepts Medicaid For the crisis nursery an application needs to be completed and approved before drop in services are provided. Call (801) 487-7778 to get started.
ValleyWest Integrated Family Clinic 2948 S Redwood Rd, West Valley City, UT 84119 (888) 949-4864 Mon-Fri 8 AM-5 PM	Services Provided: - Therapy Clinic - Medication Management	
Health Access Project (HAP) 140 W 2100 S Expy #208, Salt Lake City, UT 84115 (801) 412-3980 Mon-Fri 8:30 AM-5:30 PM	- Provides health care to low-income, uninsured residents through donated physician and hospital care - Case management	
University of Utah South Main Clinic 3690 South Main St. SLC, UT 84115 (801) 587-2525	-Teen Mother and Child Program provides medical care for pregnant teens and their babiesPrenatal care -Labor and delivery care -Mental health services	Needs to be 19 years old or younger and expecting to be eligible to participate.



PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Asian Association of Utah 155 S 300 W, Suite 101, SLC, UT 84101	-Outpatient mental health, substance use, and domestic violence services -Qualified clinical support using evidence-based methods -Individual and group psychotherapy -Individualized case management -Medication Management	Refugee youth and adults
Hopeful Beginnings 3280 W 3500 S E, West Valley City, UT 84119 (801) 979-1351	 In Home Services Crisis Stabilization Medication Management Day Treatment School Based Programs Respite Care Case Management Support Groups Group Therapy 	

SUBSTANCE ABUSE TREATMENT

PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Asian Association of Utah 155 South 300 West Suite 101 - Salt Lake City, UT 84101 801-467-6060	-Outpatient Substance Abuse Treatment for Alcohol and Drugs for ages 12 and up	Accepts Medicaid Refugees and asylees only
First Step House 230 W 400 S #103, Salt Lake City, UT 84101 801) 359-8862 8 AM-5 PM	-Residential Treatment -Outpatient Treatment -Long Term Recovery Services -Employment Preparation and Placement -Medical Care -Peer Support Services -Homelessness Resource Center Program	Requires insurance, out of pocket payment Accepts Medicaid



PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Assessment & Referral Services (ARS) Psychiatry U of U School of Medicine 525 East 100 South, Suite 3100, Salt Lake City, UT 84102 (801) 587-2770 Mon-Thurs 8 AM-4 PM Fri 8 AM-3 PM	-Substance abuse related referrals	

DETOX

PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Volunteers of America Utah Men's Detox Center 1875 S Redwood Rd, Salt Lake City, UT 84104 (801) 363-9400	-Detox -Men's and women's specific detox treatment -On-site child care for mothers detoxing	
Center for Women and Children 697 W 4170 S, Murray, UT 84123 (801) 261-9177		

REPRODUCTIVE HEALTH

PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Pregnancy Resource Center Of Salt Lake City 644 S 900 E, SLC, UT 84102 (801) 363-5433 364 E State St, American Fork, UT 84003 801) 363-5433	-Pregnancy verification -Limited obstetrical ultrasounds -Appropriate medical referrals -Sexual health info including STIs/STDs -Parenting classes	All of these services are <u>free of charge</u> and confidential.



PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
University of Utah South Main Clinic 3690 South Main St. SLC, UT 84115 (801) 587-2525	-Teen Mother and Child Program provides medical care for pregnant teens and their babiesPrenatal care -Labor and delivery care -Mental health services	Needs to be 19 years old or younger and expecting to be eligible to participate.
Utah AIDS Foundation 150 S 1000 E #200, Salt Lake City, UT 84102 (801) 487-2323 Mon-Fri 9 AM-5 PM	-Education/Nutrition -Sexually Transmitted -Diseases (STD) Testing -HIV/AIDS Testing -HIV/AIDS/STD Counseling -Hepatitis C Testing -Social Services -PrEP & PEP	

DENTAL CARE

PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Salt Lake Donated Dental Services 1383 S 900 W #128, Salt Lake City, UT 84104 (801) 972-2747 Tues-Wed 9 AM-5 PM Thurs-Fri 9 AM-4 PM	-Urgent care and emergency services -Preventative and periodontal maintenance -Restorative care (fillings, crowns and bridges) -Extensive denture and partial program -Pediatric care including sedation	iPad interpretation service Sliding scale Agency may need to provide verification on patient's behalf Verify service is covered expense by insurance Verify preferred provider list Contact Medicaid if not sure
University of Utah Dental School Rose Park Clinic 168 N 1950 W Suite 202, Salt Lake City, UT 84116 (801) 646-4860 Mon-Fri 7 AM-6 PM	-Cleanings -Oral Surgery -Dental Health Screenings -Orthodontics	Translation services available Discounted Sliding scale Verify service is covered expense by insurance Verify preferred provider list Contact Medicaid if not sure



PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
University of Utah South Main Clinic 3690 South Main St. SLC, UT 84115 (801) 587-2525	-Free dental care for newly arrived refugeesUrgent care and emergency services -Preventative and periodontal maintenance -Restorative care (fillings, crowns and bridges) -Pediatrics	IRC refers refugees to the clinic

EYE CARE

PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
EyeCare 4 Kids 6911 South State Street Midvale, UT 84047	-Eye exams -Contact lenses -Frames and lenses	Professional eye care for low-income, visually-impaired children and underserved families.
Friends for Sight 6715 S 1300 E, Cottonwood Heights, UT 84121 801) 524-2020	-Free vision screenings	Clinics are located in: -Glendale-Mountain View Community Learning Center (1388 Navajo Street) -Liberty Community Learning Center (1085 South 300 East) -Parkview ES Vision Clinic (970 Emery Street (North side entrance) Verify service is covered expense by insurance Verify preferred provider list Contact Medicaid if not sure
Hope in Sight John A. Moran Eye Center University of Utah Health 65 Mario Capecchi Dr, Salt Lake City, UT 84132 801-587-1829	-Optometry -Eye exams -Referrals for sight-restoration surgery	Translation services available Verify preferred provider list Contact Medicaid if not sure



PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Moran Eye Center Optometry & Vision	-Optometry -Comprehensive/routine eye exams	Translation services available
Services at Redwood Health Center	-contact lenses -eyeglass prescriptions	In network with Medicaid
University of Utah Health	-eyeglasses and frames	Verify service is covered expense by insurance
1525 2100 S, Salt Lake City, UT 84119 (801) 581-2352 Mon-Fri 8 AM-5 PM		Verify preferred provider list Contact Medicaid if not sure

MEDICAL EQUIPMENT

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Ability Found 2324 S Constitution Blvd. West Valley City, UT 84119 (801) 505-0529	It is a publicly supported 501c3 charity that provides mobility and other adaptive equipment to people in need at low-cost or in some cases, no-cost. Professional Providers can fill out applications on behalf of clients, or reach out directly to ask for assistance.	Direct contact info: (801) 261-5738 Karena@abilityfound.org
Project Embrace 6268 W 82335 S, West Jordan, UT (385) 351-9101	Provides necessary medical resources to rural, marginalized and low-income communities throughout the Mountain West and abroad.	

MEDICAL AND MENTAL CASE MANAGEMENT

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Valley Behavioral Case Management 1020 S Main St, Salt Lake City, UT 84101 (888) 949-4864 Mon-Fri 8 AM-5 PM	A personalized case management plan to address individuals who have both medical and mental health needs.	Contact Valley Cares Case Management



PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY		ADDITIONAL INFO
Utah Case Management Jen Lingwall (community outreach) 801-918-1614 jlingwall@utahcasemana gement.com Heidi (assistant director) 385-355-1087 heidi@utahcasemanage	-Skilled Nursing Facility -Assisted Living -Adult Day Care -Case Management -Homemaker Services -Respite -Financial Management -In Home Services	1. 2. 3.	Apply for New Choice Waiver. Choose Utah Case Management Services as your provider. If a Utah case manager has not contacted you, contact them at 801-407-0047



Educational and Employment Services

YOUTH PROGRAMS

PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Asian Association of Utah 155 S 300 W, SLC, UT 84101 (801) 467-6060	-Afterschool Programs -Youth Case Management -Parent Program	Provides additional support and services beyond the scope of existing resettlement agencies. Peter Frost- Director of Youth and Family Services 801.412.0578 Peter.Frost@Aau-Slc.Org
Big Brothers Big Sisters of Utah 2121 S State St #201, South Salt Lake, UT 84107 801-313-0303 email@bbbsu.org Mon-Fri 9 AM-5 PM	-Mentorship -Homework help -Sports -Art -Science	
Boys & Girls Clubs of Greater Salt Lake 669 S 200 E #100, Salt Lake City, UT 84111 801-322-4411 Mon-Fri 8:30 AM-5:30 PM	-Academic success -Healthy lifestyles -Good character and citizenship -Sports programs	
Catholic Community Services of Utah - Immigration Salt Lake City Office 801.977.9119 224 N 2200 W, SLC, UT 84116 Ogden Office 801.428.1295 2504 F Ave. Ogden, UT 84401	-Youth mentoring program -College and career preparedness courses -Youth mental health services	

PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Head Start Preschool – UCA 1307 S 900 W, Salt Lake City, UT 84104 (801) 972-2337 Mon-Fri 9 AM-5 PM	-Pre-school -Free vision screenings	
International Rescue Committee 221 S 400 W, Salt Lake City, UT 84110 801-328-1091 Mon-Fri 9 AM-5 PM	-School registration/resettlement -Youth activities/programs	
Living Skills Volunteers of America 447 W Bearcat Dr, Salt Lake City, UT 84115 801-355-2846 sarah.strang@voaut.org	-Living Skills (ages 6-11) focuses on self-concept, cooperation,and expressing feelings in healthy ways -Botvin Life Skills Training (5th-10th) focuses on decision-making skills, communication, refusing negative peer pressure, the risks of prescription drug misuse,healthy choices and staying safe.	Programs provided as a pull-out group during the school day, in after-school programs, and at various community sites.
Know Your Neighbor 150 N 1950 W, Salt Lake City, UT, 84116 slcrefugees@gmail.com	The program (in partnership between the SLC Mayor's Office of Equity and Inclusion and the State Refugee Services Office) connects local volunteers with refugees in Utah to assist with a variety of needs, and to support the need for integration.	Volunteers are connected with individual refugees for their specific needs and with refugee partner organizations for a myriad of program and refugee needs. Volunteer Registration Form
One Refugee 101 S 200 E, Salt Lake City, UT 84111 (801) 521-4781 Mon-Fri 8 AM-5 PM	-College bound program -Educational financial assistance/scholarships	The program is intended to help the preparation of High School students with a refugee background with the expectations of college, and to introduce them to career planning. Students in College Bound are guaranteed entry into the One Refugee program, as long as they meet communication and meeting requirements.



PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Promise South Salt Lake (Multiple Locations)	-Best Buy Teen Tech Center -Boxing -STEM/Art/Recreation -Career support -Financial empowerment coaching -Cooking Club -Team Sports -Tutoring	They provide after school programs. IMPORTANT: Be sure to check their website for specific locations and times. Some programs are only for specific age groups, some are only for specific districts/schools, etc.
Rose Park Neighborhood Center 754 N 8th W, Salt Lake City, UT 84116 (385) 301-8257 Mon-thurs 10 AM-5 PM	-Youth summer English program -College scholarships	
The County Library Salt Lake City Library 210 E 400 S, Salt Lake City, UT 84111 (801) 524-8200 Mon-Thurs 10 AM-8 PM Fri-Sat 10 AM-6 PM Sun 11 AM-5 PM	-Early learning -Early literacy -Pre-k prep -Homework help -Tutors -Standardized test prep -Career help	
USU Extension Salt Lake County 4-H Bastian Agricultural Center 11161 2200 W, South Jordan, UT 84095 385-468-4820 Mon-Fri 8 AM-5 PM	-New American Program -Summer Camps -Science and agriculture education -Volunteer opportunities -Camps/Afterschool clubs	Available to facilitate programs/camps between volunteers and youth recruits.
Utah Federation for Youth 623 E Coatsville Ave, Salt Lake City, UT 84105 kari@socialmarketingcon sultants.com	-Drug prevention -Community involvement -Recreation	



PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
<u>YouthCity</u>	-Afterschool programming/activities -Government/leadership program	For afterschool locations and hours, contact Paige Horton for more info at;
Multiple locations	-Cooking -Baking -Arts and Crafts -Sports -Outdoor adventure -Field trips	Paige.horton@slcgov.com or (801) 550-7488.

ADULT EDUCATION

PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Asian Association of Utah 155 South 300 West Suite 101 - Salt Lake City, UT 84101 801-467-6060 Mon-Fri 8:30 AM-5:30 PM	-English language classes -Life skills classes focuses on career readiness, financial literacy, social/emotional health	
Refugee Services Office 150 N 1950 W, Salt Lake City, UT 84116 (801) 618-5096 Mon-Fri 8:30 AM-5 PM	-ESL referrals -Sewing -Associates through the U of U -Phlebotomy -Job readiness -Trainings/certifications see	
Catholic Community Services of Utah 224 N 2200 W, Salt Lake City, UT 84116 (801) 977-9119 Mon-Fri 8:30 AM-5:30 PM	-Job readiness -Digital literacy -Cultural orientation course -English Language Classes	
Central Park Community Center 2797 S 200 E, South Salt Lake, UT 84115 (801) 412-3208 Mon-Fri 9 AM-7 PM	-Computer and technology support -Financial education -Small business support -Career advancement -Art and community engagement	



PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Columbus Adult Education Center 1860 S 300 E, Salt Lake City, UT 84115 (801) 559-7533	-English language classes -BYU Pathways continuing education degrees -Citizenship classes -Career help -Piano classes -Sewing classes	
Know Your Neighbor 150 N 1950 W, Salt Lake City, UT, 84116 Program Manager- slcrefugees@gmail.com	The program (in partnership between the SLC Mayor's Office of Equity and Inclusion and the State Refugee Services Office) connects local volunteers with refugees in Utah to assist with a variety of needs and to support the need for integration.	Volunteers are connected with individual refugees for their specific needs and with refugee partner organizations for a myriad of program and refugee needs. Volunteer Registration Form
One Refugee 101 S 200 E, Salt Lake City, UT 84111 (801) 521-4781 Mon-Fri 8 AM-5 PM	-Academic mentoring -Professional development -Education financial assistance	
Utah Community Action 1307 S 900 W, Salt Lake City, UT 84104 (801) 977-1122 Mon-Fri 8 AM-4 PM	-English language classes -Child Development Associate's -Culinary employment training -Job readiness and financial literacy -GED prep -Post secondary education referrals	Applications for each are on the website.
Horizonte Instruction and Training Center 1234 S Main St, Salt Lake City, UT 84101 (801) 578-8574 Mon-Fri 8 AM-4 PM	-English language classes -High school diploma -GED	



EMPLOYMENT TRAININGS

PROVIDERS	SERVICES AVAILABLE	ADDITIONAL INFO
Asian Association of Utah 155 S 300 W, Salt Lake City, UT 84101 (801) 467-6060	-Job Development -Resume building -Upward mobility	Translation services available
Catholic Community Services 224 N 2200 W, SLC, UT 84116 (801) 977-9119	-Job development -Individualized employment plans -Job readiness orientations -Resume writing -Job searches	Translation services available
International Rescue Committee (IRC) 221 400 W, SLC, UT 84110 (801) 328-1091	-Business skills training -Mentorship -Job readiness training -Financial management	For refugees in the initial settlement process.
Refugee Services Office 150 N 1950 W SLC, UT 84116 801-618-5096	-Resume Building -Individual job search assistance -IT -Java -Python -Phlebotomy trainings and certifications -Hiring events/fairs	Translation services available

ELL

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Asian Association Of Utah 155 S 300 W #101, SLC, UT 844101	AAU offers ESL classes Monday-Friday from 9am-12pm or evenings from 3pm-6:30pm at the downtown office.	Contact Sheri Bodily (ESL program coordinator) for more info. sherib@aau-slc.org 801-706-7566



PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Busuu Online	Interactive classes with short lessons and exercises. You can practice your English pronunciation with native speakers. The basic plan is free.	Website and app
Cambridge English Online	Learning activities, tests, games and other resources to improve the use of real-life English.	Website
Coursera Online	Coursera offers many free online English classes for basic English, workplace, media literacy, etc.	Website and app
<u>Duolingo</u> Online	Effective and personalized English learning for free.	Website and app
ESL Center 650 E 4500 S, Suite 220 SLC, UT 84107 (801) 328-5608 info@eslcenter.org	Throughout the support of partners, they hold English language classes in libraries, schools, community centers, apartment buildings and workplaces.	Complete application on the bottom of the website and they will set up an intake before you start classes Classes are held at multiple locations
Granite Peaks Adult Education 501 E. 3900 S., Salt Lake City, UT 84107	They offer English class levels 1-6 and are available in person with certain levels available online as well. Classes are held throughout the year.	Online Student Application Form
Horizonte 1234 S Main St. SLC, UT 84101 (801) 578-8574	Provides ESL, GED, and high school diploma classes.	Interested students are required to attend a one-hour orientation before taking the assessment to qualify them for certain levels of ESL. Refer to the link to see the schedule for orientation.
Know Your Neighbor 150 N 1950 W, Salt Lake City, UT, 84116 slcrefugees@gmail.com	The program (in partnership between the <u>SLC Mayor's Office of Equity and Inclusion</u> and the <u>State Refugee Services Office</u>) connects local volunteers with refugees in Utah to assist with a variety of needs and to support the need for integration.	Volunteers are connected with individual refugees for their specific needs, including ESL. Make sure to fill out a form for needs. Volunteer Request Form



PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
USAHello Online	Offers free online GED and citizenship classes for learning English. You can study English while also viewing the classes in other languages. Lingokids - games, videos and songs to help children learn English. Sign up for free here.	Website
USALearns Online	USA Learns has several free courses to help you learn English, improve your skills, study for a job, prepare to become a U.S. citizen and more.	Website
Utah Community Action 1307 S 900 W, Salt Lake City, UT 84104 (801) 977-1122 Mon-Fri 8 AM-4 PM	Utah Community Action provides referrals for adults interested in English as a Second Language education.	Fill out this form
Women of The World 415 E 3900 S, SLC, UT 84107 (801) 953-0008	Offers eight-week intensive English learning program. Able to provide childcare.	Participants must be clients. If not a Women of The World client, they need to go in for an intake before class starts.

DOCUMENT/TRANSLATION

PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
CommGap (801) 944-4049 Online	They offer an array of services, solutions, team members and technology to support over 200 languages. They provide interpretation and translation for websites, e-courses, apps, telehealth, etc.	They offer complimentary consultations.



PROVIDERS	BRIEF DESCRIPTION & PROVIDER PATHWAY	ADDITIONAL INFO
Linguistica (866) 908-5744 Online	They provide on-site, over the phone and video conferencing interpretations as well as document translations. For the business, government and medical industries.	You will need to register and pay for the service.
Refugee Translation Project Contact form Online	The Refugee Translation Project provides fast, professional translations of documents related to asylum and other immigration cases to clients and partners remotely (personal statements, medical records, identity papers, court documents, police reports and other evidence necessary to win asylum and resettlement cases). They also offer remote interpretation services by phone or video conference domestically and internationally.	Website and phone Free for clients if they reach out, paid service if an organization Request translation form.
Tarjimly (732) 607-5579 Online	They connect people in need with a translator for 120+ languages using their global translator community and Al-enabled mobile app.	App Free for basic plan



Appendix 1: Housing Forms

a.	a. Housing Authority of Salt Lake City <u>Section 8 Forms</u>	
		Citizenship Declaration
		Language ID Card
	Ch	ildcare Business Verification Forn
		HUD Release Forn
		Debts Owed
b.	b. Housing Authority of Salt Lake City <u>Client Forms</u>	
		30-Day Notice To Vacate
		Advocacy Release
		Client Change Report Form
		Employment Verification
		Annual Recertification Packet



Appendix 2: Hotlines

Youth Services

Lifeline for Youth Mental Health	LifeLine For Youth	1-855-968-8443
24-hour UNI Crisis Line	Emergency Help Lines SLCo.	(801) 587-3000
Child Abuse Hotline	Emergency Help Lines SLCo.	(855) 323-3237
Suicide Prevention Lifeline	Suicide Prevention Lifeline	(800) 273-8255
National Runaway Switchboard Crisis intervention, message delivery service, & bus transportation home for runaway youth through age 21.	Emergency Help Lines SLCo.	(800) 786-2929
The Nine Line 24-hour hotline for youth and parents	Emergency Help Lines SLCo.	(800) 786-2929
SafeUT Cell phone App providing a 24 hour crisis and tip line offering counseling to youth on a variety of problems	Emergency Help Lines SLCo.	(833) 372-3388
Childhelp Provides 24/7 assistance in 170 languages to adults, children and youth with information and questions regarding child abuse. All calls are anonymous and confidential.	Childhelp	1(800) 422-4453

Love is Respect Peer advocates available 24/7 to support teens with concerns about dating violence.	Love is Respect	1(800) 331-9474 Chat available thru their website, or text loveis to 22522.
National Center for Missing and Exploited Children	<u>CyberTip Report</u>	1-800-THE-LOST to report sexually exploited or abused minors/submit a tip online at <u>CyberTip Report</u> .

General Crisis Hotlines

Crisis Line - Wasatch Mental Health	Wasatch Behavioral Health	
373-4760		24 hr crisis line 801-373-7393
Davis County Crisis Line - Davis	Davis Behavioral Health	
Behavioral Health		801-773-7060
	Utah Division of Child and Family	
Department of Child and Family	Services	
Services DCFS 24/7 child abuse		
report hotline		1-855-323-DCFS (3237)
	National Action Alliance for Suicide	
National Alliance for Suicide	<u>Prevention</u>	
Prevention		1-800-273-TALK (8255)
	National Human Trafficking Hotline	
National Human Trafficking Hotline		1-888-373-7888
	National Runaway Safeline	
National Runaway Hotline		1-800-786-2929 (24/7)
	<u>Utah Poison Control Center</u>	
Poison Control		800-222-1222
	Safe Kids Worldwide	
Safe Kids		see website for contact info
	Valley Behavioral Health	
Summit County Crisis Line - Valley		SLC 888-949-4864, Tooele
Behavioral Health		435-843-3520, Summit 435-649-8347
	StopBullying.gov	
Stop Bullying		1-800-273-TALK (8255).
	U of U Crisis Line	
University of Utah Crisis Line		80- 583-2500
	Utahcountycrisisline@gmail.com	
Utah County Crisis line		801-691-5433
Utah County crisis line - Wasatch	Utah County Crisis Line Wasatch Mental	24 Hour Crisis Line: 801-373-7393,
Mental Health	<u>Health</u>	Wasatch County 435-654-3003



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Utah County Sheriff's Domestic	Utah County Sheriff's DV Response and	
Violence Response and Resource	Resources	
Services		801-851-8364
Utah Domestic Violence Coalition -	<u>Utah Domestic Violence Coalition</u>	
Utah Domestic Violence Advisory		
Council		801-538-4100
Utah's ID Theft Central (IRIS)	<u>Utah's ID Theft Central</u>	

Medical Crisis

Crisis Line - Wasatch Mental Health	Utah County crisis line - Wasatch Mental Health
24 hr crisis line 801-373-7393	24 Hour Crisis Line: (801) 373-7393 and (801) 373-7393 wasatch county (435) 654-3003
Davis County Crisis Line - Davis Behavioral Health	Summit County Crisis Line - Valley Behavioral Health
801-773-7060	SLC 888-949-4864, Tooele 435-843-3520, summit 435-649-8347
National Action Alliance for Suicide Prevention	<u>University of Utah Crisis</u> <u>Line</u>
1-800-273-TALK (8255)	(801) 583-2500
Utah Poison Control Center	Utah County Crisis line
800-222-1222	801-691-5433



Appendix 3: Jewish Community Refugee Assistance Form

JEWISH COMMUNITY REFUGEE ASSISTANCE FORM

Date: Taken By	r: Refer	ral Agency:	
		Agency Contact:	
Name:			
Address:			
City:	State: UT	Zip:	
Phone Number:	Age	ency Contact Phone #s:	
Email:			
Is it okay to leave a messa	age at these numbers?	YesNo	
Country of Origin:			
Country of Origini.			
 List family member 	S:		
Name		Age:	
Name	M / F	Age:	
Name	M / F	Age:	
Name	M / F	Age:	
Name	M / F	Age:	
 Reason for Referra 			
Requested Grant A	mount:		
requested Grant / t			
To: Seasons at peb	ble Creek		
	(checks are made	out to third party – landlord, utility etc)	
Frank to kethler of the state			
Email to kathlene@jfsutah	.org		
Comments:			

