



SNAP Frequently Asked Questions – March 2019

1. Why am I receiving my March SNAP benefits early?

To lessen the effects of February's early issuance of SNAP, March SNAP benefits are being issued early in order to ensure customers receive SNAP benefits for the month of March 2019 in a timely manner.

2. When will I receive my March SNAP benefits?

Current, eligible customers will receive their March SNAP benefits no later than Tuesday, March 5, 2019. For all other customers, your SNAP benefits may be issued on a later date in March. See question 3 for more detail.

3. I just applied or have a pending review for SNAP benefits. When will I receive my SNAP benefits?

Those with a pending review or application will receive SNAP benefits once their eligibility has been determined. It is important for our customers to complete the application or review process as soon as possible.

4. Are SNAP benefits going to be issued in April?

We anticipate April 2019 SNAP benefits will be issued on the regular schedule.

5. What if my SNAP benefit does not last until April? Will I get a supplement?

The early issuance of March SNAP benefits is not an additional benefit, but a regular benefit issued early. Make sure to plan your spending, as any SNAP benefit for April 2019 will be issued on your regular issuance date. This means you need to budget your SNAP funds to last through early to mid-April. No March supplement will be issued. If you need additional food help, call 2-1-1 or visit your local food bank.

6. How do I check my SNAP EBT card balance?

You may check your SNAP EBT card balance at any time by calling the EBT help desk at 1-800-997-4444, using the connectEBT mobile app, or by visiting connectEBT.com.

7. I didn't receive a notice about the early issuance. How I can verify that I received my March SNAP benefits?

Per federal regulation, Workforce Services issued a mass change notice in the form of a public notice. No individual notices have been sent to customers. You may check your SNAP EBT card balance at any time by accessing your [myCase](#) account, calling the EBT help desk at 1-800-997-4444, using the connectEBT mobile app, or by visiting connectEBT.com.