



Advisory Council to the Division of Services of the Deaf and Hard of Hearing

Wednesday, September 15, 2021

Via zoom meeting 5:00 pm – 6:30 pm

Meeting Minutes

Advisory Council Members: Martin Price, Katie Greene, Kim Lucas, Bradley Jones, Chip Royce, Cody Simonsen, Jim Berardino, Joe Helfrich, Sharron James, John Galli

Guests: Justin Howell, Maclain Drake

DSDHH Staff: Pamela Mower, Eric Roux

Agenda Item	Discussion	Recommendations/Actions
Welcome and Introductions	<p>Meeting started at 5:02 PM</p> <p>Excused: Melanie Sperry, Larry Lee</p> <p>Chair, Martin Price welcomed all to the Advisory Council meeting.</p> <p>Approval of Minutes <input type="checkbox"/> August 18, 2021 meeting minutes.</p> <p>The link to the recording of the meeting: https://www.youtube.com/watch?v=LbJJazhR8h8</p>	<p>Martin called for a motion to approve the 8/18/2021 minutes.</p> <p>Kim motioned.</p> <p>Brad seconded the motion.</p> <p>Minutes approved unanimously.</p>
Update on the Strategic Plan	<ul style="list-style-type: none"> ● Annual numbers were just reported in the legislature update. Over the last year 750 more unique individuals were served than the previous year which is about a 19% increase. ● Recently certified the first UCDI ● Open position for an additional CDI for the UIP program ● Open position for a Communication Assessment Specialist ● Open position for a Hard of Hearing Program Supervisor ● Internally the redraft of the DSDHH policy manual is being finalized. It will be published for public comment before it is finalized. ● Annual reviews of all staff at the center are being conducted in the second half of September. New performance standards are being created for all staff. ● DSDHH is working with State trainers to develop fully accessible ASL trainings for management leadership, diversity and inclusion and customer service. ● Eric will meet with Jared Mendenhal to develop a new media strategy to allow the center to do outreach and communicate more effectively using new media that younger generations use more. 	

	<ul style="list-style-type: none"> ○ There will also be training for communication standards for all of the different forms of media. ● Youth outreach: Partnership with USDB has been renewed. <ul style="list-style-type: none"> ○ A youth Halloween party is being planned. ○ Looking to start a youth game night once or twice a month. ● A sports committee has been created ● Chris Wakeland is the new DeafBlind specialist ● Working on getting together different committees for community input on our internal decisions ● Based on the focus group work from last year, we are looking into how to better serve our underserved community members <ul style="list-style-type: none"> ○ More multilingual interpreters are needed ○ More representation of minority groups is needed ○ Providing service to refugees ● Guidelines are being finalized for all part-time instructors to help clarify and standardize how they function internally and the expectations for quality service for anyone taking classes. ● Customer feedback ability is being worked on to be put on the website. That will also include a way to leave a video comment. ● There had been no qualified candidates for the Hard of Hearing Program Supervisor position. The position has been reposted and advertising has been widened and so far it seems more qualified applicants have applied. 	
<p>Formation of Committees and their purposes</p>	<ul style="list-style-type: none"> ● The executive council will come up with guidelines of expectations for the committees. ● Bylaws committee to clear up some vagueness in the wording. ● Event committee to get the community involved. ● Service review committee to evaluate services provided by DSDHH 	
<p>Hard of Hearing discussion</p>	<ul style="list-style-type: none"> ● There are a lot of different captioning technologies but not all are effective. ● Classes at Sanderson for the Hard of Hearing are wonderful. ● Outreach is something that could be worked on to help people understand their hearing loss especially the elderly. ● Medical professionals need to be educated about technologies needed for Hard of Hearing understanding. ● A list of acronyms for the Advisory Council is needed for the new members. ● Children and youth need support regardless of whether they know ASL or not and their different levels of hearing loss. ● Children that do not attend USDB need to be included and served as well. 	
<p>Roundtable Announcements</p>	<ul style="list-style-type: none"> ● Kim Lucas - Preparations are being made for the UAD Conference, October 29 - 30, with 3 keynote speakers. There will also be 4 additional speakers at the conference. ● Joe Helfrich - Some of the new members would like to discuss their roles in person. A time for them to meet with Eric and Martin at DSDHH can be set up. 	

	<ul style="list-style-type: none"> ● Katie Greene - Utah Parent Center is going to have a WebinEAR talking about accommodations in the school system on September 27th. The CARE Project is a free event for families of children that are Deaf or Hard of Hearing of any diagnosis or communication modality on November 5-6th. The first day is for families and the second day will include professionals or members of the community. Resources will be discussed. There will be a young adult panel. ● Maclain Drake - If there are any questions about products for the community or experiences with movie theaters accessibility, he is here to facilitate feedback. He has some shows coming up for the holidays coming up for the Deaf and Hard of Hearing. ● John Galli asked if there is a list of counselors for the Deaf and Hard of Hearing that do virtual sessions from out of state or in state. Katie Greene responded that at this time there is not. 	
Adjournment	<p>Meeting ended at 6:09 PM</p> <p style="text-align: center;">Next Meeting Wednesday, October 20, 2021 5:00 pm – 6:30 pm</p>	<p>Martin called for a motion to adjourn. Kim motioned.</p> <p>Meeting adjourned.</p>