

DEAF & HARD OF HEARING INFO - CORONAVIRUS



Utah Division of Services
of the Deaf and Hard of Hearing

North Center: Sanderson
5709 South 1500 West
Taylorsville, UT 84123
VP: 801-657-5200

South Center: St. George
1067 E. Tabernacle Suite #10
St. George, UT 84770
VP: 435-216-9305

PREVENTING ILLNESS



GET MEDICAL HELP



PREFERRED METHOD OF COMMUNICATION



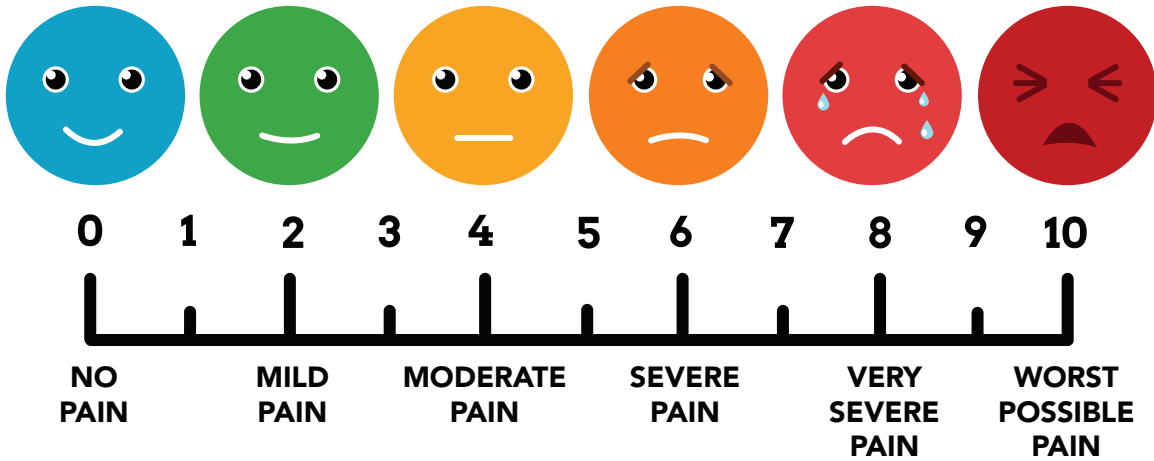
QUICK COMMUNICATION



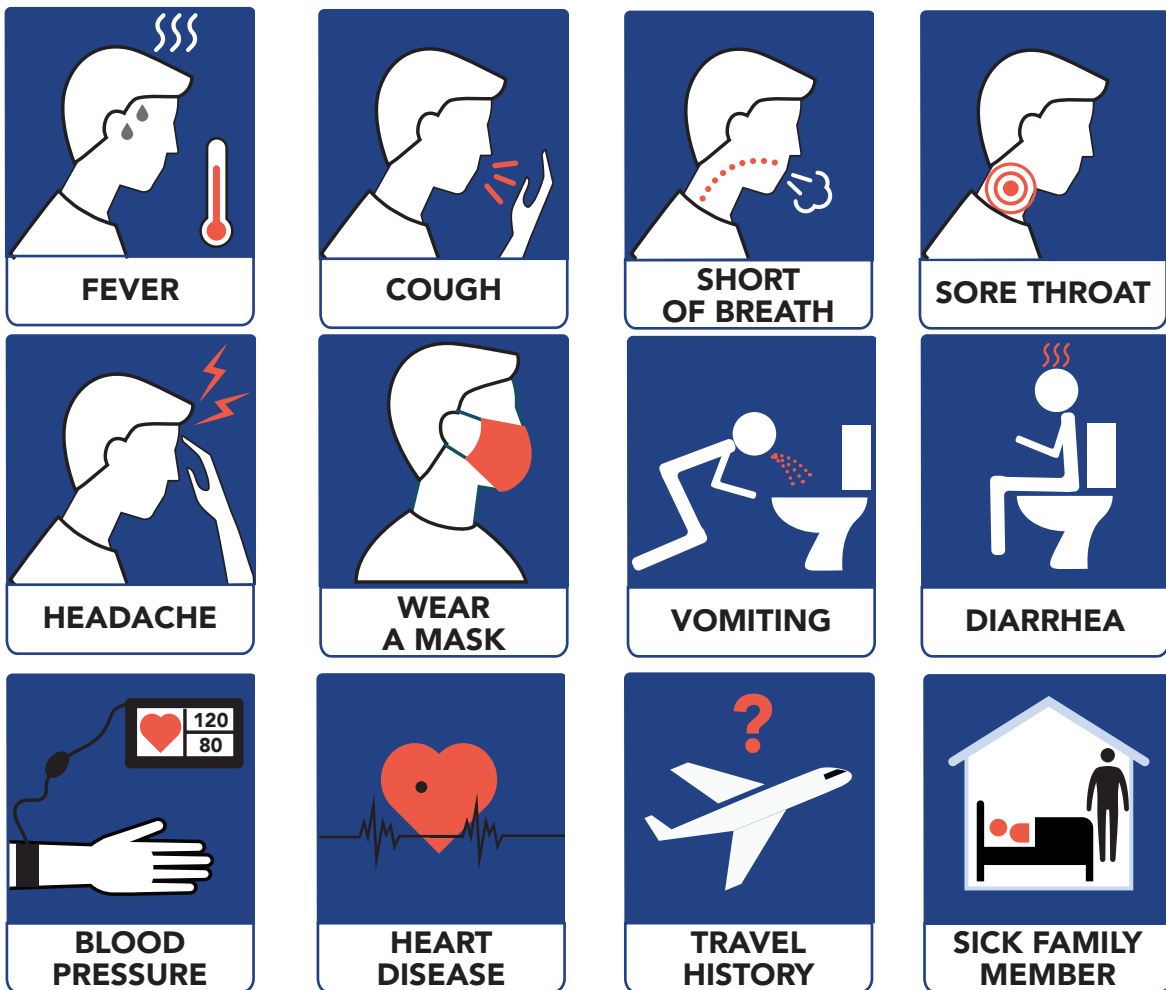
TIPS FOR HEALTH PROVIDER

- ▶ Get the person's attention and make eye contact
- ▶ Repeat, rephrase, or write down your request
- ▶ Ask and/or indicate before touching the person
- ▶ Ask the person their preferred method of communication
- ▶ Minimize the number of people interacting with the patient
- ▶ Know that hearing aids/cochlear implants may improve hearing, but a person may still benefit from an assistive listening device and still may not understand all that you say.

HOW DO YOU FEEL?



SITUATION, HISTORY & SYMPTOMS



HOW LONG HAVE YOU HAD SYMPTOMS?

▶ MINUTES

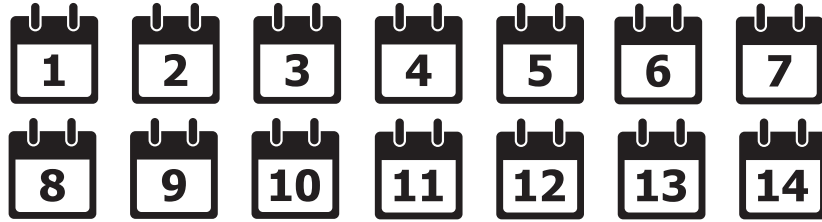
▶ HOURS

▶ DAYS

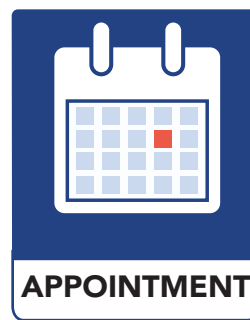
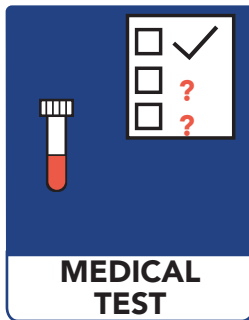
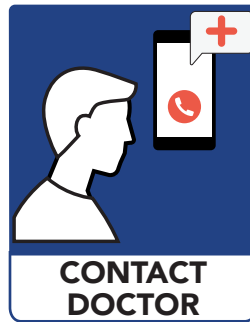
▶ WEEKS

▶ MONTHS

▶ YEARS



TREATMENT & CARE



DEVELOPED BY THE MASSACHUSETTS COMMISSION FOR THE DEAF AND HARD OF HEARING ▶ [HTTPS://MASS.GOV](https://mass.gov)

Some elements of this tool were used with permission by the Wisconsin Council on Physical Disabilities.

March 2020