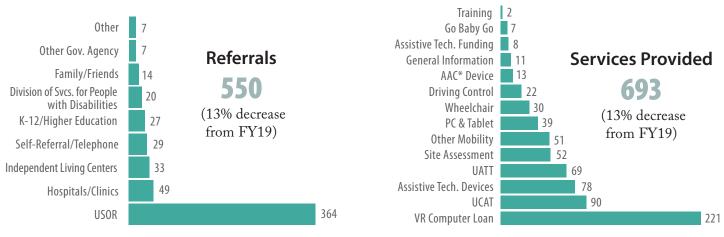


Performance & Accomplishments Federal Fiscal Year 2020



(*) AAC = Augmentative and Alternative Communication

FY20 Highlights

- Adapted to new processes as a result of COVID-19 restrictions
- Met clients' needs by completing virtual evaluations
- Continued to provide trainings exclusively through virtual platforms
- Partnered with Utah State Board of Education to train school staff in a fourpart Functional Communication and Behavior Training
- Issued 221 loaner computers to Vocational Rehabilitation clients as the COVID-19 pandemic pushed individuals to virtual learning
- Hired two new staff members (OT Supervisor and Assistive Technology Specialist) to strengthen our team

FY21 Goals

- Improve outreach efforts to rural areas of Utah
- Increase our social media presence
- Increase online training presentations and opportunities
- Increase referrals by 10%

"The iPad with head tracking became the only way we could communicate with Dad [during our] last month together. It wasn't perfect, but it was so important that we had a way to hear his thoughts, feelings and needs. It meant so much to my family that you provided this gift. Thank you." — UCAT client

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