



Annual Report 2023

UTAH DEPARTMENT OF WORKFORCE SERVICES



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DEAR LEGISLATORS AND PARTNERS:

The past year has provided challenges and opportunities for the Department of Workforce Services as we continue to connect Utah's residents and businesses to services that support the strength of the state's economy and the health of Utah's communities.

Utah's employment situation has been very strong for the past 12 months, providing ample opportunity for workers to find jobs, improve their employment situation and support their families. Utah wrapped the fiscal year at a 2.4% unemployment rate. The labor force participation rate in Utah reached a 14-year high at 69.6%, and Utah remains one of the top states for teen labor participation.

In the environment of that strong economy, we started the required process of reviewing all Medicaid cases in March 2023, with the end of pandemic continuous enrollment. During the previous three years, states were required to maintain Medicaid coverage for all members, even if their eligibility changed. Even with this added workload, we are on track to complete all reviews by March 2024. Customers who are determined no longer eligible for Medicaid are referred to the Federal Marketplace for subsidized private insurance coverage.

Housing and homelessness in Utah continue to present difficult challenges for policy makers and residents. We are grateful to the State Legislature for their attention to these issues in the last session, allocating almost \$70 million to be deployed through the Olene Walker Housing Loan Fund to assist low-income renters, build new units, rehabilitate older units and improve housing supply in rural Utah.

We had another big year for refugee arrivals in Utah, following the emergency evacuations in Afghanistan and the ongoing war in Ukraine. We welcomed about 1,500 individuals in the calendar year 2022, after just 200 in 2021. As of today, all Afghan arrivals are in long-term housing, students are enrolled in school and the majority of households have at least one person working full time.

Like Gov. Cox, we are committed to improving customer experience for the Utahns we serve. In the past year, we deployed a new, mobile-friendly version of our customer case management program myCase. We also added a website services navigator tool that can easily direct customers to the right online resource or to our phones or live chat. We are gathering feedback from thousands of online customer interactions to identify opportunities for improvement, and we'll be adding new feedback opportunities for our in-person customers soon.

Our employees are just as important as our customers. Our executive leadership team visited offices across the state over the past year, in addition to virtual employee townhalls to hear from staff and answer questions. We regularly offer quick feedback opportunities, like we do for customers. We were pleased to see in a recent survey that 90% of our employees enjoy their jobs and find their work meaningful.



*Casey Cameron
Executive Director*

The following report details more of the extensive work of our departments, divisions, programs, boards and commissions for fiscal year 2023. If you have any questions, please contact our office at 801-526-9207. Our executive administrator will get you in contact with us as soon as possible.

Thank you for your support and the opportunity to serve the state of Utah.

Equal Opportunity Employer/Program

Auxiliary aids (accommodations) and services are available upon request to individuals with disabilities by calling 801-526-9240. Individuals with speech or hearing impairments may call the Relay Utah by dialing 711. Spanish Relay Utah: 1-888-346-3162.

MISSION AND CORNERSTONES



CORNERSTONES

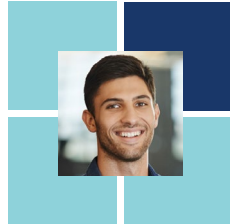
Employee Success

We promote a culture that fosters professional and personal fulfillment for our employees.



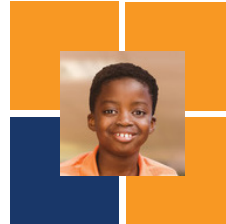
Customer Experience

We provide our customers with accessible, respectful and responsive service.



Community Connection

We engage with our partners to support opportunities for communities to prosper.



Operational Excellence

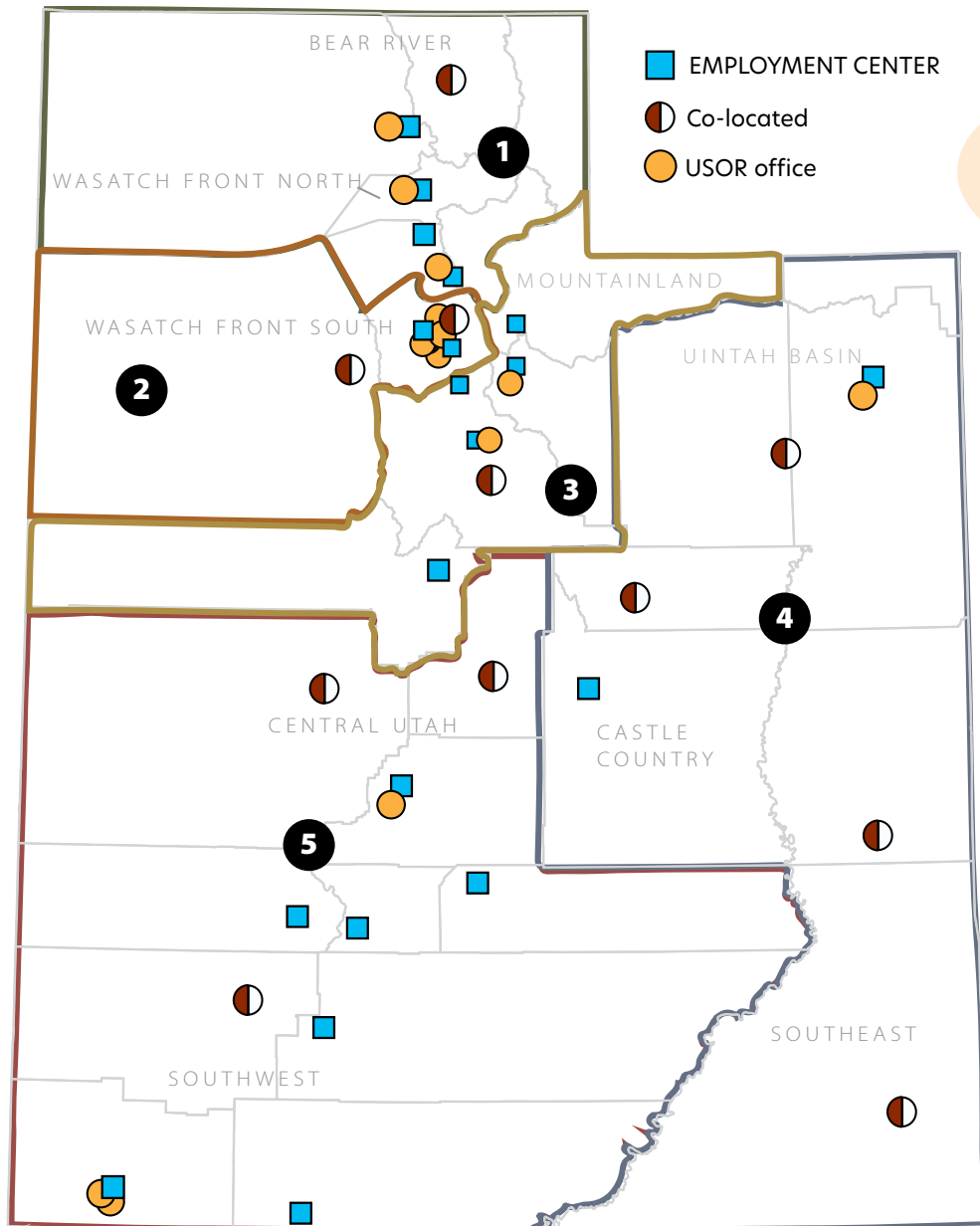
We deliver quality public service by implementing efficient solutions that are reliable and accurate.



DEPARTMENT OF WORKFORCE SERVICES MISSION

We strengthen Utah's communities by connecting the workforce to new opportunities and providing services to individuals and families in need.

WORKFORCE SERVICES OFFICE LOCATIONS





 For employment center and USOR office location details, visit **jobs.utah.gov**

1. BEAR RIVER/WASATCH FRONT NORTH

EMPLOYMENT CENTERS:


Brigham City
 Clearfield
 Logan 
 Ogden
 So. Davis (Woods Cross)

USOR OFFICES:

Brigham City
 Davis (Centerville)
 Logan 
 Ogden

2. WASATCH FRONT SOUTH

EMPLOYMENT CENTERS:


Metro (Salt Lake City)
 So. County (Taylorsville)
 Tooele 

USOR OFFICES:


Salt Lake City/Utah Refugee Center 
 Salt Lake DSBVI
 South Valley (So. Jordan)
 Taylorsville DSDHH
 Tooele 
 Valley West (Taylorsville)

3. MOUNTAINLAND

EMPLOYMENT CENTERS:





Heber
 Lehi
 Nephi
 Park City
 Provo
 Spanish Fork 

USOR OFFICES:

Heber
 Provo
 Spanish Fork 

4. UINTAH BASIN/CASTLE COUNTRY/SOUTHEAST

EMPLOYMENT CENTERS:

Blanding 
 Castle Dale
 Moab 
 Price 
 Roosevelt 
 Vernal

USOR OFFICES:




Blanding 
 Moab 
 Price 
 Roosevelt 
 Vernal

5. CENTRAL UTAH/SOUTHWEST

EMPLOYMENT CENTERS:

Beaver
 Cedar City 
 Delta 
 Junction
 Kanab
 Loa
 Manti 
 Panguitch
 Richfield
 St. George

USOR OFFICES:

Cedar City 
 Delta 
 Manti 
 Richfield
 St. George
 St. George DSDHH

DEPARTMENT OF WORKFORCE SERVICES

EXECUTIVE DIRECTOR'S OFFICE

CASEY CAMERON, EXECUTIVE DIRECTOR



Casey Cameron was appointed executive director of the Utah Department of Workforce Services by Gov. Spencer J. Cox in 2020, after serving as a deputy director since 2012. In addition to leading the department through the pandemic, she was instrumental in several significant departmental changes, such as helping to form the Eligibility Services and Workforce Development divisions. Casey has worked for the state of Utah for 24 years. She is currently the chair of the Refugee

Advisory Board and serves on the National Association of State Workforce Agencies Board, Utah Economic Opportunity Commission, Utah Homeless Council and Shelter the Homeless Board. Casey is a recipient of the 2018 Governor's award for leadership, as well as the Governor's award in the area of innovation and efficiency in 2010. She is a graduate of the University of Utah with a bachelor's degree in social and behavioral health.



GREG PARAS, DEPUTY DIRECTOR

Greg Paras serves as a deputy director for the Department of Workforce Services. Throughout more than 20 years with the department, Greg has held positions ranging from a frontline staff member through various leadership roles. Greg is currently the deputy director overseeing Workforce Development (including activities

within more than 30 employment centers around the state, apprenticeships and veteran services), Workforce Research and Analysis, Administrative Support (including finance, facilities, contracts and information security), Technology Services and the Utah State Office of Rehabilitation.

NATE MCDONALD, DEPUTY DIRECTOR



Nate McDonald is a deputy director for the Department of Workforce Services. He previously served as the assistant deputy and communication director, where he oversaw communications, employer initiatives and the veterans employment team. Prior to joining Workforce Services, he was the associate communication director for

the Utah Governor's Office. Nate is currently the deputy director overseeing Housing and Community Development, Communication, Child Care, Homeless Services and Refugee Services.

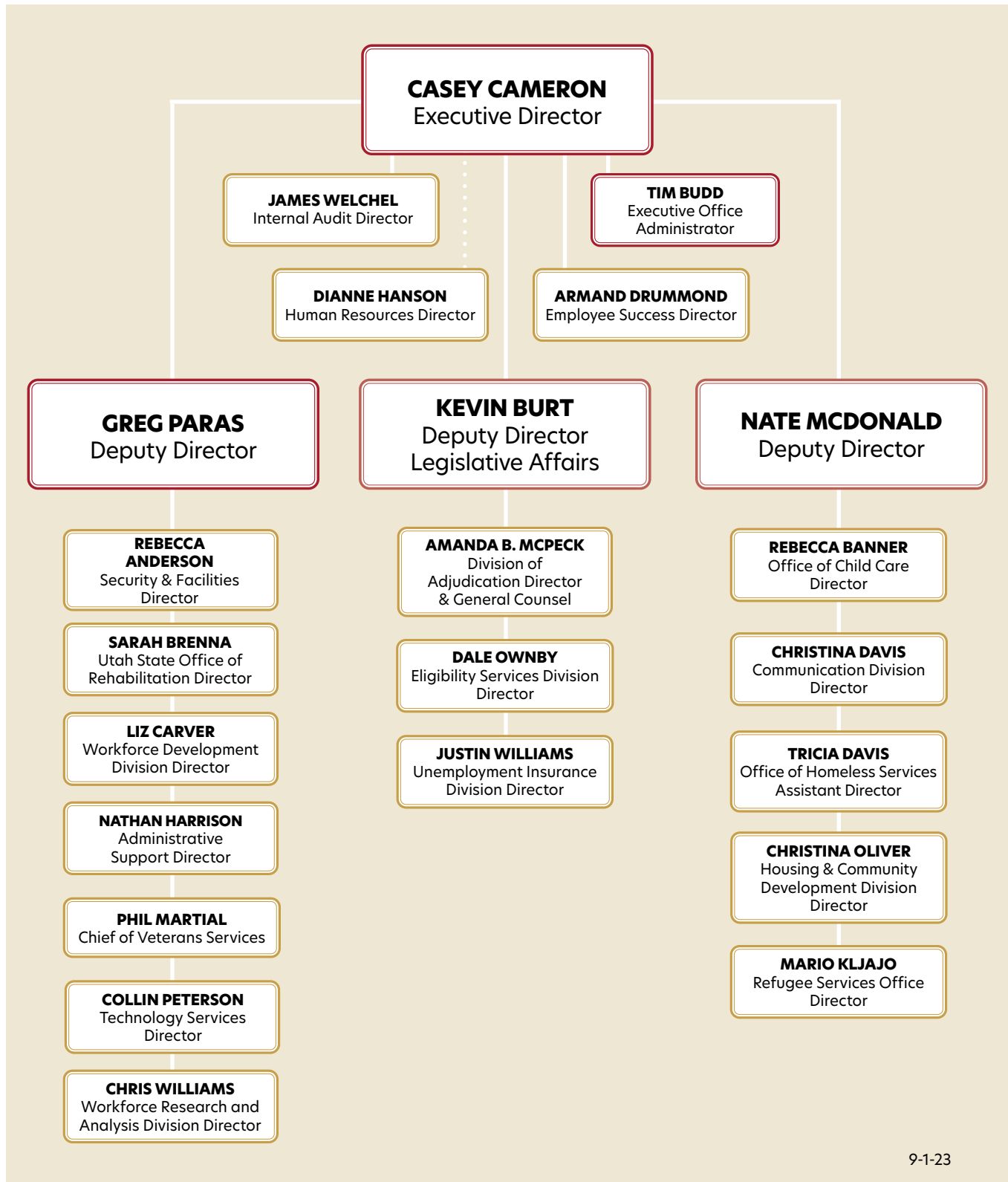


KEVIN BURT, DEPUTY DIRECTOR

Kevin Burt serves as a deputy director for the Department of Workforce Services. He has been with the department for 20 years, starting as an employment counselor in the Workforce Development Division, and then moving to the

Eligibility Services Division, where he was an assistant director. Most recently, Kevin served as the division director for Unemployment Insurance. He currently oversees Eligibility Services, Unemployment Insurance, Adjudication and Legislative Affairs.

DEPARTMENT OF WORKFORCE SERVICES
ORGANIZATION CHART



DIVISION HIGHLIGHTS

ELIGIBILITY SERVICES

The Eligibility Services Division is the largest division in Workforce Services and administers temporary supportive services for thousands of Utah families and individuals. The division helps people address basic needs as they work towards gainful employment and self-sufficiency. Customers can access their benefit information at any of the statewide employment centers by calling the eligibility services center or using the myCase option online.

GOAL

To determine eligibility and issue accurate benefits in a timely fashion while constantly improving through innovation.

DATA

Average Monthly Decisions	
State Fiscal Year	Average Monthly Decisions
2022	188,785
2023	202,915
PRT Edit Accuracy	
State Fiscal Year	Rate
2022	95.37%
2023	94.11%
Timeliness (All Programs)	
State Fiscal Year	Rate
2022	93.74%
2023	93.32%
Total Unique Households	
State Fiscal Year	# of Households
2022	292,863
2023	329,287
Total Unique Individuals	
State Fiscal Year	# of Individuals
2022	551,369
2023	604,807
Total Applications	
State Fiscal Year	# of Applications
2022	253,576
2023	272,924

ACHIEVEMENTS

- The division delivered timely customer assistance while shouldering an unprecedented workload due to the COVID-19 pandemic. Eligibility Services implemented several new pandemic-related initiatives, including keeping Medicaid cases open, issuing millions of dollars in SNAP emergency allotments and issuing Pandemic-Electronic Benefit Transfer (P-EBT) for children affected by COVID-related school closures and hybrid school schedules.
- At the beginning of the pandemic, most staff were sent to a telework environment. This has been shown to be an effective work model. Currently, 83% of division employees are teleworking full-time.
- The division rewrote the customer portal (myCase) to be mobile friendly and easier to navigate.

CHALLENGES

- The COVID-19 pandemic brought multiple challenges for the division, including transitioning more staff to a telework environment to ensure the ability to work safely. The division also had to quickly adapt policies and systems to properly implement federal changes to programs, including maximum allotment for all SNAP recipients, P-EBT assistance and ensuring all Medicaid cases remained open.
- With the end of the Public Health Emergency announced in February, the division is challenged with reviewing/redetermining eligibility for over 500,000 individuals on Medicaid over a 12-month period.



DALE OWNBY

For additional information visit jobs.utah.gov or contact Dale Ownby, division director, at downby@utah.gov.



WORKFORCE SERVICES
ELIGIBILITY



FULL-TIME EMPLOYEES: 815

DIVISION HIGHLIGHTS

HOUSING AND COMMUNITY DEVELOPMENT

The Housing and Community Development Division serves communities statewide to build local capacity, fund services, infrastructure and leverage resources for critical community programs. Key programs within the division include:

- Community Development Block Grant
- Community Development Specialists
- Community Services Block Grant
- Home Energy Assistance Target (HEAT) Program
- Utah Navajo Revitalization Fund
- Olene Walker Housing Loan Fund
- Permanent Community Impact Fund
- Private Activity Bonds
- Uintah Basin Revitalization Funds
- Weatherization Assistance Program
- Moderate Income Housing Database

GOAL

To assist communities and their economies by supporting local infrastructure projects, affordable housing development and the provision of basic community services.

DATA

- Olene Walker Housing Loan Fund assets increased by \$11.02 million; an increase of 5.91%.
- The Private Activity Bond Board of Review has approved tax exempt bonding for 2,211 new affordable units.
- In the 2022 General Legislative Session, [House Bill 462](#) was passed and allocated funds for the development of a new statewide database of moderate-income housing units, slated for completion in the 2024 fiscal year.

- Moderate Income Housing Plan Assistance: Ninety-five municipalities, townships, and counties are required to report annual progress to implement their selected moderate income housing strategies. Three of these communities submitted initial reports, which provide the division with the community implementation plan and benchmarks which are used for subsequent years' review. In 2023, the division assisted the reporting communities through detailed feedback in compliance and noncompliance notices, three trainings between March and July, report templates, one-on-one meetings, and other technical assistance prior to the Aug. 1 deadline. The division review period is 90-days from the date of a community's moderate income housing report submission. It is expected that the initial review for compliance will be completed by Oct. 28, 2023. A comprehensive assessment of all report metrics will be completed following the compliance review.

Accessory Dwelling Unit Counts by Tracking Method

Total to Date	Count within the last 12 months		
	Building Permits	Rental Licenses or Permits	Other Permits or Licenses
5,227	935	4,375	320

ACHIEVEMENTS

- The American Rescue Plan Act (ARPA) funded the expansion or construction of several food banks and pantries around the state, including the Utah Food Bank's facility in Salt Lake; new emergency food



DIVISION HIGHLIGHTS

resources in San Juan County; a new food distribution center and pantry in Blanding and satellite pantries in Montezuma Creek and Monument Valley; and a new emergency food warehouse in Cache County. These resources will significantly increase food access to regions of the state that facing significant food insecurity.

- New Legislative Appropriations for 2023 — Olene Walker
 - Section & Landlord Incentive Program \$600,000
 - First Time Home Buyer Program \$50,000,000
 - Rural Single Family Home Land Revolving Loan Program \$2,750,000
 - Single Family Housing Rehab \$500,000
 - Utah Housing Preservation Fund \$10,000,000
 - Shared Equity Revolving Loan Fund \$5,000,000
- A legislative appropriation for 2023 will offer cities and counties technical assistance for updating their subdivision ordinances in compliance with SB 174, which was passed during the 2023 legislative session.
- Since starting in 2020, the Utah Housing Preservation Fund has grown to 644 units across nine properties spanning three counties. The state of Utah has supported the fund by investing \$50 million over the last three legislative sessions. Moving forward, the fund is committed to continuing its mission and finding innovative ways to provide safe, affordable housing options. View the fund's annual report [here](#).

CHALLENGES

- A lack of affordable housing continues to be a challenge throughout the state. There is a shortage of affordable units, especially for households that earn 0-30% of the area median income. Access to affordable housing is a key component in reducing homelessness, supporting economic development and stabilizing low income households and communities throughout the state.



CHRISTINA OLIVER

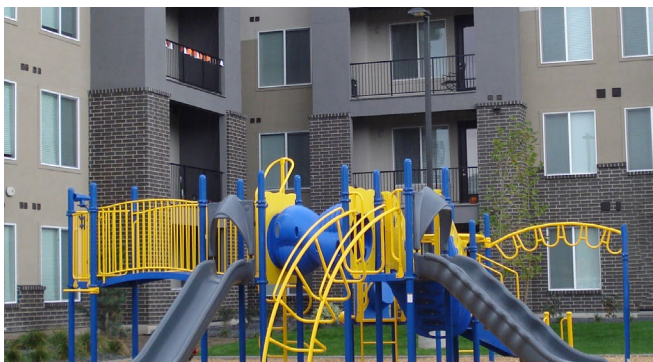
For additional information visit jobs.utah.gov/housing or contact Christina Oliver, division director, atcoliver@utah.gov.



**WORKFORCE
SERVICES**
HOUSING & COMMUNITY
DEVELOPMENT



FULL-TIME
EMPLOYEES: 101



DIVISION HIGHLIGHTS

THE OFFICE OF CHILD CARE

The Office of Child Care provides resources to promote high-quality child care and out-of-school time care that are accessible and affordable for Utah families, with particular focus on low-income working families. In addition to offering child care subsidies to families, it also includes assisting child care providers in establishing programs to care for children in safe, nurturing and developmentally appropriate settings. The division operates a website designed to provide information on licensed child care providers and to educate parents on the importance of quality, empowering them to make informed decisions when selecting a child care provider. The office also supports the child care workforce with professional development opportunities and assistance.

GOAL

The Office of Child Care ensures that low-income Utah families have access to affordable, high-quality care for their children.

DATA

Child Care Average Monthly Caseload	
State Fiscal Year	Average Monthly Households
2021	6,338
2022	6,822
2023	7,617
Child Care Cases Determined Eligible Within 30 Days	
State Fiscal Year	CC Timeliness Rate
2021	95%
2022	95%
2023	94%
# of Licensed Providers Receiving State Subsidy	
State Fiscal Year	# of Licensed Providers
2021	1,093
2022	1,130
2023	1,241

ACHIEVEMENTS

- The Child Care Quality System (CCQS) expanded to all licensed family child care programs in November 2022. In addition to expanding access to CCQS, intensive coaching support grants to improve quality were initiated for both licensed center and family child care programs.
- Funded by the Coronavirus Response and Relief Supplemental Appropriations, the Office of Child Care implemented the Youth and Early Care Workforce Bonus in FY23. About 9,300 early childhood educators received a one-time bonus of \$2,000 to recognize them for their dedication to serving children and families throughout the pandemic.
- Funded by the American Rescue Plan Act, OCC contracted with the Department of Health and Human Services, Office of Substance Use and Mental Health, to develop a mental health support program for child care providers. This project offers mental healthcare access for child care providers who are uninsured or underinsured through June 30, 2024. Through the program, 655 child care providers received a referral for mental health services at no cost through their local health department or an employee assistance program.
- A complete list of programs, supports and initiatives in the continued recovery from the COVID-19 pandemic can be found in Appendix A.



DIVISION HIGHLIGHTS

CHALLENGE

As pandemic recovery funds near their expiration in September 2024, there are unknowns about the impact on the child care industry, which has been boosted by an infusion of funds. With additional resources beginning in 2020, child care providers have been able to maintain operations, stabilize their programs, increase wages and offer benefits to their workforce. The Office of Child Care is engaged in discussions with a variety of stakeholders to assess current and future needs of the industry. Considerations include whether providers can sustain increased wages to be competitive in the labor market and how parents may absorb increased costs.



REBECCA BANNER

For additional information visit care-aboutchildcare.utah.gov or contact Rebecca Banner, division director, at rbanner@utah.gov.



**WORKFORCE
SERVICES**
CHILD CARE



FULL-TIME
EMPLOYEES: 41

DIVISION HIGHLIGHTS

OFFICE OF HOMELESS SERVICES

The Utah Office of Homeless Services is under the direction of the State Homelessness Coordinator, who is housed in the Governor's Office of Planning and Budget (Utah Code [35A-16](#)). The office administers state and federal funding appropriated specifically for homelessness response. Federal funding is allocated to the Office of Homeless Services from the U.S. Department of Housing and Urban Development (HUD). Homelessness funding supports public or private not-for-profit organizations, faith-based organizations, state departments and agencies, units of local governments and Indian tribal governments who provide support and services to people experiencing homelessness throughout the state. In addition to funding administration, the Office of Homeless Services:

- Supports the Utah Homelessness Council (Utah Code 35A-16-204)
- Supports the Utah Homeless Network Steering Committee (Utah Code 35A-16-206)
- Develops and coordinates the state's response to homelessness through the strategic plan: [Statewide Collaboration for Change: Utah's Plan to Address Homelessness](#)
 - The strategic plan outlines recommendations regarding improvements to coordinating and providing services to individuals experiencing homelessness in the state
- Administers the Utah Homeless Management Information System (UHMIS) as designated by Utah's three Continua of Care
- Is responsible for state and federal data reporting and releases the [Annual Report on Homelessness](#)
- Releases state and federal funding opportunities for homeless service providers throughout the state
- Manages contracts and reporting requirements for state and federal funding
- Is the designated Balance of State Continuum of Care HUD Collaborative Applicant for federal funding related to homelessness
- Organizes and executes training opportunities for homeless service providers, including the Annual Homelessness Conference
- Provides technical assistance and program support to homeless services providers and to 13 Local Homeless Councils throughout the state

GOAL

The Office of Homeless Services strives to work with communities in Utah by providing funding and technical assistance to service providers and Local Homeless Councils.

Our vision for the homeless response system in Utah is to make homelessness rare, brief and non-recurring; that all people experiencing homelessness can thrive to their fullest potential; and that our communities are stable and safe for everyone.

DATA

The statewide Annual Data Report on Homelessness can be found at: jobs.utah.gov/homelessness/homelessnessreport.pdf.

Highlights include:

Making Homelessness Rare — A greater number of Utahns were affected by homelessness in the past year than in previous years.

- In Federal Fiscal Year (FFY) 2022, a greater number of Utahns were affected by homelessness than in previous years. Data from the Utah Homeless Management Information System (UHMIS) revealed a 10% increase in the count of individuals experiencing homelessness for the first time and a 5% increase among those who have experienced homelessness multiple times accessing services during the reporting period.
- The 2023 Point in Time Count (PIT) also confirmed this rise, with 10.9 out of every 10,000 Utahns identified as experiencing literal homelessness on a single night in January. This rate is higher than the 9.6 out of 10,000 Utahns reported in the 2020 PIT.



DIVISION HIGHLIGHTS

It is likely that structural challenges, such as rising living costs and the lack of accessible and affordable housing, contribute to the difficulty Utahns face in both preventing and exiting homelessness.

Making Homelessness Brief

- In alignment with HUD high performing communities standards, Utah's goal is to have the average length of time people spend in emergency homeless shelters be fewer than 20 days or to reduce the average length of time by at least 10% from the preceding fiscal year.
- In FFY 2022, the average duration of homelessness in Utah's emergency shelters decreased to approximately 65 days, continuing a downward trend. This decrease was primarily driven by a rise in the number of individuals staying for 30 days or less, accounting for 57% of all sheltered individuals in Utah. Conversely, the percentage of people staying in shelters for nine months or longer increased to just over 6% of all individuals served. This is accompanied by an overall rise in the number of individuals reported as experiencing chronic homelessness on a single night.
- While the overall reduction in the average length of stay in emergency shelters is positive, the current average still exceeds the high-performing community standard. Additionally, this improvement is not consistent across all areas of the state. It is essential to continue efforts to ensure that these decreases are driven by improved access to suitable, permanent housing, particularly for those who have experienced homelessness for extended periods. This should be prioritized over changes in resources or policies that may restrict individuals' ability to access shelter when necessary.

Making Homelessness Non-Recurring

- Approximately 93% of individuals enrolled in permanent housing projects, excluding rapid rehousing, successfully exited to or maintained their permanent housing. This high success rate underscores the effectiveness of these projects, especially when compared to crisis response initiatives like street outreach and emergency shelter alone, which have a higher percentage of individuals returning to homelessness.
- In FFY 2022, the percentage of individuals who experienced homelessness again within 24 months of leaving to a permanent housing situation increased slightly from around 29% in FFY 2021 to just over 30%. However, it is important to note that this figure represents a decline from the approximately 34% of individuals who returned to homelessness in FFY 2018. These statistics highlight both the progress achieved and the ongoing



efforts required across various societal systems to ensure long-term housing stability for those exiting homelessness. The FFY 2022 data reaffirms that permanent housing projects continue to be an effective solution for assisting the most vulnerable individuals in transitioning out of homelessness.

ACHIEVEMENTS

The office worked with the Utah Homelessness Council, Utah Homeless Network and Local Homeless Councils statewide throughout the fall of 2022 and early 2023 to develop a state strategic plan for homelessness. The plan was adopted by the Utah Homelessness Council in February 2023: *Statewide Collaboration for Change: Utah's Plan to Address Homelessness*.

State Homelessness Funding — Released a request for grant application (RFGA) funding opportunity for homeless service providers. In this process, a total of 123 applications were received from 48 agencies. The office successfully reviewed applications in partnership with the Utah Homeless Network and made recommendations for FY24 funding to the Utah Homelessness Council in April 2023. The \$24,439,000 total available funded:

- 45 agencies are recommended for funding through the RFGA process
- 99 projects recommended for funding through the RFGA process

Deeply Affordable Housing Fund — Funding was allocated through a competitive RFGA. Recommendations were made to the Utah Homelessness Council on September 9, 2022, and awards were approved in that meeting to allocate the entire \$53,350,000 that was available.

- 18 projects were awarded, creating a total of 1,159 new affordable housing units, 693 of which will only serve individuals at or below 30% of the Area Median Income.

All projects are required to provide supportive services to households residing in the units, and all properties have a restricted affordability period of at least 50 years.

DIVISION HIGHLIGHTS

CHALLENGES

Utah is experiencing higher rates of homelessness and housing instability due in part to the housing affordability crisis in our state. The number of people recorded in HMIS as accessing some part of the homelessness response system in calendar years 2021 and 2022 increased from 26,064 in 2021 to 28,410 in 2022. Homeless service providers throughout the state have been impacted significantly by these increases without increases in private, philanthropic or local funding.

- In addition, 8,637 people experienced homelessness for the first time, as tracked in the Utah Homeless Management Information System. It represents a 10% increase from the previous year. This is a cause for concern and at least partially an outcome of the significant increase in the cost of housing. Data shows the cost of housing in a state has a direct relationship to the rate of homelessness in that state.
- Utah has also seen a 96% increase in the number of people experiencing chronic homelessness during the Point-in-Time Count since 2019. These individuals have experienced literal homelessness for at least a year, either continuously or in four or more separate instances within the past three years, while also experiencing a disabling condition. These Utahns need more robust housing and supportive services options in order to successfully move to permanent, stable housing.

There is an increased focus on unsheltered homelessness and overflow for winter emergency shelter across the state. Strategies are being developed and coordinated with Local Homeless Councils and local governments. The office

continues to be the primary funding resource for emergency shelter and winter response services throughout the state.

The office is focused on housing resources and wrap-around services for individuals and families experiencing homelessness. This group often needs deeply affordable housing at 30% Area Median Income (AMI) and below as an initial step in their transition out of homelessness.

- In August 2023, the Kem C. Gardner Institute team provided initial estimates showing cumulative surplus/deficit for four AMI levels for calendar year 2022. In the category of households at 30% of the AMI, there are only 2,412 housing units available to accommodate a larger number of 79,552 households, yielding a significant deficit of 77,140 available and affordable units. The ratio of available units to every 100 households in this lowest AMI range is merely three units. Every county experienced a lack of units for this category. In Salt Lake County only one unit was available for every 100 renter households with a total deficit of 34,935 units. Kane and San Juan Counties has zero available units for every 100 renter households.
- Funding and staffing resources are limited for case management and wrap-around services to support individuals and families when they exit homelessness to housing. The Utah Homelessness Council and Utah Homeless Network plan to discuss strategies and solutions to address limited funding resources and staffing shortages.

See Appendix B and C for details on homelessness funding and disbursements.



TRICIA DAVIS

For additional information visit jobs.utah.gov/homelessness or contact Tricia Davis, assistant division director, at tadavis@utah.gov or the State Homelessness Coordinator, Wayne Niederhauser at wniederhauser@utah.gov.



WAYNE NIEDERHAUSER



FULL-TIME
EMPLOYEES: 21



**WORKFORCE
SERVICES**
HOMELESS SERVICES

DIVISION HIGHLIGHTS

REFUGEE SERVICES OFFICE

The Refugee Services Office improves the lives of approximately 65,000 refugees resettled in Utah communities. The office serves as the designated state agency to house the State Refugee Coordinator, and receive and direct money from the U.S. Office of Refugee Resettlement. Most of these funds are granted to community service providers and other agencies to deliver vital services for the successful integration of refugees in Utah. The Refugee Services Office is also home to a dedicated refugee employment team which administers the Family Employment Program and Refugee Cash Assistance program for Utah's newly arrived refugees. The team works in a collaborative environment to develop employment plans and offer job preparation services to refugee customers. Additionally, the office assists in the support of Temporary Assistance for Needy Families-funded refugee programs, including case management, housing and other employment programs for Utah's refugees.

GOAL

To build a bridge to success for refugees in our community that focuses on family-sustaining employment to enable refugees to succeed in Utah for generations to come.

DATA

Refugees Served	
State Fiscal Year	# Served
2022	10,527
2023	12,304

ACHIEVEMENTS

- As of November 1, 2022, Cache Refugee and Immigrant Connection (CRIC) became the third official refugee resettlement provider in the state of Utah. During FY23, CRIC has successfully resettled a total of 55 refugees in the Logan Valley and surrounding areas, including provision of permanent housing, employment, English and integration support services.
- Since the emergency evacuation and resettlement of more than 1,000 Afghan refugees in Utah in late 2021, the office has developed programs to ensure Afghans have access to affordable long-term housing, meaningful employment and training opportunities, and English language learning

programs. In collaboration with the Drivers License Division, the office implemented a pathway for Afghan refugees to access interpretation for drivers license examinations. Further, the office has created partnerships with four agencies to provide legal aid to Afghan clients in their navigation of parole extension and family reunification pathways.

- The office worked with resettlement agencies, community partners, employers, sponsors and Ukrainian humanitarian parolees to ensure successful navigation of the parole extension program implemented in spring of 2023. This navigation ensured continuity of employment, program enrollment, and benefit accessibility for impacted clients..

CHALLENGES

- The unprecedented rate and pace of refugee arrivals to Utah this year created great pressure on the existing systems and structures to respond to federal resettlement policy changes, especially as the office continues to grapple with limited availability of affordable housing. Staff continue to rise to the challenge. In addition to development of affordable housing pathways for the large number of newly-resettled Afghan humanitarian parolees, there is continued collaboration with local partners to address the evolving needs of newly-resettled refugees across the state.



MARIO KLJAJO

For additional information visit refugee.utah.gov or contact Mario Kljajo, division director, at mkljajo@utah.gov.



WORKFORCE SERVICES
REFUGEE SERVICES



FULL-TIME EMPLOYEES: 24

DIVISION HIGHLIGHTS

UNEMPLOYMENT INSURANCE

The Unemployment Insurance Division works to support the re-entry of Utah’s skilled workforce into full-time employment. Funded entirely by dedicated employer contributions, the unemployment insurance program provides qualified workers who are unemployed through no fault of their own with temporary assistance to help bridge the gap between jobs. By implementing innovative and accessible tools for both employers and unemployed Utahns, paired with exceptional customer service, the division is able to quickly and efficiently process employer contributions and benefit payments.

GOAL

To provide economic stability to Utah’s employers, workforce, families and communities.

DATA

Unemployment Benefit Determinations	
State Fiscal Year	Total Determinations
2021	846,511
2022	464,518
2023	410,924
Unemployment Insurance Contributions	
State Fiscal Year	Total Collected
2021	\$166,100,435
2022	\$248,525,903
2023	\$336,735,309
Timeliness (% of benefit payments made within 14 days)	
State Fiscal Year	Rate
2021	59.4%
2022	83.3%
2023	88.5%

Federal Separation Benefits, Timeliness and Quality (BTQ) Score	
State Fiscal Year	BTQ Score
2021	78.3%
2022	92.5%
2023	95.8%
Volume Counts	
State Fiscal Year	Claims
2021	264,615
2022	97,327
2023	87,355
Re-Employment	
Calendar Year	Rate
2020	72.5%
2021	67.0%
2022	69.9%
Duration	
Calendar Year	Weeks
2020	15.3
2021	13.0
2022	15.4
Exhaustion	
Calendar Year	Rate
2020	43.2%
2021	30.8%
2023	29.3%



DIVISION HIGHLIGHTS

ACHIEVEMENTS

- During the last federal performance year (April 2022 through March 2023) Utah's unemployment insurance program was in the top 10 for eligibility decision timeliness (third), separation decision quality (first) and non-separation decision quality (third).
- During that same period, Utah's unemployment insurance program set up 18,117 new employer accounts, found 5,885 misclassified workers and collected \$10,107,212 in benefit overpayments.
- Utah's unemployment insurance program was the only state/territory in the country to pass 100% of its data validation.

CHALLENGES

The Unemployment Insurance Division is continuing to work on re-employment services and eligibility assessment (RESEA) services, but the division has also increased the focus on integrity. Utah unemployment insurance integrity results are among the best in the country, but that is a field that requires constant maintenance. The division is working with the US Department of Labor on a pilot program to enhance claimant ID validation, as well as looking to improve methods of detecting fictitious employer schemes to continue to assure the public that UI benefits are being paid correctly.



TRUST FUND BALANCE

June 30, 2023

\$1,138,173,621

PERCENT OF EMPLOYERS REGISTERED WITHIN

90 DAYS

State Fiscal Year 2023

95.01%

Please see Appendix D for a more detailed balance sheet of Utah's Unemployment Insurance Trust Fund.



JUSTIN WILLIAMS

For additional information visit jobs.utah.gov or Justin Williams, division director, at jswilli@utah.gov.



WORKFORCE SERVICES
UNEMPLOYMENT INSURANCE



FULL-TIME EMPLOYEES: 218

DIVISION HIGHLIGHTS

UTAH STATE OFFICE OF REHABILITATION

The Utah State Office of Rehabilitation (USOR) provides services to individuals with disabilities to assist them in achieving competitive, integrated employment, increasing their independence and enhancing their quality of life.



REHABILITATION SERVICES PROGRAM

GOAL

PROGRAM PURPOSE: The Rehabilitation Services Program provides high quality, individualized services to eligible clients with disabilities. These services include disability restoration and treatment services, counseling and guidance, assistive technology, training, job placement services and follow-up support.

KEY STRATEGIES: Statewide Rehabilitation Services staff, including vocational rehabilitation counselors, employment specialists, benefits planners and assistive technology specialists, collaborate to provide a comprehensive system of support to assist individuals overcoming barriers and achieving their employment goals.

DATA

Rehabilitation Services State Fiscal Year 2022	
State Fiscal Year	New VR applicants
2022	5,605
2023	6,599
State Fiscal Year	VR clients served
2022	16,002
2023	16,477
State Fiscal Year	VR clients closed employed
2022	2,008
2023	2,165
State Fiscal Year	Measurable Skills Gain
2022	51.3%
2023	56.9%

State Fiscal Year	Employers served by Business Relations
2022	1,561
2023	1,881
State Fiscal Year	UWIPS benefits summaries presented
2022	499
2023	515
State Fiscal Year	New UCAT clients served
2022	493
2023	712
State Fiscal Year	Social security beneficiaries closed employed
2022	441
2023	490
State Fiscal Year	Percent of individuals with significant disabilities closed employment
2022	85.38%
2023	84.82%
State Fiscal Year	Percent of individuals served that were transition-age youth with disabilities
2022	40.79%
2023	42.47%

DIVISION HIGHLIGHTS

ACHIEVEMENTS

- The Utah State Office of Rehabilitation is achieving ongoing success in promoting and expanding the reach of the ABLE Utah program. This distinctive savings initiative based on Achieving a Better Life Experience (ABLE) Act is designed specifically for individuals with disabilities across the state, aiming to boost their financial stability and foster increased independence. ABLE Utah provides an opportunity for these individuals to save and invest without compromising their eligibility for benefits like Medicaid or SSI. The funds accumulated in ABLE accounts can be utilized to cover any disability-related expenses. The program has doubled its active accounts from 310 to over 600 and managed assets have increased to \$3.1 million.
- The Utah State Office of Rehabilitation has successfully initiated its Career Navigator project. This initiative offers outreach, information dissemination, and career exploration services to youth with severe disabilities who are contemplating employment or are currently engaged in subminimum wage work. Since the project's inception, it has provided services to more than 600 youths to help them explore competitive, integrated employment career paths.
- USOR has effectively broadened its employer initiatives, aiming to offer enhanced assistance to more Utah businesses in hiring and retaining individuals with disabilities. USOR helps employers with training, technical assistance and vital information regarding financial incentives for employing individuals with disabilities. The Office also provides recruitment and placement support, and help to establish on-the-job training opportunities. Over the past year, virtual service provision and rural outreach has been a priority.

CHALLENGE

Over the past year, USOR's Vocational Rehabilitation program has faced some obstacles in fully deploying its reserve funding intended for the delivery of pre-employment transition services (Pre-ETS). These funds are specifically reserved to provide a set of services designed to prepare students with disabilities for their transition into adulthood and careers. To counteract these challenges, USOR is committing additional financial and personnel resources to enhance service provision and extend technical assistance to its contract providers. Moreover, USOR will concentrate on boosting the visibility and awareness of its Pre-ETS programs to potential clients, parents and providers.

DISABILITY DETERMINATION SERVICES

GOAL

PROGRAM PURPOSE: The Disability Determination Services (DDS) works in partnership with the Social Security Administration (SSA) to adjudicate disability claims and process continuing disability reviews.

OUTCOMES AND KEY MEASURES: For DDS, SSA program funding is based on a federal fiscal year cycle (October 1 – September 30).

DATA

DDS Standards	FFY 2022	FFY 2023
Number of adjudicated claims per year	18,171	15,432*
Accuracy rates	93.3%	95.41%*
Processing time (average)	147.4 days	167.3 days

**Data as of 7/28/23. Complete numbers will be available at the end of Federal fiscal year.*

ACHIEVEMENTS

DDS worked with federal partners to address a backlog of hearing claims once SSA resumed face-to-face hearings, and is now current.

DDS worked with federal partners in a Site-to-Site training pilot program focused on increasing the number of peer agencies across the nation providing shared training to each other. This will help reduce training workload and increase resources available to DDS.



DIVISION HIGHLIGHTS

CHALLENGE

Utah's strong economy and low unemployment rate has made it challenging to hire and retain qualified employees. This is a challenge that is resulting in increased backlogs and processing times across the nation. Despite this, DDS maintained successful accuracy rates and continued to clear claims within SSA's standards. Challenges moving forward include the implementation of new processes mandated by SSA, effectively training and retaining cohorts of new claims examiners and additional workload related to catching up on the national backlog.

SERVICES FOR THE DEAF AND HARD OF HEARING

GOAL

PROGRAM PURPOSE: The Division of Services of the Deaf and Hard of Hearing (DSDHH) provides individuals who are Deaf, hard of hearing or Deafblind with opportunities and programs to enhance or maintain skills necessary to fully participate in their employment, family and community. DSDHH is also responsible for certifying all American Sign Language (ASL) interpreters for Utah.

KEY STRATEGIES: Program services are provided without communication barriers at both the Sanderson Community Center of the Deaf and Hard of Hearing in Taylorsville and a satellite office in St. George.

Outcomes and Key Measures

- DSDHH provided accessible services to 5,120 deaf and hard of hearing individuals across the state and an average of 1,427 individuals received one or more services each month.
- The Utah Interpreter Program issued certifications to 580 individuals.

ACHIEVEMENTS

- The Utah Interpreter Program has improved the customer experience by successfully decreasing response time to interpreters with questions about the process and test results. The Program is also offering new and improved testing materials on its website and receiving very positive feedback as a result.

The Robert G. Sanderson Community Center underwent renovations in 2023. Efforts to make the building more accessible to DeafBlind and older customers included using contrasting

colors, dark borders on wall corners and floor strips, as well as brighter and adjustable lighting.

CHALLENGE

The division is in the process of implementing a new software solution to more accurately document customer information, attendance and room reservations. This will require training for staff and community members who utilize the center over the coming year.

SERVICES FOR THE BLIND AND VISUALLY IMPAIRED

GOAL

PROGRAM PURPOSE: The Division of Services for the Blind and Visually Impaired (DSBVI) provides services to increase the personal and economic independence of Utah's blind and low-vision population.

KEY STRATEGIES: Program services include training and adjustment services, low vision services and specialized services for Deafblind individuals.

Outcomes and Key Measures

- Low vision services extended to 2,418 individuals throughout the state.
- Support Service Provider and iCanConnect services were provided to 134 individuals who are Deafblind.
- Training and adjustment services offered to 87 part-time and virtual students and 17 full-time students.

ACHIEVEMENTS

- The training and adjustment services program continues the college readiness program. A student career fair, annual open house and a summer workshop were created to target the specific needs of the clients.
- Low-vision services have focused on rural Utah and have collaborated with independent living centers to serve the state's aging population. Presentations of available services have been made to senior centers and doctors' offices throughout the state. Full-time field services have been added to Southern Utah to assist the blind and visually impaired.

DIVISION HIGHLIGHTS

CHALLENGE

The Training and Adjustment Services (TAS) has been experiencing decreases in student enrollments. This is a trend that is being seen by TAS programs across the nation. DSBVI has worked with other states to understand how to face this challenge and work on ways to build student enrollment by offering new programs and reevaluating the current business model.



**WORKFORCE
SERVICES
REHABILITATION**



SARAH BRENNNA

*For additional information
visit usor.utah.gov or
contact Sarah Brenna, division director, at
sbrenna@utah.gov.*



**FULL-TIME
EMPLOYEES: 435**

THE ROBERT G. SANDERSON

COMMUNITY CENTER of the Deaf and Hard of Hearing is named in honor of Robert G. Sanderson, Utah's first state coordinator of services to people who are Deaf, DeafBlind or hard of hearing.

Today, the Sanderson Center continues his legacy as the home of Utah's Division of Services of the Deaf and Hard of Hearing. At the center, community members can access support in identifying services, help in finding a job, and access to resources, technology and classes.

The center also manages the state's certification of American Sign Language Interpreters.



DIVISION HIGHLIGHTS

WORKFORCE DEVELOPMENT

The Workforce Development Division fuels Utah's economic engine by supporting the workforce with training, education and other resources. Aligning the skills and knowledge of our citizens with the needs of employers is the top priority. With 31 one-stop employment centers embedded in communities across the state, services are provided to help job seekers connect with employers and receive the training and skills they need to be prepared for employment.

GOAL

To fuel Utah's economic engine by supporting the workforce with training, education and support.

DATA

Job Orders	
State Fiscal Year	# of Orders
2022	699,007
2023	547,776
Internal Compliance Case Review	
State Fiscal Year	Accuracy Rate
2022	84.49%
2023	86.32%
Self-Reliance Training	
State Fiscal Year	Individuals Trained
2023	954
TANF Positive Closure	
State Fiscal Year	Rate
2022	75.25%
2023	76.80%

WIOA Positive Closure	
State Fiscal Year	Rate
2022	89.38%
2023	89.73%
Job Seekers Served	
State Fiscal Year	# Served
2022	725,590
2023	583,567
Employers Served	
State Fiscal Year	# Served
2022	20,613
2023	33,060
Average Quarterly Job Placements	
State Fiscal Year	# Placed
2022	56,347
2023	43,776

ACHIEVEMENTS

- **Connecting Employers and Job Seekers:** Over the past state fiscal year, the division hosted six virtual job fairs for all Utahns, and two specialized job fairs focused on employment opportunities for individuals with disabilities. Each job fair had an average of approximately 600 job seekers and employers hiring for a combined total of about 4,500 jobs. Prior to each job fair, the department hosted a virtual training to prepare job seekers to be successful in connecting with employers. An average of 29% of job seekers attended the pre-job fair workshop.
- **Domestic Violence and Sexual Assault Prevention Training:** The division trained 277 Workforce

DIVISION HIGHLIGHTS

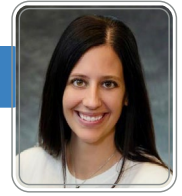
Development Division staff and 751 Eligibility Services Division staff on how to identify and serve families who have experienced domestic violence or sexual assault. Clinical therapists developed training with feedback from the Utah Domestic Violence Coalition to ensure the curriculum was appropriate and helpful.

- Re-employment Support: Re-employment support system workshops are provided for unemployment insurance claimants identified as most likely to exhaust their benefits. During the state fiscal year, 2,538 claimants attended these workshops specifically designed to help reconnect them to employment in their former field or a new field.

CHALLENGE

A primary challenge is to continue to create a talent pipeline for employers in the new economy. As the division reaches out to low-wage, low-skill workers and disadvantaged populations, staff often find that these individuals are unaware of services available to assist them in obtaining the type of employment needed to support their families. Over the next year, the division will continue to perform outreach for disadvantaged individuals in Utah so they can take advantage of services available to them to connect to the workforce through sustainable careers. There will also be continued efforts to reach out to employers to help them find qualified candidates for their job openings.

LIZ CARVER



For additional information visit jobs.utah.gov/workforce or contact Liz Carver, division director, at ecarver@utah.gov.



**WORKFORCE
SERVICES**
WORKFORCE
DEVELOPMENT



FULL-TIME
EMPLOYEES: 437



DIVISION HIGHLIGHTS

WORKFORCE RESEARCH AND ANALYSIS

The Workforce Research and Analysis Division is responsible for understanding Utah’s dynamic economic landscape and to assist policymakers, business owners, job seekers and industry leaders in making informed decisions. The division consists of an expert team of economists, business intelligence experts and labor market analysts. Division staff are on the forefront of gathering in-depth data and providing clear analysis to support Utah’s economy. The division provides data and analysis tied to the many federal programs and grants administered statewide by the Department of Workforce Services and partnering state agencies.

GOAL

To provide the economic and programmatic information that matters for Utahns in a concise and thorough manner, allowing policymakers, business owners, job seekers, industry leaders and partners to make informed decisions.

DATA

MIS Data Reports & Requests	
State Fiscal Year	# of Reports/Requests
2022	3,443
2023	3,424

ACHIEVEMENTS

- During the past performance year, the Management Information Systems (MIS) unit redefined performance outcomes to align with the Department’s Strategic Plan. These updated performance outcomes focus on an increased awareness around timeliness, accuracy and productivity. Through these metric changes, MIS is poised to provide a streamlined process to provide timely and accurate data to stakeholders.
- The Labor Market Information (LMI) unit has experienced 75% employee turnover, resulting in a decrease of institutional knowledge and program expertise. During the past performance year, the LMI team instituted formalized training to build program expertise and improve LMI product development and methodologies. Despite the turnover and time spent training core concepts and responsibilities, the team successfully met performance outcomes and LMI deliverables.

- The Bureau of Labor Statistics (BLS) unit experienced the challenge of learning a new data processing and analytical system during the past performance year. The BLS unit quickly learned the new system while still meeting the expectations to provide quality data to our federal partners. Furthermore, the BLS unit was able to accomplish this achievement with the median tenure of the staff being under one year of employment with the department.

CHALLENGE

As the COVID-19 pandemic ended, increased demands for comparative data analyzing pre-COVID data against COVID data and post-COVID data remained, and will continue to remain, a challenge to divisional workload. With Workforce Services enterprise systems updating and utilizing newer technology to collect and store data, it is challenging for the division to categorize and delineate the changes in reporting protocols. Recruiting and retaining employees has been a challenge with the current economic conditions making it difficult to compete for talent with the private sector.



WORKFORCE SERVICES RESEARCH & ANALYSIS

CHRIS WILLIAMS



For additional information about Workforce Research and Analysis, visit jobs.utah.gov or contact Chris Williams, division director, at cjwilli@utah.gov.



FULL-TIME
EMPLOYEES: 30

PROGRAM HIGHLIGHTS

REGISTERED APPRENTICESHIPS



PROGRAM PURPOSE

Registered apprenticeship is an industry-driven, high-quality career pathway where employers can develop and prepare their future workforce, and individuals can obtain paid work experience, receive progressive wage increases, classroom instruction and a portable, nationally recognized credential. Registered apprenticeships are industry-vetted and approved, and validated by the U.S. Department of Labor. Some programs also include industry-specific certifications, a degree or credit toward a degree.

Registered apprenticeships have proven to be an effective earn and learn model. Programs require commitment and investment from employers, who pay an apprentice's wage and ensure apprentices have access to structured on-the-job learning and mentorship. Registered apprenticeship programs are a solution to an employer's business need for workers and a worker's need for training and income. Registered apprenticeships continue to be a focus for the state and demonstrate value as a talent recruitment, economic and workforce development, diversity, equity, employee retention and economic recovery strategy. Workforce Services continually seeks to identify, promote and expand registered apprenticeship opportunities statewide.

KEY INITIATIVES AND STRATEGIES

In year four of the U.S. Department of Labor Apprenticeship State Expansion grant, Workforce Services continued connecting with employers, programs and apprentices which resulted in the development of 26 new registered apprenticeship programs. The department continues to expand and fully integrate registered apprenticeship into state workforce, education and economic development strategies and programs; to diversify and expand apprenticeships in information technology, construction, health care and manufacturing; and diversify the apprentice candidate pool to include at-risk youth, women, people with disabilities, veterans and people of color.

The commissioner of apprenticeships worked with key stakeholders to implement activities and strategies to support recommendations made in the annual Apprenticeship Utah report. Recommendations along with lessons learned from the Apprenticeship State Expansion grant were also used to develop proposal submissions for State Apprenticeship Expansion Formula grants. The fourth annual Apprenticeship Utah report is available [here](#).

FUNDING UPDATE

The Apprenticeship State Expansion grant provided funding for apprentices' educational and employment related expenses as well as on-the-job training reimbursements for employers ended June 30, 2023. New funding received through State Apprenticeship Expansion Formula grants will begin July 1, 2024. Three primary goals of the funding are to: 1) Advance registered apprenticeship as post-secondary education career pathway and workforce development strategy; 2) Integrate statewide registered apprenticeship strategies to meet demand for new programs in traditional and non-traditional industries; and 3) Build capacity to significantly increase registered apprenticeship opportunities for all.

Workforce Services will maximize opportunities to utilize media outreach campaigns to promote registered apprenticeship opportunities. Key recommendations to support ongoing development, expansion and growth of high-quality apprenticeship opportunities may be found in the full Apprenticeship Utah report.

OUTCOMES AND KEY MEASURES

Apprenticeship State Expansion Grant

1. Provide services to 440 participants
2. Modernize reporting and tracking
3. Diversify talent pipeline with underrepresented populations
4. Increase the number of sponsors on Education and Training Provider List
5. Increase Registered Apprenticeship Program opportunities for targeted industries: information technology, construction, manufacturing, health care and other industries as identified

Commissioner of Apprenticeship Programs

Provide an annual written report to the legislature to include:

- Number of available apprenticeship, youth apprenticeship and pre-apprenticeship programs in the state
- Number of apprentice participants in each program
- The completion rate of each program
- The cost of state funding for each program
- Recommendations for improving apprenticeship, youth apprenticeship and pre-apprenticeship programs

See the [Apprenticeship Utah Report](#).

PROGRAM HIGHLIGHTS

ACHIEVEMENTS

Workforce Services supported the development of 26 newly registered apprenticeship programs.

Apprenticeship State Expansion Grant outcomes include:

- Total of 478 grant participants
- Total of 119 sponsors added to the Education and Training Provider List, exceeding the grant goal of 55
- The average starting hourly wage is \$19.25 for grant-funded apprentices

See the full [Apprenticeship Utah Report](#) for additional achievements.

CHALLENGE

The definition for apprenticeship was established in Utah Code 35A-6-102 as part of the Apprenticeship Act in the Utah Workforce Services code. It requires that the program be registered with the U.S. Department of Labor (U.S. DOL) while other state agency and education codes do not. In addition, some occupations are governed by licensure requirements. As a result, there continues to be an ongoing discussion regarding the value of registered apprenticeship programs versus non-registered apprenticeship programs. Benefits of registering apprenticeship programs with U.S. DOL include: an approval process to ensure training meets industry standards, ongoing monitoring to ensure that the program maintains high-quality standards, protections for both the employer and the apprentice, guaranteed wage increases for the duration of the apprenticeship program and access to federal grant funding.

Providing complete and accurate apprenticeship, pre-apprenticeship and youth apprenticeship data is a challenge. Registered apprenticeship program data is collected and managed by the federal Office of Apprenticeship, not the state of Utah. Data access is dependent on the federal Office of Apprenticeship's willingness to share data. The commissioner of apprenticeship dedicates a significant amount of time to gather information from registered apprenticeship program sponsors. While a number of sponsors are willing to provide data, some are unresponsive. Youth apprenticeship and pre-apprenticeship programs are not tracked consistently within any organization, which makes it difficult to gather data.

For additional information about Apprenticeships in Utah see the full annual report in the addendum or contact Melisa Stark at mstark@utah.gov.

CHILD CARE QUALITY INITIATIVES



PROGRAM PURPOSE

The Office of Child Care is required to use funding to support quality improvement efforts in child care programs operating throughout the state.

KEY INITIATIVES AND STRATEGIES

As part of federal requirements, the Utah Child Care and Development Fund (CCDF) state plan is completed every three years, and whenever substantial policy changes are made. The state plan guides the Office of Child Care's quality initiatives.

Quality funding is used to ensure effective implementation and alignment with the four priorities established in the Child Care and Development Block Grant (CCDBG) Act: (1) ensure health and safety; (2) help parents make informed choices; (3) provide equal access to stable, high-quality child care for low-income children; and (4) enhance quality of the early childhood workforce.

The strategies for improving the quality of child care go beyond traditional child care programs serving young children and extend to programs providing after school, out-of-school-time and school readiness services. The Office of Child Care provides funding to these programs to improve the quality of services and programming delivered to children through several grants. These programs largely serve students identified as low-income and often in communities that lack enrichment activities.

Central to the quality initiative is Utah's Child Care Quality System (CCQS), which helps parents make informed care decisions for their children by providing certified quality ratings to child care programs based on scores in five domains of quality. In addition to licensed centers, the system opened for all licensed family child care programs beginning in November 2022.

During FY23, 108, or 26%, of licensed center-based programs received a certified quality rating in the CCQS. Of those that were rated, 28 programs earned a Certified Foundation of Quality rating, 50 earned a Building Quality rating, 28 earned a High Quality rating, and two earned a rating of High Quality Plus. Of those rated, 91 recertified, meaning they had

PROGRAM HIGHLIGHTS

been rated previously and reapplied. 17 centers were rated for the first time in FY23.

All licensed family child care providers were eligible to apply for a certified quality rating starting in November 2022. At the end of FY23, 75 (9%) of all licensed family child care programs had a certified rating. Of those 75, 14 rated certified Foundation of Quality rating, 40 Building Quality rating and 21 High Quality rating.

The Office of Child Care's efforts to enhance quality in the child care industry included strategies to expand and strengthen professional development of the workforce, including 556 courses offered for continuing education through partner agencies, with over 5,700 registrants. Scholarship assistance has been another key priority to support the workforce, with 2,233 full scholarships available for annual subscriptions to an online, professional development platform to obtain training for credentials and continuing education, 177 full scholarships for the costs to receive or renew the nationally-recognized Child Development Associate (CDA) credential, and 185 scholarships for early childhood college courses and related degrees through multiple partner agency programs.

In addition to professional development opportunities, the Office of Child Care launched the Intensive Coaching Program for licensed centers in July 2022, and for licensed family child care programs in January 2023. Fourteen licensed centers and 10 licensed family child care programs were served in the program.

Peer Learning Community (PLC) opportunities supported programs in understanding best practices and how to implement them. Sixty family providers and three center providers participated in a PLC.

FUNDING UPDATE

State and federal funding combine to support quality initiatives and meet federal requirements to expend at least 9% in quality activities and at least 3% in quality activities specific to infants and toddlers.

OUTCOMES AND KEY MEASURES

In addition to the outcomes and measures required by the CCDF Reauthorization Act, the Office of Child Care developed performance measures within CCQS. The following is a summary of measures that will be tracked by OCC:

1. The majority of children covered by child care subsidies attend "High Quality" or "High Quality Plus" rated licensed child care programs.
2. Families use the Care About Childcare website to find CCQS-rated child care programs.

3. The majority of licensed child care programs participate in CCQS.
4. The majority of child care programs are rated "High Quality" or "High Quality Plus."

ACHIEVEMENTS

- Licensed family child care programs were provided the opportunity to complete the process to be fully certified in CCQS.
- Center-based CCQS data showed great improvement for those that recertified over the previous fiscal year.
- Intensive coaching was launched as a support to programs working to achieve High Quality in both licensed center and family child care homes.

CHALLENGE

This is still a challenging time for child care providers as they are trying to stabilize their workforce, which is critical for improving quality in programs. Program participation in CCQS is a small percentage of eligible programs and the Office of Child Care would like to see increased engagement.

For additional information about quality child care, visit careaboutchildcare.utah.gov or contact division director Rebecca Banner, at rbanner@utah.gov.

CHILD CARE SUBSIDY PROGRAM

PROGRAM PURPOSE

The Office of Child Care administers the child care subsidy program. The program provides subsidies to eligible families to help offset the high costs of child care necessary for working parents. In the state fiscal year 2023, an average of 7,617 families and 14,457 children received child care assistance each month. The program serves parents who meet minimum work requirements and whose household income is at or below 85% of the state median income.

KEY INITIATIVES AND STRATEGIES

As part of federal requirements, a Utah Child Care and Development Fund (CCDF) state plan is completed every three years and whenever substantial policy changes are made. The state plan guides the Office of Child Care's initiatives.



OCC is required to complete a market rate survey every three years as a guide to setting payment rates within the context of market conditions. This ensures

PROGRAM HIGHLIGHTS

that child care subsidy rates are sufficient to provide equal access among Utah families to the full range of child care services, including high-quality care. For licensed providers, the infant rate is set to the 80th percentile of the market rate and to the 75th percentile for all other children.

In April 2023, The University of Utah's Economic Evaluation Unit developed a Cost Estimation Model as a tool to analyze the cost of quality care and other considerations about the child care supply that are not captured in a market rate study. This model will be used in conjunction with an upcoming market rate study in 2024.

The Office of Child Care was allowed to use COVID relief funding to waive the copayments for all families during the pandemic. As of February 2023, copayments were reinstated for new child care applicants and are gradually being required as customers complete their next child care review. A copayment cap was set at no more than 7% of household income, which was reduced from the previous 10% cap. This aligns with CCDF recommendations. The income eligibility threshold of 85% of the state median income was maintained in FY23.

Additionally, providers continued to be paid based on enrollment for up to 90 days through June 30, 2023.

FUNDING UPDATE

State and federal funding combine to support these subsidy initiatives and meet federal requirements to expend at least 70% of the federal grant on these activities, ensuring children who are low-income have access to high-quality early care and education programs. \$106,653,091.81 was spent on child care subsidies and copayments in FY23.

As the temporary pandemic funding begins to wind down, the office has been able to absorb policy changes with regular CCDF funding and continues to serve families at increased levels.

OUTCOMES AND KEY MEASURES

A number of outcomes and measures are required by the CCDF Reauthorization Act and outlined in Utah's state plan. In addition, the United States Department of Health and Human Services requires states to report on specific outcomes annually. Both the Office of Child Care outcomes and the federal outcomes are submitted annually by Dec. 31.

ACHIEVEMENTS

- Comparing caseload data from the SFY21 to SFY23, there has been more than an 11% increase in the monthly subsidy caseload. By increasing the income thresholds to 85% state median income, the maximum allowable per CCDF regulations, more families are eligible and qualify for subsidy for a longer period of time.

- Copayments were reinstated and capped at no more than 7% of household income compared to 10% of household income prior to making changes as a result of the Covid-19 pandemic.
- A Cost Estimation Model was developed to better understand the child care landscape and drivers of child care costs. This model will help to inform future budget decisions.

CHALLENGE

Child care providers continue to struggle with employee retention due to a competitive workforce that can pay higher wages while facing substantial increases in business costs. These challenges affect the accessibility and affordability of child care for families. The Office of Child Care continues to evaluate these trends and engage stakeholders to implement strategies to aid in the long-term recovery of the child care system.

For additional information about child care subsidies, visit jobs.utah.gov or contact division director, Rebecca Banner, at rbanner@utah.gov.

COMMUNITY SERVICES BLOCK GRANTS

PROGRAM PURPOSE:

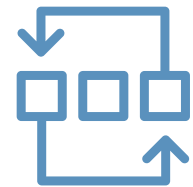
Community Services Block Grant (CSBG) is an appropriation from the U.S. Department of Health and Human Services to help communities address poverty issues. States are allocated money on a formula basis and are directed to fund anti-poverty agencies statewide to address the local issues of poverty. There are nine agencies statewide that receive funding from CSBG. Every county in the state is served by one of these agencies.

CSBG is a flexible source of funding for these grantees to allow each community to properly address the issues of poverty. Grantees operate under the direction of a tripartite board of elected officials, low-income individuals, and representatives from the private sector. These boards are charged with identifying the specific problems in the community, developing work plans and structuring programs to address these issues.

KEY INITIATIVES AND STRATEGIES:

The state partners with community action agencies throughout Utah who account for their success within three national goals:

- Individuals and families with low incomes are stable and achieve economic security;
- Communities where people with low incomes live are healthy and offer economic opportunity; and



PROGRAM HIGHLIGHTS

- People with low incomes are engaged and active in building opportunities in communities.

FUNDING UPDATE:

The total funds allocated to the state of Utah in federal fiscal year 2023 was \$3,930,376.

OUTCOMES AND KEY MEASURES:

Vulnerable populations served by CSBG Network

- Number of seniors served: 15,033
- Number of people with disabilities served: 11,437
- Number of children served: 33,800

ACHIEVEMENTS

The last two years brought many new opportunities to Southeastern Utah Association of Local Governments (SEUALG). SEUALG partnered with the Office of Energy Development, Center for Economic Opportunity & Belonging, and Welcoming America to increase equity, diversity and inclusion in southeastern Utah. SEUALG created a Welcoming and Belonging Proclamation to ensure that all residents feel welcome and that all people, regardless of race, nationality, gender, disability or religion, bring fresh perspectives, new ideas and a valuable diversity of life. The Welcoming and Belonging Proclamation was accepted and signed by a Mayor and Commissioner from Carbon, Emery, Grand and San Juan County.

In addition to the Welcoming and Belonging Proclamation, SEUALG also created a Welcoming and Belonging Plan to assist in fostering a more welcoming and inclusive community where everyone, regardless of their background, can feel they belong. Goals of the Welcoming and Belong Plan includes:

- Government Leadership — Implement systems and programs that strengthen community efforts and embed inclusion within government agencies
- Civic Engagement — Actively ensure that residents, including newcomers, fully participate in civic life by increasing access to leadership and the democratic process
- Connected Communities — Build connection between the newcomer and longer-term resident by strengthening relationships and community shared values
- Education — Strive for an education system that ensures all students have the support they need to succeed in

school and the education they need to succeed in the workforce

- Economic Development — Harness the full potential of all residents by ensuring that all residents have the skills and assets to thrive, and economic development systems are prepared to leverage new and existing talents

The Equity, Diversity, and Inclusion project benefits underserved populations such as women, Latino, and Indigenous and Native American persons by assisting these underrepresented populations the opportunity through education and workforce development. Additionally, the project serves areas of rural southeastern Utah that have historically been underserved. From responsible, informed leadership and effective processes, SEUALG established seven new partnerships with the Utah Office of Energy Development, Center for Economic Opportunity & Belonging, Welcoming America, Latinos in Action, Moab Valley Multicultural Center, Canyon Country Discovery Center/Canyon Country Youth Corps, and a Diversity & Inclusion Coordinator through Utah State University Eastern.

Utah Community Action (UCA) partnered with Trauma Informed Utah (TIU) to assist with statewide educational outreach on trauma informed practices. The collaboration and support resulted in workshops held statewide that promoted understanding of the importance of psychological safety, health and wellbeing of clients, staff and of the community. TIU's training enhanced the impact of the community action network's ability to serve clients by providing a trauma informed framework to educate the staff on what clients in low-income communities may be experiencing. By recognizing that trauma has lasting adverse effects on an individual's mental, physical and emotional wellbeing, staff are better able to understand clients and provide services in a more effective manner. UCA continues to work closely with TIU to provide educational opportunities for clients, staff and boards on trauma informed practices.

CHALLENGES:

- Duplicate data entry required of Community Action Program agencies administering emergency rental assistance and homeless programs due to the requirements of the CSBG Annual Report
- Lack of timeliness in federal guidance

For additional information, contact Karen Quackenbush at kquackenbush@utah.gov.

PROGRAM HIGHLIGHTS

DEEPLY AFFORDABLE HOUSING FUND

PROGRAM PURPOSE



Utah is experiencing higher rates of homelessness and housing instability due in part to the housing affordability crisis in our state. The number of people recorded in the Homeless Management Information System (HMIS) as accessing some part of the homelessness response system increased from 26,064 in 2021 to 28,410 in 2022. In order to successfully exit homelessness and not re-enter the system, individuals and families need support, access to behavioral health services and most of all, housing.

The Deeply Affordable Housing Fund increases the available apartments for those entering the homelessness response system to end their episode of homelessness permanently. Funding is leveraged with other existing affordable housing funding sources to provide sufficient capital to acquire, rehabilitate, and construct new deeply affordable housing units serving households at or below 30% of the Area Median Income (AMI) that otherwise will not be naturally created by the market.

Projects created with the support of this fund are required to provide supportive services to all individuals in designated 30% AMI units. These supportive services are critical to the success of those exiting homelessness, ensuring they have the resources to maintain housing permanently.

KEY INITIATIVES AND STRATEGIES

The Kem C. Gardner Institute has provided initial estimates showing cumulative surplus/deficit for four AMI levels for calendar year 2022. In the category of households at or below 30% of the AMI, there are only 2,412 housing units available in the entire state to accommodate 79,552 households that need permanent affordable housing, resulting in a significant deficit of 77,140 available deeply affordable units.

Targeting the Deeply Affordable Housing Fund to those at or below 30% AMI in the highest need communities will quickly increase the number of available units to households in that range. Looking at the fund results for FY23, an investment of \$78,000 results in a new deeply affordable unit being created that will only serve individuals at or below 30% AMI for the next 50 years.

OHS is working heavily with individual communities to identify and address barriers to deeply affordable housing development. This will ensure that the funding is not only available to these areas, but that it can be used effectively to create the maximum number of units quickly.

FUNDING UPDATE

Funding was allocated through a competitive RFGA with the application period being from the beginning of July through the end of August 2022. Applications were reviewed and scored by a group of housing experts spread across the state. Recommendations were made to the Utah Homelessness Council on September 9, 2022, and awards were approved in that meeting to allocate the entire \$53,350,000 that was available.

- Eighteen projects were awarded, creating a total of 1,159 new affordable housing units, 693 of which will only serve individuals at or below 30% of the Area Median Income.
- All projects are required to provide supportive services to households residing in the units, and all properties have a restricted affordability period of at least 50 years.

KEY MEASURES

- Number of affordable housing units created through the Fund
- Number of new deeply affordable housing units created through the Fund
- Number of individuals served in Deeply Affordable Housing Fund designated units
- Percentage of households that maintain or exit to other permanent housing that are served in Deeply Affordable Housing Fund designated units

ACHIEVEMENTS

Through two allocations from the legislature, a total of 1,056 new deeply affordable units will be added to the statewide housing stock. This represents an increase of 44% compared to the existing statewide inventory of deeply affordable housing identified by Kem C. Gardner.

CHALLENGE

Increasing the availability of flexible capital funds for affordable housing projects has been an extremely effective strategy to increase deeply affordable housing units.

Even with this resource, there remains limited capacity for rural areas to develop affordable housing. This limited capacity is due to staffing shortages and resistance from municipalities to allow deeply affordable housing in their communities. In areas that have existing partners who are able to develop affordable housing, high land and construction costs reduce the number of deeply affordable housing units that can be created with the available funds.

PROGRAM HIGHLIGHTS

Another challenge that the project faces is the limited number of partners who can provide quality supportive services. As the general cost of living increases, case management staff are moving to higher paying jobs that provide a livable wage which reduces the number of supportive services that the existing homeless services system can provide.

For additional information visit jobs.utah.gov/homelessness or contact Tricia Davis, assistant division director, at tadavis@utah.gov or the State Homelessness Coordinator, Wayne Niederhauser at wniederhauser@utah.gov.

GENERAL ASSISTANCE

PROGRAM PURPOSE

General Assistance (GA) is a state funded financial assistance program that provides limited benefits to adults who have physical or mental health limitations that prevent them from working. GA serves single or married adults without dependent children in the home and who are not eligible for any federal financial assistance programs.



KEY INITIATIVES AND STRATEGIES

GA uses an intensive Pursuing Disability Income case management model for long track cases. This model ensures collaboration between the GA case manager, the customer, Social Security Administration, Disability Determination Services and others, including medical providers and partner agencies, to complete the complex Supplemental Security Income/Social Security Disability Insurance (SSI/SSDI) application process. GA case managers assist in completing Social Security Administration application forms, and then track and file appeals to expedite the decision on claims for disability benefits and increase the likelihood of determining a favorable decision of eligibility. GA benefits are recouped if the individual is awarded SSI/SSDI.

FUNDING UPDATE

GA is solely funded by the State General Fund.

OUTCOMES AND KEY MEASURES

SSI/SSDI Approvals for State Fiscal Year 2023

- Total: 171
- Initial Approvals: 146
- Reconsideration approvals: 10
- Administrative law judge hearing Approvals: 17

Average days to SSI/SSDI Approvals for State Fiscal Year 2023

- Initial: 291
- Reconsideration: 490
- Administrative law judge hearing: 683

ACHIEVEMENTS

Workforce Services has avoided closing the GA program enrollment since the fall of 2013, providing a continuously open program of financial benefits to those most in need.

Interim Assistance Payments Recoupment

- GA is a temporary means of support while an application for SSI and SSDI benefits is being processed.
- The benefits are recouped if the individual is awarded SSI or SSDI.
- Recoupment is returned to the State of Utah.
 - \$250,000 is returned to the GA program annually.
 - The remaining balance is returned to the state General Fund.

CHALLENGE

GA caseloads have declined with the unemployment rate being low. The model for tracking the GA budget allows for more efficient spending and forecasting. The GA program is being expended at a lower rate than in years past.

For additional information about the General Assistance Program, contact program manager Tonia Jones at toniajones@utah.gov.

HOMELESS SHELTER CITIES MITIGATION RESTRICTED ACCOUNT

PROGRAM PURPOSE

The Homeless Shelter Cities Mitigation Restricted Account was created for eligible municipalities to request funds to:



1. Employ and equip additional personnel and provide public safety services in and around a homeless shelter within the eligible municipality's geographic boundaries; and
2. Allow certified grant-eligible municipalities that have increased community, social service and public safety needs due to the location of a homeless shelter within a municipality's boundaries the opportunity to apply for grants to mitigate the impacts of the location of a homeless shelter.

PROGRAM HIGHLIGHTS

KEY INITIATIVES AND STRATEGIES

Municipalities, cities and towns with sufficiently sized emergency shelters are eligible for grants from this restricted account. The program intends to assist those communities with funds provided from all other communities in the state without emergency shelter, to lessen the negative impacts of having an operating emergency shelter within the community.

FUNDING UPDATE

The account is funded by deposits of local sales and use tax revenue and interest from eligible municipalities. Funding recommendations were made at the May 12, 2022 Utah Homelessness Council meeting for Tier 1 and Tier 2 eligible municipalities. (www.utah.gov/pmn/files/656207.pdf)

Eligible municipalities per Utah code:

- Midvale - \$1,751,152
- Ogden - \$1,788,346
- Salt Lake City - \$2,749,603
- South Salt Lake - \$2,624,644
- St. George - \$1,005,676
- Cedar City - \$123,530
- Logan - \$64,167
- Richfield - \$79,086

OUTCOMES AND KEY MEASURES

Increased ability for municipalities and grant eligible entities that receive funds to respond to public safety calls and increased safety of the emergency shelters located in each area.

ACHIEVEMENTS

- Tier 2 Mitigation Cities (Cedar City, Logan and Richfield) provided case management and emergency shelter services to a combined 1,471 individuals experiencing homelessness in their communities through partnerships with local service providers
- In St. George, 95% of individuals who interacted with law enforcement related to homelessness had nine or fewer prior contacts with law enforcement, a reduction from Fiscal Year 2021
- During Fiscal Year 2023, Salt Lake City reduced the average number of days to resolve SLC Mobile reports related to homelessness from 33.96 days to 8.25 days
- Implementation by Salt Lake City of a community-based liaison staff to interact with those experiencing homelessness instead of referring them to law enforcement

- Enabled South Salt Lake to fund a coordinator within city government to focus specifically on homeless related issues
- Both South Salt Lake and Midvale City were able to successfully mitigate the effects of having a resource center in their respective communities by enhancing their public safety response

CHALLENGE

During the 2022 and 2023 general legislative sessions, the Homeless Shelter Cities Mitigation Restricted Account funding distribution was significantly changed for State Fiscal Year 2023. These changes will impact the amount of funding an eligible municipality receives, as well as the programs an eligible municipality chooses to fund. Funded programs will vary significantly across municipalities. This presents challenges in regards to finding common and consistent data points that can be reported across municipalities. For example, it is difficult to compare data for the public safety impact of this fund as each city uses different metrics to measure calls, interactions and responses to calls into their dispatch systems. The Office of Homeless Services is actively working with each municipality to determine consistent measures to be reported to the legislature.

For additional information visit jobs.utah.gov/homelessness or contact Tricia Davis, assistant division director, at tadavis@utah.gov or the State Homelessness Coordinator, Wayne Niederhauser at wniederhauser@utah.gov.

HOUSING

COMMUNITY MODERATE INCOME HOUSING PLANNING

The Housing and Community Development Division provides technical assistance to Utah's cities and counties for planning moderate-income housing. Certain cities, metro townships and counties must facilitate a reasonable opportunity for a variety of housing, including moderate income housing to meet the needs of people of various income levels living, working or desiring to live or work in the community, and to allow people with various incomes to benefit from, and fully participate in, all aspects of neighborhood and community life.

In 2019, Senate Bill 34 included modifications to the moderate income housing requirements and 24 strategies to help with the development of moderate income housing within the next five years. This statute has been updated this year with the passing of HB 462, which substantially increased the actionable strategies. It requires local jurisdictions to create



PROGRAM HIGHLIGHTS

implementation plans that will help guide them to success in achieving the goals of the strategies they adopt. The planning commissions were required to make recommendations to implement, at a minimum, three strategies in their proposed general plan. All required entities submitted their moderate income housing plans and over the next fiscal year, we will be able to track and report their progress. The statute also requires annual reporting on items such as: accessory dwelling units, progress towards implementation of adopted strategies, and overall housing characteristics. The Division is working with the Kem C. Gardner Institute and the various municipal jurisdictions to generate a state-wide database to function as a clearinghouse of information on moderate-income housing.

The Housing and Community Development Division has budgeted for financial assistance for the cost of developing plans for low- and moderate-income housing to the extent of the legislative appropriation. To better distribute information on how cities can meet present and prospective housing needs, the division developed a simple but effective one-stop webpage at jobs.utah.gov/housing/affordable/moderate. The division continues to provide direct technical advice and consultation to municipalities on how to facilitate the creation of low- and moderate-income housing and provides a number of self-service tools on its website to maximize the extent of the technical assistance it can provide. These tools and resources include:

- Clearinghouse of information for federal, state and local housing assistance programs
- Model moderate-income housing plan element and template
- Outline and writing guide for a moderate-income housing plan
- Database of moderate-income housing plans
- Clearinghouse of affordable housing data
- Five-year housing projection calculator
- Housing gap assessment tool
- Annual affordable housing assessment reports

For additional information about Moderate-Income Housing Database Programs and statutory reporting requirements, contact William Cobabe at wcobabe@utah.gov.

MEDICAL (MEDICAID, CHIP AND UPP)

PROGRAM PURPOSE

Medicaid is a program which covers medical expenses for certain groups of people who have limited income and resources. Medicaid primarily covers children, pregnant

women, the elderly and persons with disabilities. Once approved, Medicaid eligibility will be reviewed annually. By providing health coverage, Medicaid aims to improve the health of people in Utah who might otherwise go without medical care for themselves or their children.

The Children's Health Insurance Program (CHIP) is a low-cost health insurance plan for uninsured children. CHIP aims to cover Utah's children. The program is available to children of families with income levels too high to qualify for Medicaid, who are not enrolled in insurance, and cannot afford private or employer-sponsored health insurance. Once approved, CHIP eligibility is reviewed annually.

Utah's Premium Partnership (UPP) for Health Insurance is for children and adults. UPP was created to help uninsured Utahns take advantage of employer-sponsored health insurance by making it more affordable. UPP helps working individuals and families by reimbursing for all or part of their monthly health insurance premiums through their employer's health insurance plan or COBRA coverage. Once approved, UPP requires an annual eligibility renewal.

KEY INITIATIVES AND STRATEGIES

There are various quality control mechanisms of eligibility for medical assistance that require a collaborative effort between the Department of Health and Human Services and Workforce Services. Quality is defined as making the correct eligibility determinations by assuring the customer is issued benefits on the appropriate medical program or medical plan for each month. The quality element may be reviewed by:

- Workforce Services through the internal Performance Review Team;
- Medicaid Eligibility Quality Control unit, often project-based; and
- External reviewers, including the State Auditor's Office annual Single State Audit and the Payment Error Rate Management audit, which is performed every three years.



OUTCOMES AND KEY MEASURES

Key outcomes and measures for the program in State Fiscal Year 2023 are:

- Program Timeliness (decision made in under 30 days): 92.37%
- Average Days to Decision: 12.19 days

PROGRAM HIGHLIGHTS

ACHIEVEMENTS

- The team received a rating of 95% on the Single State Audit.

CHALLENGE

The challenge this year continues to revolve around COVID-19, specifically the end of the Public Health Emergency and the delinking of the Medicaid continuous enrollment requirement effective April 1, 2023.

Medicaid unwinding efforts began on March 1, 2023, with the first case closures of ineligible individuals starting on April 30, 2023. Our unwinding efforts included system and procedural changes to align with this new directive. It also included creating procedures, workflows, resources and training for eligibility workers. Ex parte automation is in the process of being developed in order to assist with accuracy and workload as 500,000 individuals must be reviewed over a 12-month period.

Challenges have continued in managing workload volume, continued training for workers and Outreach to customers advising them of the need to complete recertifications and provide requested verifications.

For additional information about the medical program, contact Muris Prses at mprses@utah.gov.

PAMELA ATKINSON HOMELESS TRUST FUND

PROGRAM PURPOSE

The Pamela Atkinson Homeless Trust Fund (PAHTF) and the Homeless to Housing Restricted Account (H2H) are the primary mechanisms of the state of Utah to deliver core funding to assist nonprofit agencies serving the homeless population. These sources are combined to release one competitive Request for Grant Applications (RFGA).

KEY INITIATIVES AND STRATEGIES

A critical component of fund utilization is to leverage dollars to the greatest extent possible. The PAHTF and H2H funds are utilized as the state match for the federal Emergency Solutions Grant (ESG), which brings an additional \$1.3 million in federal funding to support homeless programs. In addition, the fund is carefully deployed to maximize the more than \$10 million in U.S. Department of Housing and Urban Development Continuum of Care funding for which nonprofit homeless service providers can qualify.

In addition to maximizing and leveraging opportunities, Utah has made a concerted effort to fund projects (Rapid Rehousing, Homeless Prevention, Street Outreach, Emergency Shelter,

Transitional Housing and Permanent Supportive Housing) that emphasize cost-effective solutions for making homelessness rare, brief and non-recurring.

FUNDING UPDATE

- PAHTF total budget for FY23 projects: \$2,351,272
- H2H total budget for FY23 projects: \$14,273,624
- 39 agencies received funding for 100 projects statewide
 - State Fiscal Year 2023-funded projects include emergency shelter, mobile medical clinic operations, permanent supportive housing case management, rapid re-housing, street outreach, transitional housing case management and comparable database resources for domestic violence service providers.

OUTCOMES AND KEY MEASURES

- Number of individuals accessing projects supported by PAHTF and H2H: 19,944
- Number of individuals exiting to permanent destinations from projects supported by PAHTF and H2H: 2,746
- Individuals in permanent housing projects, other than rapid rehousing, supported by PAHTF and H2H who exited to or retained permanent housing: 93.06%

ACHIEVEMENTS

- Permanent housing projects, other than rapid rehousing, funded in part by the Pamela Atkinson Homeless Trust Fund and Homeless to Housing Restricted Account, reported 93% of individuals exit to or retain permanent housing.

CHALLENGE

The Pamela Atkinson Homeless Trust Fund and Homeless to Housing account provide flexible funding needed for homeless response throughout the state, particularly for projects that



PROGRAM HIGHLIGHTS

cannot be funded with other sources due to complex regulations or requirements. These sources of funding have not increased for several years. PAHTF is funded by donations received from taxpayers on their annual tax returns. This has resulted in a flat and sometimes decreased amount available in the account. The Office of Homeless Services has experienced increasing requests for funding from homeless service providers around the state for several years. During the Request for Grant Application process in spring 2023, many new projects and service providers were not funded, in part due to the need for maintaining existing projects and programs.

For additional information about the Pamela Atkinson Homeless Trust Fund and the Homeless to Housing Restricted Account jobs.utah.gov/homelessness or contact Tricia Davis, assistant division director, at tadavis@utah.gov or the State Homelessness Coordinator, Wayne Niederhauser at wniederhauser@utah.gov.

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM

PROGRAM PURPOSE

The Supplemental Nutrition Assistance Program (SNAP, or Food Stamps) offers nutrition assistance to millions of eligible, low-income individuals and families, and provides economic benefits to communities nationwide. SNAP is the



largest program in the domestic hunger safety net. The U.S. Food and Nutrition Service (FNS) works with state agencies, nutrition educators, and neighborhood- and faith-based organizations to ensure those eligible for nutrition assistance

can make informed decisions about applying for the program and accessing benefits. FNS also works with state partners and the retail community to improve program administration and ensure program integrity.

SNAP benefits can be used to purchase food, such as breads and cereals, fruits and vegetables, meats, fish and poultry, and dairy products. Benefits can also be used to buy seeds and plants which produce food. SNAP benefits cannot be used to buy beer, wine, liquor, cigarettes or tobacco; or nonfood items, such as pet foods, soaps, paper products and household supplies, vitamins, medicines, food that will be eaten in the store, or hot foods.

KEY INITIATIVES AND STRATEGIES

Able-Bodied Adults Without Dependents (ABAWD):

Individuals who are able-bodied, aged 18 to 52 years old and without dependents can only receive SNAP benefits for three months out of 36 months. After receiving three months of benefits in a 36-month period, an ABAWD must be working 20 hours per week, or be in training 20 hours per week (or a combination of both) in order to continue to receive SNAP benefits. An ABAWD is required to participate in mandatory SNAP Employment and Training for three out of 12 months.

Employment and Training Program: The purpose of this program is to assist able-bodied SNAP recipients obtain employment by helping households gain skills, training, work or experience that will increase self-sufficiency.

Nutrition Education:

- Contract with Utah State University (USU) to help low-income families who receive SNAP learn to budget their benefits and cook healthy, nutritious low-cost meals.
- Working with USU to plan targeted nutrition education for intergenerational poverty families.
- Nutrition education contract is \$1,598,569 (100% federally funded).

Waivers with FNS:

- **Unscheduled interview waiver:** Allows interviews for SNAP to be conducted over the telephone rather than in-person at an employment center and allows customers to call for an interview during business hours rather than scheduling an interview appointment.



PROGRAM HIGHLIGHTS

- **Revolving door waiver:** Allows customers to resolve the reason for case closure within 30 days without having to complete a new application.
- **Shortening certifications waiver:** Allows customers who apply for other programs to align the SNAP review period with other programs.
- **Verification of new household members waiver:** Allows customers 30 days from the date a new household member is reported to provide requested verification to be added to the benefit.

OUTCOMES AND KEY MEASURES

Key outcomes and measures for SNAP in State Fiscal Year 2023:

- Program Timeliness (decision made in under 30 days): 94.10
- Average Days to Decision: 14.14 days

ACHIEVEMENTS

- During the COVID-19 pandemic, the Eligibility Services Division was asked to quickly adjust priorities within the existing SNAP program to meet challenges such as ABAWD Time Limit Exemptions and adding new student exemptions. With the end of the Public Health Emergency on May 11, 2023, ESD had to quickly adjust priorities back to previous rules and train all staff on these policies and procedures for timely implementation in June 2023.
- The division implemented and issued the SNAP Emergency Allotment program during the COVID-19 pandemic. This required complex programming and a quick turnaround for implementation. During the COVID-19 pandemic the SNAP Emergency Allotment program issued for the months of April 2020 through the announced program end date of February 2023. The program issued an estimated additional \$14 million per month in SNAP benefits to approximately 75,000 families monthly. The ending of this temporary assistance impacted all SNAP households. ESD worked closely with our partner agencies and stakeholders to make sure that all households were notified of these changes.
- The nation has seen an increase in fraud and stolen benefits tied to EBT card skimming and cloning. These types of lost benefits are non-replaceable, which puts a burden on Utah families. With the passing of the Consolidated Appropriations Act, 2023, states have been approved to allow benefit replacement due to cloning and skimming up to two times in a Federal Fiscal Year. The division had to submit a new State Plan for Replacement Benefits in less than 60 days. This has also required complex system enhancements in order to replace these benefits

appropriately. Our state plan was approved, and we'll begin replacing benefits September 2023.

CHALLENGES

- In conjunction with the Utah State Board of Education, the division implemented and issued the Pandemic Electronic Benefit Transfer (P-EBT) program during the COVID-19 pandemic. The program focused on issuing SNAP-like benefits to eligible Utah school children who were unable to receive free and reduced-price meals at school due to illness and closures. The division issued benefits for school years 2020-2021 and 2021-2022. For school year 2022-2023, Utah is participating in summer issuance and eligible students will be issued a one-time payment of \$120 P-EBT benefit at the end of July 2023. With the passing of the Consolidated Appropriations Act of 2023, this will now become an ongoing Summer EBT program for students. Workforce Services and USBE remain committed to working together to best develop a program to meet ongoing needs for child nutrition during the summer months. Summer EBT will begin in 2024.
- The division was asked to quickly adjust priorities within the existing SNAP program to meet challenges brought about by the COVID-19 pandemic. One of these adjustments included a temporary blanket waiver for Quality Control Face-to-Face interviews that is still in administration.
- The division had to continue to meet SNAP program requirements in benefit accuracy and timeliness while also focusing on Medicaid unwinding and increased workloads.

For additional information about SNAP contact Muris Prses at mprses@utah.gov.

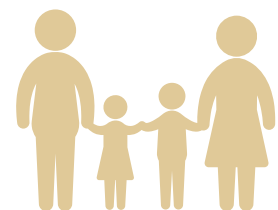
TEMPORARY ASSISTANCE FOR NEEDY FAMILIES

PROGRAM PURPOSE

The Temporary Assistance for Needy Families (TANF) program is designed to help needy families achieve self-sufficiency. States receive block grants to design and operate programs that accomplish one of the purposes of TANF.

The four purposes of the TANF program are to:

1. Provide assistance to needy families so that children can be cared for in their own homes
2. Reduce the dependency of needy parents by promoting job preparation, work and marriage



PROGRAM HIGHLIGHTS

3. Prevent and reduce the incidence of out-of-wedlock pregnancies
4. Encourage the formation and maintenance of two-parent families

Cash assistance grants, known in Utah as the Family Employment Program (FEP), are required under purposes one and two.

KEY INITIATIVES AND STRATEGIES

- Increased emphasis on career coaching
- Focus on increased outcomes for intergenerational poverty families
- Continue use of family-focused case management
- Investment in training opportunities to assist families in earning a livable wage

TANF Grants:

- TANF Family Housing grants awarded through 2025
- TANF Capacity Building grants fund 24 programs in the community to support financial education for low income families and youth capacity building for low income, high risk youth
- Social Research Institute continues to evaluate the Family Employment Program case management and other TANF-funded projects
- Support for domestic violence shelter services through a grant with the Department of Health and Human Services
- During the 2022 Legislative Session TANF funds were appropriated to support Wrap Around Services to previously incarcerated individuals with families. Two entities were awarded \$2,303,820 through an RFGA process. In the first year, \$573,999.09 was expended to assist 84 families. Of families served, 100% were able to find permanent housing or retain their housing as a result of these services, and 57% were employed upon exit.

OUTCOMES AND KEY MEASURES

TANF Positive Closure Goal: 72%	
State Fiscal Year Quarter	Rate
FY 23 Quarter 2	71.92%
FY 23 Quarter 3	73.8%
FY 23 Quarter 4	69.41%
FY 24 Quarter 1	*Not available until October 15

ACHIEVEMENTS

- In order to assist TANF families with housing instability, stifled upward mobility and challenges brought on by inflation, Family Employment Program cash assistance grant amounts were increased to keep up with inflation. This was the first increase in cash assistance amounts since 2010.
- Upward Mobility policy and training was developed and implemented to provide a resource for families receiving the Family Employment Program. Participation in Upward Mobility enables a customer to receive housing and utility payments in addition to the FEP grant amount which allows them to be able to complete a short-term training program in a field where labor market information demonstrates the earning potential of at least 200% of the federal poverty limit upon completion.
- Successfully completed the TANF Capacity Building RFGA process to provide funding to 24 community partners to provide youth development and financial capacity building support to low-income, at-risk families across the state through 2026.

CHALLENGES

- Due to the success of Utah's economy, the department is assisting a higher number of disadvantaged families with multiple barriers who are unable to obtain employment in a booming economy. The department continues to explore innovative ways to serve these families and help them overcome barriers to sustainable employment.

For additional information about TANF, contact Tonia Jones at toniajones@utah.gov.

THROUGHPUT INFRASTRUCTURE FUND

PROGRAM PURPOSE

In 2016, the Throughput Infrastructure Fund was established with an allocated \$53 million for loans or grants to eligible projects; specifically an electrical transmission line, short line railroad, deepwater port or pipeline for liquid or gaseous hydrocarbons. The fund will be administered by the Permanent [Community Impact Fund Board](#). A legislative update in 2019 (35A-8-39) states that the first throughput infrastructure project considered by the impact board shall be a bulk commodities ocean terminal project.



PROGRAM HIGHLIGHTS

KEY INITIATIVES AND STRATEGIES

The board shall review and approve Throughput Infrastructure Fund applications utilizing a one-time fund of \$53 million in sales tax revenues. The board has developed an initial due diligence checklist indicating the requirements for all applications to the Throughput Infrastructure Fund. Because of the scope and nature of the proposed investment, all applications shall be subject to the review of an outside consultant. No applications have been submitted to date.

FUNDING UPDATE

Fund balance: \$59,037,047.85

An application has not yet been submitted to utilize the fund.

OUTCOMES AND KEY MEASURES

Upon receipt of an application from an interlocal agency created for the sole purpose of undertaking a throughput infrastructure project that is a bulk commodities ocean terminal project, the impact board shall grant up to 2% of the money in the Throughput Infrastructure Fund to the interlocal agency to pay or reimburse costs incurred by the interlocal agency preliminary to its acquisition of the throughput infrastructure project and fund the acquisition of the throughput infrastructure project if the application meets all criteria established by the impact board.

ACHIEVEMENTS

- Throughput Fund balance is steady until utilized.

CHALLENGES

- Throughput projects will require outside review for project scope and financial efficacy.

For additional information about the Throughput Infrastructure Fund contact Candace Powers at cpowers@utah.gov.

VETERAN EMPLOYMENT PROGRAM

PROGRAM PURPOSE



Veteran and Military Employment Services consist of services and programs to assist veterans and currently serving military members and spouses in obtaining and retaining employment. The federally funded Jobs for Veterans State Grant (JVSG) is targeted to veterans with significant barriers to

employment. The team works in collaboration with partner entities to ensure services are consistent throughout the state.

KEY INITIATIVES AND STRATEGIES

Employment goal — Increase employment for veterans:

- Priority of service provides veterans preference in the delivery of all employment and training services offered by the department.
- Seven full-time and four part-time Veterans' Representatives (Disabled Veteran Outreach Program (DVOP) specialists) are located in employment centers throughout the state to provide individualized career service to targeted veteran populations that have barriers in obtaining employment.

Employer goal — Increase the number of employers hiring veterans and posting job orders:

- One full-time Local Veteran Employment Representative (LVER) and three Consolidated DVOP/LVER positions provide services and coordinate the provision of services along with 12 Workforce Development Specialists located throughout the state to promote the hiring of veterans by Utah employers.
- The Utah Patriot Partnership program began in May 2011. Since then, approximately 1,200 employers have become official partners. Utah Patriot Partners pledge to extend priority employment consideration to veterans, military members and spouses.

Education goal — Increase the number of veterans obtaining credentials, certificates and degrees:

- The department is part of the Utah Veteran Education and Training Working Group, which has an ongoing collaboration with the Utah Department of Veterans and Military Affairs and members of the Utah System for Higher Education to assist veterans with education pathways and credit for their military experience.
- The Accelerated Credentialing to Employment (ACE) program supports veterans, currently serving military members and spouses, to translate their military experiences and skills to the equivalent educational credits, certificates, licenses and credentials. This accelerates their ability to obtain and retain meaningful employment.

FUNDING UPDATE

The United States Department of Labor, Veteran Employment and Training Services (USDOL/VETS) continues to provide funding for the Jobs for Veterans State Grant (JVSG). ACE continues to be funded by the American Job Growth funds and the Utah Department of Veterans and Military Affairs (UDVMA) to continue to support those service members and spouses that may not meet the federal definition for veteran status.

PROGRAM HIGHLIGHTS

OUTCOMES AND KEY MEASURES

1. Under the JVSG program, the state is required to provide 90% Individualized Career Services to veterans with Significant Barriers to Employment (SBEs). Throughout the year, that goal was exceeded and reached above 96%.
2. ACE specialists participated in more than 140 outreach events where they informed community partners, veterans, service members and spouses about the services the department provides.
3. ACE placed nearly 300 veterans in employment and supported more than 130 in obtaining licenses and certificates in Fiscal Year 2023.

ACHIEVEMENTS

- Virtual Veteran and Military Employment Services Overview workshops were conducted every other month as a method of outreach.
- The program developed and taught virtual workshops on Civilian Resumes and Federal Resumes targeted to those individuals with military experience and training and their spouses.
- The median earning expectations were exceeded by more than 35%.

CHALLENGES

- Efforts must be continued to reach and provide quality services to veterans, especially those with significant barriers to employment, who lack the means or use of technology and cannot readily visit an employment center.
- Educating and providing information about the Veteran and Military Employment Program is an ongoing challenge. Veterans, service members and their families are unaware of the available services.

For additional information about Veterans Employment contact Phil Martial at jmartial@utah.gov.



WAGNER-PEYSER

PROGRAM PURPOSE

Wagner-Peyser is one of the six core partners under the Workforce Innovation and Opportunity Act (WIOA). Wagner-Peyser serves job seekers and employers seeking a variety of employment-related labor exchange services available online and in the one-stop employment centers. The state of Utah utilizes Wagner-Peyser funding to provide targeted labor exchange activities to employers, unemployment insurance claimants, veterans, persons with disabilities, ex-offenders, older workers, disadvantaged youth and other vulnerable populations.



WIOA presents an extraordinary opportunity to improve job and career options for the nation's workers and job seekers through an integrated, job-driven, public workforce system that links diverse talent to businesses. It supports the development of strong, vibrant regional economies where businesses thrive and people want to live and work. Wagner-Peyser funds career services for all individuals, which include job search and placement assistance, an initial assessment of skills and needs, labor market information, comprehensive assessment, development of an individualized employment plan and career planning.

KEY INITIATIVES AND STRATEGIES

Wagner-Peyser reinforces the partnerships and strategies necessary for staff to provide job seekers and workers with high-quality career services, education and training and supportive services they need to get good jobs and stay employed and to help businesses find skilled workers and access other supports, including education and training for their current workforce.

Workforce Services is focused on meeting the needs of employers and helping more job seekers become employed and retain employment. Job preparation workshops are available both online and in-person. That, coupled with the SmartStart Guide (a guide to finding and keeping a job), are valuable resources and tools that provide job seekers with the most current quality information.

OUTCOMES AND KEY MEASURES:

Wagner-Peyser Job Seeker Measures for Program Fiscal Year 2021 (State Fiscal Year 2022)

- Employment (Second Quarter after Exit) – 70.1%
- Employment (Fourth Quarter after Exit) – 69.8%
- Median Earnings (Second Quarter after Exit) – \$9,606

PROGRAM HIGHLIGHTS

Wagner-Peyser Employer Measures for Program Year 2021
(State Fiscal Year 2022)

- Employer Engagement Rate – 16.6%
- Employer Repeat Business Rate – 42.9%

ACHIEVEMENTS

- With the continuing increase of walk-in traffic into employment centers, the division hosted 427 onsite recruitments, representing 1,322 job orders for 154 employers.
- Utah met all three negotiated Wagner-Peyser performance measures in the last available fiscal year.
- Staff assisted 33,060 Utah employers with workforce needs over the past fiscal year.

CHALLENGE

- As services continue to be adjusted to meet the needs of job seekers and employers in a virtual environment, many Utahns are unaware of the services available. Over the next year, connections with community partners will help unemployed or underemployed individuals in Utah to take advantage of services to assist them in connecting to the workforce.
- With Utah's resilient economy and the unemployment rate at an all-time low, employers are having a hard time filling positions. The department continues to try to help unemployed or underemployed Utahns become aware of the services available to prepare them to fill employment needs of Utah's businesses.

For additional information about Wagner-Peyser contact Heather Mousley at hmousley@utah.gov.



WORKFORCE INNOVATION AND OPPORTUNITY ACT - ADULT AND DISLOCATED WORKER PROGRAMS

PROGRAM PURPOSE

The Workforce Innovation and Opportunity Act (WIOA) Adult and Dislocated Worker Programs provide workforce activities that are targeted at increasing employment, retention and earnings of participants while assisting employers in finding the skilled workers they need to compete and succeed in business. WIOA programs are intended to increase occupational skills attainment by participants resulting in an improved quality of the workforce, reduced welfare dependency and enhanced productivity and competitiveness of the nation. The WIOA Adult Program targets low-income recipients with barriers to employment. The Dislocated Worker Program targets individuals who have been laid off or have received a notice or termination of layoff from employment, including active military service, and have met other dislocated worker status eligibility requirements. The Dislocated Worker Program also serves displaced homemakers, including spouses of active military members.

Participants in both programs receive services via a coordinated service delivery system in the one-stop employment center delivery system and in coordination with Wagner-Peyser. Both career and training services are included. Career services can include job search and placement assistance, an initial assessment of skills and needs, labor market information, comprehensive assessment, development of an individualized employment plan, career planning and supportive services, if appropriate. Training services allow participants to be linked to job opportunities within their community through occupational skills training, basic skills training and work-based learning opportunities..

KEY INITIATIVES AND STRATEGIES

- Provide outreach and education about the programs to disadvantaged adults to increase awareness of services available to them
- Connect dislocated workers to employment opportunities and retraining when needed
- Increase staff career coaching skill level
- Increase participant awareness of registered apprenticeship and other work-based learning opportunities

PROGRAM HIGHLIGHTS



OUTCOMES AND KEY MEASURES

WIOA Adult Job Seeker Measures for Program Year 2021
(State Fiscal Year 2022)

- Employment (Second Quarter after Exit) – 72.6%
- Employment (Fourth Quarter after Exit) – 72.7%
- Median Earnings (Second Quarter after Exit) – \$7,786
- Credential Attainment – 64.1%
- Measurable Skill Gains – 45.6%

WIOA Dislocated Worker Job Seeker Measures for Program
Year 2021 (State Fiscal Year 2022)

- Employment (Second Quarter after Exit) – 82.4%
- Employment (Fourth Quarter after Exit) – 80.2%
- Median Earnings (Second Quarter after Exit) – \$12,488
- Credential Attainment – 64.7%
- Measurable Skill Gains – 44%

ACHIEVEMENTS

- Utah met all five negotiated WIOA Adult and WIOA Dislocated Worker performance measures in the last available fiscal year.
- The department increased enrollment in WIOA Adult and WIOA Dislocated Worker supporting participants with completing education and obtaining employment.
- Enhanced data validation efforts improved federal reporting and program accuracy.

CHALLENGES

- Ensure those most in need of these services are aware of the program and know how to access it.
- Utah's strong economy has impacted training completion and measurable skill gain rates as many adults are able to find sustainable full-time employment and choose to not complete their training program.

For additional information about WIOA Adult and Dislocated Worker Programs, contact Lindsay Cropper at lcropper@utah.gov.

WORKFORCE INNOVATION AND OPPORTUNITY ACT - YOUTH PROGRAM

PROGRAM PURPOSE:



The Workforce Innovation and Opportunity Act (WIOA) Youth Program serves a vital role in the overall array of services for at-risk youth in Utah. The realities of today's global economy make it imperative that publicly funded workforce systems for youth be demand-driven. The programs and services made available through those systems should also be aimed at preparing our state's most at-risk youth for real career opportunities. WIOA outlines a broader youth vision that supports an integrated service delivery system and gives a framework through which states can leverage other federal, state, local and philanthropic resources to support in-school and out-of-school youth.

WIOA affirms Workforce Services' commitment to providing high-quality services for youth and young adults beginning with career exploration and guidance, continued support for educational attainment, opportunities for skills training in in-demand industries and occupations and culminating with a good job along a career pathway or enrollment in post-secondary education. Well-designed workforce programs offer youth who are disconnected from mainstream institutions another opportunity to successfully transition to adult roles and responsibilities. The goal of youth-serving agencies across the state, including the WIOA Youth Program, is for Utah's at-risk youth to live successfully as adults.

Out-of-school youth (and those most at risk of dropping out) are an important part of the workforce "supply pipeline" needed by businesses to fill job vacancies. WIOA-funded youth programs provide leadership by serving as a catalyst to connect these youth with quality secondary and post-secondary educational opportunities and high-growth and other employment opportunities.

KEY INITIATIVES AND STRATEGIES:

- Continue to increase virtual service delivery for youth to accommodate challenges facing youth.

PROGRAM HIGHLIGHTS

- Engage at-risk youth in the workforce by connecting them to worksite learning or employment opportunities, and supporting youth with education activities.
- Continue to expend at least 75% of funds on disadvantaged out-of-school youth.
- Continue to support work experience activities for youth by expending 20% of youth funding on work experience activities.
- Support the Youth Transition to Adult Living program with co-enrollment in Youth programs. This is a partnership with the Utah Division of Child and Family Services and serves foster care youth who are aging out or have aged out of foster care. The Education and Training Voucher Program provides additional funding to these youth to help pay for post-secondary education expenses.

OUTCOMES AND KEY MEASURES:

WIOA Youth Job Seeker Measures for Federal Fiscal Year 2022

- Employment (Second Quarter after Exit) – 76.1%
- Employment (Fourth Quarter after Exit) – 77.1%
- Median Earnings (Second Quarter after Exit) – \$4,382
- Credential Attainment – 53.8%
- Measurable Skill Gains – 50.8%

ACHIEVEMENTS

- Utah exceeded the goals of expanding at least 75% of funds on out-of-school youth and at least 20% of expenditures on work experience opportunities for youth.
- Utah met all five of the negotiated WIOA Youth performance measures in the last available fiscal year.
- Utah implemented a statewide educational campaign on WIOA Career and Education Services targeting disadvantaged youth..

CHALLENGE

The Department of Workforce Services will continue to educate the most disadvantaged and at-risk youth about services available and help these youth overcome barriers in preparation for employment and education attainment. At-risk youth have a difficult time completing education and obtaining needed employment credentials. The department will continue to look for innovative ways to assist at-risk youth with obtaining credentialing and successfully entering the workforce. Utah's strong economy brings challenges to engage youth in education programs to increase their skill

level. Some youth are able to easily find employment and drop out of education programs or choose not to obtain occupational certifications because of the abundance of employment opportunities, but often find they are unable to increase wages down the road due to lack of marketable skills or credentials.

For additional information about the WIOA Youth Program, contact Lindsay Cropper at lcropper@utah.gov.

UTAH WEATHERIZATION ASSISTANCE PROGRAM

PROGRAM PURPOSE

The Weatherization Assistance Program (WAP) is an energy conservation initiative funded by the U.S.

Department of Energy. This program helps low-income individuals and families reduce home energy costs and increase comfort and safety in their homes. Individuals, families, elderly and disabled individuals whose household income is no more than 200% of the current federal poverty level are eligible for help.

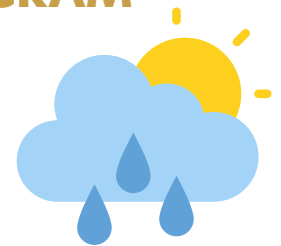
Since 1976, States like Utah have been allocated program funding on a formula basis to be used to perform energy conservation and health and safety measures in low-income households. There are seven local government agencies or community action programs statewide that receive funding from the Utah WAP. Every county in the state is served by one of these agencies.

KEY INITIATIVES AND STRATEGIES:

- Decrease the home energy costs of low-income households by installing permanent energy-saving retrofits such as; high-efficiency furnaces, insulation, lighting upgrades and smart thermostats.
- Partner with the Low Income Home Energy Assistance Program (LIHEAP) and local utility providers to focus efforts on Utah's most vulnerable populations and increase the program's efficacy
- Provide excellent training to the Utah WAP network through the Intermountain Weatherization Training Center (IWTC) to ensure a high quality of workmanship and program administration.

OUTCOMES AND KEY MEASURES:

Vulnerable populations served by the Utah WAP Network during Federal Program Year 2022:



PROGRAM HIGHLIGHTS

- Number of elderly served: 219
- Number of people with disabilities served: 203
- Number of children served: 435

ACHIEVEMENTS:

- The program weatherized 366 low-income homes in Utah.
- Implemented a new Weatherization Readiness initiative to address necessary repairs in 10 additional homes that could not otherwise be weatherized. One of these homes was even visited by the U.S. Department of Energy Secretary, Jennifer Grandholm, this past February. It showcased how this program truly changes the lives of Utahns.
- Intermountain Weatherization Training Center raised its high standard of training for agencies' staff by gaining IREC accreditation.

CHALLENGES:

- The Utah WAP will continue working with local weatherization agencies to help them strategically balance spending, production, and personnel with funding levels
- The Utah WAP team provides extensive training and technical assistance to agency personnel on the specialized nature of the program. Staff will be working with local agencies to increase the retention rates of highly trained personnel and improve continuity of operation plans.

For additional information about the Utah Weatherization Assistance Program contact Matt Turner at mjturner@utah.gov.

BUDGET DATA

STATE FISCAL YEAR 2023



PROGRAM	ACTUAL EXPENDITURES	SOURCE OF EXPENDITURES					
		GENERAL FUND	FEDERAL FUNDS	DED CREDIT	EXPENDABLE RECEIPTS	RESTRICTED	TRANSFER
STATE OFFICE OF REHABILITATION - NBAA							
NBA - SOR Executive Director	241,490	14	177,540	346	7	63,437	146
NBB - Blind & Visually Impaired	3,550,130	30	1,089,774	45,164	-	2,415,162	-
NBC - Rehabilitation Services	48,321,012	980,419	29,726,688	141	330,739	17,283,025	-
NBD - Disability Determination	13,138,685	-	13,135,812	-	-	2,873	-
NBE - Deaf & Hard of Hearing	3,279,140	1,255	331,901	52,196	1,143	2,869,577	23,068
TOTAL NBAA	\$68,530,457	\$981,718	\$44,461,715	\$97,847	\$331,889	\$22,634,074	\$23,214
ADMINISTRATION - NJAA							
NJA - Executive Director	1,508,070	377,090	874,518	5,456	13,416	27,946	209,644
NJE - Communications	1,433,934	407,536	771,764	4,331	11,273	13,218	225,812
NJH - Human Resources	1,843,309	497,517	1,005,130	5,580	11,715	19,425	303,942
NJT - Administrative Support	10,400,313	3,110,444	5,347,222	28,722	76,849	87,470	1,749,606
NJU - Internal Audit	1,292,886	402,199	590,277	3,317	8,431	10,357	278,305
TOTAL NJAA - ADMINISTRATION	\$16,478,512	\$4,794,786	\$8,588,911	\$47,406	\$121,684	\$158,416	\$2,767,309
OPERATIONS AND POLICY - NJBA							
NJB - Facilities and Pass-Through	11,441,373	5,309,902	4,965,453	19,792	55,682	75,126	1,015,418
NJD - Workforce Development	330,399,230	12,404,083	306,922,383	22,843	994	9,209,560	1,839,367
NJF - Temporary Assistance for Needy Families	41,199,352	1,422,386	39,776,966	-	-	-	-
NJG - Refugee Assistance	10,632,758	-	10,614,177	18,581	-	-	-
NJL - Workforce Research and Analysis	3,167,967	329,187	2,551,943	80	5,214	15,678	265,865
NJM - Trade Training & Subsidies	64,815	-	64,815	-	-	-	-
NJP - Eligibility Services	76,584,338	21,788,540	23,195,607	326	712,345	3,919,531	26,967,989
NJR - Child Care Assistance	107,597,744	747,214	105,147,300	-	-	1,703,230	-
NJS - Nutrition Assistance	39,545	19,774	19,771	-	-	-	-
NJW - Workforce Innovation & Opportunity Act Assistance	4,233,836	13,744	4,220,092	-	-	-	-
NJX - Other Assistance	264,830	2,940	-	-	-	111,966	149,924
NJY - Information Technology	38,354,150	7,493,261	21,079,223	58,452	1,017,983	1,895,302	6,809,929
TOTAL NJBA	\$623,979,938	\$49,531,031	\$518,557,730	\$120,074	\$1,792,218	\$16,930,393	\$37,048,492
NUTRITION ASSISTANCE - NJCA							
NJZ - Nutrition Assistance	515,587,580	-	515,587,580	-	-	-	-
TOTAL NJCA	\$515,587,580	\$0	\$515,587,580	\$0	\$0	\$0	\$0
GENERAL ASSISTANCE - NKA							
NKA - General Assistance	3,056,313	-	-	-	-	2,806,313	250,000
TOTAL NKA	\$3,056,313	\$0	\$0	\$0	\$0	\$2,806,313	\$250,000

BUDGET DATA CONT.

PROGRAM	ACTUAL EXPENDITURES	SOURCE OF FUNDS					
		GENERAL FUND	FEDERAL FUNDS	DED CREDIT	EXPENDABLE RECEIPTS	RESTRICTED	TRANSFER
UNEMPLOYMENT INSURANCE - NLAA							
NLA - Unemployment Insurance	19,573,206	6,481	18,781,581	536,400	-	248,744	-
NLJ - Adjudication	3,883,005	895,975	2,916,192	1,839	13,479	41,987	13,533
TOTAL NLAA	\$23,456,211	\$902,456	\$21,697,773	\$538,239	\$13,479	\$290,731	\$13,533
HOMELESSNESS PROGRAMS – NOAA							
NOA - Office of Homeless Services	70,556,371	7,450,353	34,098,449	-	-	28,768,135	239,434
TOTAL NOAA	\$70,556,371	\$7,450,353	\$34,098,449	\$0	\$0	\$28,768,135	\$239,434
HOUSING AND COMMUNITY DEVELOPMENT - NSAA							
NSA - HCD Administration	642,986	20,001	501,256	11,133	22,410	88,186	-
NSC - Community Development	7,673,250	177,095	6,761,390	-	-	734,765	-
NSE - Housing Development	147,254,500	1,281,741	109,087,358	2,766,650	33,478,855	144,103	495,793
NSF - Community Services	11,482,380	448,015	11,003,182	-	-	31,183	-
NSG - Home Energy Assistance Target	48,471,784	78	48,468,851	2,855	-	-	-
NSN - Weatherization Assistance	11,774,621	7,695	10,887,604	-	879,322	-	-
TOTAL NSAA	\$227,299,521	\$1,934,625	\$186,709,641	\$2,780,638	\$34,380,587	\$998,237	\$495,793
COMMUNITY DEVELOPMENT CAPITAL BUDGET - NTAA							
NTE - Permanent Community Impact Board	18,847,673	-	-	-	-	18,847,673	-
TOTAL NTAA	\$18,847,673	\$0	\$0	\$0	\$0	\$18,847,673	\$0
SPECIAL SERVICES DISTRICTS - NAAA							
NWA - Special Service Districts	6,735,845	-	-	-	-	6,735,845	-
TOTAL NAAA	\$6,735,845	\$0	\$0	\$0	\$0	\$6,735,845	\$0
WORKFORCE SERVICES FUNDS							
2115 - Navajo Revitalization Fund	808,010	-	-	-	-	808,010	-
2135 - Uintah Basin Revitalization Fund	4,105,216	-	-	-	-	4,105,216	-
2151 - Qualified Emergency Food Agencies Fund	761,099	-	-	-	-	761,099	-
2260 - Child Care Fund	-	-	-	-	-	-	-
2265 - Refugee Services Fund	105,520	-	-	-	-	105,520	-
2345 - Utah Community Center for the Deaf Fund	2,631	-	-	-	-	2,631	-
2355 - Individuals with Visual Impairment Fund	20,179	-	-	-	-	20,179	-
5110 - Unemployment Compensation Fund	215,614,593	-	(3,135,598)	-	-	218,750,191	-
7355 - Individuals with Visual Impairment Vendors Fund	136,668	-	-	-	-	136,668	-
Olene Walker Housing Loan Funds	17,132,281	-	-	-	-	17,132,281	-
TOTAL WORKFORCE SERVICES FUNDS	\$238,686,197	\$0	(\$3,135,598)	\$0	\$0	\$241,821,795	\$0
DEPARTMENT TOTALS	\$1,813,214,618	\$65,594,969	\$1,326,566,201	\$3,584,204	\$36,639,857	\$339,991,612	\$40,837,775

For comparison with State Fiscal Year 2020 budget data, visit jobs.utah.gov/department/plans.html

BOARDS AND COMMISSIONS

COMMISSION ON HOUSING AFFORDABILITY

The Commission on Housing Affordability was created during the 2018 General Legislative Session. The commission provides recommendations to the governor and legislature on strategies, policies, procedures and programs to address the housing affordability needs of the state. The commission will increase public and government awareness and understanding of the housing affordability needs of the state and how those needs may be most effectively and efficiently met.

During the 2022 General Legislative Session the Commission on Housing Affordability changed to serve as a subcommittee of the Unified Economic Opportunity Commission. Workforce Services was allocated \$500,000 to create a statewide database for moderate-income housing units.

GOAL

The goal of the subcommittee is to increase housing affordability throughout the state and to plan for the housing needs of Utah's growing population.

DATA

Progress and performance measures will be determined in State Fiscal Year 2024.

ACHIEVEMENTS

The Commission's main achievement was the passage of [House Bill 462](#) during the 2022 General Session. The bill required the Commission to work with multiple political subdivisions and make recommendations. Highlights from the bill include:

- Develop a statewide database for moderate income housing units
- Update moderate income housing plan requirements
- Require certain municipalities to develop and adopt station area plans

CHALLENGE

There are not enough funds to meet the affordable housing need. The Commission must identify strategies to leverage available funding resources and programs to create and preserve affordable housing units throughout the state.

For additional information about the Commission on Affordable Housing, contact Christina Oliver at coliver@utah.gov.



BOARDS AND COMMISSIONS

COMMUNITY DEVELOPMENT BLOCK GRANT POLICY BOARD

The state Small Cities Community Development Block Grant (CDBG) program serves the needs of rural Utah, specifically those low- and moderate-income (LMI) communities with populations less than 50,000 and counties with populations less than 200,000.

The annual award from the U.S. Department of Housing and Urban Development is allocated to six associations of government regions and the Wasatch Front Regional Council (WFRC) using objective criteria approved by the policy board. Each region awards funding to projects that address the local needs and priorities. The most common grants are for infrastructure projects such as water and sewer upgrades, single family housing rehab for low-income families, public facilities such as community centers and senior centers, Americans with Disabilities (ADA) improvements and fire stations/equipment.

DATA

State Fiscal Year 2023:

- \$6,502,933 – HUD Funding Allocated to 48 Projects
- \$204,214 – HUD Funding Allocated to State Administration
- \$100,000 – State Match Allocated to State Administration

GOAL

The primary goal of the CDBG program is to support the sustainability of rural Utah by funding projects that will make the greatest impact on lower income communities.

ACHIEVEMENTS

- During the 12-month program year (July 2022 - June 2023), the state of Utah CDBG program ranked number one in the country for timely expenditures 10 times in a row. There are efficient processes, and funding is being awarded and spent on critical community development projects quickly.

CHALLENGE

There continues to be a great need for funding to replace aging infrastructure in the small, rural communities that have a limited tax base. The annual CDBG allocation is inadequate to address these needs.

For additional information about the Commission on Affordable Housing, contact Jess Peterson at jesspeterson@utah.gov.



BOARDS AND COMMISSIONS

GOVERNOR'S COMMITTEE ON EMPLOYMENT FOR PEOPLE WITH DISABILITIES

The Governor's Committee on Employment for People with Disabilities works with state agencies and other organizations to promote and support business customers in their hiring and retaining individuals with disabilities in their organizations. Services and support provided by the committee and its partners include training on disability awareness, customized accommodation assistance, consultation on disability issues and individualized support, connections to business networks, employer training workshops and job fairs.

GOAL

To achieve equal employment opportunities for Utahns with disabilities through employer education, promotion and support.

DATA

- 1,677 businesses received individualized employer support.
- 485 job seekers and 84 business partners participated in either the in-person or virtual Work Ability Job Fairs.
- 100 business partners attended a virtual workshop on disabilities in the workplace.
- 513 individuals, including clients, community partners and business partners participated in one of 15 virtual lunch-and-learn opportunities.
- More than 30 youth, parents and advocates participated in virtual or in person mentoring with Morgan Stanley.

ACHIEVEMENTS

- Continued to partner with Disability:IN Utah, a business-led non-profit focused on building and fostering an active business leadership network dedicated to including disability in their diversity practices
- Offering both in-person and virtual training events for business partners, job seekers, community partners and disability professionals
- Choose to Work across the state successfully closed 125 clients as employed

CHALLENGE

The Governor's Committee is dedicated to nurturing relationships with businesses across the state. Despite the growth in team size following the Choose to Work's expansion, there are times when the arrangement of business training and consultations are delayed due to heightened demand from business partners. Simultaneously, the team is developing methods to assist Vocational Rehabilitation staff in providing mentoring activities, all while respecting the preferences of businesses for holding mentoring events. The Governor's Committee is continuously dedicated to nurturing relationships with businesses across the state.



GOVERNOR'S EARLY CHILDHOOD COMMISSION

In the 2019 legislative session, H.B. 47 Early Childhood Coordination Amendments was passed and subsequently signed by then Gov. Gary Herbert. This bill created the Governor's Early Childhood Commission and codified the existing Early Childhood Utah Advisory board in UCA 22-66 and UCA 63M-13 respectively. The Commission consists of the state superintendent, the executive director of the Department of Workforce Services, the executive director of the Department of Health and Human Services, and the lieutenant governor.

During the 2023 legislative session, H.B. 48 Early Childhood Amendments passed. This bill repealed the Early Childhood Commission and the duties were operationalized through coordinated efforts of the state agencies and community partners in the Early Childhood Utah Advisory Council.

GOAL

The Early Childhood Commission was designed to allow Utah to enhance the available support for families with young children through the establishment of a coordinated early childhood system. Duties of the commission included: providing accurate and comprehensive information to Utah parents and families; facilitating improved coordination between agencies and community partners; sharing and analyzing information; developing a comprehensive delivery system of services; and identifying opportunities for, and barriers to, the alignment of standards, rules, policies and procedures.

COMMISSION PROGRESS

During the time of the Commission, and in conjunction with the Early Childhood Utah Advisory Board, the Commission:

- Completed a statewide Birth to Five Needs Assessment
- Adopted a Birth to Five Strategic Plan
- Selected strategies for focus in the areas of early learning, economic stability, family support and safety, and health and development

For additional information about the Governor's Early Childhood Education Commission, contact Rebecca Banner at rbanner@utah.gov.



BOARDS AND COMMISSIONS

NAVAJO REVITALIZATION FUND BOARD

The Navajo Revitalization Fund was created to maximize the long-term benefit of oil and gas severance taxes derived from lands held in trust by the federal government for the Navajo Nation and its members living in Utah. It is intended to promote cooperation and coordination between the state, its political subdivisions and the tribe.

The Navajo Revitalization Fund is controlled by a five-member board composed of a governor’s designee, two members of the San Juan County Commission whose districts include portions of the Navajo Reservation, the chair of the Navajo Utah Commission, or his designee, and a president of one of the seven chapters located in Utah, or his designee.

GOAL

Maximize the long-term benefits of state severance taxes paid on oil and natural gas production by providing grants and loans to agencies of county or tribal government in San Juan County which are impacted by the development of oil and gas interests in Utah held in trust for the Navajo Nation and its members.

DATA

State Fiscal Year 2023 revenue = \$840,438.72

Approved Projects State Fiscal Year 2023		
Allocation	\$840,439	
Project Type	# of Projects	\$Amount
Buildings	1	\$160,000
Equipment	0	0
Housing	17	\$564,481
Transportation	0	0
Utility Improvements	4	\$630,641
Totals	22	\$1,355,122

(* Annual allocation exceeds annual revenue due to the allocation of previously unallocated funds, the use of re-allocated funds and the use of accrued interest

Recipient	Number of Grant Awards	Total Awards
Aneth	8	\$826,338
Dennehotso	1	\$119,908
Mexican Water	0	\$0
Navajo Mountain	1	\$23,406
Oljato	0	\$0
Red Mesa	9	\$65,470
Teec Nos Pos	1	\$10,000
Navajo Utah Commission	2	\$310,000

ACHIEVEMENTS

- Allocated 100% of new revenues.
- 22 projects funded, some of which include multiple families, to improve the health, safety and welfare of Navajo members in Utah.

CHALLENGES

- The limited amount of funding must be split between the seven Utah Navajo Chapters, and because it’s based on population, some chapters receive minimal funds. Continued work to improve communication with local chapters.

For additional information about the Navajo Revitalization Fund, contact Paul Moberly at moberpaul@utah.gov.

BOARDS AND COMMISSIONS

OLENE WALKER HOUSING LOAN FUND BOARD

Funding to the Olene Walker Housing Loan Fund (OWHLF) helps to meet Utah's affordable housing needs for rental and homeownership opportunities.

GOAL

Maximize the preservation and development of affordable housing options for very low-, low- and moderate-income families throughout Utah at or below 80% of the area median income, as defined by the U.S. Department of Housing and Urban Development.

DATA

Total budget State Fiscal Year 2023 - \$31,214,604:

- Federal HOME allocation - \$3,568,710
- National Housing Trust Fund - \$3,205,781
- State Low-Income Housing Appropriation - \$2,175,613
- Individual Development Accounts Appropriation - \$89,500
- Veteran First Time Home Buyer Program - \$500,000
- UtahHousing Preservation Fund - \$15,000,000
- Law Enforcement First Time Home Buyer - \$5,000,000
- Section 8 Landlord Incentive Program - \$375,000
- Temporary Utah County Refugee Housing - \$300,000
- Moderate Income Housing Database - \$500,000
- Land Use Law Training and Education - \$250,000
- Local Zoning and Housing Regulation Reform - \$250,000

Economic Revitalization and Investment Fund:

- Last received funding from the 2017 General Session HB36
- Total account balance \$155,454.18
- Usage is limited due to de minimus contributions

Rural Housing Fund:

- No current funding

ACHIEVEMENTS

- Total OWHLF low-income units restricted: 184
- Multi-Family Program Leveraged Funds: \$36.85 : 1
- Jobs Created: 8,965

CHALLENGE

Skyrocketing land and construction costs, disruption in supply chains, along with limited funding, have created a challenging environment to meet the affordable housing needs in Utah.

For additional information about the Olene Walker Housing Loan Fund, contact Dan Murphy at danmurphy@utah.gov.



BOARDS AND COMMISSIONS

PERMANENT COMMUNITY IMPACT FUND BOARD

The Permanent Community Impact Fund is a program of the state of Utah that provides loans and grants to state agencies and subdivisions, which are, or may be, socially or economically impacted, directly or indirectly, by mineral resource development on federal lands. Local communities cannot collect taxes from federal lands in their counties and their ability to provide necessities like roads, municipal buildings, water and sewer service is diminished. The source of funding through the Permanent Community Impact Fund is the mineral lease royalties returned to the state by the federal government. The Community Impact Board will consider only those applications submitted by an eligible applicant for an eligible project.

GOAL

The goal of the board is to deploy the majority of the funds in order to continue to support revolving funds invested in planning, construction and maintenance of public facilities and provision of public services to include water systems, sewer systems, roads and other community projects.

DATA

- \$134,864,296 in State Fiscal Year 2023 State Mineral Lease Revenue
- \$63,594,519 in State Fiscal Year 2023 Permanent Community Impact Fund Revenue
- \$127,597,394 disbursed on 57 projects

See the full committee report and complete project funding list [here](#).

ACHIEVEMENTS

- All new revenue was utilized for eligible projects.
- The fund remains a revolving source of project funding.

CHALLENGE

- The source of revenue is through mineral development on federal lands. New revenue is down.
- The Board must levy available funds to keep the funds revolving.

For additional information about the Permanent Community Impact Fund, contact Candace Powers at cpowers@utah.gov.



BOARDS AND COMMISSIONS

REFUGEE SERVICES BOARD OF ADVISORS

The Refugee Services Office is guided by an advisory board composed of individuals from various organizations and agencies who provide services to, or have an interest in, assisting refugees in the state of Utah. Individuals who sit on the Refugee Services Board of Advisors are approved by the governor and work with Refugee Services Office staff to improve the services offered to refugees in Utah. The Board meets quarterly to tackle issues that currently affect refugees in the state and those who will be arriving shortly from places around the globe.

[2022 Report to the Governor](#)

GOAL

To offer support and advice to the Refugee Services Office in its efforts to provide service coordination, accountability, advocacy and resource development for refugees in Utah. The board is responsible for raising awareness among the public and policy makers on refugee issues, recommending ways to more successfully integrate refugees and involve them in mainstream services, and identify service gaps and funding that could fill existing needs.

DATA

Refugees Served	
State Fiscal Year	# Served
2022	10,527
2023	12,304

ACHIEVEMENTS

Gov. Cox requested an emergency board meeting to respond to the crisis in Afghanistan that resulted in Utah accepting 900 Afghan humanitarian parolees in a few months. It required quick planning, action and collaboration to effectively begin the process of resettling these new arrivals in a very small time period. The board members were responsive and supportive of the actions needed to be successful.

CHALLENGE

Coordination efforts continue to be needed across all resettlement groups in the state to align services. The board plays a key role in facilitating that coordination.



STATE WORKFORCE DEVELOPMENT BOARD

The purpose of the State Workforce Development Board is to convene the state, regional and local workforce systems and partners. The board has the responsibility of coordinating and aligning Utah's workforce programs and striving to shape the jobs of today and influence the opportunities of tomorrow. The business-led board has a leadership role to develop a strategic plan that aligns the workforce system to effectively prepare a talent-ready workforce to meet employer needs. The board supports building partnerships between business, government, education, labor, community partners and economic development organizations. A focus on occupations in demand, targeted industries and local business leader participation provides the basis for a statewide approach. The State Workforce Development Board oversees and works closely with all the core and required partners as part of the Workforce Innovation and Opportunity Act, which is outlined in Utah's State Plan. Learn more about the board [here](#).

GOAL

The State Workforce Development Board leads the development and continuous improvement of the workforce development system in Utah. The board assists the governor in the development, implementation and modification of the state Workforce Innovation and Opportunity Act plan through committees overseen by the board and chaired by members that fulfill assignments related to these activities. The State Workforce Development Board reviews and approves Utah's State Plan, including all modifications.

ACHIEVEMENTS

- Completed one-stop certification of the Ogden employment center
- Reviewed and updated the one-stop certification criteria to streamline and improve the process
- Completed a service project to gather and assemble hygiene kits for various non-profit organizations throughout the state

CHALLENGE

The board has many new members who will need time and support to fully engage with the board

For additional information about the State Workforce Development Board, contact Liz Carver at ecarver@utah.gov.



BOARDS AND COMMISSIONS

UINTAH BASIN REVITALIZATION FUND BOARD

The Uintah Basin Revitalization Fund was created to maximize the long-term benefit of oil and gas severance taxes derived from lands held in trust by the Federal Government for the Ute Tribe of the Uintah and Ouray Reservation. It was designed to promote cooperation and coordination between the state, its political subdivisions and the tribe.

GOAL

KEY INITIATIVES AND STRATEGIES:

New receipts invested in communities annually (target = 95 percent).

FUNDING UPDATE:

State Fiscal Year 2023 Revenue: \$6,565,992

DATA

Approved Projects State Fiscal Year 2023		
Allocation	\$6,565,992	
Project Type	Number of Projects	\$ Amount
Buildings	1	\$200,000
Housing	1	\$3,578,764
Public Facility	1	\$303,435
Public Safety	0	\$0
Recreation/Culture	0	\$0
Transportation	1	\$515,000
Utility Improvements	0	\$0
Totals	5	*\$4,597,199

(* Annual allocation exceeds annual revenue due to unallocated and re-allocated funds

Recipient	Number of Grant Awards	Total Awards
Ute Tribe	1	\$3,578,764
Duchesne County	3	\$503,435
Uintah County	1	\$515,000

ACHIEVEMENTS

- Allocated 70% of new revenues
- Five projects were funded to help improve the health, safety, and welfare of Ute Tribe members, as well as Uintah Basin citizens

CHALLENGE

Continued effort in maintaining relationships between tribal leadership and coordinators. Difficulty with achieving a quorum and turnover in tribal board members has inhibited progress with board meetings (only two meetings in FY2023).

For additional information about the Uintah Basin Revitalization Fund, contact Paul Moberly at moberpaul@utah.gov or 607-339-8259.



BOARDS AND COMMISSIONS

UTAH HOMELESSNESS COUNCIL

The purpose of the Utah Homelessness Council is administratively supported by the Office of Homeless Services (Utah Code 35A-16-204-205). Its purpose is to convene regional and local homelessness systems and partners. The council has the responsibility of coordinating and aligning Utah's homelessness programs and striving to make homelessness rare, brief and non-recurring. The council has developed a strategic plan that aligns the homelessness system to effectively carry out community needs. It supports building partnerships between business, government, education, labor, community partners and economic development organizations. To learn more about the council and the strategic plan, visit: <https://homelessness.utah.gov/> and <https://jobs.utah.gov/homelessness/homelessnessstrategicplan.pdf>.

GOAL

The Utah Homelessness Council leads the development and continuous improvement of the homelessness system in Utah. The council assists the governor in the development, implementation and modification of the state strategic plan on homelessness through committees overseen by the council and chaired by members that fulfill assignments related to these activities. It is responsible for providing final approval for the homeless services budget, strategic plan and awarding funding for the provision of homelessness services.

ACHIEVEMENTS

- The office worked with the Utah Homelessness Council, Utah Homeless Network and Local Homeless Councils statewide throughout the fall of 2022 and early 2023 to develop a state strategic plan for homelessness. The plan was adopted by the Utah Homelessness Council in February 2023: Statewide Collaboration for Change: Utah's Plan to Address Homelessness

- Successful winter response coordination with Local Homelessness Councils around the state
- State Homelessness Funding - During FY23, awarded \$24,439,000 to homeless service providers for FY24 funding:
 - 45 agencies
 - 99 projects
- Deeply Affordable Housing Fund - Awarded \$53,350,000
 - Eighteen projects creating a total of 1,159 new affordable housing units, 693 of which will only serve individuals at or below 30% of the Area Median Income.
 - All projects are required to provide supportive services to households residing in the units, and all properties have a restricted affordability period of at least 50 years.

CHALLENGE

The council has many members who serve on a variety of robust boards and need support to fully engage with the board.

For additional information about the Utah Homelessness Council, contact Jenn Marchant at jemarchant@utah.gov.



UTAH HOMELESS NETWORK STEERING COMMITTEE

The Utah Homeless Network Steering Committee (Utah Code 35A-16-206-207) is administratively supported by the Office of Homeless Services. It is responsible for ensuring homelessness in Utah is rare, brief and non-recurring by aligning activities and creating a seamless continuum of services across Utah's three Continuum of Care (CoC) programs. Coordination of CoC related advocacy and educational efforts includes the creation of an annual legislative agenda and empower CoC membership to engage in advocacy and educate legislators, politicians, government entities and other groups about homelessness and best practices. The network facilitates inter-CoC collaboration and peer support by aligning and establishing core standards and expectations for client services and fostering inter-CoC performance improvement, service coordination, and strategic planning. The Utah Homeless Network leadership will meet at least quarterly, or more frequently as needed. Each year the leadership group will hold a planning meeting to review and update guiding documents and develop a work plan for the coming year. To learn more about the network, visit: <https://endutahhomelessness.org/utah-homeless-network/>.

The Utah Homeless Network Steering Committee is made up of a member of the executive committee from each of the three CoC boards in Utah and a second representative, designated by that CoC or that CoC's board consistent with that CoC's governance charter.

GOAL

The Utah Homeless Network Steering Committee leads the development and continuous improvement of the homeless services system across the three Continuums of Care in the state of Utah. The committee assists the Utah Homelessness Council to seek out, apply and integrate best practice models in homeless service policy and practice through the advocacy for, and implementation of, client-centered practices at all levels of homeless service discussion and practice. The work strives to provide and utilize accurate, real-time data to drive decision making.

ACHIEVEMENTS

- Facilitated the review of statewide funding allocations for FY 24-25 and presented suggested funding to the UHC
- Implemented Local Homeless Council (LHC) informational sheets to provide real-time communication to the UHN and UHC
- Facilitated multiple discussions around winter overflow and Code Blue requirements for the state

CHALLENGE

The network relies on the participation of its members. Members are CoC and LHC leaders that are leaders of service providers, making coordination difficult due to capacity conflicts. The Office of Homeless Services is working on streamlining efforts to support the UHN.

Discussions and decisions regarding funding are difficult because of conflicts of interest. The OHS is working with the network to develop a more equitable process for this task.

For additional information about the Utah Homeless Network Steering Committee, contact Jenn Marchant at jemarchant@utah.gov.

- Appendix B: Homeless Funds Disbursement FY23
- Appendix C: SFY 2023 Office of Homeless Services Allocation Plan



APPENDIX A

Office of Child Care: Pandemic Funding Spending FY23 Report				
Funding Source	Project Name	Description	Outcomes/Effectiveness	Funding Expended FY23
American Rescue Plan Act - Stabilization and Discretionary	Child Care Stabilization Grant	Monthly grants to eligible child care providers licensed prior to March 11, 2021 to stabilize their programs.	<p>Expected outcome: Programs will stabilize to ensure ongoing child care availability for working families.</p> <p>As of June 30, 2023, 858 programs received a Stabilization Grant and 821 have remained open.</p>	\$194,591,902.27
<p>Coronavirus Response and Relief Supplemental Appropriations</p> <p>American Rescue Plan Act - Discretionary</p>	Child Care Stabilization Grant Expansion	Monthly grants to eligible child care providers licensed after March 11, 2021 to stabilize their programs.	<p>Expected outcome: Programs will stabilize to ensure ongoing child care availability for working families.</p> <p>As of June 30, 2023, 169 programs received a Stabilization Grant and 167 have remained open in FY23.</p>	\$30,482,700.00
<p>Coronavirus Response and Relief Supplemental Appropriations</p> <p>American Rescue Plan Act - Discretionary</p>	Subsidy Copayment Waivers	Waives income co-payments for families receiving child care subsidy.	<p>Expected outcome: Reduce cost burden to make child care more affordable for low-income families.</p> <p>In FY23, copays were waived for all newly approved applications or recertifications completed before February 1, 2023. This represents a monthly average of 7,510 families and 14,325 children. After February 1, 2023, copayments continued to be waived for previously approved applications until their recertification date.</p>	\$8,728,575.00
American Rescue Plan Act - Discretionary	Child Care for DWS Training Customers	Waives the minimum work requirement for Employment Support Child Care customers enrolled in a WIOA or TANF Non-FEP funded training program. All other factors of eligibility must be met.	<p>Expected outcome: By waiving the work requirements for parents in approved DWS training activities, these families have child care support to be able to finish their program and obtain employment that will lead to greater self-sufficiency.</p> <p>This program was implemented in February 2023. In FY23, five families were served.</p>	\$24,451.00

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<p>Coronavirus Response and Relief Supplemental Appropriations</p>	<p>Youth and Early Care Workforce Bonus</p>	<p>Acknowledges the essential youth and early care workforce as they have continued to support working families throughout the pandemic, despite many hardships, including industry workforce shortages. Each eligible individual received a one-time bonus of \$2,000 as a “thank you” for their dedication to serving Utah’s children and youth on the front lines every day.</p>	<p>Expected outcome: Youth and early care professionals will be acknowledged for their essential work during the Covid-19 pandemic and will continue to provide child care services to support working families.</p> <p>In FY23, 9,366 youth and early care professionals received the workforce bonus.</p>	<p>\$18,765,677.00</p>
<p>Coronavirus Response and Relief Supplemental Appropriations</p>	<p>School Age Summer Quality Expansion Grant</p>	<p>Grants to expand summer programming in license-exempt, school age, and private child care programs.</p>	<p>Expected outcome: Increase summer capacity for youth in developmentally appropriate settings with programming to include social and emotional learning.</p> <p>In FY23, funding was provided to 148 full-day programs serving 6,800 youth to support working families. All programs had students participate in social and emotional learning sessions at least twice a week and reported an increase in positive behaviors in the program.</p>	<p>\$4,244,691.00</p>
<p>Coronavirus Response and Relief Supplemental Appropriations</p> <p>American Rescue Plan Act - Discretionary</p>	<p>Health & Safety Grants</p>	<p>Grants to child care programs for improvements and upgrades to comply with health and safety protocols; project administered by the Department of Health and Human Services.</p>	<p>Expected outcome: Provide support so providers can make necessary changes to comply with required health and safety protocols, including those required to reduce the spread of COVID-19.</p> <p>In FY23, 519 providers were awarded a grant.</p>	<p>\$7,692,676.06</p>
<p>Coronavirus Response and Relief Supplemental Appropriations</p>	<p>Licensing-Related Fees</p>	<p>Covers the cost of fees associated with licensing requirements including background checks, licensing fees, and fingerprint fees; project administered by the Department of Health and Human Services.</p>	<p>Expected outcome: Mitigate licensing costs and associated fees to reduce cost burden on regulated child care providers, those renewing licenses and seeking a license to start a child care business.</p> <p>In FY23 11,939 individuals had a background check fee covered and 11,464 individuals had a fingerprint fee covered. A total of 1,606 facilities had a licensing fee covered, 58 new centers had a new license fee covered, and 507 centers had a per child license fee covered.</p>	<p>\$811,023.25</p>

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<p>Coronavirus Response and Relief Supplemental Appropriations</p>	<p>DHHS COVID Coordinator</p>	<p>Develops guidance and uniform policy related to COVID-19 for regulated child care providers with training, educational materials and a single point of contact; project administered by the Department of Health and Human Services.</p>	<p>Expected outcome: Develop a communication pathway with Local Health Departments and regulated child care facilities; develop and distribute informational and educational information to local health departments and child care providers; and respond to all questions from local health departments and regulated child care facilities.</p> <p>In FY23, DHHS offered 173 hours of training regarding new COVID-19 protocols for both local health departments and childcare facilities. They supported 79 facilities directly with case-to-case service, and helped create mitigation plans when cases and outbreaks were reported within the regulated child care facilities.</p>	<p>\$44,692.00</p>
<p>American Rescue Plan Act - Discretionary</p>	<p>Child Care Mental Health Initiatives</p>	<p>Provides mental health access for child care providers who are uninsured or underinsured; project administered by the Department of Health and Human Services.</p>	<p>Expected outcome: Uninsured or underinsured child care providers will have access to mental health services so that they can better serve the children in their care.</p> <p>In FY23, 655 applications were approved for child care providers to receive mental health services through an employee assistance program or their local health department.</p>	<p>\$109,589.00</p>
<p>American Rescue Plan Act - Discretionary</p>	<p>Developmental Screening Project</p>	<p>Builds a coordinated statewide system for early detection and intervention for children with developmental delays through developmental and social and emotional screenings using the Ages and Stages Questionnaire (ASQ). The Department of Health and Human Services will assist in integrating statewide screening data with the Early Childhood Integrated Data System (ECIDS) and the Utah Data Research Center (UDRC). Children's Health Advanced Records Management (CHARM) will assist in statewide screening data with ECIDS and UDRC.</p>	<p>Expected outcome: Increase the number of screenings to inform decisions on provider training, learn which interventions following screening are most effective for a child's long term success, and support parent engagement so individual children receive needed interventions.</p> <p>In FY23, 954 ASQ screenings were completed. 179 individuals were trained in administering the ASQ screening. 302 outreach events were held where 140 families participated in on-site screenings.</p>	<p>\$580,755.00</p>

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<p>Coronavirus Response and Relief Supplemental Appropriations</p>	<p>TEACH Scholarship Expansion</p>	<p>Expands eligibility for the Associate Degree scholarship program and adds a Bachelor's Degree scholarship program; project administered by the Utah Association for the Education of Young Children.</p>	<p>Expected outcome: Increase the number of early childhood professionals supported in pursuing Associate and Bachelor Degree programs within the TEACH program. Increasing the education levels of professionals increases the quality of care for children.</p> <p>In FY23, UAEYC supported 6 additional scholars in the Associate Degree program and 8 additional scholars in the Bachelor's Degree program for a total of 53 scholars within the TEACH scholarship program as a whole.</p>	<p>\$57,710.02</p>
<p>Coronavirus Response and Relief Supplemental Appropriations</p>	<p>Online Annual Training Membership Scholarships</p>	<p>Covers costs of an asynchronous, online training option for youth and early care professionals working in paid positions with children under the age of 13 in order to complete Child Care Licensing, Child Development Associate (CDA) Credential, Career Ladder and Child Care Quality System professional development hours through Continuing Education Units (CEUs).</p>	<p>Expected outcome: Eligible professionals will register for online annual training memberships and complete professional development hours within the online training platform. Additional training for professionals increases the quality of care for children.</p> <p>In FY23, 2,233 professionals signed up for an online annual training membership at no cost; 8,984 courses were completed for a total of 31,470 professional development hours.</p>	<p>\$353,700.00</p>
<p>Coronavirus Response and Relief Supplemental Appropriations</p>	<p>Early Education Payback Program for College Degrees</p>	<p>Tuition reimbursement program for those working in licensed child care 15+ hrs/ week with a declared major in early childhood, elementary education, early childhood special education, child development or an equivalent.</p>	<p>Expected outcome: Increase the number of professionals supported in pursuing a college degree in the field while working in licensed child care programs.</p> <p>In FY23, 180 scholarships were awarded for this program.</p>	<p>\$440,265.77</p>
<p>Coronavirus Response and Relief Supplemental Appropriations</p>	<p>Non-Matriculated Career Ladder Approved College Course Scholarships</p>	<p>Tuition reimbursement scholarship for those working in licensed child care 15+ hrs/ week who complete an early childhood-related college course.</p>	<p>Expected outcome: Increase number of professionals supported in pursuing college courses in the field.</p> <p>In FY23, five scholarships were awarded through this program.</p>	<p>\$4,930.22</p>

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Coronavirus Response and Relief Supplemental Appropriations	Covid Early Childhood Professional Development Incentive Bonus	Adds \$250 Covid-relief bonus to current Professional Development Incentives offered to licensed center and family child care providers who work 20+ hrs/week and achieve a new level within the Career Ladder System.	<p>Expected outcome: Sustain or increase the number of youth and early learning professionals who achieve new professional development levels within the Career Ladder System.</p> <p>In FY23, 1,604 Professional Development Incentives were awarded to professionals completing new Career Ladder levels as compared to 835 in the previous year.</p>	\$401,000.00
Coronavirus Response and Relief Supplemental Appropriations	Conference Registration Scholarships	Reimbursement scholarship of up to \$500 for one conference per year for those working in licensed child care for 15+ hrs/week.	<p>Expected outcome: Individuals will attend professional conferences pertinent to the youth and early care and education field due to the availability of subsidized registration costs.</p> <p>In FY23, 164 youth and early learning professionals were awarded this scholarship to attend professional development conferences related to the youth and early care and education field.</p>	\$47,479.31
Coronavirus Response and Relief Supplemental Appropriations	Program Accreditation Reimbursement Grants	Reimbursement grant of up to \$2500 per year to licensed center and family child care programs for the costs for national accreditation programs that may receive points within the Child Care Quality System.	<p>Expected outcome: More child care programs will pursue national accreditations to further advance their quality within the Child Care Quality System.</p> <p>In FY23, there were two child care programs that took advantage of this grant program. .</p>	\$1,358.00
American Rescue Plan Act - Discretionary	Infant and Toddler Quality Support Grants	Grants are made available to programs that do not achieve a High Quality rating in the Child Care Quality System to receive equipment, materials and furniture in classrooms in which children under the age of three are cared for.	<p>Expected outcome: Child care programs not achieving a High Quality rating in the Child Care Quality System will receive needed equipment and materials to support quality improvement of provided infant and toddler care.</p> <p>This program began in January 2023. 30 applications were received; 25 programs have received materials.</p>	\$149,900.00

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<p>American Rescue Plan Act - Discretionary</p>	<p>Employer Child Care Start-Up Grants</p>	<p>Creates a program that includes the application, approval and payment processes to provide start-up grants to child care programs who enter into a contract to provide child care for an employer's employees. This can include on-site or off-site child care. This includes statewide marketing and outreach of the program, including directly to employers and child care programs. Program administered by Children's Service Society.</p>	<p>Expected outcome: Employers will form partnerships with current or new child care providers to provide more accessible child care for their employees. Child care providers will receive funding to expand or open their business.</p> <p>In November 2022, this contract was executed, and employees were hired to develop and facilitate the program. Outreach has included: hosting monthly town halls, vendor booths at conferences and 14 business networking events. Outreach also including meeting with 6 potential businesses, 91 potential current child care providers and 22 potential new child care providers.</p>	<p>\$197,640.00</p>
<p>American Rescue Plan Act - Discretionary</p>	<p>The Children's Center Therapeutic Preschool</p>	<p>Supports therapeutic preschool operation costs for children who need behavioral interventions by supporting emotional mental well-being and preventing expulsion and suspension from preschool.</p>	<p>Expected outcome: Children will receive services from The Children's Center Utah Therapeutic Preschool and make progress as measured by the Devereux Early Childhood Assessment.</p> <p>In FY23, 197 children received services at least once, with 117 receiving continuing services throughout the year. Based upon those continuing services, progress was measured in 5 areas of behavior. 74.36% showed progress or significant progress in attachment/relationships; 80.34% showed progress or significant progress in initiative; 67.52% showed progress/significant progress in self-regulation; 76.07% showed progress/significant progress in total protective factors; 40.17% showed progress/significant progress in behavioral concerns.</p>	<p>\$950,549.00</p>

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<p>Coronavirus Response and Relief Supplemental Appropriations</p>	<p>Language Empowers All People (LEAP) Pilot</p>	<p>Partnership between LEAP and the Utah Refugee Services Office to support parent engagement in assisting children transition to local Utah early education. The LEAP partnership with parents, educators, and community partners will improve the academic performance and early-childhood development of refugee children in Utah.</p>	<p>Expected outcome: Participants will see an increase in parent/teacher engagement and interactions, increased classroom attendance for children whose parents attend meetings, increase parent engagement in parent-child interactions, and increase in parent awareness and knowledge of impact on child development.</p> <p>In FY23, 32 participants attended a six series parent workshop for families who have immigrated to the United States. One cohort was held for families from Somalia and one for families from Mexico, Venezuela, and El Salvador. Workshop topics included: culture and education; language development and bilingualism; special education in American schools; language and reading; language and early math and science; and communication effectiveness.</p>	<p>\$48,995.00</p>
<p>Coronavirus Response and Relief Supplemental Appropriations</p>	<p>Regional efforts: Care About Childcare at Children's Services Society</p>	<p>Provides Child Care Quality System coaching cohorts for center and family providers, which include an initial assessment, weekly onsite visit from coach and completion of Career Ladder-approved trainings; Offers start-up grants for new child care programs in areas identified with a need.</p>	<p>Expected outcome: More participation in the Child Care Quality System and increased quality in the programs participating being coached. Assist up to 10 child care programs opening in areas of need with funding.</p> <p>In FY23, 18 center and family child care programs successful completed the coaching program. Start up funding was provided for 12 new child care programs.</p>	<p>\$248,370.06</p>
<p>Coronavirus Response and Relief Supplemental Appropriations</p>	<p>Regional efforts: Care About Childcare - Five County of Governments</p>	<p>Provides training courses in business basics targeted to rural programs; expands Rural Outreach Grant, Residential Certificate (RC) and Family, Friend and Neighbor (FFN) startup grants; provides Nature Explore Certification Training; provides direct services for staff recruitment and retention; and marketing to help bring awareness to potential providers and families.</p>	<p>Expected outcome: Incentivize and support additional providers to become licensed and enhance the supports for all providers.</p> <p>In FY23, a business conference was held for providers in conjunction with the Southern Utah Early Childhood Conference. Seven family child care programs and five center programs received a startup grant. One FFN provider moved to fully licensed and received a startup grant. 66 child care providers participated in Nature Explore Certification training. Four programs completed the staff recruitment and retention cohort. Marketing included booths at community events.</p>	<p>\$198,508.33</p>

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<p>Coronavirus Response and Relief Supplemental Appropriations</p>	<p>Regional efforts: Care About Childcare - Weber State University</p>	<p>Offers a small business conference for child care programs; provides center and family child care start up materials grants; provides eligible programs a quality environment grant; and marketing to help bring awareness to potential providers and families.</p>	<p>Expected outcome: Incentivize and support additional providers to become licensed and enhance the supports for all providers.</p> <p>In FY23, 28 providers attended a business conference. Six family child care and 2 center programs received the startup grant. 10 programs received the quality environment grant. Marketing included ads in local theatres, booths at local fairs and flyers in Davis County.</p>	<p>\$103,288.62</p>
<p>Coronavirus Response and Relief Supplemental Appropriations</p>	<p>Regional efforts: Care About Childcare - Utah Valley University</p>	<p>Offers Center Recruitment and Retention Cohort; offers Family Accessibility and Stabilization Cohort; offers startup grants for center and family child care programs; supports Residential Certificate (RC) and Family, Friend and Neighbor (FFN) programs to become fully licensed; provides Nature Explore Certification training; and marketing to help bring awareness to potential providers and families.</p>	<p>Expected outcome: Incentivize and support additional providers to become licensed and enhance the supports for all providers.</p> <p>In FY23, six centers completed the recruitment and retention cohort; nine family child care programs completed the accessibility and stabilization cohort; startup grants were awarded to five center and five family child care programs; one RC provider became fully licensed; 26 providers participated in the Nature Explore Certification training. Marketing included flyers in Juab, Wasatch and Summit counties, local radio ads, booths at local fairs, town halls, and other community events.</p>	<p>\$111,083.04</p>

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<p>Coronavirus Response and Relief Supplemental Appropriations</p>	<p>Regional efforts: Care About Childcare - Utah State University</p>	<p>Offers start-up grants and a mentor to recruit new programs; provides professional development incentives to help retain caregivers and support CCQS; hosts business courses for family child care programs; offers an environment design grant to eligible programs; offers disaster and first aid training to providers; facilitates the "All Means All" special needs incentive program statewide; and marketing to help bring awareness to potential providers and families.</p>	<p>Expected outcome: Incentivize and support additional providers to become licensed and enhance the supports for all providers.</p> <p>In FY23, 12 family child care programs received a start up grant, and two of those were mentored by a current provider. 55 caregivers received an incentive and materials for additional professional development. Two programs received the environment design grant. 20 providers received materials for completing support offered for CCQS. 26 child care providers participated in the new course "Understanding the Business of Family Child Care". 31 providers attended a Disaster Training conference; 158 child care professionals statewide completed the "All Means All" special needs program requirements. 84 child care professionals completed first aid and CPR courses. Marketing included ads in the local newspaper, radio and theatre, booths at fairs and other community events.</p>	<p>\$450,388.74</p>
<p>Coronavirus Response and Relief Supplemental Appropriations</p>	<p>Regional efforts: Care About Childcare - Utah State University - Eastern</p>	<p>Offers startup grants to recruit family child care and center programs; provides incentives for current providers who helped to recruit new providers; and marketing to help bring awareness to potential providers and families.</p>	<p>Expected outcome: Incentivize and support additional providers to become licensed and enhance the supports for all providers.</p> <p>In FY23, five family child care programs and three centers received a startup grant. One current provider received an incentive for recruiting a new family child care provider. Marketing included posters across counties in the region, newspaper and radio ads, commercials in theatres and on tv, and billboards in counties with a high need for child care.</p>	<p>\$153,131.60</p>

APPENDIX B

SFY 2024 OFFICE OF HOMELESS SERVICES FUNDING SUMMARY

Updated September 6, 2023

STATE FUNDING	Account Funding Available for Award at Initial Appropriation	FY24 Available Including FY23 Uncommitted	UHC Meeting Recommendations	FY24 Committed	Total Remaining for Allocation
Homeless to Housing Account (H2H) Ongoing (SHF)*	3,200,000	4,436,640	-	2,487,807	1,948,833
H2H Homeless Shelter Operations (SHF - OP)*	8,100,000	8,173,308	-	8,173,308	-
Pamela Atkinson Homeless Trust Fund*	1,500,000	1,500,000	-	1,482,524	17,476
Homeless Services Dedicated Funding*	12,000,000	12,000,000	-	12,000,000	-
Homeless Solutions Grant (State Match Portion for ESG)*	1,087,068	1,087,068	-	1,087,068	-
Attainable Housing Grants	5,000,000	5,000,000	-	1,305,648	3,694,352
Deeply Affordable Housing Fund	20,000,000	20,000,000	-	11,000,000	9,000,000
H2H Homeless Management Information System	1,500,000	1,500,000	-	-	1,500,000
H2H Match Program	15,000,000	15,000,000	-	15,000,000	-
H2H Rio Grande Sale	3,415,926	415,926	-	415,926	-
Homeless Shelter Cities Mitigation Fund	4,862,500	4,862,500	-	4,862,500	-
Homeless Shelter Cities Mitigation Fund (FY24GS one-time)	2,500,000	2,500,000	-	2,500,000	-
Midvale City Police Officers (ongoing)	210,000	210,000	-	210,000	-
Planning Funding - Noncongregate Shelter (one-time)	1,000,000	1,000,000	-	-	1,000,000
The INN Between - End of Life Medical Respite Care (one-time)	100,000	100,000	-	100,000	-
Switchpoint St. George Emergency Shelter Remodel/Renovation (one-time)	500,000	500,000	-	500,000	-
STATE TOTAL	\$ 79,975,494	\$ 78,285,442	\$ -	\$ 61,124,781	\$ 17,160,661

FEDERAL FUNDING	Account Funding Available for Award at Initial Appropriation	FY24 Available	Meeting Recommendations	FY24 Committed	Total Remaining for Allocation
Homeless Solutions Grant (ESG Portion)*	1,187,068	1,187,068	-	1,187,068	-
Temporary Assistance for Needy Families (TANF)*	2,900,000	2,900,000	-	2,840,969	59,031
CDC-ELC COVID Response - Homeless Service Sites	630,830	100,000	-	100,000	-
Deeply Affordable Housing Fund	31,000,000	31,000,000	-	31,000,000	-
Emergency Rental Assistance (Utah County)	3,426,355	3,426,355	-	3,426,355	-
HOME-ARP	11,031,908	11,031,908	-	11,031,908	-
Housing Opportunitites for Persons with AIDS (HOPWA)	342,050	342,050	-	342,050	-
FEDERAL TOTAL	\$ 50,518,211	\$ 49,987,381	\$ -	\$ 49,928,350	\$ 59,031

LOCAL TAX REVENUE	Account Funding	FY24 Available	Meeting Recommendations	FY24 Committed	Total Remaining for Allocation
Homeless Shelter Cities Mitigation Fund (Local Tax Contribution Estimated)	6,615,652	6,615,652	-	6,615,652	-
LOCAL TAX CONTRIBUTION TOTAL	\$ 6,615,652	\$ 6,615,652	\$ -	\$ 6,615,652	\$ -

OHS ALL SOURCES	FY24 Available	Meeting Recommendations	FY24 Committed	Total Remaining for Allocation
TOTAL	\$ 134,888,475	\$ -	\$ 117,668,783	\$ 17,219,692

*State Homelessness Funding RFGA

PROPOSED SET ASIDES	FY24	FY24 Committed	Set Asides Total Remaining
Homeless Systems Support	160,000	-	160,000
Homelessness Summit and Conference	70,000	-	70,000
PAHTF Marketing	10,000	-	10,000
HMIS and CoC Funding Required Match	190,000	190,000	-
FY24 Total Set Asides	\$ 430,000	\$ 190,000	\$ 240,000

APPENDIX C

SFY 2023 Office of Homeless Services Allocation Plan

Key	
DIV	Diversion
ES	Emergency Shelter
HP	Homeless Prevention
O	Other
PSH	Permanent Supportive Housing
SO	Street Outreach
TBRA	Tenant Based Rental Assistance
TH	Transitional Housing
RRH	Rapid Rehousing

FY23 Housing Opportunities for Persons with AIDS (HOPWA)

Project Type	Project Title	Organization	AMOUNT
TBRA	OHA - ^TBRA	Housing Authority of the City of Ogden	\$ 50,000.00
TBRA	HACSL - ^State TBRA	Housing Authority of the County of Salt Lake	\$ 228,270.39
TBRA	UCA - State Short Term Asst.	Salt Lake Community Action Program DBA Utah Community Action	\$ 33,506.00
TBRA	UCA - State PH Placement	Salt Lake Community Action Program DBA Utah Community Action	\$ 4,494.00

TOTAL \$ 316,270.39

APPENDIX C

FY23 Temporary Assistance for Needy Families (TANF)

Project Type	Project Title	Organization	AMOUNT
DIV	CAS-Diversion	Community Action Services & Food Bank, Inc.	\$ 23,037.00
DIV	STG Tooele - Diversion Families	Friends of Switchpoint	\$ 15,520.00
DIV	STG - Diversion Families	Friends of Switchpoint	\$ 32,891.00
ES	STG Tooele - Emergency Shelter - Families	Friends of Switchpoint	\$ 48,500.00
ES	STG- Emergency Shelter	Friends of Switchpoint	\$ 115,267.00
DIV	UCA Diversion - Family	Salt Lake Community Action Program DBA Utah Community Action	\$ 76,589.00
ES	SAC - Emergency Shelter Family Nightly	St. Anne's Center (Lantern House)	\$ 28,857.00
ES	TRH - Emergency Shelter - Midvale Center	The Road Home	\$ 1,834,369.00
ES	TRH - Hotel/Motel Placements	The Road Home	\$ 400,317.00
TOTAL \$			2,575,347.00

APPENDIX C

FY23 Homeless to Housing (H2H) Reform Restricted Account

Project Type	Project Title	Organization	AMOUNT
ES	BRAG - Hotel/Motel ES	Bear River Association of Governments	\$ 200,000.00
ES	CCS - Weigand Center	Catholic Community Services of Utah	\$ 24,000.00
O	One Time Homelessness Funding	Christian Center of Park City	\$ 29,755.00
ES	CPC - Hotel/Motel ES	Christian Center of Park City	\$ 50,000.00
ES	CAPSA - Hotel/Motel Overflow	Citizens Against Physical And Sexual Abuse (CAPSA)	\$ 50,000.00
ES	CAS-SHP Supportive Services	Community Action Services & Food Bank, Inc.	\$ 60,000.00
TH	SAH - Safe Harbor TH	Davis Citizens Coalition Against Violence/Safe Harbor	\$ 179,450.00
HP	SAH - Homelessness Prevention Project	Davis Citizens Coalition Against Violence/Safe Harbor	\$ 26,302.00
RRH	FCC - Rapid Re-Housing - State	Family Connection Center DBA Open Doors	\$ 5,044.00
SO	FCC - Street Outreach	Family Connection Center DBA Open Doors	\$ 418.00
ES	FCC Motel Voucher	Family Connection Center DBA Open Doors	\$ 2,530.00
HP	FSH - Homeless Prevention	First Step House	\$ 12,171.73
ES	STG - SwitchPoint Emergency Shelter	Friends of Switchpoint	\$ 139,861.00
ES	STG Tooele - Emergency Shelter - Individuals	Friends of Switchpoint	\$ 47,130.00
ES	STG Tooele - Hotel Motel ES	Friends of Switchpoint	\$ 45,000.00
ES	STH- Millcreek Overflow	Friends of Switchpoint	\$ 218,747.12
PSH	HACSL - Renewal S+C	Housing Authority of the County of Salt Lake	\$ 545,384.00
PSH	HACSL - Grace Mary Manor - Section 8	Housing Authority of the County of Salt Lake	\$ 188,778.00
PSH	HACSL - Kelly Benson - Section 8	Housing Authority of the County of Salt Lake	\$ 166,546.00
PSH	HACSL - Bud Bailey CoC	Housing Authority of the County of Salt Lake	\$ 76,420.00
PSH	HACSL - Frontier Apartments - Unfunded	Housing Authority of the County of Salt Lake	\$ 47,604.00
ES	ICCS-Hotel/Motel-ES	Iron County Care & Share	\$ 119,225.00
ES	NHO-Hotel/Motel Emergency Response	New Horizons Crisis Center	\$ 34,600.00
TH	FAFV FY23/FY24 H2H	Northeastern Utah Friends Against Family Violence	\$ 250,000.00
PSH	PAAG-CM	Problems Anonymous Action Group Inc. (PAAG)	\$ 146,356.00
ES	STH - Coordinated Intake	Salt Lake Community Action Program DBA Utah Community Action	\$ 518,047.00
DIV	UCA Diversion	Salt Lake Community Action Program DBA Utah Community Action	\$ 456,422.00
ES	STH - King Women's HRC	Shelter the Homeless Inc	\$ 275,239.80
ES	STH - 1000 West Men's HRC	Shelter the Homeless Inc	\$ 304,589.20
ES	STH- Millcreek Overflow, STH- HRC Overflow	Shelter the Homeless Inc	\$ 268,391.20
ES	SEUALG-Hotel/Motel ES	Southeastern Utah Association of Local Governments	\$ 39,150.00
RRH	SEUALG-Unified Funding Rapid Rehousing	Southeastern Utah Association of Local Governments	\$ 5,377.00

APPENDIX C

FY23 Homeless to Housing (H2H) Reform Restricted Account (continued)

ES	SEUALG-Hotel/Motel ES	Southeastern Utah Association of Local Governments	\$ 1,006.36
ES	SAC - Emergency Shelter	St. Anne's Center (Lantern House)	\$ 46,407.00
ES	SAC-Emergency Shelter	St. Anne's Center (Lantern House)	\$ 23,826.20
ES	STH - Miller Mixed HRC	The Road Home	\$ 2,043,998.60
ES	STH - 1000 West Men's HRC	The Road Home	\$ 2,822,790.40
ES	STH-HRC Overflow (GMRC)	The Road Home	\$ 30,287.00
ES	STH-HRC Overflow (PARC)	The Road Home	\$ 17,915.35
ES	TRH- Emergency Shelter- St. Vinnies NBN	The Road Home	\$ 234,630.00
PSH	TRH - Scattered Site PSH CM	The Road Home	\$ 335,948.00
ES	STH-Millcreek Overflow, STH- HRC Overflow	Utah Community Action (UCA)	\$ 50,282.00
PSH	PCHA - Bonneville Apts	Utah Regional Housing	\$ 221,567.00
ES	STH King Women's HRC	Volunteers Of America, Utah	\$ 2,524,018.00
O	VOA Center for Women and Children	Volunteers Of America, Utah	\$ 774,744.00
SO	VOA Homeless Outreach Program	Volunteers Of America, Utah	\$ 17,056.00
ES	VOA Youth Resource Center ES	Volunteers Of America, Utah	\$ 16,234.00
O	WHHC - Mobile Medical	Wasatch Homeless Health Care, Inc.	\$ 539,576.00
ES	WMH Emergency Shelter	Wasatch Mental Health Services SSD	\$ 38,800.00
ES	YFS - Hotel/Motel ES - CC	Youth Futures	\$ 2,000.00
TOTAL \$			14,273,623.96

APPENDIX C

FY23 Emergency Solutions Grant (ESG) with Required H2H Match

Project Type	Project Title	Organization	AMOUNT
RRH	BRAG - State Rapid Rehousing	Bear River Association of Governments	\$ 61,678.00
ES	CCS - Weigand Center	Catholic Community Services of Utah	\$ 243,643.00
RRH	CFW - RRH State	Center for Women and Children In Crisis	\$ 89,195.45
RRH	FCC - Rapid Re-Housing - State	Family Connection Center DBA Open Doors	\$ 33,598.06
SO	FCC - Street Outreach	Family Connection Center DBA Open Doors	\$ 15,562.94
HP	FSH - Homeless Prevention	First Step House	\$ 121,717.27
RRH	FCAOG - Unified Re-Housing	Five County Association of Governments	\$ 49,000.00
ES	ICCS - Emergency Shelter	Iron County Care and Share Inc	\$ 179,898.00
HP	ICCS - Homeless Prevention	Iron County Care and Share Inc	\$ 48,922.00
RRH	ICCS - ESG Rapid Re-Housing	Iron County Care and Share Inc	\$ 22,500.00
SO	ICCS - Street Outreach	Iron County Care and Share Inc	\$ 1,000.00
ES	SEUALG-Hotel/Motel ES	Southeastern Utah Association of Local Governments	\$ 12,573.64
RRH	SEUALG-Unified Funding Rapid Rehousing	Southeastern Utah Association of Local Governments	\$ 101,323.00
ES	SAC - Emergency Shelter	St. Anne's Center (Lantern House)	\$ 205,915.00
HP	SAC - Homeless Prevention	St. Anne's Center (Lantern House)	\$ 40,375.00
RRH	SAC - State Rapid Rehousing	St. Anne's Center (Lantern House)	\$ 223,155.00
ES	TRH-Motel/Hotel ES Placements	The Road Home	\$ 293,615.00
RRH	UBAOG - Unifed Rapid Rehousing	Uintah Basin Association of Governments	\$ 28,845.00
ES	UBAOG - Emergency Shelter	Uintah Basin Association of Governments	\$ 45,208.00
ES	VOA Youth Resource Center ES	Volunteers Of America, Utah	\$ 157,555.00
SO	VOA Homeless Outreach Program	Volunteers Of America, Utah	\$ 171,871.00

TOTAL \$ 2,147,150.36

APPENDIX C

FY23 Pamela Atkinson Homeless Trust Fund

Project Type	Project Title	Organization	Amount
DIV	BRAG Diversion	Bear River Association of Governments	\$ 58,200.00
RRH	BRAG - State Rapid Rehousing	Bear River Association of Governments	\$ 1,160.00
ES	BRAG - Hotel/Motel ES	Bear River Association of Governments	\$ 19,400.00
ES	CCW - Canyon Creek Services	Canyon Creek Womens Crisis Center	\$ 58,200.00
RRH	CFW - RRH State	Center for Women and Children In Crisis	\$ 7,479.55
ES	CFW - Domestic Violence Shelter	Center for Women and Children In Crisis	\$ 213,539.66
ES	CAP - CAPSA Shelter	Citizens Against Physical And Sexual Abuse (CAPSA)	\$ 141,620.00
RRH	CAP - CAPSA Rapid Rehousing	Citizens Against Physical And Sexual Abuse (CAPSA)	\$ 30,284.00
TH	CAP - CAPSA Transitional Housing	Citizens Against Physical And Sexual Abuse (CAPSA)	\$ 38,055.00
O	CAS-Landlord Outreach	Community Action Services & Food Bank, Inc.	\$ 29,100.00
O	CAS-SHP Supportive Services	Community Action Services & Food Bank, Inc.	\$ 77,600.00
DIV	Dove - Diversion	DOVE Center	\$ 4,850.00
ES	DOV - Dove Center Safe Shelter	DOVE Center	\$ 18,166.00
TH	DOV - Erin Kimball House	DOVE Center	\$ 19,400.00
RRH	FAFV - State Rapid Re-Housing	Friends Against Family Violence	\$ 24,250.00
HMIS	FAFV - HMIS Comparable Database	Friends Against Family Violence	\$ 3,309.00
DIV	STG Tooele - Diversion Singles	Friends of Switchpoint	\$ 15,120.00
DIV	STG-Diversion	Friends of Switchpoint	\$ 62,691.00
PSH	STG- Permanent Supportive Housing	Friends of Switchpoint	\$ 47,992.00
TH	FACC - Residential Transitional Housing	Friends Of The Coalition	\$ 29,100.00
OT	Strategic Plan Consultant 2022	Homebase/The Center for Common Concerns	\$ 125,000.00
PSH	HVF-Permanent Supportive Housing	Homeless Veterans Fellowship	\$ 64,136.00
PSH	OHA Shelter Plus Care	Housing Authority of the City of Ogden	\$ 50,440.00
RRH	ICCS - ESG Rapid Rehousing	Iron County Care and Share Inc	\$ 6,600.00
ES	MVMC - Hotel/Motel ES Vouchers	Moab Valley MultiCultural Center	\$ 6,790.00
DIV	MVMC - Diversion	Moab Valley MultiCultural Center	\$ 29,096.00
ES	NHO - New Horizons Crisis Center ES	New Horizons Crisis Center	\$ 20,188.00
ES	NHO-Hotel/Motel Emergency Response	New Horizons Crisis Center	\$ 39,100.00
ES	PEH - Peace House DV Shelter	Peace House, Inc.	\$ 96,945.67
TH	PEH - Transitional Housing	Peace House, Inc.	\$ 96,874.14
ES	SVS - South Valley Shelter	South Valley Sanctuary, Inc.	\$ 54,712.00
RRH	SAC - State Rapid Rehousing	St. Anne's Center (Lantern House)	\$ 8,200.00

APPENDIX C

FY23 Pamela Atkinson Homeless Trust Fund (continued)

ES	SAC - Emergency Shelter Individual Nightly	St. Anne's Center (Lantern House)	\$ 210,245.00
HP	SAC - Homeless Prevention	St. Anne's Center (Lantern House)	\$ 4,037.00
PSH	TRH- Coc S+C II, IV, V	The Road Home	\$ 53,970.00
ES	STH - 1000 West Men's HRC	The Road Home	\$ 20,000.00
PSH	TCHA- Shelter Plus Care Program	Tooele County Housing Authority	\$ 33,077.00
RRH	UBAOG - Unified Rapid Rehousing	Uintah Basin Association of Governments	\$ 1,333.00
ES	UBAOG - Emergency Shelter	Uintah Basin Association of Governments	\$ 8,869.00
TH	UBAOG - Community Services Transitional Housing	Uintah Basin Association of Governments	\$ 7,275.00
PSH	WHA - S+C Progam/WHA - Supportive Housing	Weber Housing Authority	\$ 58,200.00
SO	WHA - Homeless Outreach	Weber Housing Authority	\$ 58,200.00
PSH	YCC - PSH	YCC Family Crisis Center	\$ 14,266.00
RRH	YCC - State Single RRH	YCC Family Crisis Center	\$ 9,510.00
ES	YWCA - Women in Jeopardy Shelter ES	Young Women's Christian Association of Utah	\$ 193,694.00
ES	YFS - Youth Futures Shelter Home SG ES	Youth Futures	\$ 33,950.00
SO	YFS - Youth Futures Street Outreach SG	Youth Futures	\$ 9,700.00
TH	YFS - Transitional Living - Iron	Youth Futures	\$ 14,550.00
ES	YFS - Youth Futures Emergency Shelter ES	Youth Futures	\$ 48,500.00

TOTAL \$ 2,276,974.02

APPENDIX C

FY23 Homeless Shelter Cities Mitigation

Project Type	Project Type	Organization	Amount
Mitigation	Tier 2	Cedar City	\$ 123,530.00
Mitigation	Tier 3	City of Millcreek	\$ 480,169.97
Mitigation	Tier 1	Logan City	\$ 64,167.00
Mitigation	Tier 1	Midvale	\$ 1,751,752.00
Mitigation	Tier 1	Ogden	\$ 1,788,346.00
Mitigation	Tier 2	Richfield	\$ 79,086.00
Mitigation	Tier 1	Salt Lake	\$ 2,749,603.76
Mitigation-ARPA	Tier 3	Salt Lake	\$ 694,121.82
Mitigation	Tier 1	South Salt Lake	\$ 2,624,644.00
Mitigation-ARPA	Tier 3	South Salt Lake	\$ 305,878.18
Mitigation	Tier 3	South Salt Lake	\$ 12,818.11
Mitigation	Tier 1	St. George	\$ 1,005,676.00

TOTAL \$ 11,679,792.84

APPENDIX C

FY23 Deeply Affordable Housing Fund

Project Type	Project Type	Organization	Amount
PSH	Iron County Deeply Affordable 468 S. 75 W. and 430 S. 75 W. Cedar City, UT 84720	Canyon Creek Womens Crisis Center	\$ 6,000,000.00
PSH	Richmond Flats	Community Development Corporation of Utah	\$ 500,000.00
PSH	Howick	Community Development Corporation of Utah	\$ 800,000.00
PSH	Stratford	First Step House	\$ 780,000.00
PSH	The Point at Fairpark	Friends of Switchpoint	\$ 10,283,622.00
PSH	Switchpoint Red Hills DAHF	Friends of Switchpoint	\$ 5,278,756.00
PSH	Meadowbrook Apartments	Friends of Weber Housing	\$ 500,000.00
PSH	Atkinson Stacks DAHF	Housing Assistance Management Enterprise	\$ 9,000,000.00
PSH	Tiny Home Village	The Other Side Academy	\$ 4,000,000.00
PSH	SA- Silvercrest	The Salvation Army	\$ 2,000,000.00
PSH	Fireclay	TWG Fireclay II, LLLP	\$ 1,000,000.00
PSH	Multiplex	Utah Housing Corp	\$ 5,069,000.00
PSH	85 North	Utah Regional Housing Corp	\$ 990,000.00
PSH	Ville 1659- Ramada	Ville 1659 LLC, Ville Property Management	\$ 3,858,622.00
PSH	WHA Madison Ave DAHF	Weber Housing Authority	\$ 1,290,000.00
PSH	West Haven	West Haven TWG, L.P.	\$ 1,000,000.00
TOTAL			\$ 52,350,000.00

APPENDIX C

FY23 ESG CARES ACT

Project Type	Project Title	Organization	Amount
Admin	STH- Millcreek Overflow, STH- HRC Overflow	Catholic Community Services	\$ 8,110.00
ES	STH- Millcreek Overflow, STH- HRC Overflow	Catholic Community Services	\$ 179,204.00
ES	Pathways Transition	South Valley Services, Inc.	\$ 69,347.28
Admin	Pathways Transition	South Valley Services, Inc.	\$ 5,344.73
ES	STH-HRC Overflow (GMRC)	The Road Home	\$ 254,112.00
ES	STH-HRC Overflow (PARC)	The Road Home	\$ 106,404.65
ES	Emergency Shelter	Uintah Basin Association of Governments	\$ 12,420.00
ES	STH- HRC Overflow (GEK)	Volunteers of America, Utah	\$ 212,575.00
Admin	STH- HRC Overflow (GEK)	Volunteers of America, Utah	\$ 36,608.35
TOTAL \$			884,126.01

APPENDIX D

Draft Statement of Net Position
Unemployment Compensation Fund
(expressed in thousands)
June 30, 2023
(unaudited)

ASSETS**Current Assets:**

Cash and Cash Equivalents	\$ 1,137,115
Pooled Cash and Investments	23,928
Accounts Receivables, net	106,009

Total Current Assets 1,267,052

Noncurrent Assets:

Accounts Receivables, net	16,561
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Total Noncurrent Assets 16,561

Total Assets 1,283,613

LIABILITIES**Current Liabilities:**

Accounts Payable and Accrued Liabilities	13,966
Deposits	10
Due To Other Funds	16,155
Unearned Revenue	251
Policy Claims and Uninsured Liabilities	36,706

Total Current Liabilities 67,088

Total Liabilities \$ 67,088

NET POSITION**Restricted for:**

Unemployment Compensation and Insurance Programs	<u><u>\$ 1,216,525</u></u>
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